

**HEALTH CARE FOR
HOMELESS VETERANS PROGRAMS:**

THE FOURTEENTH ANNUAL REPORT



**Department of
Veterans Affairs**

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**HEALTH CARE FOR
HOMELESS VETERANS PROGRAMS:
FOURTEENTH ANNUAL REPORT**

July 10, 2001

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EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Strategic Healthcare Group for Mental Health Services in Veterans Health Administration (VHA) Headquarters. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent apartments; and (3) treatment and rehabilitation provided directly by program staff.

This report is the fourteenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2000. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 72 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

During FY 2000, the HCHV program began a substantial expansion of services. Over 100 new clinical staff were added, and the program now operates at 134 sites across the country. Funds to contract for residential treatment of veterans with psychiatric or substance abuse problems increased by 74 percent, to almost \$22million.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through assessment data collected at the time of screening, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the Strategic Healthcare Group for Mental Health Services. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential treatment outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2000, HCHV teams across the country conducted 32,729 initial clinical assessments of veterans. This represents a 11 percent increase relative to the number of assessments conducted in FY 99 (29,342). More than 97 percent of the veterans contacted in FY 2000 were male, and their average age was 47 years. Slightly less than one-half of the veterans assessed were African American. About 50 percent of these veterans served in the military during the Vietnam era. Nearly 70 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 40 percent had been homeless for six months or more.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 81 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 31 percent had both psychiatric and substance abuse disorders. Three quarters of these veterans had worked no days in the 30 days just prior to assessment; about two thirds had a monthly income of less than \$500.

HCHV programs treated 43,082 veterans in FY 2000; this represents a nine percent increase relative to the number treated in FY 99. National workload per clinical FTEE was difficult to calculate in FY 2000, as many staff were hired mid-year; however, the number of veterans treated per clinical FTEE at non-expansion sites was 174. The average number of visits per veteran dropped slightly from 4.6 in FY 99 to 4.2 in FY 2000.

The HCHV program supported 4,808 episodes of residential treatment in community-based halfway houses during FY 2000; the number of episodes of treatment increased by 11 percent over the number in FY 99. The overwhelming majority of the veterans placed in contract care during FY 2000 (89 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). Over 50 percent of the veterans discharged during FY 2000 were judged to have successfully completed residential treatment. Thirty-four percent had an apartment, room, or house at discharge, and 48 percent had part-time or full-time employment (including employment through the Veterans Industries program). Clinical gains were substantial: over two-thirds experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 67 percent of discharged veterans were followed up with some type of after-care services within 30 days of discharge. These outcomes of residential treatment are quite consistent with the pattern observed in previous years. Overall, the extensive data presented here demonstrate that this program continues to provide a wide range of effective services to homeless veterans.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients housed and improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The

degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VHA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. At the end of FY 2000, 64 grant-funded programs were providing housing to homeless veterans. During FY 2000, the program had 4,497 admissions and 3,869 discharges. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population. Information on health services received by female veterans prior to admission to this program indicate that approximately a third have not received health services such as a general health appraisal, OB/GYN exam or Pap smear. Over half have not received a mammogram. A majority of those female veterans who did receive such services obtained them through the VA.

The average length of stay in the Grant and Per Diem program is 91 days, although half the stays in the program are 46 days or less (due in part to a few large, high-turnover programs). Consistent with previous reports, the majority of discharges were not successful (veterans were discharged for rule violations, or left the program without staff consultation). Consequently, overall clinical improvement as well as housing and employment outcomes were low. Not surprisingly, outcomes were uniformly better for successful discharges relative to unsuccessful discharges. As the program continues to expand, a key task should be the development of ways to increase compliance with program rules and treatment goals.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in community housing, which may be either transitional or permanent. Over 2,000 veterans were served during FY 2000. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. These veterans paid an average rent of \$217 monthly. Approximately 45 percent of the veterans discharged from this program during FY 2000 had a mutually agreed-upon termination, and 53 percent were housed upon discharge. Over 40 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 35 clinical case management teams. By the end of FY 2000, these teams had admitted 3,726 veterans, 39 percent of whom are still active in the program. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

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The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

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CHAPTER 1 INTRODUCTION

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its for Mental Health Services Healthcare Group (MHSBG). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (5) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs also offer stable living environments in shared housing in which the participants pay rent from their CWT incomes¹.

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The \$5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and Urban Development; the Social Security Administration; VA's Compensated Work Therapy program; community non-profit organizations; and state and local governments. HCMI managers also developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on

¹ Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans which would otherwise be inaccessible, or prohibitively expensive. In FY 93, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. From FY 94 through FY 2000, 186 grants were awarded to non-profit organizations or state/local government agencies in 44 states and the District of Columbia for the creation of transitional housing programs and service centers. Total funding to date has been \$52 million. When these projects are completed, more than 5,000 new community-based beds will be available for homeless veterans. In addition, during FY 2000, VA initiated a program to provide per diem payments (for up to three years) to community homeless service providers that had not received a start-up grant. These "per-diem only" programs will provide an additional 1,300 transitional housing beds for homeless veterans.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 87 and 88, HCMI program expenditures totaled approximately \$11 million per year. By FY 92, expenditures had grown to about \$15 million. An additional \$10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 93. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of \$18.8M² newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office has funded 122 VAMCs for HCHV programs with contract residential treatment (i.e., HCMI programs) and an additional 12 HCHV programs with other housing arrangements. The distribution of HCHV programs as of 9/30/00 is shown in Table 1-1.

On October 1, 1995, the Veterans Health Administration (VHA) underwent a major reorganization into 22 semi-autonomous Veterans Integrated Service Networks (VISNs) (Kizer, 1995). The 22 VISNs are charged with developing cost-effective health care programs that are responsive both to the national mission of the VHA, and to local circumstances and trends in health care delivery. Although semi-autonomous, the VISNs are also accountable through centralized

² An additional \$17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women's Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

monitoring of performance and health care outcomes. This report offers information for program managers at the VISN level, as well as at the level of the local medical center. Table 1-1V displays the number of each type of HCHV program for each VISN.

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;
- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;
- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;
- *Rehabilitation* in community-based contracted residential treatment facilities (at HCMI sites), arranged and monitored by the HCMI clinician; or in any of the other HCHV components, such as supported housing, HUD-VASH, or CWT and CWT/TR; and
- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier reports³. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

³ See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., in press)⁴. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 95, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; and (4) analysis of residential treatment discharge summaries, which provide information on the contract expenditures for the veteran, as well the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing program. Results of these analyses for FY 2000, and selected multi-year trend data, are provided in this report. Also included in this report are selected analyses of the performance of specialized homeless programs as organized by VISNs, a summary of the transitional housing programs developed through the Grant and Per Diem initiative, and a summary of the HUD-VASH program, which offers HUD Section 8 permanent housing and intensive VA case management.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the MSHSG in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.
2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living situation, employment potential and overall quality of life.
3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).

⁴ The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.
5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found at the end of Chapter 9.

The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

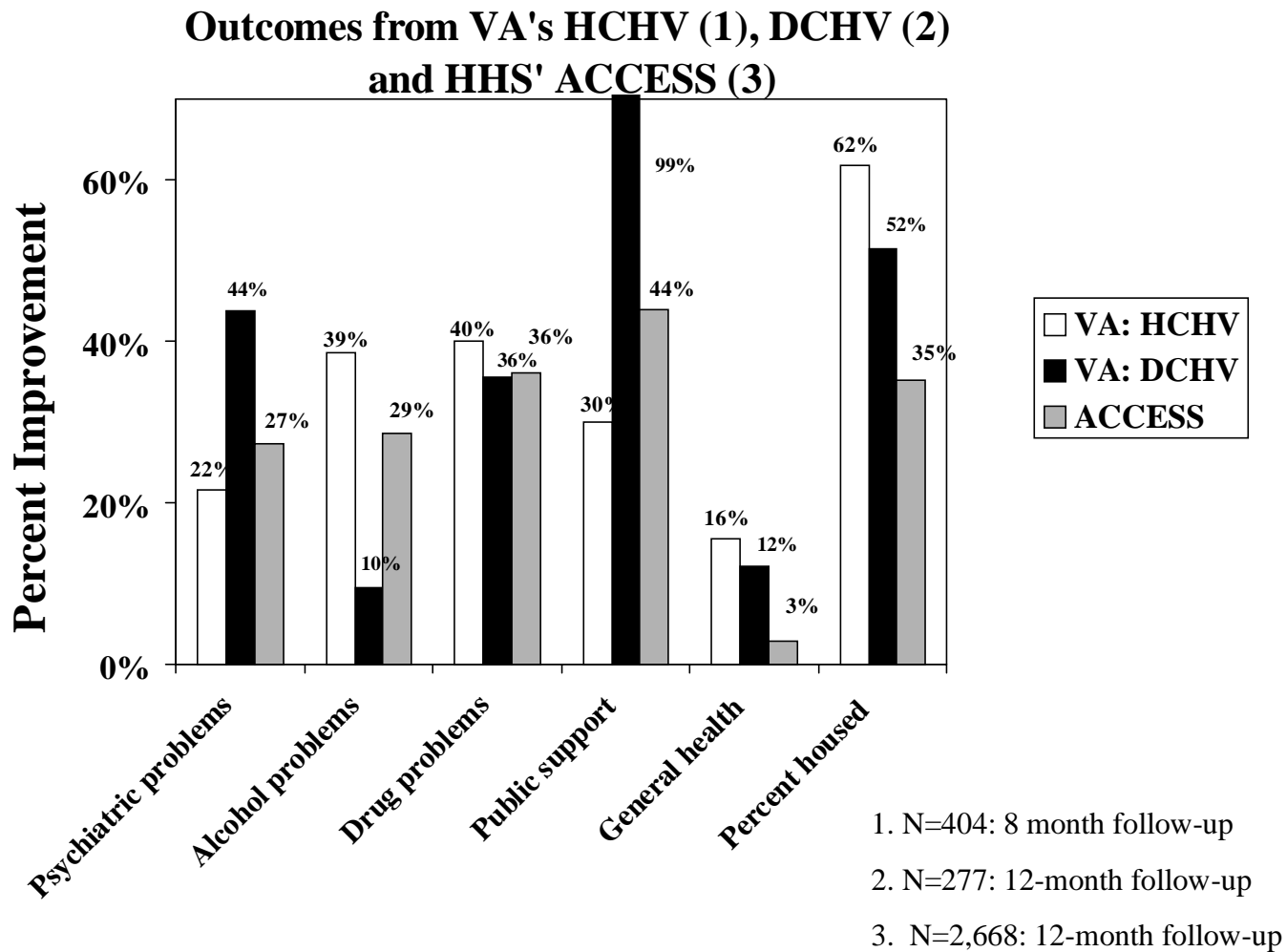
Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, residential treatment summaries and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to medical center directors and HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by MSHSG staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on the characteristics of veterans assessed. Chapter 4 presents program process information, including data on the mode of contact and selection of veterans who were subsequently placed in

contracted residential treatment facilities. Chapter 5 presents data on veterans who were discharged from residential treatment during the fiscal year. Chapter 6 provides a summary of activity in the transitional housing programs funded through VA's Grant and Per Diem program. Chapter 7 presents monitoring information on the Supported Housing program. Chapter 8 presents data from the longitudinal monitoring of the HUD-VASH program. Chapter 9 describes the critical monitors in detail and summarizes critical monitor outliers and responses to these monitors.

FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



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FIGURE 2. HCHV MONITORING PROCESS

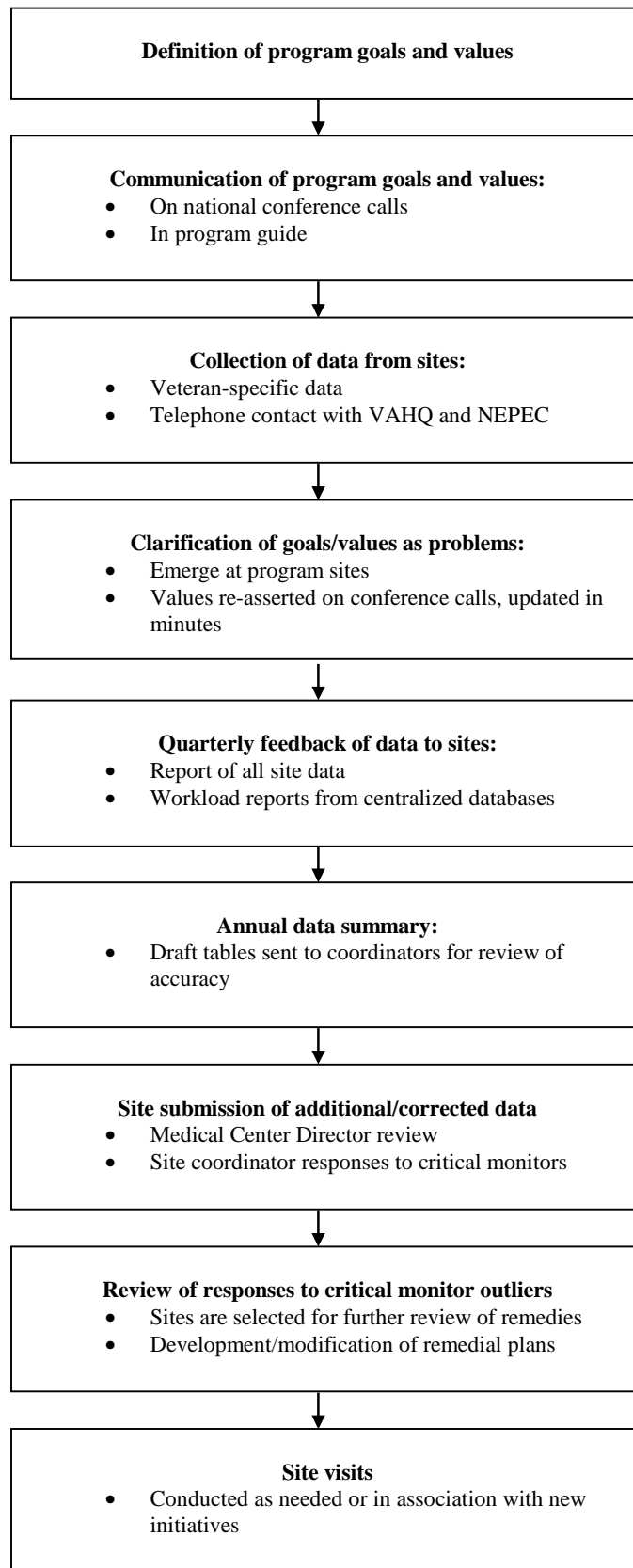


TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/00

VISN	SITE	STATE	STATION CODE	HCM I	HCHV O/R	HUD- VASH	SUPPORTED HOUSING*	SSA	VBA	HMLS CWT	HMLS CWT/TR	GRANT & PER DIEM
1	BEDFORD	MA	518	N		E	E			E	E	
1	BOSTON	MA	523	E			E					2
1	MANCHESTER	NH	608	N								
1	NORTHAMPTON	MA	631	N								1
1	PROVIDENCE	RI	650	E			E			E		1
1	TOGUS	ME	402	N								
1	WEST HAVEN	CT	689	E		E	E		E			1
1	WHITE RIVER JCT	VT	405	N								1
2	ALBANY	NY	500	E		E	E			E	E	1
2	BATH	NY	514	E								
2	BUFFALO	NY	528	E		E	E					
2	CANANDAIGUA	NY	532	E								
2	SYRACUSE	NY	670	E		E						
3	BRONX	NY	526	E			E					
3	BROOKLYN	NY	527	E		E		E	E			
3	EAST ORANGE	NJ	561	E			E		E			
3	LYONS	NJ	604				E			E	E	
3	MONTROSE	NY	620	N								
3	NEW YORK	NY	630	E		E		E				
3	NORTHPORT	NY	632	N								
4	ALTOONA	PA	503		N							
4	BUTLER	PA	529		N							
4	CLARKSBURG	WV	540		N							
4	COATESVILLE	PA	542		N		E					1
4	ERIE	PA	562		N							
4	LEBANON	PA	595	E						E	E	
4	PHILADELPHIA	PA	642	E								1
4	PITTSBURGH	PA	645	E			E		E			1
4	WILKES-BARRE	PA	693	E			E					1
4	WILMINGTON	DE	460		N							
5	BALTIMORE	MD	512	E					E			1
5	MARTINSBURG	WV	613									1
5	PERRY POINT	MD	641	E								1
5	WASHINGTON DC	DC	688	E		E				E	E	1
6	ASHEVILLE	NC	637	N								
6	BECKLEY	WV	517	N								
6	DURHAM	NC	558	N								
6	FAYETTEVILLE	NC	565	N								
6	HAMPTON	VA	590	E		E						1
6	RICHMOND	VA	652	N								
6	SALEM	VA	658	N								
6	SALISBURY	NC	659	E								2
7	ATLANTA	GA	508	E		E				E	E	2
7	AUGUSTA	GA	509	E								
7	BIRMINGHAM	AL	521	E								
7	CHARLESTON	SC	534	E						E		1
7	COLUMBIA	SC	544	N								1
7	TUSCALOOSA	AL	679	N								
7	TUSKEGEE	AL	680	E								1

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/00

VISN	SITE	STATE	STATION CODE	HCMI	HCHV O/R	HUD- VASH	SUPPORTED HOUSING*	SSA	VBA	HMLS CWT	HMLS CWT/TR	GRANT & PER DIEM
8	BAY PINES	FL	516	N		E						
8	GAINESVILLE	FL	573	N								
8	MIAMI	FL	546	E		E						
8	TAMPA	FL	673	E		E	E			E		1
8	WEST PALM BEACH	FL	548	N								
9	HUNTINGTON	WV	581	E								
9	LEXINGTON	KY	596	N								
9	LOUISVILLE	KY	603	E								1
9	MEMPHIS	TN	614	N								1
9	MOUNTAIN HOME	TN	621	E								
9	NASHVILLE	TN	626	E		E						
10	CHILlicoTHE	OH	538	N								
10	CINCINNATI	OH	539	E		E						1
10	CLEVELAND	OH	541	E		E			E			1
10	COLUMBUS	OH	757	N								
10	DAYTON	OH	552	E								
10	NORTHEAST OHIO	OH	961	N								
11	ANN ARBOR	MI	989	N								
11	BATTLE CREEK	MI	515	E			E					
11	DANVILLE	IL	550	N								
11	DETROIT	MI	553	E					E			
11	INDIANAPOLIS	IN	583	E		E	E					
11	NORTHERN INDIANA	IN	610	N								1
11	TOLEDO	OH	506	E								1
12	CHICAGO WS	IL	537	E			E					
12	HINES	IL	578	E		E	E					1
12	IRON MOUNTAIN	MI	585		N							
12	MADISON	WI	607		N							1
12	MILWAUKEE	WI	695		E		E		E	E		2
12	TOMAH	WI	676		E		E		E	E		1
13	FARGO	ND	437	E								
13	FORT MEADE	SD	568									1
13	HOT SPRINGS	SD	579							E		
13	MINNEAPOLIS	MN	618	E					E			
13	SIoux FALLS**	SD	438	N								
14	CENTRAL IOWA	IA	555	N								
14	GREATER NEBRASKA	NE	597	N								
14	IOWA CITY	IA	584	N								
14	OMAHA	NE	636	N								1
15	COLUMBIA	MO	543	N								
15	KANSAS CITY	MO	589	E			E					
15	POPLAR BLUFF**	MO	647	N								
15	SAINT LOUIS	MO	657	E								
15	TOPEKA	KS	677	N								
15	WICHITA	KS	452	N								
16	ALEXANDRIA	LA	502	N								
16	FAYETTEVILLE	AR	564	N								
16	GULF COAST	FL	520	N								
16	HOUSTON	TX	580	E		E	E					
16	JACKSON	MS	586	E								
16	LITTLE ROCK	AR	598	E		E	E					
16	MUSKOGEE	OK	623	N								
16	NEW ORLEANS	LA	629	E		E						1
16	OKLAHOMA CITY	OK	635	E						E	E	2
16	SHREVEPORT	LA	667	N								1

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/00

VISN	SITE	STATE	STATION CODE	HCMI	HCHV O/R	HUD- VASH	SUPPORTED HOUSING*	SSA	VBA	HMLS CWT	HMLS CWT/TR	GRANT & PER DIEM
17	CENTRAL TEXAS HCS	TX	674	N								1
17	DALLAS	TX	549	E		E		E	E	E	E	1
17	SAN ANTONIO	TX	671	E		E						
18	AMARILLO**	TX	504	N								
18	EL PASO (OPC) HCS	TX	756	N								
18	NEW MEXICO HCS	NM	501	N								
18	PHOENIX	AZ	644	E								
18	TUCSON	AZ	678	E		E	E					1
18	WEST TEXAS HCS	TX	519	N								
19	CHEYENNE	WY	442	E								
19	DENVER	CO	554	E		E						
19	GRAND JUNCTION	CO	575	N								
19	MONTANA HCS**	MT	436	N								
19	SALT LAKE CITY	UT	660	E		E						1
19	SHERIDAN	WY	666	N								
19	SOUTHERN COLORADO HCS	CO	567	N								
20	AMERICAN LAKE	WA	505			E				E		
20	ANCHORAGE	AK	463		E	E	E		E	E		
20	BOISE	ID	531	N								
20	PORTLAND	OR	648	E		E	E			E		
20	ROSEBURG	OR	653	E		E						
20	SEATTLE	WA	663		E		E					
20	SPOKANE	WA	668	E								
20	WALLA WALLA	WA	687	E								1
21	CENTRAL CALIFORNIA HCS	CA	570	N								1
21	HONOLULU	HI	459	N								
21	NORTHERN CALIFORNIA HCS	CA	612	N								2
21	PALO ALTO	CA	640	N								1
21	SAN FRANCISCO	CA	662	E		E			E	E	E	3
21	SIERRA NEVADA HCS	NV	654	N								
22	GREATER LOS ANGELES	CA	691	E		E	E	E	E	E		5
22	LOMA LINDA	CA	605	E		E						1
22	LONG BEACH	CA	600	E								
22	SAN DIEGO	CA	664	E		E			E			7
22	SOUTHERN NEVADA HCS	NV	593	N								
TOTAL				122	12	34	27	4	15	19	9	66

N indicates a new program funded in FY 00; E indicates a program in operation prior to FY 00

HCMI= Homeless Chronically Mentally Ill program (includes contract residential treatment). HCHV O/R= Other HCHV outreach programs.

HUD-VASH = Housing & Urban Development-Veterans Affairs Supported Housing program. SSA= Social Security-VA Joint Outreach Initiative.

VBA = Veterans Benefits Administration project. HMLS CWT and HMLS CWT/TR = Homeless Compensated Work Therapy & CWT/Therapeutic Residence Program.

* Supported Housing Programs at Coatesville, Lyons, and Portland are sponsored by the Domiciliary Care for Homeless Veterans Programs.

** Sites received contract residential treatment funds, but no dedicated staff

NOTE: Bold face type shows designation as Comprehensive Homeless Center.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/00, BY VISN

VISN	HCMH	HCHV O/R	HUD- VASH	SUPPORTED HOUSING	SSA	VBA	HMLS CWT	HMLS CWT/TR	GRANT & PER DIEM	TOTAL PROGRAMS
1	8	0	2	4	0	1	2	1	6	24
2	5	0	3	2	0	0	1	1	1	13
3	6	0	2	3	2	2	1	1	0	17
4	4	6	0	3	0	1	1	1	4	20
5	3	0	1	0	0	1	1	1	4	11
6	8	0	1	0	0	0	0	0	3	12
7	7	0	1	0	0	0	2	1	5	16
8	5	0	3	1	0	0	1	0	1	11
9	6	0	1	0	0	0	0	0	2	9
10	6	0	2	0	0	1	0	0	2	11
11	7	0	1	2	0	1	0	0	2	13
12	2	4	1	4	0	2	2	0	5	20
13	3	0	0	0	0	1	1	0	1	6
14	4	0	0	0	0	0	0	0	1	5
15	6	0	0	1	0	0	0	0	0	7
16	10	0	3	2	0	0	1	1	4	21
17	3	0	2	0	1	1	1	1	2	11
18	6	0	1	1	0	0	0	0	1	9
19	7	0	2	0	0	0	0	0	1	10
20	5	2	4	3	0	1	3	0	1	19
21	6	0	1	0	0	1	1	1	7	17
22	5	0	3	1	1	2	1	0	13	26
TOTAL	122	12	34	27	4	15	19	9	66	308

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CHAPTER 2

MONITORING THE STRUCTURE OF HCHV PROGRAMS

HCHV program staffing and expenditures are monitored through monthly reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff people who fill each of the positions allocated by Central Office for the HCHV program. VHA Central Office and NEPEC also track contracts with residential treatment facilities, and count workload as reported through VA's centralized database (the Outpatient Care File).

A. Program Expenditures and Staffing

During FY 2000, a total of \$53.4 million was spent on the HCHV programs nationally, excluding the HUD-VASH and homeless CWT/TR programs. (See Tables 2-1 and 2-1V.) The total consists of all expenditures from Personnel and All Other categories. These figures are based on expenditures reported by sites directly to VACO, and may be subject to under-reporting. The average site expenditure was \$404,642. HCHV expenditures support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs.

Reflecting the expansion of the HCHV program implemented in FY 2000, expenditures for program personnel during FY 2000 totaled \$28.3 million. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Many programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs as of September 30, 2000. (The table includes outreach clinicians and Supported Housing case managers; HUD-VASH, CWT and CWT/TR positions are not included). The number of allocated clinical staff positions nation-wide increased by approximately 100. The vast majority of these newly allocated positions were filled by the end of the fiscal year. Of the total number of positions allocated by VACO (approximately 341), approximately 42 are vacant or detailed away, leaving 82 percent of the allocated number actively working in the program. However, to compensate for these losses, several medical centers have detailed clinicians from other services to the HCHV program (called "donated" staff in the table). These donated positions almost completely fill the gap created by vacancies. Thus, the effective staffing level of the programs nationwide is about 98 percent. A station often opts to donate staff when vacancies cannot be filled due to center-wide hiring freezes. While reliance on donated staff is less preferable to having vacant positions permanently filled, it is this particular staffing strategy that has allowed the maintenance of services offered by the HCHV.

B. Contract Residential Treatment Costs

A large proportion of HCHV program expenditures is accounted for by contract costs, most of which are contracted residential treatment. In FY 2000, VACO allocated almost \$18 million for this purpose. Cost of residential treatment varies widely across sites for three reasons. First, the price of care at different facilities varies considerably. As shown in Table 2-3, the mean per diem

cost for these facilities was \$38.15 in FY 2000¹. However, per diems ranged from approximately \$20 to almost \$80, and reflect geographic variation as well as variation in extent of services. Second, HCMI sites vary considerably on the quantity of contract beds available. Some sites do not have many appropriate facilities in the area. In these places, the HCMI program has focused less on residential treatment, and more on case management services. Finally, differences in expenditures are accounted for by variations in length of stay. Generally, the HCMI program offers short to moderate-term residential care. As shown in Table 2-4, the mean length of stay for the program was 59 days. Site averages ranged from less than one month to more than three months. Length of stay information is summarized at the VISN level in Table 2-4V.

Since FY 95, the annual number of episodes of residential treatment has increased steadily (about 23% over five years). Average length of stay has decreased during this time period, from 77 days in FY 95 to 59 days in FY 2000. Reductions in length of stay likely reflects attempts by sites to serve more veterans on a fixed allocation of residential treatment funds rather than any change in the clinical needs of the veterans served by the programs.

In Table 2-4, and on several tables that follow, sites that differ by more than a standard deviation from the site average are indicated with an asterisk². Since the days per episode of residential treatment is also a critical monitor of program performance, the column is highlighted by a heavy border around it. This convention is used throughout this report for other critical monitors. Except for Table 5-12, which presents the results of multivariate analyses adjusted for potential influences on treatment outcomes, critical monitors are *unadjusted*. It is important, therefore, to avoid focusing on outlier values in isolation of other program characteristics. For example, Table 2-4 lists Boston as an outlier for length of stay in residential treatment. However, other report monitors show that all of the veterans placed in residential treatment there were appropriate (as measured by homeless status, presence of a psychiatric or substance abuse disorder and low income) and treatment outcomes in their program are generally at national averages. Thus, the longer length of stay may be a result of other (desirable) program characteristics.

In order to monitor the use of contract residential treatment funding, HCMI clinicians are directed to complete a form as each veteran is discharged. This form summarizes the veteran's stay in residential treatment. In Table 2-5, cost data from the Discharge from Residential Treatment form (DRT, or Form 5R), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to the amount allocated from VHA Central Office for such treatment. The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent the entire allocation, has not submitted all discharge forms, or residential treatment funds are being used for some other purpose. There are some sites, such as Brooklyn and New York City, who use mostly unmonitored community care; therefore, almost all of their allocated funds are unaccounted for by this method. Similarly, FY 2000 expansion programs (and existing HCHV programs that received large increases in their residential treatment allocation) spent much of the year establishing contracts

¹ Per diem costs shown in Table 4 are calculated from total costs and days of care. Because programs may charge for a partial or full day based on time of admission and discharge, these costs are only approximately equivalent to prices.

² Because sites that were newly funded in FY 2000 may have been in operation for only part of the year, they are not included in the site averages or standard deviations of most data tables. For the same reason, outlier values were not calculated for these sites.

with residential treatment providers, and therefore spent a small fraction of their allocation. Thus, the relatively low average ratio in Table 2-5 (0.72) reflects delays associated with program implementation.

C. Workload

Tables 2-6 and 2-6V present workload data for the HCHV program in FYs 99 and 00. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in this table, the number of visits decreased from 182,814 to 180,712 while the number of veterans treated increased from 39,498 to 43,082. Thus, the visits per clinician over this two-year period declined slightly as did the average number of visits per veteran in the program. The average number of visits per veteran has declined each year since FY 95 (from 6.6 in FY 95 to 4.2 in FY 2000). It should be noted that these data only capture outpatient care offered by HCHV clinicians to these veterans. Where homeless veterans received other outpatient services from VA medical centers, those services were reported under different DSS Identifiers.

Tables 2-7 and 2-7V present another measure of workload for HCHV clinicians: the number of intake assessments conducted. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 2-7 shows the trend in intakes done from FY 96 through FY 2000. Over this time period, number of intake assessments have increased 29 percent, from 25,436 to 32,729. This increase represents the effect of increases in number of program sites, increases in staffing at each program site, and increased need for services. From FY 99 to FY 2000, the number of veterans contacted by HCHV programs increased by approximately 11 percent (29,342 to 32,729), and number of assessments per clinician decreased slightly (154 to 133). These findings are reflective of the partial implementation of new and expanded programs; many staff were hired mid-year in FY 2000.

Table 2-8 compares information from the two previous tables to check the proportion of veterans served by HCHV clinicians who were assessed at intake. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 15,536 unique veterans (36 percent of the veterans in the Outpatient Care file) received services from the HCHV team without receiving a formal assessment. This number is higher than observed in previous years. However, these veterans received a mean of only 2.6 visits during the year, compared to the mean of 5.1 visits for veterans who had been assessed. Thus, about 23 percent of the work of HCHV clinicians is not represented in the tables that follow. The reasons for the increase in the percentage of veterans without an assessment on file are not clear. There are both new programs and long-established programs with high percentages on this measure. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be somewhat less indicative of the work completed.

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM EXPENDITURES

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
1	BEDFORD	\$153,121	\$35,000	\$188,121
1	BOSTON	\$244,605	\$290,000	\$534,605
1	MANCHESTER	\$66,000	\$35,000	\$101,000
1	NORTHAMPTON	\$118,232	\$93,878	\$212,110
1	PROVIDENCE	\$201,239	\$35,000	\$236,239
1	TOGUS	\$51,894	\$35,000	\$86,894
1	WEST HAVEN	\$308,160	\$289,808	\$597,968
1	WHITE RIVER JCT	\$45,114	\$38,966	\$84,080
2	ALBANY	\$253,231	\$125,000	\$378,231
2	BUFFALO	\$304,410	\$200,000	\$504,410
2	CANANDAIGUA	\$370,592	\$112,000	\$482,592
2	SYRACUSE	\$264,575	\$185,000	\$449,575
3	BRONX	\$365,726	\$118,840	\$484,566
3	BROOKLYN	\$630,351	\$246,400	\$876,751
3	EAST ORANGE	\$68,991	\$220,000	\$288,991
3	LYONS	\$149,886	\$0	\$149,886
3	MONTROSE	\$129,604	\$102,673	\$232,277
3	NEW YORK	\$455,775	\$181,840	\$637,615
3	NORTHPORT	\$164,954	\$121,840	\$286,794
4	ALTOONA	\$46,018	\$0	\$46,018
4	BUTLER	\$51,958	\$0	\$51,958
4	CLARKSBURG	\$54,158	\$0	\$54,158
4	COATESVILLE	\$396,994	\$0	\$396,994
4	ERIE	\$50,525	\$0	\$50,525
4	LEBANON	\$218,559	\$160,000	\$378,559
4	PHILADELPHIA	\$311,519	\$265,000	\$576,519
4	PITTSBURGH	\$253,542	\$446,757	\$700,299
4	WILKES BARRE	\$265,269	\$255,000	\$520,269
4	WILMINGTON	\$50,525	\$0	\$50,525
5	BALTIMORE	\$61,843	\$190,000	\$251,843
5	PERRY POINT	\$136,055	\$220,000	\$356,055
5	WASHINGTON	\$355,993	\$525,203	\$881,196
6	ASHEVILLE	\$102,755	\$100,000	\$202,755
6	BECKLEY	\$30,349	\$50,000	\$80,349
6	DURHAM	\$154,501	\$150,000	\$304,501
6	FAYETTEVILLE	\$154,420	\$100,000	\$254,420
6	HAMPTON	\$273,648	\$210,000	\$483,648
6	RICHMOND	\$154,501	\$175,000	\$329,501
6	SALEM	\$60,697	\$25,000	\$85,697
6	SALISBURY	\$154,420	\$140,000	\$294,420

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM EXPENDITURES

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
7	ATLANTA	\$173,129	\$210,000	\$383,129
7	AUGUSTA	\$129,511	\$190,000	\$319,511
7	BIRMINGHAM	\$258,912	\$225,000	\$483,912
7	CHARLESTON	\$80,842	\$190,000	\$270,842
7	COLUMBIA	\$69,578	\$100,000	\$169,578
7	TUSCALOOSA	\$36,443	\$100,000	\$136,443
7	TUSKEGEE	\$250,703	\$140,000	\$390,703
8	BAY PINES	\$188,364	\$185,117	\$373,481
8	GAINESVILLE	\$364,000	\$307,389	\$671,389
8	MIAMI	\$599,610	\$454,179	\$1,053,789
8	TAMPA	\$398,347	\$312,063	\$710,410
8	WEST PALM BEACH	\$238,611	\$203,000	\$441,611
9	HUNTINGTON	\$180,256	\$150,000	\$330,256
9	LEXINGTON	\$62,336	\$109,900	\$172,236
9	LOUISVILLE	\$221,087	\$257,117	\$478,204
9	MEMPHIS	\$110,172	\$164,000	\$274,172
9	MOUNTAIN HOME	\$136,428	\$284,950	\$421,378
9	NASHVILLE	\$164,699	\$187,750	\$352,449
10	CHILlicothe	\$57,061	\$54,261	\$111,322
10	CINCINNATI	\$342,044	\$245,000	\$587,044
10	CLEVELAND	\$761,462	\$350,000	\$1,111,462
10	COLUMBUS	\$267,653	\$154,261	\$421,914
10	DAYTON	\$361,319	\$250,000	\$611,319
11	ANN ARBOR	\$378,344	\$548,480	\$926,824
11	BATTLE CREEK	\$706,238	\$89,000	\$795,238
11	DANVILLE	\$55,000	\$128,480	\$183,480
11	DETROIT	\$352,564	\$295,000	\$647,564
11	INDIANAPOLIS	\$324,528	\$389,132	\$713,660
11	NORTHERN INDIANA	\$94,807	\$60,000	\$154,807
12	CHICAGO WS	\$364,892	\$329,657	\$694,549
12	HINES	\$352,418	\$369,657	\$722,075
12	IRON MOUNTAIN	\$31,061	\$0	\$31,061
12	MADISON	\$270,383	\$0	\$270,383
12	MILWAUKEE	\$409,576	\$0	\$409,576
12	TOMAH	\$157,961	\$0	\$157,961
13	FARGO	\$325,759	\$241,504	\$567,263
13	MINNEAPOLIS	\$258,464	\$280,752	\$539,216
13	SIOUX FALLS	\$28,658	\$50,625	\$79,283
14	CENTRAL IOWA	\$85,000	\$64,730	\$149,730
14	GREATER NEBRASKA	\$60,788	\$75,000	\$135,788
14	IOWA CITY	\$101,298	\$83,314	\$184,612
14	OMAHA	\$56,251	\$68,803	\$125,054

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM EXPENDITURES

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
15	COLUMBIA	\$78,445	\$127,750	\$206,195
15	KANSAS CITY	\$68,728	\$280,000	\$348,728
15	POPLAR BLUFF	\$0	\$100,000	\$100,000
15	ST. LOUIS	\$330,718	\$482,223	\$812,941
15	TOPEKA	\$69,500	\$177,680	\$247,180
15	WICHITA	\$27,192	\$73,000	\$100,192
16	ALEXANDRIA	\$93,461	\$176,687	\$270,148
16	FAYETTEVILLE	\$90,000	\$28,178	\$118,178
16	GULF COAST HCS	\$60,866	\$50,000	\$110,866
16	HOUSTON	\$615,970	\$539,107	\$1,155,077
16	JACKSON	\$202,526	\$206,801	\$409,327
16	LITTLE ROCK	\$486,799	\$461,925	\$948,724
16	MUSKOGEE	\$56,608	\$75,000	\$131,608
16	NEW ORLEANS	\$407,185	\$453,660	\$860,845
16	OKLAHOMA CITY	\$112,537	\$140,000	\$252,537
16	SHREVEPORT	\$192,500	\$125,515	\$318,015
17	CENTRAL TEXAS	\$217,197	\$310,000	\$527,197
17	DALLAS	\$764,140	\$475,176	\$1,239,316
17	SAN ANTONIO	\$467,142	\$416,000	\$883,142
18	AMARILLO	\$0	\$15,200	\$15,200
18	EL PASO (OPC) HCS	\$44,638	\$0	\$44,638
18	NEW MEXICO HCS	\$50,546	\$0	\$50,546
18	PHOENIX	\$140,865	\$500,000	\$640,865
18	TUCSON	\$211,241	\$370,000	\$581,241
18	WEST TEXAS HCS	\$66,821	\$0	\$66,821
19	CHEYENNE	\$245,578	\$507,200	\$752,778
19	DENVER	\$132,116	\$550,000	\$682,116
19	GRAND JUNCTION	\$15,409	\$49,999	\$65,408
19	MONTANA HCS	\$4,633	\$54,750	\$59,383
19	SALT LAKE CITY	\$177,651	\$385,000	\$562,651
19	SHERIDAN	\$32,384	\$33,325	\$65,709
19	SOUTHERN COLORADO HCS	\$89,518	\$79,924	\$169,442
20	ANCHORAGE	\$118,517	\$0	\$118,517
20	BOISE	\$63,105	\$36,200	\$99,305
20	PORTLAND	\$241,098	\$340,136	\$581,234
20	ROSEBURG	\$251,667	\$175,000	\$426,667
20	SEATTLE	\$219,452	\$0	\$219,452
20	SPOKANE	\$152,613	\$230,000	\$382,613
20	WALLA WALLA	\$214,510	\$150,000	\$364,510

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM EXPENDITURES

VISN	SITE	PERSONAL SERVICES	ALL OTHER	TOTAL
21	CENTRAL CALIFORNIA HCS	\$119,040	\$128,572	\$247,612
21	HONOLULU	\$193,193	\$150,000	\$343,193
21	NORTHERN CALIFORNIA HCS	\$140,747	\$129,600	\$270,347
21	PALO ALTO	\$130,637	\$164,572	\$295,209
21	SAN FRANCISCO	\$540,964	\$325,000	\$865,964
21	SIERRA NEVADA HCS	\$111,000	\$180,000	\$291,000
22	GREATER LOS ANGELES	\$1,850,479	\$1,260,000	\$3,110,479
22	LOMA LINDA	\$119,274	\$124,827	\$244,101
22	LONG BEACH	\$215,362	\$400,000	\$615,362
22	SAN DIEGO	\$226,771	\$560,000	\$786,771
22	SOUTHERN NEVADA HCS	\$296,320	\$129,493	\$425,813
	ALL SITES	\$28,308,929	\$25,103,826	\$53,412,755
	SITE AVERAGE	\$214,462	\$190,181	\$404,642
	SITE STD. DEV.	\$214,925	\$176,186	\$362,610

Does not include expenditures for HUD-VASH, CWT or VISN funded programs

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TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM EXPENDITURES, BY VISN

VISN	PERSONAL SERVICES	ALL OTHER	TOTAL
1	\$1,188,365	\$852,652	\$2,041,017
2	\$1,192,808	\$622,000	\$1,814,808
3	\$1,965,287	\$991,593	\$2,956,880
4	\$1,699,067	\$1,126,757	\$2,825,824
5	\$553,891	\$935,203	\$1,489,094
6	\$1,085,291	\$950,000	\$2,035,291
7	\$999,118	\$1,155,000	\$2,154,118
8	\$1,788,932	\$1,461,748	\$3,250,680
9	\$874,978	\$1,153,717	\$2,028,695
10	\$1,789,539	\$1,053,522	\$2,843,061
11	\$1,911,481	\$1,510,092	\$3,421,573
12	\$1,586,291	\$699,314	\$2,285,605
13	\$612,881	\$572,881	\$1,185,762
14	\$303,337	\$291,847	\$595,184
15	\$574,583	\$1,240,653	\$1,815,236
16	\$2,318,452	\$2,256,873	\$4,575,325
17	\$1,448,479	\$1,201,176	\$2,649,655
18	\$514,111	\$885,200	\$1,399,311
19	\$697,289	\$1,660,198	\$2,357,487
20	\$1,260,962	\$931,336	\$2,192,298
21	\$1,235,581	\$1,077,744	\$2,313,325
22	\$2,708,206	\$2,474,320	\$5,182,526
TOTAL	\$28,308,929	\$25,103,826	\$53,412,755
VISN AVG.	\$1,286,769	\$1,141,083	\$2,427,852
STD. DEV.	\$634,376	\$505,179	\$1,040,782

* Does not include expenditures for HUD-VASH, CWT or VISN funded programs

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	1.00	1.00	0.00	0.00	100.0	2.00	3.00	300.0
1	BOSTON	4.00	3.00	0.00	1.00	75.0	0.20	3.20	80.0
1	MANCHESTER	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
1	NORTHAMPTON	1.00	1.00	0.00	0.00	100.0	0.10	1.10	110.0
1	PROVIDENCE	1.25	1.25	0.00	0.00	100.0	0.00	1.25	100.0
1	TOGUS	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
1	WEST HAVEN	2.00	1.50	0.00	0.50	75.0	2.50	4.00	200.0
1	WHITE RIVER JCT	1.00	0.00	0.00	1.00	0.0	0.00	0.00	0.0
2	ALBANY	6.05	5.55	0.00	0.50	91.7	0.00	5.55	91.7
2	BUFFALO	2.00	2.00	0.00	0.00	100.0	0.30	2.30	115.0
2	CANANDAIGUA	1.50	1.00	0.00	0.50	66.7	1.50	2.50	166.7
2	SYRACUSE	4.50	4.00	0.00	0.50	88.9	0.00	4.00	88.9
3	BRONX	0.90	0.90	0.00	0.00	100.0	0.90	1.80	200.0
3	BROOKLYN	6.00	3.90	0.00	2.10	65.0	1.00	4.90	81.7
3	EAST ORANGE	2.50	1.50	0.00	1.00	60.0	0.50	2.00	80.0
3	MONTROSE	2.00	1.00	0.00	1.00	50.0	0.00	1.00	50.0
3	NEW YORK	7.50	2.90	0.00	4.60	38.7	1.00	3.90	52.0
3	NORTHPORT	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	ALTOONA	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	BUTLER	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	CLARKSBURG	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	COATESVILLE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	ERIE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
4	LEBANON	3.50	2.50	0.00	1.00	71.4	0.20	2.70	77.1
4	PHILADELPHIA	3.50	3.50	0.00	0.00	100.0	0.50	4.00	114.3
4	PITTSBURGH	5.00	4.50	0.50	0.00	90.0	0.00	4.50	90.0
4	WILKES-BARRE	2.90	2.90	0.00	0.00	100.0	0.20	3.10	106.9
4	WILMINGTON	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
5	BALTIMORE	2.00	1.00	0.00	1.00	50.0	0.50	1.50	75.0
5	PERRY POINT	2.00	2.00	0.00	0.00	100.0	0.25	2.25	112.5
5	WASHINGTON DC	5.00	4.00	0.00	1.00	80.0	0.00	4.00	80.0
6	ASHEVILLE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
6	BECKLEY	0.50	0.00	0.00	0.50	0.0	0.30	0.30	60.0
6	DURHAM	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
6	FAYETTEVILLE	1.50	1.50	0.00	0.00	100.0	0.50	2.00	133.3
6	HAMPTON	3.50	2.00	0.00	1.50	57.1	0.00	2.00	57.1
6	RICHMOND	3.00	2.90	0.00	0.10	96.7	0.00	2.90	96.7
6	SALEM	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
6	SALISBURY	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
7	ATLANTA	3.50	3.50	0.00	0.00	100.0	0.50	4.00	114.3
7	AUGUSTA	2.00	2.00	0.00	0.00	100.0	0.20	2.20	110.0
7	BIRMINGHAM	4.00	4.00	0.00	0.00	100.0	0.00	4.00	100.0
7	CHARLESTON	2.00	0.00	0.00	2.00	0.0	1.00	1.00	50.0
7	COLUMBIA	1.00	1.00	0.00	0.00	100.0	6.00	7.00	700.0
7	TUSCALOOSA	0.54	0.54	0.00	0.00	100.0	0.46	1.00	185.2
7	TUSKEGEE	2.00	2.00	0.00	0.00	100.0	1.00	3.00	150.0
8	BAY PINES	2.00	2.00	0.00	0.00	100.0	1.00	3.00	150.0
8	GAINESVILLE	4.00	4.00	0.00	0.00	100.0	1.00	5.00	125.0
8	MIAMI	8.63	4.50	0.00	4.13	52.1	1.00	5.50	63.7
8	TAMPA	6.00	5.00	0.00	1.00	83.3	1.20	6.20	103.3
8	WEST PALM BEACH	2.00	2.00	0.00	0.00	100.0	1.75	3.75	187.5
9	HUNTINGTON	2.50	2.50	0.00	0.00	100.0	0.00	2.50	100.0
9	LEXINGTON	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
9	LOUISVILLE	3.00	3.00	0.00	0.00	100.0	0.20	3.20	106.7
9	MEMPHIS	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
9	MOUNTAIN HOME	2.00	2.00	0.00	0.00	100.0	0.30	2.30	115.0
9	NASHVILLE	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
10	CHILLICOTHE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
10	CINCINNATI	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
10	CLEVELAND	3.70	3.70	0.00	0.00	100.0	4.80	8.50	229.7
10	COLUMBUS	1.50	0.50	0.00	1.00	33.3	1.00	1.50	100.0
10	DAYTON	4.00	4.00	0.00	0.00	100.0	1.00	5.00	125.0
10	NORTHEAST OHIO	1.00	1.00	0.00	0.00	100.0	1.20	2.20	220.0
11	ANN ARBOR	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
11	BATTLE CREEK	3.50	3.00	0.00	0.50	85.7	1.15	4.15	118.6
11	DANVILLE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
11	DETROIT	4.70	4.30	0.20	0.20	91.5	0.00	4.30	91.5
11	INDIANAPOLIS	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
11	NORTHERN INDIANA	1.50	1.00	0.00	0.50	66.7	0.20	1.20	80.0
11	TOLEDO	3.00	2.00	1.00	0.00	66.7	0.00	2.00	66.7
12	CHICAGO WS	3.50	3.50	0.00	0.00	100.0	0.00	3.50	100.0
12	HINES	3.00	2.00	0.00	1.00	66.7	0.50	2.50	83.3
12	IRON MOUNTAIN	0.50	0.50	0.00	0.00	100.0	0.15	0.65	130.0
12	MADISON	0.50	0.00	0.00	0.50	0.0	0.00	0.00	0.0
12	MILWAUKEE	4.70	3.60	0.00	1.10	76.6	0.30	3.90	83.0
12	TOMAH	0.30	0.05	0.25	0.00	16.7	0.20	0.25	83.3
13	FARGO	4.50	2.50	0.00	2.00	55.6	0.00	2.50	55.6
13	MINNEAPOLIS	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
13	SIOUX FALLS	0.00	0.00	0.00	0.00		1.00	1.00	

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
14	CENTRAL IOWA	2.00	0.00	0.00	2.00	0.0	0.00	0.00	0.0
14	GREATER NEBRASKA	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
14	IOWA CITY	2.00	2.00	0.00	0.00	100.0	0.25	2.25	112.5
14	OMAHA	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
15	COLUMBIA	1.50	1.00	0.00	0.50	66.7	0.00	1.00	66.7
15	KANSAS CITY	2.00	0.00	0.00	2.00	0.0	0.00	0.00	0.0
15	POPLAR BLUFF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
15	SAINT LOUIS	5.00	4.00	0.00	1.00	80.0	1.00	5.00	100.0
15	TOPEKA	1.00	1.00	0.00	0.00	100.0	0.50	1.50	150.0
15	WICHITA	0.50	0.00	0.00	0.50	0.0	0.00	0.00	0.0
16	ALEXANDRIA	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
16	FAYETTEVILLE	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
16	GULF COAST	1.00	0.00	0.00	1.00	0.0	0.00	0.00	0.0
16	HOUSTON	4.00	4.00	0.00	0.00	100.0	3.00	7.00	175.0
16	JACKSON	4.00	4.00	0.00	0.00	100.0	0.50	4.50	112.5
16	LITTLE ROCK	6.95	6.95	0.00	0.00	100.0	0.00	6.95	100.0
16	MUSKOGEE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
16	NEW ORLEANS	7.00	1.00	1.00	5.00	14.3	0.00	1.00	14.3
16	OKLAHOMA CITY	1.50	0.50	0.00	1.00	33.3	0.00	0.50	33.3
16	SHREVEPORT	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
17	CENTRAL TEXAS HCS	5.00	2.00	0.00	3.00	40.0	0.00	2.00	40.0
17	DALLAS	5.50	4.50	0.00	1.00	81.8	0.00	4.50	81.8
17	SAN ANTONIO	6.00	5.70	0.30	0.00	95.0	0.00	5.70	95.0
18	AMARILLO	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
18	EL PASO (OPC) HCS	1.00	0.00	0.00	1.00	0.0	0.00	0.00	0.0
18	NEW MEXICO HCS	1.00	1.00	0.00	0.00	100.0	1.00	2.00	200.0
18	PHOENIX	4.00	4.00	0.00	0.00	100.0	0.00	4.00	100.0
18	TUCSON	3.00	2.50	0.00	0.50	83.3	0.40	2.90	96.7
18	WEST TEXAS HCS	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
19	CHEYENNE	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
19	DENVER	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
19	GRAND JUNCTION	0.50	0.00	0.00	0.50	0.0	0.00	0.00	0.0
19	MONTANA HCS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
19	SALT LAKE CITY	4.50	2.50	0.00	2.00	55.6	0.00	2.50	55.6
19	SHERIDAN	0.50	0.50	0.00	0.00	100.0	0.00	0.50	100.0
19	SOUTHERN COLORADO HCS	2.00	0.00	0.00	2.00	0.0	0.00	0.00	0.0

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
20	ANCHORAGE	3.00	1.00	0.00	2.00	33.3	0.30	1.30	43.3
20	BOISE	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
20	PORTLAND	2.00	1.00	0.00	1.00	50.0	1.00	2.00	100.0
20	ROSEBURG	4.50	3.00	0.50	1.00	66.7	0.00	3.00	66.7
20	SEATTLE	2.50	2.50	0.00	0.00	100.0	0.00	2.50	100.0
20	SPOKANE	2.00	2.00	0.00	0.00	100.0	2.00	4.00	200.0
20	WALLA WALLA	4.20	3.80	0.20	0.20	90.5	0.00	3.80	90.5
21	CENTRAL CALIFORNIA HCS	2.00	1.00	0.00	1.00	50.0	0.00	1.00	50.0
21	HONOLULU	2.50	0.50	0.00	2.00	20.0	0.00	0.50	20.0
21	NORTHERN CALIFORNIA HCS	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
21	PALO ALTO	2.00	2.00	0.00	0.00	100.0	1.00	3.00	150.0
21	SAN FRANCISCO	7.70	7.50	0.00	0.20	97.4	0.00	7.50	97.4
21	SIERRA NEVADA HCS	2.00	1	0	1.00	50.0	0.2	1.20	60.0
22	GREATER LOS ANGELES	14.50	10.50	0.00	4.00	72.4	9.80	20.30	140.0
22	LOMA LINDA	1.00	0.98	0.02	0.00	98.0	0.12	1.10	110.0
22	LONG BEACH	2.00	1.00	0.00	1.00	50.0	1.00	2.00	100.0
22	SAN DIEGO	3.00	2.80	0.20	0.00	93.3	0.00	2.80	93.3
22	SOUTHERN NEVADA HCS	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
ALL SITES		341.02	266.72	4.17	70.13	78.2	61.63	328.35	96.3

* Intended Staffing is the number allocated by VAHQ

** Donated Staff are FTEE detailed to the HCHV program from other services

Does not include HUD-VASH, CWT, CWT/TR or VISN-funded programs

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TABLE 2-2V. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/00, BY VISN

VISN	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	12.25	9.75	0.00	2.50	79.6	4.80	14.55	118.8
2	14.05	12.55	0.00	1.50	89.3	1.80	14.35	102.1
3	19.90	11.20	0.00	8.70	56.3	3.40	14.60	73.4
4	20.90	19.40	0.50	1.00	92.8	0.90	20.30	97.1
5	9.00	7.00	0.00	2.00	77.8	0.75	7.75	86.1
6	16.50	13.40	0.00	3.10	81.2	0.80	14.20	86.1
7	15.04	13.04	0.00	2.00	86.7	9.16	22.20	147.6
8	22.63	17.50	0.00	5.13	77.3	5.95	23.45	103.6
9	13.50	13.50	0.00	0.00	100.0	0.50	14.00	103.7
10	14.20	13.20	0.00	1.00	93.0	8.00	21.20	149.3
11	18.70	16.30	1.20	1.20	87.2	1.35	17.65	94.4
12	12.50	9.65	0.25	2.60	77.2	1.15	10.80	86.4
13	7.50	4.50	0.00	3.00	60.0	1.00	5.50	73.3
14	6.00	4.00	0.00	2.00	66.7	0.25	4.25	70.8
15	10.00	6.00	0.00	4.00	60.0	1.50	7.50	75.0
16	31.45	23.45	1.00	7.00	74.6	3.50	26.95	85.7
17	16.50	12.20	0.30	4.00	73.9	0.00	12.20	73.9
18	10.00	8.50	0.00	1.50	85.0	1.40	9.90	99.0
19	11.50	7.00	0.00	4.50	60.9	0.00	7.00	60.9
20	19.20	14.30	0.70	4.20	74.5	3.30	17.60	91.7
21	18.20	14.00	0.00	4.20	76.9	1.20	15.20	83.5
22	21.50	16.28	0.22	5.00	75.7	10.92	27.20	126.5
	341.02	266.72	4.17	70.13	78.2	61.63	328.35	96.3

* Intended Staffing is the number allocated by VAHQ

** Donated Staff are FTEE detailed to the HCHV program from other services
Does not include HUD-VASH, CWT, CWT/TR or VISN-funded programs

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	SITE	CONTRACT FACILITY	MEAN PER DIEM *	DIS- CHARGES FY 00
1	BEDFORD	Twelve Step Program of New England, Inc.	\$30.00	10
1	BOSTON	Central MA Shelter for Homeless Vets	\$15.54	49
1	BOSTON	East Boston Rehab	\$54.07	29
1	MANCHESTER	Austin House	\$35.00	3
1	MANCHESTER	Helping Hands Outreach Center	\$35.00	11
1	PROVIDENCE	Kent House Inc.	\$40.00	1
1	PROVIDENCE	TRI-HAB Inc.	\$45.00	1
1	WEST HAVEN	The Connection	\$70.72	4
2	ALBANY	Albany Housing Coalition	\$45.97	14
2	ALBANY	Joseph House & Shelter	\$39.81	9
2	ALBANY	Saratoga County Rural Preservation Co.	\$65.00	3
2	ALBANY	Tyler Arms	\$45.34	19
2	BATH	Fairview Recovery Services	\$41.04	2
2	BATH	Volunteers of America, Binghamton	\$49.00	4
2	BUFFALO	New Beginnings Community Residence	\$40.00	2
2	BUFFALO	Vets Housing Coalition/May Day House	\$39.99	54
2	CANADAIGUA	Volunteers of America, Rochester	\$47.70	26
2	SYRACUSE	New Beginnings Transitional Living Program	\$36.59	26
2	SYRACUSE	The Crossroads	\$42.53	8
3	BRONX/BROOKLYN/NEW YORK	New Era Vets Inc. (psych beds)	\$36.71	5
3	BRONX/BROOKLYN/NEW YORK	New Era Vets Inc. (SA beds)	\$34.00	4
3	BROOKLYN/NEW YORK	Brooklyn Garden	\$47.91	5
3	EAST ORANGE	Haven Manor	\$33.23	30
4	LEBANON	Gate House	\$59.00	1
4	LEBANON	Willow Square	\$44.39	35
4	LEBANON	YMCA Transition Program	\$41.99	13
4	PHILADELPHIA	Diagnostic Rehab Center	\$53.16	51
4	PITTSBURGH	268 Center (Mechling Shakely Veterans Center)	\$55.00	90
4	WILKES BARRE	Catholic Social Services, Scranton	\$45.68	27
4	WILKES BARRE	Center City Ministries/Victory House	\$45.96	12
4	WILKES BARRE	Orangeville Manor	\$43.16	27
4	WILKES BARRE	Safe Harbor	\$35.00	8
5	BALTIMORE/PERRY POINT	Carrington House	\$35.00	1
5	BALTIMORE/PERRY POINT	Hope House	\$32.00	1
5	BALTIMORE/PERRY POINT	Mann House	\$30.00	7
5	BALTIMORE/PERRY POINT	Maryland Homeless Vets	\$35.00	2
5	BALTIMORE/PERRY POINT	Montgomery House	\$35.00	16
5	BALTIMORE/PERRY POINT	Project Place	\$36.50	5
5	BALTIMORE/PERRY POINT	Settlement House/Cecil City Mens Shelter	\$32.50	4
5	BALTIMORE/PERRY POINT	Sojourner's Place	\$30.56	9
5	BALTIMORE/PERRY POINT	South Baltimore Station	\$29.79	29
5	WASHINGTON DC	Anchor House	\$48.58	20
5	WASHINGTON DC	Christ House	\$66.07	6
5	WASHINGTON DC	Harbor Light	\$24.25	39
5	WASHINGTON DC	Sarah McClendon House	\$24.30	24
6	HAMPTON	Community Servs. Bd/Commun. Res. Services	\$65.41	13
6	HAMPTON	Serenity House	\$60.00	21
6	SALEM	Salvation Army	\$34.00	4
6	SALISBURY	Charlotte Town Manor	\$23.00	40
6	SALISBURY	Open Door Ministries High Point Inc	\$26.00	1
7	ATLANTA	Bright Beginnings	\$30.22	2
7	ATLANTA	C.A.R.P. of Georgia Inc.	\$38.19	13
7	ATLANTA	Decapolis-Christian Home for Alcoholics	\$32.45	31
7	ATLANTA	Grace Recovery	\$29.84	36
7	ATLANTA	New Start Substance Abuse Center	\$37.44	10
7	ATLANTA	St. Jude	\$31.18	4
7	ATLANTA	Transitional House	\$27.98	13
7	AUGUSTA	Deborah House	\$39.38	48
7	AUGUSTA	Praying Hands	\$40.00	2

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	SITE	CONTRACT FACILITY	MEAN PER DIEM *	DIS- CHARGES FY 00
7	BIRMINGHAM	Fellowship House	\$30.71	139
7	BIRMINGHAM	Staying Clean	\$30.05	73
7	BIRMINGHAM	Steps and Traditions	\$30.14	257
7	CHARLESTON	Constance Manor	\$29.00	5
7	CHARLESTON	James Island Residential Home	\$39.00	6
7	CHARLESTON	McLeod Manor Residential Home	\$36.06	127
7	TUSCALOOSA	The Salvation Army	\$45.00	2
7	TUSKEGEE	Salvation Army	\$43.27	23
8	MIAMI	Kehoe Systems/Bayside Annex	\$40.97	30
8	TAMPA	Metropolitan Ministries	\$29.85	13
8	TAMPA	Strickland Manor	\$33.07	42
9	HUNTINGTON	Prester Mental Health	\$40.00	22
9	LEXINGTON	Hope Center	\$20.00	6
9	LOUISVILLE	Harmony House	\$39.97	62
9	MOUNTAIN HOME	Steps	\$29.85	119
9	NASHVILLE	Campus for Human Development	\$27.97	38
9	NASHVILLE	Matthew 25	\$25.08	24
9	NASHVILLE	Operation Stand Down Home/Ashwood	\$28.40	53
9	NASHVILLE	Samaritan	\$44.00	1
10	CINCINNATI	Joseph House	\$45.00	18
10	CINCINNATI	Prospect House	\$45.00	18
10	CINCINNATI	Transitions/Droege House	\$45.68	14
10	CINCINNATI	WRAP House	\$46.07	5
10	CLEVELAND	Matt Talbot	\$43.78	27
10	CLEVELAND	Stella Marris	\$36.21	56
10	CLEVELAND	VOA-CCP	\$19.33	17
10	CLEVELAND	Volunteers of America	\$22.87	6
10	CLEVELAND/NE OHIO	Bodner House	\$14.04	19
10	CLEVELAND/NE OHIO	Interval Brotherhood Home	\$61.19	3
10	CLEVELAND/NE OHIO	Lake Area Recovery Center	\$57.00	2
10	CLEVELAND/NE OHIO	MCCDP-Homeless Solutions	\$27.91	21
10	CLEVELAND/NE OHIO	The Haven Center	\$20.00	12
10	COLUMBUS	House of Hope	\$52.70	2
10	DAYTON	Nova House Association Inc./Nova Halfway House	\$63.24	37
10	DAYTON	Nova Residential Treatment/Dual Diagnosis	\$85.33	3
11	BATTLE CREEK	Goodwill Industr. of N. Chicago	\$32.00	8
11	DANVILLE	Southside Office of Concern (Phoenix House)	\$27.75	1
11	DETROIT	Mariners Inn	\$54.99	26
11	INDIANAPOLIS	Salvation Army Harbor Light Center	\$37.00	27
11	INDIANAPOLIS	Volunteers of America	\$36.55	51
11	TOLEDO	Fresh Attitude	\$30.99	52
11	TOLEDO	Open Door	\$31.00	7
11	TOLEDO	St. Pauls Community Center	\$40.00	3
12	CHICAGO	Salvation Army Harbor Light	\$52.86	7
12	CHICAGO/HINES	Harbor House (Pro Care Proviso Family Service)	\$50.36	47
12	CHICAGO/HINES	Inner Voice	\$50.58	13
12	CHICAGO/HINES	Margaret Manor-Central	\$66.75	1
12	CHICAGO/HINES	Northwestern (a.k.a. Emergency Housing Program)	\$66.96	7
12	HINES	Salvation Army Harbor Light	\$55.00	2
13	FARGO	Share House	\$37.42	28
13	MINNEAPOLIS	Prodigal House	\$39.00	5
13	MINNEAPOLIS	Trans Hsing Vets/Minn Assis.Council Vets	\$38.96	55
15	KANSAS CITY	Shield of Service	\$40.00	46
15	SAINT LOUIS	Rosati Center	\$52.70	5
15	SAINT LOUIS	Salvation Army Harbor Light Center Annex	\$43.51	35
15	TOPEKA	Breakthrough House Inc.	\$37.06	2
16	HOUSTON	Extended Aftercare	\$44.04	62
16	JACKSON	Homeless Veterans Base Camp, Inc.	\$33.50	20
16	JACKSON	Pine Belt/Recovery House/Clearview/Serenity House	\$61.02	35

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	SITE	CONTRACT FACILITY	MEAN PER DIEM *	DIS- CHARGES FY 00
16	JACKSON	Weem's Life Care	\$60.00	6
16	LITTLE ROCK	Fair Haven	\$37.00	2
16	LITTLE ROCK	Riverbend Recovery Center	\$29.67	23
16	LITTLE ROCK	Sober Living	\$28.53	17
16	LITTLE ROCK	St. Francis House	\$36.53	146
16	NEW ORLEANS	Bridge House Corporation	\$30.00	3
16	NEW ORLEANS	Gateway Indpdnt. Living /D'Anzi Psych Cntr	\$30.00	107
16	NEW ORLEANS	Grace House	\$42.00	1
16	NEW ORLEANS	Magnolia Villa	\$30.00	1
16	NEW ORLEANS	Recovery Works/VOA	\$30.00	10
16	OKLAHOMA CITY	Drug Recovery Institute (DRI)	\$29.90	20
16	OKLAHOMA CITY	Phoenix Recovery Institute (Phoenix House)	\$28.92	59
17	DALLAS	Salvation Army	\$36.00	58
17	DALLAS	Volunteers of America	\$49.78	2
17	SAN ANTONIO	Cross Point Inc-Pryor House	\$32.61	3
17	SAN ANTONIO	Cross Point-Augusta House	\$32.70	24
17	SAN ANTONIO	Cross Point-Goldsmith House	\$33.19	98
17	SAN ANTONIO	Salvation Army/ Corpus Christi	\$33.62	47
18	PHOENIX	Somerset Villas (PSCHMC) S.W. Behav. Hlth Serv.	\$55.95	96
18	TUCSON	Comin' Home, Inc.	\$38.03	45
18	TUCSON	Esperanza Escalante	\$33.01	9
18	TUCSON	Safe Harbor	\$35.22	18
18	TUCSON	Vida Serena	\$31.57	16
19	CHEYENNE	Cheyenne Halfway House for Alcoholics	\$44.13	30
19	CHEYENNE	The Villa	\$47.88	32
19	DENVER	Salvation Army	\$43.18	62
19	DENVER	Samaritan House	\$45.89	39
19	SALT LAKE CITY	First Step House	\$43.01	33
19	SALT LAKE CITY	Salvation Army	\$31.47	20
19	SALT LAKE CITY	St. Mary's	\$29.24	19
19	SHERIDAN	Volunteers of America	\$29.71	4
20	PORTLAND	Bridgeview	\$35.00	7
20	PORTLAND	DePaul Center Inc.	\$43.68	9
20	PORTLAND	Royal Palm	\$35.00	3
20	PORTLAND	Taft Home	\$35.00	12
20	PORTLAND	Tigard Recovery Center	\$38.64	8
20	ROSEBURG	Carlton House	\$39.00	5
20	ROSEBURG	Chicano Affairs Cntr/Central Latino Amer. Shelter	\$37.04	32
20	ROSEBURG	Royal Avenue Shelter	\$38.88	32
20	SPOKANE	Mallon Manor	\$30.00	2
20	SPOKANE	Miriam's House	\$30.00	1
20	SPOKANE	Sketo Home	\$35.00	1
20	SPOKANE	White House	\$30.00	1
20	SPOKANE/WALLA WALLA	Christopher House	\$22.26	3
20	SPOKANE/WALLA WALLA	Corps of Recovery Discovery (CORD)	\$40.11	44
20	SPOKANE/WALLA WALLA	Cub House	\$30.46	40
20	SPOKANE/WALLA WALLA	Spokane Care Center	\$29.72	31
20	WALLA WALLA	Martin-Gish House	\$55.00	2
20	WALLA WALLA	Prosperity House	\$75.00	1
21	SAN FRANCISCO	Liberation House	\$54.84	19
21	SAN FRANCISCO	Transitional Housing/Swords to Plowshares	\$60.27	41
22	GREATER LOS ANGELES	Bimini House	\$32.65	69
22	GREATER LOS ANGELES	Jan Clayton Center	\$50.10	28
22	GREATER LOS ANGELES	Jason's Retreat	\$55.31	12
22	GREATER LOS ANGELES	Maclay House	\$31.27	39
22	GREATER LOS ANGELES	New Directions	\$39.00	128
22	GREATER LOS ANGELES	New Way Foundation	\$25.50	12
22	GREATER LOS ANGELES	People in Progress	\$33.95	13
22	GREATER LOS ANGELES	The Haven/Salvation Army	\$36.56	286

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	SITE	CONTRACT FACILITY	MEAN PER DIEM *	DIS- CHARGES FY 00
22	GREATER LOS ANGELES	Vinesman Ponderosa	\$48.00	5
22	LONG BEACH	Lily's Guest Home #5	\$50.32	29
22	LONG BEACH	Villa Luren	\$50.00	3
22	SAN DIEGO	Casa Pacifica	\$79.13	13
22	SAN DIEGO	SSLP 10th Ave. Apartments	\$26.72	37
22	SAN DIEGO	Tradition One	\$20.27	21
22	SAN DIEGO	Vietnam Veterans of San Diego	\$40.00	12
ALL SITES			\$37.67	4,882

**Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.*

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	SITE	DIS- CHARGES N	MEAN PER DIEM COST	MEAN COST PER EPISODE	MEAN DAYS PER EPISODE	N OVER 6 MONTHS
1	BEDFORD†	10	\$30.00	\$777.00	25.9	0
1	BOSTON	78	\$29.86	\$2,764.22	98.1 *	8
1	MANCHESTER†	14	\$35.00	\$1,740.00	49.7	0
1	PROVIDENCE†	2	\$42.50	\$3,765.00	88.5	0
1	WEST HAVEN†	4	\$70.72	\$1,423.75	20.3	0
2	ALBANY	45	\$45.74	\$1,677.71	37.0 *	0
2	BATH	5	\$45.82	\$3,237.80	71.6	0
2	BUFFALO	56	\$39.99	\$2,533.57	63.4	0
2	CANANDAIGUA	26	\$47.70	\$2,984.27	63.4	0
2	SYRACUSE	35	\$38.30	\$2,720.14	71.2	0
3	BRONX	7	\$34.28	\$3,173.71	92.7	0
3	BROOKLYN	5	\$47.82	\$3,840.00	87.4	0
3	EAST ORANGE	30	\$33.23	\$4,358.03	133.8 *	7
3	NEW YORK	2	\$40.00	\$3,680.00	92.0	0
4	LEBANON	49	\$44.05	\$2,908.16	65.8	0
4	PHILADELPHIA	51	\$53.16	\$3,078.92	56.9	0
4	PITTSBURGH	90	\$55.00	\$3,256.61	59.2	0
4	WILKES BARRE	74	\$43.65	\$2,802.80	64.0	0
5	BALTIMORE	36	\$31.05	\$3,039.94	98.4 *	7
5	PERRY POINT	38	\$32.64	\$3,349.87	103.7 *	6
5	WASHINGTON	89	\$32.55	\$3,451.34	115.7 *	28
6	HAMPTON	34	\$62.07	\$6,680.24	107.2 *	0
6	SALEM†	4	\$34.00	\$2,040.00	60.0	0
6	SALISBURY	41	\$23.07	\$1,742.39	75.6	2
7	ATLANTA	108	\$32.04	\$2,080.15	64.6	0
7	AUGUSTA	50	\$39.41	\$3,352.04	85.3	4
7	BIRMINGHAM	469	\$30.29	\$720.90	24.0 *	0
7	CHARLESTON	138	\$35.93	\$1,166.28	32.7 *	0
7	TUSCALOOSA†	2	\$45.00	\$472.50	10.5	0
7	TUSKEGEE	23	\$43.27	\$2,788.04	64.6	0
8	MIAMI	30	\$40.97	\$3,991.17	97.4 *	4
8	TAMPA	55	\$32.31	\$3,240.33	99.4 *	6
9	HUNTINGTON	22	\$40.00	\$2,814.55	70.4	0
9	LEXINGTON†	6	\$20.00	\$446.67	22.3	0
9	LOUISVILLE	63	\$39.97	\$3,633.78	90.9	0
9	MOUNTAIN HOME	119	\$29.85	\$1,618.90	54.9	8
9	NASHVILLE	116	\$27.71	\$1,508.29	54.7	3
10	CINCINNATI	55	\$45.27	\$4,000.09	88.5	1
10	CLEVELAND	123	\$33.35	\$2,178.59	61.2	0
10	COLUMBUS†	2	\$52.70	\$5,085.50	96.5	0
10	DAYTON	40	\$64.90	\$5,202.70	82.5	3
10	NE OHIO†	40	\$24.91	\$1,362.73	51.1	0
11	BATTLE CREEK†	8	\$32.00	\$896.00	28.0	0
11	DANVILLE†	1	\$27.75	\$111.00	4.0	0
11	DETROIT	26	\$54.99	\$4,149.50	75.5	0
11	INDIANAPOLIS	78	\$36.70	\$2,246.29	61.4	1
11	TOLEDO	62	\$31.43	\$2,560.77	81.8	0
12	CHICAGO WS	27	\$51.55	\$4,683.70	90.5	6
12	HINES	50	\$52.96	\$4,255.28	80.4	3
13	FARGO	28	\$37.42	\$2,714.04	73.1	0
13	MINNEAPOLIS	60	\$38.96	\$2,781.77	71.5	0
15	KANSAS CITY	46	\$40.00	\$2,104.35	52.6	0
15	SAINT LOUIS	40	\$44.65	\$4,634.03	103.5 *	0
15	TOPEKA†	2	\$37.06	\$1,610.00	41.5	0
16	HOUSTON	62	\$44.04	\$2,736.52	62.1	0
16	JACKSON	61	\$51.90	\$1,905.25	35.6 *	0
16	LITTLE ROCK	188	\$34.97	\$2,024.87	57.8	4
16	NEW ORLEANS	122	\$30.10	\$1,474.33	48.9 *	1
16	OKLAHOMA CITY	79	\$29.17	\$1,223.27	42.0 *	0
17	DALLAS	60	\$36.46	\$2,134.60	58.5	1
17	SAN ANTONIO	172	\$33.23	\$2,198.59	66.3	0

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	SITE	DIS- CHARGES N	MEAN PER DIEM COST	MEAN COST PER EPISODE	MEAN DAYS PER EPISODE	N OVER 6 MONTHS
18	PHOENIX	96	\$55.95	\$2,820.85	50.5	0
18	TUCSON	88	\$35.77	\$2,786.30	76.2	1
19	CHEYENNE	62	\$46.06	\$2,973.35	64.8	0
19	DENVER	101	\$44.23	\$2,778.72	63.0	1
19	SALT LAKE CITY	73	\$36.17	\$1,945.83	54.0	0
19	SHERIDAN†	4	\$29.71	\$1,177.50	39.5	0
20	PORTLAND	39	\$37.75	\$3,300.77	90.3	2
20	ROSEBURG	69	\$38.04	\$2,307.03	61.4	2
20	SPOKANE	80	\$30.22	\$1,088.70	36.1 *	0
20	WALLA WALLA	46	\$41.17	\$3,221.78	79.8	3
21	SAN FRANCISCO	60	\$58.55	\$4,068.03	70.2	0
22	GREATER LA	591	\$37.14	\$1,422.85	37.6 *	0
22	LONG BEACH	32	\$50.29	\$5,250.00	104.6 *	1
22	SAN DIEGO	83	\$35.22	\$2,719.22	71.9	0
	ALL SITES	4,882	\$37.67	\$2,267.31	59.1	113
	SITE AVERAGE	77	\$40.49	\$2,904.61	71.8	2
	SITE ST. DEV.	92	\$9.02	\$1,111.68	22.0	4

*Exceeds one standard deviation from the mean in EITHER direction.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

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TABLE 2-4V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	DIS- CHARGES N	MEAN PER DIEM COST	MEAN COST PER EPISODE	MEAN DAYS PER EPISODE	N OVER 6 MONTHS
1	108	\$32.29	\$2,416	82.1	8
2	167	\$42.56	\$2,433	58.1	0
3	44	\$35.36	\$4,080	120.1	7
4	264	\$49.43	\$3,030	61.3	0
5	163	\$32.24	\$3,337	109.1	41
6	79	\$40.41	\$3,883	88.4	2
7	790	\$32.51	\$1,211	36.1	4
8	85	\$35.36	\$3,505	98.7	10
9	326	\$31.55	\$2,028	62.2	11
10	260	\$39.57	\$2,926	69.0	4
11	175	\$37.29	\$2,567	68.9	1
12	77	\$52.47	\$4,406	84.0	9
13	88	\$38.47	\$2,760	72.0	0
15	88	\$42.05	\$3,243	75.5	0
16	512	\$36.03	\$1,842	51.1	5
17	232	\$34.06	\$2,182	64.3	1
18	184	\$46.30	\$2,804	62.8	1
19	240	\$42.03	\$2,552	60.3	1
20	234	\$35.93	\$2,236	61.2	7
21	60	\$58.55	\$4,068	70.2	0
22	706	\$37.49	\$1,749	44.7	1
TOTAL	4,882	\$37.67	\$2,267	59.1	113
VISN AVG.	232	\$39.62	\$2,822	71.4	5
STD. DEV.	204	\$7.12	\$845	20.3	9

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT

VISN	SITE	N VETS TREATED	VAHQ ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed Days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	BEDFORD†	11	\$51,000	262	\$7,770	23	285	\$29.66	\$682	\$8,452	0.17
1	BOSTON	99	\$308,000	5,871	\$167,321	1,404	7,275	\$28.50	\$40,013	\$207,334	0.67
1	MANCHESTER†	18	\$41,000	703	\$24,360	130	833	\$34.65	\$4,505	\$28,865	0.70
1	PROVIDENCE†	5	\$35,000	181	\$7,530	136	317	\$41.60	\$5,658	\$13,188	0.38
1	WEST HAVEN†	14	\$289,808	85	\$5,695	342	427	\$67.00	\$22,914	\$28,609	0.10
2	ALBANY	47	\$127,758	1,453	\$65,596	28	1,481	\$45.15	\$1,264	\$66,860	0.52
2	BATH	6	\$90,000	312	\$13,868	286	598	\$44.45	\$12,712	\$26,580	0.30 *
2	BUFFALO	68	\$195,000	3,163	\$125,064	486	3,649	\$39.54	\$19,216	\$144,280	0.74
2	CANANDAIGUA	30	\$105,000	1,612	\$72,241	153	1,765	\$44.81	\$6,857	\$79,098	0.75
2	SYRACUSE	49	\$185,000	2,010	\$76,916	1,240	3,250	\$38.27	\$47,451	\$124,366	0.67
3	BRONX	10	\$111,840	577	\$19,699	437	1,014	\$34.14	\$14,920	\$34,619	0.31 *
3	BROOKLYN	7	\$246,400	443	\$19,200	113	556	\$43.34	\$4,898	\$24,098	0.10 *
3	EAST ORANGE	41	\$231,840	3,130	\$103,202	803	3,933	\$32.97	\$26,476	\$129,678	0.56
3	NEW YORK	2	\$181,840	125	\$4,960	0	125	\$39.68	\$0	\$4,960	0.03 *
4	LEBANON	57	\$140,000	2,984	\$129,611	646	3,630	\$43.44	\$28,059	\$157,670	1.13
4	PHILADELPHIA	58	\$265,000	2,503	\$133,128	293	2,796	\$53.19	\$15,584	\$148,711	0.56
4	PITTSBURGH	109	\$370,000	4,964	\$266,773	1,110	6,074	\$53.74	\$59,653	\$326,426	0.88
4	WILKES BARRE	101	\$255,000	4,432	\$188,427	1,343	5,775	\$42.52	\$57,098	\$245,525	0.96
5	BALTIMORE	51	\$190,000	2,960	\$89,293	1,259	4,219	\$30.17	\$37,980	\$127,273	0.67
5	PERRY POINT	50	\$220,000	2,947	\$93,948	638	3,585	\$31.88	\$20,339	\$114,287	0.52
5	WASHINGTON	132	\$380,000	3,072	\$129,450	4,410	7,482	\$42.14	\$185,832	\$315,282	0.83
6	HAMPTON	40	\$210,000	2,933	\$181,397	583	3,516	\$61.85	\$36,057	\$217,454	1.04
6	SALEM†	4	\$15,000	244	\$8,160	0	244	\$33.44	\$0	\$8,160	0.54
6	SALISBURY	53	\$140,000	2,540	\$60,023	742	3,282	\$23.63	\$17,534	\$77,557	0.55
7	ATLANTA	127	\$210,000	6,527	\$206,206	1,089	7,616	\$31.59	\$34,405	\$240,611	1.15
7	AUGUSTA	65	\$180,000	3,677	\$144,370	749	4,426	\$39.26	\$29,408	\$173,778	0.97
7	BIRMINGHAM	498	\$225,000	10,884	\$322,719	811	11,695	\$29.65	\$24,047	\$346,766	1.54
7	CHARLESTON	159	\$190,000	4,402	\$151,954	513	4,915	\$34.52	\$17,708	\$169,663	0.89
7	TUSCALOOSA†	11	\$168,760	21	\$945	653	674	\$45.00	\$29,385	\$30,330	0.18
7	TUSKEGEE	23	\$125,000	1,516	\$64,125	0	1,516	\$42.30	\$0	\$64,125	0.51
8	MIAMI	41	\$412,019	2,538	\$102,979	554	3,092	\$40.58	\$22,479	\$125,458	0.30 *
8	TAMPA	62	\$303,063	4,661	\$145,721	907	5,568	\$31.26	\$28,356	\$174,077	0.57
9	HUNTINGTON	27	\$115,000	1,373	\$52,787	415	1,788	\$38.45	\$15,955	\$68,742	0.60
9	LEXINGTON†	13	\$109,900	156	\$2,680	295	451	\$17.18	\$5,068	\$7,748	0.07
9	LOUISVILLE	81	\$257,117	4,915	\$194,801	966	5,881	\$39.63	\$38,286	\$233,087	0.91
9	MOUNTAIN HOME	146	\$284,950	5,580	\$163,209	1,287	6,867	\$29.25	\$37,643	\$200,853	0.70
9	NASHVILLE	148	\$187,750	6,112	\$161,369	3,090	9,202	\$26.40	\$81,582	\$242,950	1.29

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT

VISN	SITE	N VETS TREATED	VAHQ ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed Days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
10	CINCINNATI	65	\$245,000	4,227	\$188,430	716	4,943	\$44.58	\$31,918	\$220,348	0.90
10	CLEVELAND	143	\$292,250	6,256	\$224,571	947	7,203	\$35.90	\$33,994	\$258,566	0.88
10	COLUMBUS†	2	\$84,261			0			\$0	\$0	0.00
10	DAYTON	47	\$250,000	2,677	\$168,245	373	3,050	\$62.85	\$23,442	\$191,687	0.77
10	NE OHIO†	49	\$57,750	2,099	\$54,509	917	3,016	\$25.97	\$23,814	\$78,323	1.36
11	BATTLE CREEK†	11	\$177,600	236	\$7,168	131	367	\$30.37	\$3,979	\$11,147	0.06
11	DANVILLE†	5	\$128,480	5	\$111	148	153	\$22.20	\$3,286	\$3,397	0.03
11	DETROIT	31	\$125,000	1,702	\$92,622	210	1,912	\$54.42	\$11,428	\$104,050	0.83
11	INDIANAPOLIS	90	\$290,000	4,136	\$149,641	723	4,859	\$36.18	\$26,158	\$175,799	0.61
11	TOLEDO	81	\$338,480	3,748	\$116,210	1,301	5,049	\$31.01	\$40,339	\$156,548	0.46
12	CHICAGO WS	49	\$294,657	2,222	\$114,275	1,842	4,064	\$51.43	\$94,732	\$209,008	0.71
12	HINES	72	\$369,657	3,461	\$180,478	1,500	4,961	\$52.15	\$78,219	\$258,697	0.70
13	FARGO	40	\$241,504	1,734	\$63,801	348	2,082	\$36.79	\$12,804	\$76,606	0.32 *
13	MINNEAPOLIS	69	\$280,752	3,669	\$140,883	643	4,312	\$38.40	\$24,690	\$165,573	0.59
15	KANSAS CITY	55	\$280,000	1,893	\$73,832	1,313	3,206	\$39.00	\$51,210	\$125,042	0.45
15	SAINT LOUIS	50	\$443,000	3,253	\$147,519	660	3,913	\$45.35	\$29,930	\$177,449	0.40 *
15	TOPEKA†	8	\$177,680	84	\$3,220	353	437	\$38.33	\$13,532	\$16,752	0.09
16	HOUSTON	109	\$556,307	3,448	\$149,025	4,046	7,494	\$43.22	\$174,871	\$323,897	0.58
16	JACKSON	81	\$177,500	2,164	\$116,220	1,194	3,358	\$53.71	\$64,125	\$180,345	1.02
16	LITTLE ROCK	219	\$488,795	9,308	\$323,894	1,665	10,973	\$34.80	\$57,938	\$381,831	0.78
16	NEW ORLEANS	274	\$509,200	4,457	\$132,677	19,843	24,300	\$29.77	\$590,692	\$723,369	1.42
16	OKLAHOMA CITY	90	\$125,000	3,034	\$86,279	740	3,774	\$28.44	\$21,044	\$107,323	0.86
17	DALLAS	72	\$475,176	2,739	\$101,677	474	3,213	\$37.12	\$17,596	\$119,273	0.25 *
17	SAN ANTONIO	209	\$525,000	9,970	\$322,579	2,112	12,082	\$32.35	\$68,334	\$390,912	0.74
18	PHOENIX	112	\$430,000	4,492	\$251,991	364	4,856	\$56.10	\$20,420	\$272,410	0.63
18	TUCSON	119	\$321,800	6,474	\$227,026	4,362	10,836	\$35.07	\$152,964	\$379,989	1.18
19	CHEYENNE	73	\$205,000	3,390	\$154,708	1,128	4,518	\$45.64	\$51,478	\$206,186	1.01
19	DENVER	101	\$280,000	6,412	\$280,651	0	6,412	\$43.77	\$0	\$280,651	1.00
19	SALT LAKE CITY	91	\$185,000	3,687	\$131,581	792	4,479	\$35.69	\$28,265	\$159,846	0.86
19	SHERIDAN†	7	\$38,325	159	\$4,710	161	320	\$29.62	\$4,769	\$9,479	0.25
20	PORTLAND	46	\$195,000	2,631	\$95,371	1,082	3,713	\$36.25	\$39,222	\$134,593	0.69
20	ROSEBURG	80	\$181,600	3,795	\$141,660	884	4,679	\$37.33	\$32,998	\$174,658	0.96
20	SPOKANE	89	\$150,000	2,747	\$81,978	315	3,062	\$29.84	\$9,400	\$91,378	0.61
20	WALLA WALLA	57	\$180,285	3,060	\$125,306	616	3,676	\$40.95	\$25,225	\$150,531	0.83
21	HONOLULU†	6	\$198,000			96	96		\$0	\$0	0.00
21	SAN FRANCISCO	74	\$325,000	3,382	\$191,764	1,065	4,447	\$56.70	\$60,387	\$252,151	0.78
22	GREATER LOS ANGELES	653	\$630,000	20,731	\$763,201	4,035	24,766	\$36.81	\$148,546	\$911,748	1.45
22	LONG BEACH	44	\$200,000	2,569	\$126,080	950	3,519	\$49.08	\$46,624	\$172,704	0.86
22	SAN DIEGO	123	\$280,000	5,144	\$183,262	2,352	7,496	\$35.63	\$83,793	\$267,055	0.95
	ALL SITES	6059	\$17,886,104	247,063	9,424,652	88,335	335,398	\$38.15	\$3,369,694	\$12,794,345	0.72
	SITE AVERAGE	95	\$263,122	3,917	\$149,964	1,370	5,287	\$40.04	\$50,235	\$200,200	0.75
	SITE ST. DEV	103	\$121,095	3,026	\$107,009	2,590	4,395	\$8.84	\$80,089	\$146,061	0.31

*Low ratio that exceeds one standard deviation from the mean

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

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TABLE 2-5V. COSTS OF RESIDENTIAL TREATMENT, BY VISN

VISN	N VETS TREATED	VAHQ ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed Days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	147	\$724,808	7,102	\$212,676	2,035	9,137	\$29.95	\$60,940	\$273,616	0.38
2	200	\$702,758	8,550	\$353,684	2,193	10,743	\$41.37	\$90,717	\$444,401	0.63
3	60	\$771,920	4,275	\$147,061	1,353	5,628	\$34.40	\$46,544	\$193,605	0.25
4	325	\$1,030,000	14,883	\$717,938	3,392	18,275	\$48.24	\$163,626	\$881,564	0.86
5	233	\$790,000	8,979	\$312,692	6,307	15,286	\$34.82	\$219,640	\$532,331	0.67
6	97	\$365,000	5,717	\$249,580	1,325	7,042	\$43.66	\$57,844	\$307,424	0.84
7	883	\$1,098,760	27,027	\$890,319	3,815	30,842	\$32.94	\$125,673	\$1,015,993	0.92
8	103	\$715,082	7,199	\$248,700	1,461	8,660	\$34.55	\$50,472	\$299,173	0.42
9	415	\$954,717	18,136	\$574,846	6,053	24,189	\$31.70	\$191,858	\$766,704	0.80
10	306	\$929,261	15,259	\$635,755	2,953	18,212	\$41.66	\$123,035	\$758,790	0.82
11	218	\$1,059,560	9,827	\$365,752	2,513	12,340	\$37.22	\$93,532	\$459,284	0.43
12	121	\$664,314	5,683	\$294,753	3,342	9,025	\$51.87	\$173,335	\$468,088	0.70
13	109	\$522,256	5,403	\$204,684	991	6,394	\$37.88	\$37,542	\$242,227	0.46
15	113	\$900,680	5,230	\$224,571	2,326	7,556	\$42.94	\$99,876	\$324,447	0.36
16	773	\$1,856,802	22,411	\$808,095	27,488	49,899	\$36.06	\$991,162	\$1,799,257	0.97
17	281	\$1,000,176	12,709	\$424,256	2,586	15,295	\$33.38	\$86,327	\$510,582	0.51
18	231	\$751,800	10,966	\$479,016	4,726	15,692	\$43.68	\$206,441	\$685,457	0.91
19	272	\$708,325	13,648	\$571,650	2,081	15,729	\$41.89	\$87,163	\$658,813	0.93
20	272	\$706,885	12,233	\$444,315	2,897	15,130	\$36.32	\$105,222	\$549,537	0.78
21	80	\$523,000	3,382	\$191,764	1,161	4,543	\$56.70	\$65,830	\$257,594	0.49
22	820	\$1,110,000	28,444	\$1,072,543	7,337	35,781	\$37.71	\$276,658	\$1,349,200	1.22
	6,059	\$17,886,104	247,063	\$9,424,652	88,335	335,398	\$38.15	\$3,369,694	\$12,794,345	0.72
	289	\$851,719	11,765	\$448,793	4,206	15,971	\$39.47	\$159,687	\$608,480	0.7
	244	\$305,062	7,211	\$256,287	5,616	11,210	\$6.80	\$201,178	\$397,466	0.3

*Low ratio that exceeds one standard deviation from the mean

Sites funded during FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 99-00

VISN	SITE	State	Fiscal Year 1999					Fiscal Year 2000					% Diff.	
			Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans/ Clinician	Visits/ Clinician	Visits/Clin 99-00
1	Bedford†	MA						510	200	2.6	2.0	100.0	255.0	N/A
1	Boston	MA	3,609	989	3.6	4.0	902.3	3,558	993	3.6	4.0	248.3	889.5	-1
1	Manchester†	NH						216	88	2.5	1.0	88.0	216.0	N/A
1	Providence	RI	5,945	257	23.1	3.0	1,981.7	6,089	260	23.4	3.0	86.7	2,029.7	2
1	West Haven	CT	3,878	447	8.7	3.0	1,292.7	4,881	545	9.0	3.0	181.7	1,627.0	26
2	Albany	NY	2,613	335	7.8	5.1	517.4	478	142	3.4	5.1	28.1 *	94.7 *	-82
2	Bath	NY	767	118	6.5	1.0	767.0	178	50	3.6	1.0	50.0 *	178.0 *	-77
2	Buffalo	NY	4,684	502	9.3	4.0	1,171.0	4,737	518	9.1	4.0	129.5	1,184.3	1
2	Canadaigua	NY	730	254	2.9	1.0	730.0	227	146	1.6	1.0	146.0	227.0 *	-69
2	Syracuse	NY	1,015	214	4.7	2.0	507.5	691	291	2.4	2.0	145.5	345.5	-32
3	Bronx	NY	3,164	674	4.7	2.0	1,582.0	2,533	758	3.3	2.0	379.0	1,266.5	-20
3	Brooklyn	NY	3,468	729	4.8	7.4	468.6	2,802	699	4.0	7.4	94.5	378.6	-19
3	East Orange	NJ	989	300	3.3	4.0	247.3	1,452	551	2.6	4.0	137.8	363.0	47
3	Montrose†	NY						176	92	1.9	2.0	46.0	88.0	N/A
3	New York	NY	4,973	641	7.8	7.9	629.5	2,013	321	6.3	7.9	40.6 *	254.8 *	-60
3	Northport†	NY						138	114	1.2	1.0	114.0	138.0	N/A
4	Lebanon	PA	2,358	404	5.8	2.0	1,179.0	1,912	320	6.0	2.0	160.0	956.0	-19
4	Philadelphia	PA	1,238	286	4.3	2.0	619.0	737	288	2.6	2.0	144.0	368.5	-40
4	Pittsburgh	PA	4,380	748	5.9	5.0	876.0	4,181	799	5.2	5.0	159.8	836.2	-5
4	Wilkes Barre	PA	1,583	351	4.5	3.0	527.7	1,584	347	4.6	3.0	115.7	528.0	0
5	Baltimore	MD	1,136	484	2.3	2.0	568.0	666	382	1.7	2.0	191.0	333.0	-41
5	Perry Point	MD	1,471	289	5.1	2.0	735.5	1,380	228	6.1	2.0	114.0	690.0	-6
5	Washington	DC	3,901	1,173	3.3	4.0	975.3	4,197	1,157	3.6	4.0	289.3	1,049.3	8
6	Durham†	NC						63	37	1.7	3.0	12.3	21.0	N/A
6	Fayetteville†	NC						104	61	1.7	1.5	40.7	69.3	N/A
6	Hampton	VA	2,099	486	4.3	2.0	1,049.5	1,637	459	3.6	2.0	229.5	818.5	-22
6	Richmond†	VA						326	141	2.3	3.0	47.0	108.7	N/A
6	Salem†	VA						104	76	1.4	1.0	76.0	104.0	N/A
6	Salisbury	NC	2,374	421	5.6	2.0	1,187.0	1,591	278	5.7	2.0	139.0	795.5	-33
7	Atlanta	GA	1,825	835	2.2	3.5	521.4	1,844	740	2.5	3.5	211.4	526.9	1
7	Augusta	GA	1,309	212	6.2	2.0	654.5	1,231	211	5.8	2.0	105.5	615.5	-6
7	Birmingham	AL	1,039	191	5.4	4.0	259.8	2,096	402	5.2	4.0	100.5	524.0	102
7	Charleston	SC	1,426	196	7.3	2.0	713.0	1,050	302	3.5	2.0	151.0	525.0	-26
7	Columbia†	SC						328	156	2.1	1.0	156.0	328.0	N/A
7	Tuscaloosa†	AL						79	25	3.2	0.5	46.3	146.3	N/A
7	Tuskegee	AL	1,198	391	3.1	2.0	599.0	748	330	2.3	2.0	165.0	374.0	-38
8	Bay Pines†	FL						42	28	1.5	2.0	14.0	21.0	N/A
8	Gainesville†	FL						532	232	2.3	4.0	58.0	133.0	N/A
8	Miami	FL	1,820	507	3.6	3.0	606.7	1,390	590	2.4	3.0	196.7	463.3	-24
8	Tampa	FL	1,361	366	3.7	3.0	453.7	1,393	404	3.4	3.0	134.7	464.3	2
8	West Palm Beach†	FL						306	134	2.3	2.0	67.0	153.0	N/A

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 99-00

VISN	SITE	State	Fiscal Year 1999					Fiscal Year 2000				Veterans/ Clinician	Visits/ Clinician	% Diff. Visits/Clin 99-00
			Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited			
9	Huntington	WV	805	292	2.8	2.0	402.5	874	280	3.1	2.0	140.0	437.0	9
9	Louisville	KY	1,435	263	5.5	2.0	717.5	1,048	301	3.5	2.0	150.5	524.0	-27
9	Mountain Home	TN	865	216	4.0	2.0	432.5	1,358	272	5.0	2.0	136.0	679.0	57
9	Nashville	TN	41	26	1.6	2.0	20.5	898	233	3.9	2.0	116.5	449.0	2090
10	Chillicothe†	OH						14	14	1.0	1.0	14.0	14.0	N/A
10	Cincinnati	OH	781	327	2.4	2.0	390.5	984	538	1.8	2.0	269.0	492.0	26
10	Cleveland	OH	2,009	565	3.6	3.7	543.0	5,747	1,775	3.2	3.7	479.7	1,553.2	186
10	Columbus	OH	2,145	406	5.3	3.0	715.0	1,860	441	4.2	3.0	147.0	620.0	-13
10	Dayton	OH	1,618	361	4.5	3.0	539.3	1,559	358	4.4	3.0	119.3	519.7	-4
10	Northeast Ohio†	OH						821	310	2.6	1.0	310.0	821.0	N/A
11	Ann Arbor†	MI						214	103	2.1	2.0	51.5	107.0	N/A
11	Battle Creek	MI	1,787	313	5.7	4.0	446.8	3,504	466	7.5	4.0	116.5	876.0	96
11	Danville†	IL						159	62	2.6	1.0	62.0	159.0	N/A
11	Detroit	MI	3,751	802	4.7	4.7	798.1	4,270	906	4.7	4.7	192.8	908.5	14
11	Indianapolis	IL	3,040	589	5.2	4.9	620.4	2,141	495	4.3	4.9	101.0	436.9	-30
11	Toledo	OH	2,572	379	6.8	3.0	857.3	1,166	276	4.2	3.0	92.0	388.7	-55
12	Chicago WS	IL	1,361	200	6.8	3.0	453.7	1,375	241	5.7	3.0	80.3	458.3	1
12	Hines	IL	931	426	2.2	4.0	232.8	1,996	621	3.2	4.0	155.3	499.0	114
12	Iron Mountain†	MI						32	18	1.8	0.5	36.0	64.0	N/A
12	Milwaukee	WI	12,171	580	21.0	7.6	1,601.4	12,331	590	20.9	7.6	77.6 *	1,622.5	1
12	Tomah	WI	2,735	224	12.2	2.0	1,367.5	3,529	212	16.6	2.0	106.0	1,764.5	29
13	Fargo	ND	1,489	266	5.6	2.0	744.5	1,572	262	6.0	2.0	131.0	786.0	6
13	Minneapolis	MN	1,238	345	3.6	2.0	619.0	1,055	333	3.2	2.0	166.5	527.5	-15
13	Sioux Falls†	SD						35	27	1.3	0.0	N/A	N/A	N/A
15	Kansas City	MO	1,879	331	5.7	4.0	469.8	972	200	4.9	4.0	50.0 *	243.0 *	-48
15	St. Louis	MO	1,329	430	3.1	2.0	664.5	1,050	366	2.9	2.0	183.0	525.0	-21
15	Topeka†	KS						386	222	1.7	1.0	222.0	386.0	N/A
16	Fayetteville†	AR						29	18	1.6	2.0	9.0	14.5	N/A
16	Houston	TX	4,280	1,063	4.0	3.0	1,426.7	4,034	880	4.6	3.0	293.3	1,344.7	-6
16	Jackson	MS	1,024	235	4.4	2.0	512.0	1,192	303	3.9	2.0	151.5	596.0	16
16	Little Rock	AS	7,214	1,065	6.8	5.5	1,311.6	6,749	996	6.8	5.5	181.1	1,227.1	-6
16	Muskogee†	OK						121	66	1.8	1.0	66.0	121.0	N/A
16	New Orleans	LA	4,656	573	8.1	3.0	1,552.0	3,224	471	6.8	3.0	157.0	1,074.7	-31
16	Oklahoma City	OK	321	105	3.1	1.0	321.0	584	88	6.6	1.0	88.0	584.0	82
17	Central Texas HCS†	TX						143	109	1.3	5.0	21.8	28.6	N/A
17	Dallas	TX	2,856	934	3.1	4.9	582.9	4,079	1,238	3.3	4.9	252.7	832.4	43
17	San Antonio	TX	1,637	346	4.7	3.0	545.7	2,104	492	4.3	3.0	164.0	701.3	29
18	Northern Ariz HCS							10	10	1.0	1.0	10.0	10.0	N/A
18	Phoenix	AZ	895	277	3.2	2.0	447.5	1,279	471	2.7	2.0	235.5	639.5	43
18	Tucson	AZ	3,189	955	3.3	3.0	1,063.0	2,629	800	3.3	3.0	266.7	876.3	-18

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 99-00

VISN	SITE	State	Fiscal Year 1999					Fiscal Year 2000				Veterans/ Clinician	Visits/ Clinician	% Diff. Visits/Clin 99-00
			Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited			
19	Cheyenne	WY	1,005	198	5.1	2.0	502.5	935	173	5.4	2.0	86.5	467.5	-7
19	Denver	CO	1,806	557	3.2	2.0	903.0	1,152	492	2.3	2.0	246.0	576.0	-36
19	Salt Lake City	UT	3,377	554	6.1	4.5	750.4	1,929	487	4.0	4.5	108.2	428.7	-43
20	Anchorage	AK	1,816	357	5.1	5.5	330.2	1,370	295	4.6	5.5	53.6 *	249.1 *	-25
20	Boise†	ID						95	42	2.3	1.0	42.0	95.0	N/A
20	Portland	OR	5,213	1,164	4.5	4.0	1,303.3	7,355	1,889	3.9	4.0	472.3	1,838.8	41
20	Roseburg	OR	6,806	704	9.7	3.5	1,944.6	3,608	833	4.3	3.5	238.0	1,030.9	-47
20	Seattle	WA	1,550	788	2.0	3.0	516.7	2,432	956	2.5	3.0	318.7	810.7	57
20	Spokane	WA	1,893	498	3.8	2.4	788.8	2,402	528	4.5	2.4	220.0	1,000.8	27
20	Walla Walla	WA	1,628	376	4.3	2.2	740.0	1,355	325	4.2	2.2	147.7	615.9	-17
21	Central Cal HCS†	CA						507	260	2.0	2.0	130.0	253.5	N/A
21	Honolulu†	HI						168	106	1.6	2.5	42.4	67.2	N/A
21	N California HCS†	CA						89	75	1.2	2.0	37.5	44.5	N/A
21	Palo Alto†	CA						120	112	1.1	2.0	56.0	60.0	N/A
21	San Francisco	CA	7,402	1,420	5.2	7.7	961.3	6,309	1,348	4.7	7.7	175.1	819.4	-15
21	Sierra Nevada HCS†	NV						75	74	1.0	2.0	37.0	37.5	N/A
22	Greater Los Angeles	CA	9,751	5,325	1.8	20.0	487.6	9,039	3,389	2.7	20.0	169.5	452.0	-7
22	Loma Linda	CA	922	464	2.0	1.0	922.0	1,161	403	2.9	1.0	403.0	1,161.0	26
22	Long Beach	CA	1,245	627	2.0	2.0	622.5	1,366	778	1.8	2.0	389.0	683.0	10
22	San Diego	CA	1,993	772	2.6	3.0	664.3	1,918	758	2.5	3.0	252.7	639.3	-4
ALL SITES			182,814	39,498	4.6	241.0	758.7	180,712	43,082	4.2	292.0	147.5	618.9	-18
SITE AVERAGE			2,504	541	5.1	3.4	762.8	2,462	564	4.8	3.4	174.0	727.7	0
SITE ST. DEV. coeff. var.			2,098	547	3.5	2.5	396.6	2,166	492	3.7	2.5	94.5	414.5	45
			0.8	1.0	0.7	0.7	0.5	0.9	0.9	0.8	0.7	0.5	0.6	

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.
FY 2000 workload is divided by FY 1999 staffing levels because hiring of new staff was not complete in FY 2000.

TABLE 2-6V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 99-00, BY VISN

VISN	Fiscal Year 1999						Fiscal Year 2000						% DIFF.	% DIFF.
	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	VETS /	VISITS /
													CLIN.	CLIN.
													99-00	99-00
1	13,432	1,685	8.0	10.0	168.5	1,343.2	15,254	1,938	7.9	13.0	149.1	1,173.4	-12%	-13%
2	9,809	1,389	7.1	13.1	106.4	751.6	5,876	945	6.2	13.1	72.4	450.3	-32%	-40%
3	5,140	1,201	4.3	21.3	56.4	241.3	9,114	2,372	3.8	24.3	97.6	375.1	73%	55%
4	9,559	1,765	5.4	12.0	147.1	796.6	8,450	1,748	4.8	12.0	145.7	704.2	-1%	-12%
5	6,508	1,875	3.5	8.0	234.4	813.5	6,243	1,734	3.6	8.0	216.8	780.4	-8%	-4%
6	4,473	906	4.9	4.0	226.5	1,118.3	3,825	1,048	3.6	12.5	83.8	306.0	-63%	-73%
7	6,797	1,802	3.8	13.5	133.5	503.5	7,376	2,127	3.5	15.0	141.4	490.4	6%	-3%
8	3,181	872	3.6	6.0	145.3	530.2	3,663	1,375	2.7	14.0	98.2	261.6	-32%	-51%
9	3,146	796	4.0	8.0	99.5	393.3	4,178	1,081	3.9	8.0	135.1	522.3	36%	33%
10	6,220	1,634	3.8	11.7	139.7	531.6	10,985	3,318	3.3	13.7	242.2	801.8	73%	51%
11	11,150	2,065	5.4	16.6	124.4	671.7	11,456	2,227	5.1	19.6	113.6	584.5	-9%	-13%
12	17,198	1,392	12.4	16.6	83.9	1,036.0	19,263	1,628	11.8	17.1	95.2	1,126.5	14%	9%
13	2,727	609	4.5	4.0	152.3	681.8	2,662	619	4.3	4.0	154.8	665.5	2%	-2%
14							9	4						
15	3,208	760	4.2	6.0	126.7	534.7	2,408	764	3.2	7.0	109.1	344.0	-14%	-36%
16	17,495	3,018	5.8	14.5	208.1	1,206.6	15,938	2,796	5.7	17.5	159.8	910.7	-23%	-25%
17	4,493	1,277	3.5	7.9	161.6	568.7	6,326	1,832	3.5	12.9	142.0	490.4	-12%	-14%
18	4,084	1,224	3.3	5.0	244.8	816.8	3,919	1,271	3.1	6.0	211.8	653.2	-13%	-20%
19	6,188	1,294	4.8	8.5	152.2	728.0	4,016	1,142	3.5	8.5	134.4	472.5	-12%	-35%
20	18,906	3,784	5.0	20.6	183.7	917.8	18,617	4,703	4.0	21.6	217.7	861.9	19%	-6%
21	7,402	1,420	5.2	7.7	184.4	961.3	7,268	1,948	3.7	18.2	107.0	399.3	-42%	-58%
22	11,593	5,888	2.0	26.0	226.5	445.9	13,484	5,183	2.6	26.0	199.3	518.6	-12%	16%
TOTAL	172,709	36,656	4.7	241.0	152.1	716.8	180,330	41,803	4.3	292.0	143.2	617.6	-6%	-14%
VISN AVG.	8,224	1,746	5.0	11.5	157.4	742.5	8,197	1,900	4.5	13.9	144.1	613.9	-3%	-11%
STD. DEV.	5,035	1,205	2.1	6.1	51.0	281.6	5,456	1,235	2.1	5.9	48.7	254.1	33%	33%

FY 2000 workload is divided by FY 1999 staffing levels because hiring of new staff was not complete in FY 2000.

TABLE 2-7. TREND IN INTAKE VOLUME, FY 96 - FY 00

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE FY99-FY00
		FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	
1	BEDFORD†					195					1.0					195.0	N/A
1	BOSTON	805	553	642	679	606	3.0	3.0	3.0	3.0	3.0	268.3	184.3	214.0	226.3	202.0	-11%
1	MANCHESTER†					117					1.0					117.0	N/A
1	PROVIDENCE	255	228	220	248	233	1.3	1.3	1.3	1.3	1.3	196.2	175.4	176.0	198.4	186.4	-6%
1	TOGUS†					49					1.0					49.0	N/A
1	WEST HAVEN	226	289	354	370	353	2.0	3.0	2.0	2.0	2.0	113.0	96.3	177.0	185.0	176.5	-5%
1	WHITE RIV JCT†					14					1.0					14.0	N/A
2	ALBANY	327	107	199	307	357	2.5	2.5	2.5	2.5	2.5	130.8	42.8	79.6	122.8	142.8	16%
2	BATH	143	100	71	74	16	2.0	1.0	1.0	1.0	1.0	71.5	100.0	71.0	74.0	16.0	-78%
2	BUFFALO	270	244	253	298	338	2.0	2.0	2.0	2.0	2.0	135.0	122.0	126.5	149.0	169.0	13%
2	CANANDAIGUA		63	180	215	355		1.0	1.0	1.0	1.0				215.0	355.0	65%
2	SYRACUSE	224	160	115	145	121	2.0	2.0	2.0	2.0	2.0	112.0	80.0	57.5	72.5	60.5	-17%
3	BRONX	135	264	442	372	384	2.0	2.2	2.0	2.0	2.0	67.5	120.0	221.0	186.0	192.0	3%
3	BROOKLYN	488	465	386	520	586	5.0	5.0	5.0	5.0	5.0	97.6	93.0	77.2	104.0	117.2	13%
3	EAST ORANGE	246	278	224	266	436	2.5	2.5	2.5	2.5	2.5	98.4	111.2	89.6	106.4	174.4	64%
3	MONTROSE†					153					2.0					76.5	N/A
3	NEW YORK	1,101	810	678	503	450	6.5	6.4	6.5	6.5	6.5	169.4	126.6	104.3	77.4	69.2	-11%
4	COATESVILLE†					146					1.0					146.0	N/A
4	LEBANON	299	298	251	292	268	2.0	2.0	2.0	2.0	2.0	149.5	149.0	125.5	146.0	134.0	-8%
4	PHILADELPHIA	167	157	266	278	302	2.0	2.0	2.0	2.0	2.0	83.5	78.5	133.0	139.0	151.0	9%
4	PITTSBURGH	385	395	289	239	248	3.0	4.0	4.0	4.0	4.0	128.3	98.8	72.3	59.8	62.0	4%
4	WILKES BARRE	242	220	237	268	296	2.0	2.0	2.0	2.0	2.0	121.0	110.0	118.5	134.0	148.0	10%
4	WILMINGTON†					16					1.0					16.0	N/A
5	BALTIMORE	491	324	243	308	191	2.0	2.0	2.0	2.0	2.0	245.5	162.0	121.5	154.0	95.5	-38%
5	PERRY POINT	318	282	312	249	260	2.0	2.0	2.0	2.0	2.0	159.0	141.0	156.0	124.5	130.0	4%
5	WASHINGTON	369	330	483	475	416	4.0	4.0	4.0	4.0	4.0	92.3	82.5	120.8	118.8	104.0	-12%
6	ASHEVILLE†				104	97				2.0	2.0					48.5	N/A
6	BECKLEY†			13	19	17			0.5	0.5	0.5				38.0	34.0	N/A
6	DURHAM†			14	80	124			0.5	0.5	0.5				160.0	248.0	N/A
6	FAYETTEVILLE NC†				43	107				1.0	1.5					71.3	N/A
6	HAMPTON	266	232	257	294	326	2.0	2.0	2.0	2.0	2.0	133.0	116.0	128.5	147.0	163.0	11%
6	RICHMOND†			37	19	139			0.5	0.5	0.5				38.0	278.0	N/A
6	SALEM†				12	124				0.2	0.2					620.0	N/A
6	SALISBURY	349	337	491	521	564	2.0	2.0	2.0	2.0	2.0	174.5	168.5	245.5	260.5	282.0	8%
7	ATLANTA	671	592	432	478	388	2.5	2.5	2.5	2.5	2.5	268.4	236.8	172.8	191.2	155.2	-19%
7	AUGUSTA	158	149	182	222	285	2.0	2.0	2.0	2.0	2.0	79.0	74.5	91.0	111.0	142.5	28%
7	BIRMINGHAM	147	70	136	257	430	4.0	3.0	4.0	4.0	4.0	36.8	23.3	34.0	64.3	107.5	67%
7	CHARLESTON	199	182	154	219	329	2.0	2.0	2.0	2.0	2.0	99.5	91.0	77.0	109.5	164.5	50%
7	COLUMBIA SC†					131					1.0					131.0	N/A
7	TUSCALOOSA†					77					0.5					154.0	N/A
7	TUSKEGEE	270	238	423	427	320	2.0	2.0	2.0	2.0	2.0	135.0	119.0	211.5	213.5	160.0	-25%
8	BAY PINES†					64					2.0					32.0	N/A
8	GAINESVILLE†					479					4.0					119.8	N/A
8	MIAMI	561	583	532	464	509	3.0	4.0	3.0	3.0	3.0	187.0	145.8	177.3	154.7	169.7	10%
8	TAMPA	288	324	305	419	325	2.0	2.2	2.0	2.0	2.0	144.0	147.3	152.5	209.5	162.5	-22%
8	W PALM BEACH†					57					2.0					28.5	N/A

TABLE 2-7. TREND IN INTAKE VOLUME, FY 96 - FY 00

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE FY99-FY00
		FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	
9	HUNTINGTON	301	211	210	238	212	2.0	2.0	2.0	2.0	2.0	150.5	105.5	105.0	119.0	106.0	-11%
9	LEXINGTON†					19					1.0					19.0	N/A
9	LOUISVILLE	109	128	152	125	221	2.0	2.0	2.0	2.0	2.0	54.5	64.0	76.0	62.5	110.5	77%
9	MEMPHIS†					70					2.0					35.0	N/A
9	MOUNTAIN HOME	171	184	135	250	292	2.0	2.0	2.0	2.0	2.0	85.5	92.0	67.5	125.0	146.0	17%
9	NASHVILLE	115	93	170	128	292	2.0	2.0	2.0	2.0	2.0	57.5	46.5	85.0	64.0	146.0	128%
10	CHILLICOTHE†					47					1.0					47.0	N/A
10	CINCINNATI	183	70	90	58	114	2.5	2.0	2.0	2.0	2.0	73.2	35.0	45.0	29.0	57.0	97%
10	CLEVELAND	376	328	391	440	467	2.0	2.0	2.0	2.0	2.0	188.0	164.0	195.5	220.0	233.5	6%
10	COLUMBUS†		129	238	217	186		1.0	1.0	3.0	3.0				72.3	62.0	-14%
10	DAYTON	307	328	317	342	350	3.0	3.0	3.0	3.0	3.0	102.3	109.3	105.7	114.0	116.7	2%
10	NE OHIO†					131					1.0					131.0	N/A
11	ANN ARBOR†					98					2.0					49.0	N/A
11	BATTLE CREEK	229	269	316	342	409	2.0	2.0	2.0	2.0	2.0		134.5	158.0	171.0	204.5	20%
11	DANVILLE†					37					1.0					37.0	N/A
11	DETROIT	348	335	368	422	432	4.7	3.0	4.7	4.7	4.7	74.0	111.7	78.3	89.8	91.9	2%
11	INDIANAPOLIS	312	290	273	292	283	3.0	3.0	3.0	3.0	3.0	104.0	96.7	91.0	97.3	94.3	-3%
11	N. INDIANA†					173					1.5					115.3	N/A
11	TOLEDO	187	214	273	276	193	3.0	3.0	3.0	3.0	3.0	62.3	71.3	91.0	92.0	64.3	-30% *
12	CHICAGO WS	264	261	230	184	226	2.0	2.0	2.0	2.0	2.0		130.5	115.0	92.0	113.0	23%
12	HINES	328	378	173	159	280	2.0	2.0	2.0	2.0	2.0	164.0	189.0	86.5	79.5	140.0	76%
12	IRON MOUNTAIN†					20					0.5					40.0	N/A
12	MILWAUKEE	603	452	528	538	461	2.5	2.5	2.5	2.5	2.5	241.2	180.8	211.2	215.2	184.4	-14%
12	TOMAH	170	171	140	169	205	1.5	1.0	1.0	1.0	1.0		171.0	140.0	169.0	205.0	21%
13	FARGO	244	198	147	216	208	2.0	2.0	2.0	2.0	2.0	122.0	99.0	73.5	108.0	104.0	-4%
13	MINNEAPOLIS	273	282	286	295	296	2.0	2.0	2.0	2.0	2.0	136.5	141.0	143.0	147.5	148.0	0%
13	SIOUX FALLS†					73					0.0					N/A	N/A
14	IOWA CITY†					38					2.0					19.0	N/A
15	KANSAS CITY	355	276	208	235	112	2.0	2.0	2.0	2.0	2.0	177.5	138.0	104.0	117.5	56.0	-52% *
15	SAINT LOUIS	306	212	189	95	99	2.0	2.0	2.0	2.0	2.0	153.0	106.0	94.5	47.5	49.5	4%
15	TOPEKA†					15					1.0					15.0	N/A
16	FAYETTEVILLE AR†					29					2.0					14.5	N/A
16	HOUSTON	452	600	912	770	783	2.0	3.0	3.0	3.0	3.0	226.0	200.0	304.0	256.7	261.0	2%
16	JACKSON	147	133	221	214	244	2.0	2.0	2.0	2.0	2.0	73.5	66.5	110.5	107.0	122.0	14%
16	LITTLE ROCK	449	553	507	478	426	4.0	3.2	4.0	4.0	4.0	112.3	172.8	126.8	119.5	106.5	-11%
16	MUSKOGEE†					67					1.0					67.0	N/A
16	NEW ORLEANS	290	278	296	278	262	3.0	3.0	3.0	3.0	3.0	96.7	92.7	98.7	92.7	87.3	-6%
16	OKLAHOMA CITY	81	85	93	83	89	1.0	1.0	1.0	1.0	1.0	81.0	85.0	93.0	83.0	89.0	7%
16	SHREVEPORT†					68					2.0					34.0	N/A
17	CENTRAL TEXAS†					99					5.0					19.8	N/A
17	DALLAS	948	810	830	855	933	3.5	3.5	3.5	3.5	3.5	270.9	231.4	237.1	244.3	266.6	9%
17	SAN ANTONIO	303	356	323	315	477	3.0	2.5	2.5	2.5	2.5	101.0	142.4	129.2	126.0	190.8	51%
18	NEW MEXICO HCS†					13					1.0					13.0	N/A
18	PHOENIX	273	314	290	308	577	2.0	2.0	2.0	2.0	2.0	136.5	157.0	145.0	154.0	288.5	87%
18	TUCSON	759	697	755	753	588	2.0	2.0	2.0	2.0	2.0	379.5	348.5	377.5	376.5	294.0	-22%
19	CHEYENNE	136	104	105	127	96	2.0	2.0	2.0	2.0	2.0	68.0	52.0	52.5	63.5	48.0	-24%
19	DENVER	315	406	444	467	412	2.0	2.0	2.0	2.0	2.0	157.5	203.0	222.0	233.5	206.0	-12%
19	SALT LAKE CITY	473	452	374	330	265	3.5	3.5	4.0	4.0	4.0	135.1	129.1	93.5	82.5	66.3	-20%

TABLE 2-7. TREND IN INTAKE VOLUME, FY 96 - FY 00

VISN	SITE	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE FY99-FY00	
		FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00		
20	ANCHORAGE	280	276	176	127	81	3.0	3.0	3.0	3.0	3.0	93.3	92.0	58.7	42.3	27.0	-36%	*
20	BOISE†					52					1.0					52.0	N/A	
20	PORTLAND	287	267	886	1,492	887	2.0	2.0	2.0	2.0	2.0	143.5	133.5	443.0	746.0	443.5	-41%	*
20	ROSEBURG	619	673	624	529	566	3.5	3.5	3.5	3.5	3.5	176.9	192.3	178.3	151.1	161.7	7%	
20	SEATTLE	581	508	742	535	491	1.5	1.5	2.0	2.0	2.0	387.3	338.7	371.0	267.5	245.5	-8%	
20	SPOKANE	219	326	338	336	262	1.0	2.4	2.0	2.0	2.0		135.8	169.0	168.0	131.0	-22%	
20	WALLA WALLA	175	231	234	233	179	2.2	2.0	2.0	2.0	2.0	79.5	115.5	117.0	116.5	89.5	-23%	
21	CENTRAL CAL HCS†					174					2.0					87.0	N/A	
21	HONOLULU†					177					2.5					70.8	N/A	
21	N CALIFORNIA HCS†					61					2.0					30.5	N/A	
21	PALO ALTO†					137					2.0					68.5	N/A	
21	SAN FRANCISCO	667	660	564	576	605	5.7	5.7	5.7	5.7	5.7	117.0	115.8	98.9	101.1	106.1	5%	
21	SIERRA NEVADA†					112					2.0					56.0	N/A	
22	GREATER LA	2,859	3,676	6,688	4,800	3,910	15.0	11.5	12.5	12.5	12.5	190.6	319.7	535.0	384.0	312.8	-19%	
22	SO NEVADA HCS†					652					1.0					652.0	N/A	
22	LOMA LINDA	152	88	178	238	252	1.0	1.0	1.0	1.0	1.0	152.0	88.0	178.0	238.0	252.0	6%	
22	LONG BEACH	193	192	216	537	651	2.0	2.0	2.0	2.0	2.0	96.5	96.0	108.0	268.5	325.5	21%	
22	SAN DIEGO	197	159	271	256	195	3.0	3.0	3.0	3.0	3.0	65.7	53.0	90.3	85.3	65.0	-24%	
	ALL SITES	25,436	24,927	29,722	29,342	32,729	183.4	181.4	185.7	190.9	245.4	138.7	137.4	160.1	153.7	133.4	-13%	
	SITE AVERAGE	369	351	402	381	398	2.7	2.6	2.5	2.5	2.6	138.2	129.6	144.0	149.0	152.3	6%	
	SITE STD. DEV.	364	438	767	557	460	1.8	1.5	1.6	1.6	1.6	70.4	63.4	91.0	101.4	82.6	35%	
	COEFF. VAR.	1.0	1.2	1.9	1.5	1.2	0.7	0.6	0.6	0.6	0.6	0.5	0.5	0.6	0.7	0.5	6.0	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) CLIN columns exclude non-outreach clinicians (e.g., supported housing).

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 2-7V. TREND IN VETERANS CONTACTED BY HCHV PROGRAM, FY 96-00, BY VISN

VISN	NUMBER OF INTAKES					NUMBER OF CLINICIANS					INTAKES PER CLINICIAN					% CHANGE FY99-FY00
	FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	FY96	FY97	FY98	FY99	FY00	
1	1,286	1,070	1,216	1,297	1,567	6.3	7.3	6.3	6.3	10.3	204.1	146.6	194.6	207.5	152.9	-26%
2	964	674	818	1,039	1,187	8.5	8.5	8.5	8.5	8.5	113.4	79.3	96.2	122.2	139.6	14%
3	1,970	1,817	1,730	1,661	2,009	16.0	16.1	16.0	16.0	18.0	123.1	112.9	108.1	103.8	111.6	8%
4	1,093	1,070	1,043	1,077	1,276	9.0	10.0	10.0	10.0	12.0	121.4	107.0	104.3	107.7	106.3	-1%
5	1,178	936	1,038	1,032	867	8.0	8.0	8.0	8.0	8.0	147.3	117.0	129.8	129.0	108.4	-16%
6	615	569	812	1,092	1,498	4.0	4.0	5.5	8.7	9.2	153.8	142.3	147.6	125.5	162.8	30%
7	1,445	1,231	1,327	1,603	1,960	12.5	11.5	12.5	12.5	14.0	115.6	107.0	106.2	128.2	140.0	9%
8	849	907	837	883	1,434	5.0	6.2	5.0	5.0	13.0	169.8	146.3	167.4	176.6	110.3	-38%
9	696	616	667	741	1,106	8.0	8.0	8.0	8.0	11.0	87.0	77.0	83.4	92.6	100.5	9%
10	866	855	1,036	1,057	1,295	7.5	8.0	8.0	10.0	12.0	115.5	106.9	129.5	105.7	107.9	2%
11	1,076	1,108	1,230	1,332	1,625	12.7	11.0	12.7	12.7	17.2	84.7	100.7	96.9	104.9	94.5	-10%
12	1,365	1,262	1,071	1,050	1,192	8.0	7.5	7.5	7.5	8.0	170.6	168.3	142.8	140.0	149.0	6%
13	517	480	433	511	577	4.0	4.0	4.0	4.0	4.0	129.3	120.0	108.3	127.8	144.3	13%
14					38					2.0					19.0	N/A
15	661	488	397	330	226	4.0	4.0	4.0	4.0	5.0	165.3	122.0	99.3	82.5	45.2	-45%
16	1,419	1,649	2,029	1,823	1,968	12.0	12.2	13.0	13.0	18.0	118.3	135.2	156.1	140.2	109.3	-22%
17	1,251	1,166	1,153	1,170	1,509	6.5	6.0	6.0	6.0	11.0	192.5	194.3	192.2	195.0	137.2	-30%
18	1,032	1,011	1,045	1,061	1,178	4.0	4.0	4.0	4.0	5.0	258.0	252.8	261.3	265.3	235.6	-11%
19	924	962	923	924	773	7.5	7.5	8.0	8.0	8.0	123.2	128.3	115.4	115.5	96.6	-16%
20	2,161	2,281	3,000	3,252	2,518	13.2	14.4	14.5	14.5	15.5	163.7	158.4	206.9	224.3	162.5	-28%
21	667	660	564	576	1,266	5.7	5.7	5.7	5.7	16.2	117.0	115.8	98.9	101.1	78.1	-23%
22	3,401	4,115	7,353	5,831	5,660	21.0	17.5	18.5	18.5	19.5	162.0	235.1	397.5	315.2	290.3	-8%
TOTAL	25,436	24,927	29,722	29,342	32,729	183.4	181.4	185.7	190.9	245.4	138.7	137.4	160.1	153.7	133.4	-13%
VISN AVG.	1,211	1,187	1,415	1,397	1,488	8.7	8.6	8.8	9.1	11.2	144.5	136.8	149.6	148.1	127.4	-8.7%
STD. DEV.	654	806	1,477	1,179	1,095	4.4	3.9	4.2	4.1	4.9	41.2	45.2	72.8	61.0	57.0	19.4%
coeff. var.	0.5	0.7	1.0	0.8	0.7	0.5	0.5	0.5	0.5	0.4	0.3	0.3	0.5	0.4	0.4	-2.2

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) CLIN columns exclude non-outreach clinicians (e.g., supported housing).

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	SITE	Unique Veterans Treated by HCHV		Percent Unique Veterans with No Intake	Mean Number of Visits		Percent Visits on Veterans with no intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD†	128	72	64.0%	2.8	2.2	69.6%
1	BOSTON	296	697	29.8%	3.3	3.7	27.7%
1	MANCHESTER†	2	86	2.3%	1.0	2.5	0.9%
1	PROVIDENCE	46	214	17.7%	9.7	26.4	7.3%
1	WEST HAVEN	113	432	20.7%	3.8	10.3	8.7%
2	ALBANY	31	111	21.8%	1.7	3.8	10.9%
2	BATH	12	38	24.0%	2.5	3.9	16.9%
2	BUFFALO	140	378	27.0%	2.2	11.7	6.5%
2	CANANDAIGUA	47	99	32.2%	1.2	1.7	25.1%
2	SYRACUSE	25	72	25.8%	2.5	2.7	24.2%
3	BRONX	341	417	45.0%	4.1	2.7	54.9% *
3	BROOKLYN	224	475	32.0%	2.7	4.6	21.7%
3	EAST ORANGE	215	336	39.0%	1.9	3.1	27.7%
3	MONTROSE†	10	82	10.9%	2.2	1.9	12.5%
3	NEW YORK	94	227	29.3%	5.9	6.4	27.5%
3	NORTHPORT†	113	1	99.1%	1.2	1.0	99.3%
4	LEBANON	86	234	26.9%	3.8	6.8	17.3%
4	PHILADELPHIA	139	149	48.3%	2.9	2.3	54.0% *
4	PITTSBURGH	486	313	60.8%	3.7	7.6	42.9% *
4	WILKES BARRE	88	259	25.4%	4.2	4.7	23.5%
5	BALTIMORE	146	236	38.2%	1.3	2.0	29.4%
5	PERRY POINT	66	162	28.9%	5.7	6.2	27.3%
5	WASHINGTON	520	637	44.9%	1.6	5.3	19.7%
6	DURHAM†	12	25	32.4%	2.0	1.6	38.1%
6	FAYETTEVILLE NC†	27	34	44.3%	1.2	2.1	31.7%
6	HAMPTON	85	374	18.5%	1.8	4.0	9.5%
6	RICHMOND†	40	101	28.4%	1.5	2.6	18.7%
6	SALEM†	2	74	2.6%	1.5	1.4	2.9%
6	SALISBURY	29	249	10.4%	2.9	6.1	5.2%
7	ATLANTA	318	422	43.0%	2.5	2.5	43.1% *
7	AUGUSTA	26	185	12.3%	1.4	6.5	3.0%
7	BIRMINGHAM	101	301	25.1%	3.3	5.9	15.7%
7	CHARLESTON	65	237	21.5%	1.7	4.0	10.7%
7	COLUMBIA SC†	64	92	41.0%	2.4	1.9	46.6%
7	TUSCALOOSA†	5	20	20.0%	1.2	3.7	7.6%
7	TUSKEGEE	67	263	20.3%	1.5	2.5	13.8%
8	BAY PINES†	3	25	10.7%	1.3	1.5	9.5%
8	GAINESVILLE†	65	167	28.0%	1.8	2.5	22.0%
8	MIAMI	132	458	22.4%	2.0	2.5	19.1%
8	TAMPA	167	237	41.3%	2.2	4.3	26.6%
8	W PALM BEACH†	87	47	64.9%	1.7	3.3	49.0%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	SITE	Unique Veterans Treated by HCHV		Percent Unique Veterans with No Intake	Mean Number of Visits		Percent Visits on Veterans with no intake
		No Intake	With Intake		No Intake	With Intake	
9	HUNTINGTON	47	233	16.8%	2.0	3.4	10.5%
9	LOUISVILLE	63	238	20.9%	3.0	3.6	17.7%
9	MOUNTAIN HOME	47	225	17.3%	3.6	5.3	12.6%
9	NASHVILLE	60	173	25.8%	2.9	4.2	19.3%
10	CHILLICOTHE†	3	11	21.4%	1.0	1.0	21.4%
10	CINCINNATI	414	124	77.0%	1.4	3.2	60.3% *
10	CLEVELAND	1,221	554	68.8%	2.0	5.9	42.9% *
10	COLUMBUS	170	271	38.5%	3.1	4.9	28.5%
10	DAYTON	43	315	12.0%	3.2	4.5	8.9%
10	NE OHIO†	215	95	69.4%	2.4	3.2	63.0%
11	ANN ARBOR†	61	42	59.2%	2.3	1.7	65.9%
11	BATTLE CREEK	136	330	29.2%	4.8	8.6	18.7%
11	DANVILLE†	34	28	54.8%	2.4	2.8	50.9%
11	DETROIT	229	677	25.3%	3.1	5.3	16.5%
11	INDIANAPOLIS	107	388	21.6%	2.9	4.7	14.3%
11	TOLEDO	41	235	14.9%	2.3	4.6	8.2%
12	CHICAGO WS	48	193	19.9%	3.7	6.2	12.8%
12	HINES	352	269	56.7%	1.9	4.9	33.7%
12	IRON MOUNTAIN†	9	9	50.0%	1.3	2.2	37.5%
12	MILWAUKEE	98	492	16.6%	6.6	23.8	5.2%
12	TOMAH	11	201	5.2%	14.7	16.8	4.6%
13	FARGO	46	216	17.6%	2.0	6.9	5.9%
13	MINNEAPOLIS	50	283	15.0%	3.8	3.1	18.1%
13	SIOUX FALLS†	2	25	7.4%	1.5	1.3	8.6%
15	KANSAS CITY	78	122	39.0%	3.5	5.7	28.0%
15	SAINT LOUIS	218	148	59.6%	2.2	3.9	45.0% *
15	TOPEKA†	222	0	100.0%	1.7		100.0%
16	FAYETTEVILLE AR†	1	17	5.6%	1.0	1.6	3.4%
16	HOUSTON	254	626	28.9%	3.2	5.1	20.3%
16	JACKSON	45	258	14.9%	2.4	4.2	9.1%
16	LITTLE ROCK	346	650	34.7%	6.5	6.9	33.1%
16	MUSKOGEE†	24	42	36.4%	1.6	2.0	31.4%
16	NEW ORLEANS	162	309	34.4%	5.4	7.6	27.2%
16	OKLAHOMA CITY	18	70	20.5%	4.7	7.1	14.6%
17	CENTRAL TEXAS†	40	69	36.7%	1.0	1.5	28.7%
17	DALLAS	332	906	26.8%	1.5	3.9	12.3%
17	SAN ANTONIO	62	430	12.6%	1.2	4.7	3.6%
18	N ARIZONA†	10	0	100.0%	1.0		100.0%
18	PHOENIX	63	408	13.4%	1.6	2.9	7.7%
18	TUCSON	153	647	19.1%	2.5	3.5	14.7%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	SITE	Unique Veterans Treated by HCHV		Percent Unique Veterans with No Intake	Mean Number of Visits		Percent Visits on Veterans with no intake
		No Intake	With Intake		No Intake	With Intake	
19	CHEYENNE	62	111	35.8%	2.2	7.2	14.3%
19	DENVER	128	364	26.0%	1.6	2.6	17.7%
19	SALT LAKE CITY	180	307	37.0%	3.5	4.2	32.8%
20	ANCHORAGE	166	129	56.3%	4.9	4.3	59.5% *
20	BOISE†	15	27	35.7%	2.3	2.3	35.8%
20	PORTLAND	826	1,063	43.7%	2.6	4.9	29.1%
20	ROSEBURG	291	542	34.9%	1.6	5.8	13.1%
20	SEATTLE	403	553	42.2%	2.6	2.5	43.7% *
20	SPOKANE	157	371	29.7%	2.6	5.4	16.7%
20	WALLA WALLA	120	205	36.9%	2.7	5.0	24.1%
21	CENTRAL CALIFORNIA HCS†	99	161	38.1%	2.3	1.8	44.2%
21	HONOLULU†	20	86	18.9%	1.4	1.6	16.1%
21	N CALIFORNIA HCS†	36	39	48.0%	1.2	1.2	48.3%
21	PALO ALTO†	36	76	32.1%	1.1	1.1	31.7%
21	SAN FRANCISCO	591	757	43.8%	4.1	5.2	38.1%
21	SIERRA NEVADA†	9	65	12.2%	1.0	1.0	12.0%
22	GREATER LOS ANGELES	1,274	2,115	37.6%	2.0	3.1	28.6%
22	LOMA LINDA	183	220	45.4%	1.5	4.0	24.4%
22	LONG BEACH	278	500	35.7%	1.1	2.1	23.3%
22	SAN DIEGO	464	294	61.2%	1.8	3.7	42.6% *
	ALL SITES	15,536	27,352	36.2%	2.6	5.1	22.8%
	SITE AVERAGE	199	362	31.0%	3.1	5.5	22.3%
	SITE ST. DEV.	212	259	17.8%	1.9	3.7	18.1%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

CHAPTER 3

VETERANS CONTACTED THROUGH THE HCHV PROGRAM

In this chapter, we present information concerning the veterans assessed by HCHV clinicians. Much of the data presented here is offered for its value in describing the veterans served with respect to their demographic characteristics. More importantly, program sites are monitored to check that they are seeing a truly needy population.

A. Demographic Characteristics

Table 3-1 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 96 to FY 2000. Many of these characteristics are very similar from year to year. Approximately three percent of veterans contacted are women. The mean age of veterans assessed by HCHV clinicians has increased gradually from 44 in FY 96 to 47 in FY 2000. Veterans who served in the military during the Vietnam War consistently comprise the largest group of veterans screened. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (58 percent in FY 2000); very few veterans (6 percent) are married.

In view of the aging of the veteran population, it is not surprising that the composition of the population with respect to military service era has changed over the last five years; an increasing proportion served in the Post-Vietnam era, with just under 5 percent listing service in the Persian Gulf era. Slightly less than one-fourth of HCHV veterans report combat duty, about the same proportion as in the general population of veterans (National Center for Veteran Analysis and Statistics, 1995).

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 90 and FY 93. Since then, the percentage of HCHV veterans who are African American has decreased somewhat; between FY 96 and FY 2000 the percentage decreased from 50 percent to 47.

Existing trends with respect to work behavior also are quite stable. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion of HCHV veterans receiving public support has declined by about six percent since FY 96.

Site-specific data on age, gender and race of veterans seen at intake during FY 2000 are presented in Table 3-2. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly and/or women.

B. Homelessness

Over two thirds of the veterans assessed for the HCHV program in FY 2000 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-3 and 3-3V, some programs also see a substantial number of veterans who are temporarily living with others. As expected, very few veterans have their own apartment, room or house. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This indicator is one of the major performance indicators for the program sites. As shown, 110 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is similar to the number seen in previous years. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters). In FY 2000 considerable variability on this measure resulted in the identification of few outliers.

More specific information on where veterans slept during the past 30 days is shown in Table 3-4. The column listing mean days literally homeless includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. The highest number of average days were spent in these locations. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers, halfway houses, and jails. Days housed includes days spent in one's own home, or in the homes of family and friends.

Tables 3-5 and 3-5V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. About one-third of the veterans seen in FY 2000 fall in the modal category, one to six months. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers. Overall, about eight percent of veterans assessed in FY 2000 had spent no time homeless prior to intake.

In Table 3-6, trend data on two indicators of homelessness, percent not strictly homeless and percent homeless less than one month, are shown. There is considerable similarity on these indicators over the five-year time period. Between FY 99 and FY 2000, the percentage of veterans not strictly homeless increased by 3 percentage points; the percentage homeless less than one month increased by one percentage point.

C. Clinical Status

In Tables 3-7 and 3-7V, the clinical status of HCHV veterans at intake is shown. Diagnoses shown represent the impressions of HCHV clinicians during the intake assessment; thus they are preliminary and must be viewed in that light. The medical problems are those reported by the veteran in response to the question, "Do you feel you have any serious medical problems?".

In FY 2000, the majority of veterans seen (82 percent) were judged to have a serious psychiatric or substance abuse problem. Close to one-half (44 percent) had a serious psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two thirds (69

percent) were described as dependent on alcohol and/or drugs. About one-third (32 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. As shown in Tables 3-8 and 3-8V, the rate of serious psychiatric or substance abuse disorder has decreased only slightly during the past five years of the HCHV program. These high rates of mental disorder reflect the adherence of the program to the objective of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

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TABLE 3-1. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 96 - FY 00

	FY 96 % (N=25,436)	FY 97 % (N=24,927)	FY 98 % (N=29,722)	FY 99 % (N=29,342)	FY 00 % (N=32,729)
GENDER					
Male	97.6	97.4	97.5	97.3	97.0
Female	2.4	2.6	2.5	2.7	3.0
AGE					
Mean	44.5	45.0	45.8	46.4	47.2
< 25	0.5	0.7	0.4	0.5	0.5
25-34	10.4	11.3	7.7	7.0	5.7
35-44	43.4	43.8	39.4	36.7	33.3
45-54	33.0	33.0	37.9	40.5	43.9
55+	12.7	11.3	14.6	15.3	16.6
SERVICE ERA					
Pre-WWII	0.1	0.0	0.1	0.1	0.0
WWII	2.0	1.6	1.7	1.5	1.4
Pre-Korean	0.4	0.3	0.4	0.4	0.3
Korea	3.7	3.0	2.7	2.7	2.4
Pre-Vietnam	7.2	7.2	7.2	6.7	5.9
Vietnam	49.9	49.6	48.6	48.3	48.6
Post-Vietnam	33.8	34.8	35.5	36.0	36.5
Persian Gulf	3.1	3.5	3.9	4.4	4.9
COMBAT EXPOSURE	24.6	23.8	22.9	22.4	22.7
RACE/ETHNICITY					
White, non-Hisp.	43.0	42.7	41.5	43.5	44.5
African-American	50.2	50.1	50.6	48.5	47.3
Hispanic	4.9	5.3	6.1	6.1	5.8
Other	1.8	1.9	1.8	1.8	2.4
MARITAL STATUS					
Never married	32.7	32.9	33.5	33.6	31.9
Married/Remar.	5.5	5.8	6.6	6.3	6.2
Divorced	41.9	41.9	41.1	41.5	43.6
Separated	16.5	16.3	15.4	15.2	14.5
Widowed	3.3	3.1	3.4	3.5	3.7
EMPLOY. LAST 3 YRS					
Full-time	23.2	21.5	20.5	19.3	19.2
Part-time-Irreg.	33.7	32.9	30.1	31.0	31.7
Unemployed	24.8	26.9	30.9	29.4	27.9
Disabled/Retired	17.7	18.2	18.1	19.8	20.9
Student/Service	0.5	0.5	0.4	0.5	0.4
WORK DAYS, LAST 30 DAYS					
0	72.7	72.3	74.2	73.4	72.0
1-19	19.5	19.8	18.2	18.6	19.0
20+	7.8	8.0	7.6	8.0	9.0
EARNED/REC., LAST 30 DAYS					
\$0	29.5	32.2	35.3	33.3	31.3
\$1-\$499	44.4	42.2	38.3	37.2	35.9
\$500+	26.1	25.6	26.5	29.5	32.8
PUBLIC SUPPORT	47.9	43.4	39.3	40.0	41.7

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	SITE	AGE	GENDER		RACE/ETHNICITY			
		MEAN AT INTAKE	MALE %	FEMALE %	AFRICAN- AMERICAN %	WHITE %	HISPANIC %	OTHER %
1	BEDFORD	48.4	98.5	1.5	22.2	70.6	4.1	3.1
1	BOSTON	46.9	98.8	1.2	27.9	66.5	3.6	2.0
1	MANCHESTER	50.5	95.7	4.3	0.0	97.4	2.6	0.0
1	PROVIDENCE	48.9	97.9	2.1	18.3	79.0	1.7	0.9
1	TOGUS	46.0	95.9	4.1	2.1	93.8	0.0	4.2
1	WEST HAVEN	47.4	96.0	4.0	38.4	57.6	2.9	1.2
1	WHITE RIV JCT	50.9	92.9	7.1	7.7	92.3	0.0	0.0
2	ALBANY	47.5	96.9	3.1	38.5	55.5	4.8	1.1
2	BATH	49.4	100.0	0.0	37.5	62.5	0.0	0.0
2	BUFFALO	46.6	95.3	4.7	55.9	40.2	3.0	0.9
2	CANANDAIGUA	45.7	96.6	3.4	57.2	37.6	4.6	0.6
2	SYRACUSE	47.5	99.2	0.8	41.3	53.7	3.3	1.7
3	BRONX	48.1	97.7	2.3	64.0	10.2	24.3	1.6
3	BROOKLYN	48.2	98.8	1.2	66.0	16.4	16.2	1.4
3	EAST ORANGE	47.8	94.0	6.0	76.8	15.0	7.7	0.5
3	MONTROSE	48.6	99.3	0.7	54.9	35.3	9.8	0.0
3	NEW YORK	49.8	96.2	3.8	64.0	16.9	17.3	1.8
4	COATESVILLE	46.8	98.6	1.4	86.2	12.4	1.4	0.0
4	LEBANON	47.0	97.8	2.2	52.7	42.0	4.2	1.1
4	PHILADELPHIA	46.3	97.7	2.3	81.1	17.3	1.3	0.3
4	PITTSBURGH	47.6	98.4	1.6	43.9	54.9	1.2	0.0
4	WILKES BARRE	48.7	98.0	2.0	15.8	82.2	2.1	0.0
4	WILMINGTON	48.6	100.0	0.0	43.8	50.0	6.3	0.0
5	BALTIMORE	45.3	93.2	6.8	78.4	21.1	0.0	0.5
5	PERRY POINT	47.6	96.2	3.8	50.6	48.2	1.2	0.0
5	WASHINGTON	48.5	95.4	4.6	80.5	15.7	2.2	1.7
6	ASHEVILLE	48.2	97.9	2.1	21.1	74.7	2.1	2.1
6	BECKLEY	47.9	100.0	0.0	23.5	70.6	0.0	5.9
6	DURHAM	46.4	96.0	4.0	73.1	26.1	0.8	0.0
6	FAYETTEVILLE NC	46.6	96.3	3.7	58.1	36.2	2.9	2.9
6	HAMPTON	45.6	92.6	7.4	69.6	28.0	1.6	0.9
6	RICHMOND	46.6	93.5	6.5	70.1	21.2	5.1	3.6
6	SALEM	48.8	98.4	1.6	35.5	61.3	1.6	1.6
6	SALISBURY	45.7	97.3	2.7	66.7	31.1	0.9	1.2
7	ATLANTA	44.6	97.9	2.1	89.1	9.4	0.8	0.8
7	AUGUSTA	47.2	90.5	9.5	65.0	30.4	2.5	2.1
7	BIRMINGHAM	45.8	97.4	2.6	71.8	27.0	0.5	0.7
7	CHARLESTON	48.1	97.6	2.4	62.3	33.3	2.8	1.5
7	COLUMBIA SC	46.3	96.9	3.1	89.3	9.9	0.0	0.8
7	TUSCALOOSA	47.0	94.8	5.2	48.1	46.8	5.2	0.0
7	TUSKEGEE	46.6	95.6	4.4	76.2	21.1	2.3	0.3

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	SITE	AGE	GENDER		RACE/ETHNICITY			
		MEAN AT INTAKE	MALE %	FEMALE %	AFRICAN- AMERICAN %	WHITE %	HISPANIC %	OTHER %
8	BAY PINES	50.0	96.9	3.1	21.9	76.6	1.6	0.0
8	GAINESVILLE	48.6	95.8	4.2	40.1	53.6	4.0	2.3
8	MIAMI	47.6	97.2	2.8	50.2	41.7	7.7	0.4
8	TAMPA	47.4	96.9	3.1	42.5	49.1	6.8	1.6
8	W PALM BEACH	48.5	98.2	1.8	33.3	59.6	3.5	3.5
9	HUNTINGTON	46.4	97.2	2.8	23.6	75.5	0.5	0.5
9	LEXINGTON	46.7	100.0	0.0	15.8	84.2	0.0	0.0
9	LOUISVILLE	47.4	98.6	1.4	44.3	54.3	0.9	0.5
9	MEMPHIS	46.4	94.3	5.7	81.2	18.8	0.0	0.0
9	MOUNTAIN HOME	47.5	98.3	1.7	19.9	79.5	0.3	0.3
9	NASHVILLE	46.2	98.6	1.4	52.2	47.4	0.3	0.0
10	CHILLICOTHE	49.4	91.5	8.5	34.0	61.7	2.1	2.1
10	CINCINNATI	46.1	97.4	2.6	63.4	33.0	2.7	0.9
10	CLEVELAND	45.2	93.8	6.2	70.8	27.3	1.3	0.6
10	COLUMBUS	45.8	96.2	3.8	64.0	29.0	2.7	4.3
10	DAYTON	45.0	98.0	2.0	62.9	35.9	1.1	0.0
10	NE OHIO	46.2	96.9	3.1	57.4	40.3	1.6	0.8
11	ANN ARBOR	46.3	96.9	3.1	35.1	53.6	7.2	4.1
11	BATTLE CREEK	46.8	98.5	1.5	45.6	48.9	2.5	3.0
11	DANVILLE	48.6	97.3	2.7	21.6	64.9	8.1	5.4
11	DETROIT	47.8	97.9	2.1	81.7	16.7	1.2	0.5
11	INDIANAPOLIS	47.5	94.7	5.3	52.2	46.0	1.1	0.7
11	N. INDIANA	47.9	94.8	5.2	39.3	57.8	1.2	1.7
11	TOLEDO	46.7	98.4	1.6	51.3	46.1	1.6	1.0
12	CHICAGO WS	47.5	98.2	1.8	77.1	19.3	3.1	0.4
12	HINES	46.4	97.9	2.1	65.8	30.5	2.2	1.5
12	IRON MOUNTAIN	53.3	100.0	0.0	0.0	100.0	0.0	0.0
12	MILWAUKEE	45.9	97.0	3.0	65.1	31.0	2.4	1.5
12	TOMAH	47.4	96.6	3.4	14.7	80.4	0.5	4.4
13	FARGO	47.7	98.1	1.9	3.4	82.3	2.0	12.3
13	MINNEAPOLIS	46.9	95.6	4.4	52.7	36.4	0.3	10.5
13	SIOUX FALLS	51.4	100.0	0.0	6.8	71.2	11.0	11.0
14	IOWA CITY	49.4	97.4	2.6	21.1	71.1	5.3	2.6
15	KANSAS CITY	45.4	100.0	0.0	53.6	46.4	0.0	0.0
15	SAINT LOUIS	44.7	98.0	2.0	77.3	20.6	2.1	0.0
15	TOPEKA	44.5	100.0	0.0	21.4	64.3	0.0	14.3
16	FAYETTEVILLE AR	50.2	89.7	10.3	4.2	83.3	4.2	8.3
16	HOUSTON	47.5	95.7	4.3	53.0	38.5	8.4	0.1
16	JACKSON	46.9	98.8	1.2	55.0	41.3	2.1	1.7
16	LITTLE ROCK	46.1	96.5	3.5	51.2	46.5	1.2	1.2
16	MUSKOGEE	48.6	97.0	3.0	30.8	63.1	0.0	6.2
16	NEW ORLEANS	46.5	96.6	3.4	71.1	27.7	0.8	0.4
16	OKLAHOMA CITY	45.0	98.9	1.1	51.7	43.7	1.1	3.4
16	SHREVEPORT	47.3	98.5	1.5	57.4	39.7	1.5	1.5

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	SITE	AGE	GENDER		RACE/ETHNICITY			
		MEAN AT INTAKE	MALE %	FEMALE %	AFRICAN- AMERICAN %	WHITE %	HISPANIC %	OTHER %
17	CENTRAL TEXAS	47.1	97.0	3.0	45.5	46.5	7.1	1.0
17	DALLAS	46.4	96.1	3.9	66.1	28.6	3.3	1.9
17	SAN ANTONIO	46.5	97.5	2.5	21.5	48.0	28.4	2.1
18	NEW MEXICO HCS	47.2	100.0	0.0	7.7	61.5	30.8	0.0
18	PHOENIX	47.6	97.2	2.8	29.2	61.4	6.1	3.3
18	TUCSON	49.7	97.1	2.9	12.0	76.2	7.4	4.5
19	CHEYENNE	48.4	99.0	1.0	3.1	80.2	4.2	12.5
19	DENVER	47.3	96.6	3.4	35.4	53.4	9.0	2.2
19	SALT LAKE CITY	48.1	99.2	0.8	8.0	86.0	3.8	2.3
20	ANCHORAGE	46.6	98.8	1.2	10.1	59.5	5.1	25.3
20	BOISE	46.4	100.0	0.0	0.0	92.3	5.8	1.9
20	PORTLAND	46.7	98.8	1.2	15.4	77.5	2.5	4.6
20	ROSEBURG	48.5	97.3	2.7	7.0	83.2	2.7	7.0
20	SEATTLE	46.5	98.0	2.0	37.1	53.4	4.8	4.8
20	SPOKANE	48.0	98.9	1.1	8.2	84.0	0.4	7.4
20	WALLA WALLA	49.7	98.9	1.1	6.2	80.8	3.4	9.6
21	CENTRAL CAL HCS	49.9	96.6	3.4	16.7	60.9	19.5	2.9
21	HONOLULU	47.6	98.9	1.1	21.5	48.6	6.2	23.7
21	N CALIFORNIA HCS	48.5	100.0	0.0	70.0	26.7	1.7	1.7
21	PALO ALTO	48.2	97.1	2.9	30.1	55.9	9.6	4.4
21	SAN FRANCISCO	48.4	97.7	2.3	47.9	40.8	7.2	4.2
21	SIERRA NEVADA	48.4	98.2	1.8	11.7	77.5	5.4	5.4
22	GREATER LOS ANGELES	46.5	97.0	3.0	52.6	32.6	12.5	2.2
22	SOUTHERN NEVADA HCS	48.3	96.2	3.8	33.0	56.8	5.0	5.2
22	LOMA LINDA	47.5	93.7	6.3	32.3	51.8	14.3	1.6
22	LONG BEACH	48.2	97.1	2.9	39.0	50.9	8.5	1.5
22	SAN DIEGO	46.5	97.9	2.1	24.5	65.1	7.3	3.1
	ALL SITES	47.2	97.0	3.0	47.3	44.5	5.8	2.4
	SITE AVERAGE	47.1	97.2	2.8	47.1	46.1	4.2	2.5
	SITE STD. DEV.	1.2	1.7	1.7	22.8	21.3	5.3	3.9

BLANK

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LITERALLY HMLESS INTAKES N	FY 00 OUTREACH FTEE	LITERALLY HMLESS INTAKES/ CLIN. FTEE
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
1	BEDFORD†	3.6	6.2	59.0	5.1	26.2	35.9	125	1.0	125.0
1	BOSTON	0.5	1.7	91.6	2.8	3.5	5.6	572	3.0	190.7
1	MANCHESTER†	2.6	12.0	46.2	25.6	13.7	28.2	84	1.0	84.0
1	PROVIDENCE	0.0	0.4	92.3	3.0	4.3	4.7	222	1.3	177.6
1	TOGUS†	4.1	20.4	46.9	20.4	8.2	32.7	33	1.0	33.0
1	WEST HAVEN	4.8	16.4	69.1	7.6	2.0	23.2	271	2.0	135.5
1	WHITE RIV JCT†	0.0	7.1	35.7	28.6	28.6	35.7	9	1.0	9.0
2	ALBANY	11.8	21.3	45.1	9.8	12.0	45.1	196	2.5	78.4
2	BATH	0.0	12.5	50.0	18.8	18.8	31.3	11	1.0	11.0 *
2	BUFFALO	8.6	23.1	52.1	9.8	6.5	38.2	209	2.0	104.5
2	CANANDAIGUA	14.1	29.0	35.8	9.6	11.5	54.6 *	161	1.0	161.0
2	SYRACUSE	7.4	14.9	69.4	3.3	5.0	27.3	88	2.0	44.0
3	BRONX	9.4	26.3	49.0	10.4	4.9	40.6	228	2.0	114.0
3	BROOKLYN	1.4	12.1	63.7	10.6	12.3	25.8	435	5.0	87.0
3	EAST ORANGE	15.1	28.7	40.1	13.1	3.0	46.8	232	2.5	92.8
3	MONTROSE†	0.7	15.0	73.2	2.6	8.5	24.2	116	2.0	58.0
3	NEW YORK	12.7	26.2	30.7	26.0	4.4	43.3	255	6.5	39.2
4	COATESVILLE†	3.4	9.6	75.3	10.3	1.4	14.4	125	1.0	125.0
4	LEBANON	10.4	9.7	66.0	6.0	7.8	28.0	193	2.0	96.5
4	PHILADELPHIA	1.7	15.6	44.0	34.8	4.0	21.2	238	2.0	119.0
4	PITTSBURGH	2.8	20.6	57.7	8.9	10.1	33.5	165	4.0	41.3
4	WILKES BARRE	4.1	16.2	62.2	10.1	7.4	27.7	214	2.0	107.0
4	WILMINGTON†	6.3	18.8	62.5	6.3	6.3	31.3	11	1.0	11.0
5	BALTIMORE	5.8	29.8	40.8	18.3	5.2	40.8	113	2.0	56.5
5	PERRY POINT	9.6	20.4	41.2	5.8	23.1	53.1 *	122	2.0	61.0
5	WASHINGTON	2.9	11.1	56.5	18.3	11.3	25.2	311	4.0	77.8
6	ASHEVILLE†	0.0	1.0	20.6	3.1	75.3	76.3	23	2.0	11.5
6	BECKLEY†	0.0	11.8	70.6	11.8	5.9	17.6	14	0.5	28.0
6	DURHAM†	0.8	4.0	69.4	25.0	0.8	5.6	117	0.5	234.0
6	FAYETTEVILLE NC†	5.6	26.2	43.0	15.0	10.3	42.1	62	1.5	41.3
6	HAMPTON	1.5	6.4	55.2	25.2	11.7	19.6	262	2.0	131.0
6	RICHMOND†	9.4	27.3	33.1	15.1	15.1	51.8	67	0.5	134.0
6	SALEM†	2.5	3.3	73.8	18.9	1.6	7.4	113	0.2	565.0
6	SALISBURY	1.8	2.3	92.2	1.6	2.1	6.2	529	2.0	264.5
7	ATLANTA	1.0	10.3	35.4	41.1	12.1	23.5	296	2.5	118.4
7	AUGUSTA	2.8	29.8	46.3	11.6	9.5	42.1	165	2.0	82.5
7	BIRMINGHAM	4.0	32.8	26.5	18.1	18.6	55.3 *	192	4.0	48.0
7	CHARLESTON	17.6	23.1	35.3	10.6	13.4	54.1 *	151	2.0	75.5
7	COLUMBIA SC†	17.6	16.8	30.5	12.2	22.9	57.3	56	1.0	56.0
7	TUSCALOOSA†	7.8	10.4	44.2	7.8	29.9	48.1	40	0.5	80.0
7	TUSKEGEE	3.4	24.7	35.9	8.1	27.8	55.9 *	141	2.0	70.5
8	BAY PINES†	9.4	21.9	34.4	20.3	14.1	45.3	35	2.0	17.5
8	GAINESVILLE†	16.7	14.6	38.6	24.6	5.4	36.7	303	4.0	75.8
8	MIAMI	6.1	5.5	18.1	66.1	4.1	15.7	428	3.0	142.7
8	TAMPA	6.2	8.0	43.7	32.6	9.5	23.7	248	2.0	124.0
8	W PALM BEACH†	1.8	19.3	22.8	45.6	10.5	31.6	39	2.0	19.5

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LITERALLY HMLESS INTAKES N	FY 00 OUTREACH FTEE	LITERALLY HMLESS INTAKES/ CLIN. FTEE
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
9	HUNTINGTON	22.3	15.2	48.8	5.2	8.5	46.0	114	2.0	57.0
9	LEXINGTON†	0.0	21.1	52.6	0.0	26.3	47.4	10	1.0	10.0
9	LOUISVILLE	8.6	10.4	56.6	19.0	5.4	24.4	167	2.0	83.5
9	MEMPHIS†	0.0	24.3	22.9	17.1	35.7	60.0	28	2.0	14.0
9	MOUNTAIN HOME	2.4	16.4	41.8	16.4	22.9	41.8	170	2.0	85.0
9	NASHVILLE	0.3	13.4	42.5	24.0	19.9	33.6	194	2.0	97.0
10	CHILLICOTHE†	4.3	0.0	10.6	0.0	85.1	89.4	5	1.0	5.0
10	CINCINNATI	0.0	1.8	51.8	4.4	42.1	43.9	64	2.0	32.0
10	CLEVELAND	3.4	14.6	58.5	10.5	13.1	31.0	322	2.0	161.0
10	COLUMBUS†	5.9	22.6	59.1	10.2	2.2	30.6	129	3.0	43.0
10	DAYTON	3.4	12.0	60.9	4.9	18.9	34.3	230	3.0	76.7
10	NE OHIO†	5.3	16.0	45.8	12.2	20.6	42.0	76	1.0	76.0
11	ANN ARBOR†	1.0	19.4	64.3	12.2	3.1	23.5	75	2.0	37.5
11	BATTLE CREEK	3.7	14.9	71.9	4.9	4.6	23.2	314	2.0	157.0
11	DANVILLE†	8.1	10.8	48.6	10.8	21.6	40.5	22	1.0	22.0
11	DETROIT	0.2	3.5	57.9	37.3	1.2	4.9	411	4.7	87.4
11	INDIANAPOLIS	3.9	14.1	68.9	11.0	2.1	20.1	226	3.0	75.3
11	N. INDIANA†	10.4	17.9	57.8	5.2	8.7	37.0	109	1.5	72.7
11	TOLEDO	2.1	22.8	52.8	18.1	4.1	29.0	137	3.0	45.7
12	CHICAGO WS	2.2	4.4	80.1	9.7	3.5	10.2	203	2.0	101.5
12	HINES	3.2	22.1	44.6	16.1	13.9	39.3	170	2.0	85.0
12	IRON MOUNTAIN†	20.0	20.0	25.0	15.0	20.0	60.0	8	0.5	16.0
12	MILWAUKEE	9.3	27.0	24.0	10.0	29.7	66.0 *	150	2.5	60.0
12	TOMAH	17.6	18.5	20.0	7.3	36.6	72.7 *	56	1.0	56.0
13	FARGO	4.3	12.0	53.8	14.9	14.9	31.3	143	2.0	71.5
13	MINNEAPOLIS	0.0	1.4	88.5	9.8	0.3	1.7	291	2.0	145.5
13	SIOUX FALLS†	0.0	16.4	21.9	31.5	30.1	46.6	39	0.0	
14	IOWA CITY†	36.8	23.7	10.5	23.7	5.3	65.8	13	2.0	6.5
15	KANSAS CITY	1.8	16.1	68.8	8.0	5.4	23.2	86	2.0	43.0
15	SAINT LOUIS	0.0	6.1	78.8	14.1	1.0	7.1	92	2.0	46.0
15	TOPEKA†	0.0	6.7	40.0	0.0	53.3	60.0	6	1.0	6.0
16	FAYETTEVILLE AR†	0.0	10.3	17.2	34.5	37.9	48.3	15	2.0	7.5
16	HOUSTON	10.7	13.5	49.9	17.5	8.3	32.6	528	3.0	176.0
16	JACKSON	0.8	16.4	43.4	21.3	18.0	35.2	158	2.0	79.0
16	LITTLE ROCK	0.7	31.2	48.4	19.2	0.5	32.4	288	4.0	72.0
16	MUSKOGEE†	4.5	22.4	44.8	23.9	4.5	31.3	46	1.0	46.0
16	NEW ORLEANS	0.0	5.4	53.6	38.7	2.3	7.7	241	3.0	80.3
16	OKLAHOMA CITY	1.1	21.3	59.6	7.9	10.1	32.6	60	1.0	60.0
16	SHREVEPORT†	0.0	14.7	66.2	11.8	7.4	22.1	53	2.0	26.5
17	CENTRAL TEXAS†	1.0	17.2	46.5	34.3	1.0	19.2	80	5.0	16.0
17	DALLAS	4.3	13.9	37.2	17.9	26.7	44.9	514	3.5	146.9
17	SAN ANTONIO	0.8	21.4	40.5	35.4	1.9	24.1	362	2.5	144.8
18	NEW MEXICO HCS†	0.0	7.7	84.6	7.7	0.0	7.7	12	1.0	12.0
18	PHOENIX	3.1	14.9	46.3	24.6	11.1	29.1	409	2.0	204.5
18	TUCSON	5.3	6.3	36.7	47.1	4.6	16.2	493	2.0	246.5
19	CHEYENNE	6.3	20.8	53.1	14.6	5.2	32.3	65	2.0	32.5
19	DENVER	1.2	0.7	37.1	59.7	1.2	3.2	399	2.0	199.5
19	SALT LAKE CITY	5.3	10.2	70.9	9.1	4.5	20.0	212	4.0	53.0

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LITERALLY HMLESS INTAKES N	FY 00 OUTREACH FTEE	LITERALLY HMLESS INTAKES/ CLIN. FTEE
		OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
20	ANCHORAGE	9.9	12.3	46.9	29.6	1.2	23.5	62	3.0	20.7 *
20	BOISE†	13.5	13.5	48.1	7.7	17.3	44.2	29	1.0	29.0
20	PORTLAND	4.9	14.4	37.7	35.4	7.6	26.9	648	2.0	324.0
20	ROSEBURG	2.8	11.2	44.2	32.9	8.9	22.9	434	3.5	124.0
20	SEATTLE	2.2	13.9	50.8	29.4	3.7	19.8	393	2.0	196.5
20	SPOKANE	23.7	16.8	21.8	14.5	23.3	63.7 *	95	2.0	47.5
20	WALLA WALLA	3.9	37.4	28.5	25.1	5.0	46.4	96	2.0	48.0
21	CENTRAL CAL HCS†	13.8	25.9	15.5	36.8	8.0	47.7	91	2.0	45.5
21	HONOLULU†	5.1	10.2	36.7	42.4	5.6	20.9	140	2.5	56.0
21	N CALIFORNIA HCS†	3.3	6.6	68.9	8.2	13.1	23.0	47	2.0	23.5
21	PALO ALTO†	7.3	3.6	56.2	24.8	8.0	19.0	111	2.0	55.5
21	SAN FRANCISCO	9.8	6.6	54.5	17.0	12.1	28.4	433	5.7	76.0
21	SIERRA NEVADA†	11.6	10.7	31.3	39.3	7.1	29.5	79	2.0	39.5
22	GREATER LA	7.5	14.8	36.7	20.2	20.8	43.1	2,223	12.5	177.8
22	SO NEVADA HCS†	4.9	7.7	62.6	21.8	3.1	15.6	550	1.0	550.0
22	LOMA LINDA	4.0	18.7	44.0	28.6	4.8	27.4	183	1.0	183.0
22	LONG BEACH	2.2	32.9	43.8	16.9	4.3	39.3	395	2.0	197.5
22	SAN DIEGO	2.6	8.2	23.6	45.6	20.0	30.8	135	3.0	45.0
	ALL SITES	5.7	15.0	47.8	19.9	11.5	32.2	22,159	245.4	90.3
	SITE AVERAGE	5.4	15.6	50.4	18.4	10.3	31.3	271	2.6	109.6
	SITE STD. DEV.	5.4	8.7	16.9	13.2	8.9	15.6	274	1.6	80.8

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 3-3V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

VISN	RESIDENCE AT INTAKE					NOT STRICTLY HOMELESS %	LIT. HMLS INTAKES N	FY 00 OUTREACH FTEE	LIT. HMLS INTAKES / CLIN. FTEE
	OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI- TUTION %				
1	2.0	6.8	77.3	6.7	7.2	16.0	1,316	10.3	128.4
2	11.0	23.3	46.8	9.2	9.7	44.0	665	8.5	78.2
3	8.4	21.8	49.1	13.9	6.8	37.0	1,266	18.0	70.3
4	4.5	14.8	59.3	14.8	6.5	25.9	946	12.0	78.8
5	5.5	18.0	48.4	14.5	13.5	37.0	546	8.0	68.3
6	2.5	7.5	66.8	12.5	10.6	20.7	1,187	9.2	129.0
7	6.5	23.0	35.1	18.0	17.4	46.9	1,041	14.0	74.4
8	9.6	10.4	31.7	41.8	6.5	26.5	1,053	13.0	81.0
9	6.7	14.8	45.2	16.6	16.7	38.2	683	11.0	62.1
10	3.7	13.5	55.6	8.2	19.0	36.2	826	12.0	68.8
11	3.3	13.2	62.9	16.7	3.9	20.4	1,294	17.2	75.2
12	8.1	19.9	39.1	11.0	21.9	49.9	587	8.0	73.4
13	1.6	7.1	67.6	14.4	9.4	18.0	473	4.0	118.3
14	36.8	23.7	10.5	23.7	5.3	65.8	13	2.0	6.5
15	0.9	11.1	71.2	10.2	6.6	18.6	184	5.0	36.8
16	4.7	17.3	49.6	21.0	7.4	29.4	1,389	18.0	77.2
17	3.0	16.5	38.8	24.5	17.2	36.6	956	11.0	86.9
18	4.2	10.5	41.9	35.7	7.7	22.4	914	5.0	182.8
19	3.2	6.5	50.7	36.7	2.8	12.5	676	8.0	84.5
20	6.1	15.4	39.9	30.0	8.6	30.1	1,757	15.5	113.4
21	9.2	9.8	45.5	25.7	9.8	28.8	901	16.2	55.6
22	6.3	16.0	40.4	21.2	16.1	38.4	3,486	19.5	178.8
TOTAL	5.7	15.0	47.8	19.9	11.5	32.2	22,159	245.4	90.3
VISN AVG.	6.7	14.6	48.8	19.4	10.5	31.8	1,007	11.2	87.7
STD. DEV.	7.1	5.5	15.0	9.7	5.3	12.8	685	4.9	40.9

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	SITE	MEAN DAYS LIT. HLS.	MEAN DAYS INSTIT.	MEAN DAYS HOUSED
1	BEDFORD†	15.2	8.3	6.5
1	BOSTON	16.3	6.0	7.7
1	MANCHESTER†	17.7	4.3	8.1
1	PROVIDENCE	28.3	1.1	0.6
1	TOGUS†	19.8	1.8	8.4
1	WEST HAVEN	16.6	3.3	10.0
1	WHITE RIV JCT†	17.1	4.1	8.9
2	ALBANY	12.6	4.5	12.9
2	BATH	9.0 *	7.7	13.3
2	BUFFALO	12.9	3.8	13.4
2	CANANDAIGUA	7.1 *	6.1	16.7
2	SYRACUSE	12.5	5.0	12.5
3	BRONX	15.1	3.0	11.8
3	BROOKLYN	18.1	5.2	6.7
3	EAST ORANGE	15.6	1.5	12.9
3	MONTROSE†	19.1	4.8	6.2
3	NEW YORK	13.6	2.7	13.7
4	COATESVILLE†	17.3	1.9	10.7
4	LEBANON	18.5	3.2	8.2
4	PHILADELPHIA	18.9	2.2	9.0
4	PITTSBURGH	12.8	7.2	10.0
4	WILKES BARRE	11.0 *	4.3	14.7
4	WILMINGTON†	16.8	2.0	11.3
5	BALTIMORE	15.4	2.2	12.4
5	PERRY POINT	9.5 *	7.8	12.7
5	WASHINGTON	19.4	4.9	5.7
6	ASHEVILLE†	10.3	14.2	5.5
6	BECKLEY†	14.9	0.1	15.0
6	DURHAM†	22.7	1.6	5.7
6	FAYETTEVILLE NC†	13.7	2.2	14.1
6	HAMPTON	22.1	4.5	3.4
6	RICHMOND†	11.7	6.4	11.9
6	SALEM†	19.7	3.2	7.2
6	SALISBURY	25.8	1.4	2.8
7	ATLANTA	20.2	3.6	6.2
7	AUGUSTA	16.2	2.2	11.6
7	BIRMINGHAM	10.6 *	6.0	13.3
7	CHARLESTON	10.3 *	4.6	15.1
7	COLUMBIA SC†	12.2	7.2	10.6
7	TUSCALOOSA†	13.8	7.3	8.9
7	TUSKEGEE	10.1 *	7.1	12.8
8	BAY PINES†	15.9	1.0	13.1
8	GAINESVILLE†	17.3	2.1	10.6
8	MIAMI	23.4	1.7	4.9
8	TAMPA	18.6	4.5	6.9
8	W PALM BEACH†	18.2	4.4	7.4
9	HUNTINGTON	10.8 *	2.8	16.5
9	LEXINGTON†	13.0	7.6	9.4
9	LOUISVILLE	14.3	3.3	12.4
9	MEMPHIS†	12.3	5.1	12.6
9	MOUNTAIN HOME	13.9	6.3	9.8
9	NASHVILLE	19.0	5.2	5.8

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	SITE	MEAN DAYS LIT. HLS.	MEAN DAYS INSTIT.	MEAN DAYS HOUSED
10	CHILLICOTHE†	13.3	4.9	11.8
10	CINCINNATI	13.2	13.1	3.7
10	CLEVELAND	11.8	6.5	11.7
10	COLUMBUS†	15.0	3.2	11.8
10	DAYTON	8.3 *	7.4	14.3
10	NE OHIO†	10.3	5.0	14.7
11	ANN ARBOR†	19.6	1.3	9.0
11	BATTLE CREEK	13.1	5.3	11.6
11	DANVILLE†	15.7	5.6	8.7
11	DETROIT	18.5	1.9	9.7
11	INDIANAPOLIS	16.1	2.6	11.3
11	N. INDIANA†	13.9	4.7	11.4
11	TOLEDO	15.0	2.4	12.6
12	CHICAGO WS	24.2	2.1	3.7
12	HINES	17.6	4.8	7.5
12	IRON MOUNTAIN†	8.3	4.1	17.6
12	MILWAUKEE	7.8 *	7.5	14.6
12	TOMAH	6.9 *	10.6	12.4
13	FARGO	16.8	3.7	9.5
13	MINNEAPOLIS	28.7	0.1	1.2
13	SIOUX FALLS†	16.9	4.2	8.9
14	IOWA CITY†	10.3	2.2	17.5
15	KANSAS CITY	17.5	2.8	9.6
15	SAINT LOUIS	25.6 —	1.5	2.9
15	TOPEKA†	14.7	9.6	5.7
16	FAYETTEVILLE AR†	14.4	1.8	13.8
16	HOUSTON	17.9	3.9	8.3
16	JACKSON	15.6	3.6	10.8
16	LITTLE ROCK	12.3	3.6	14.0
16	MUSKOGEE†	18.7	1.3	10.1
16	NEW ORLEANS	24.5	1.4	4.1
16	OKLAHOMA CITY	10.2 *	12.0	7.8
16	SHREVEPORT†	20.0	3.4	6.6
17	CENTRAL TEXAS†	20.4	2.7	6.9
17	DALLAS	14.4	8.3	7.3
17	SAN ANTONIO	19.4	2.4	8.2
18	NEW MEXICO HCS†	22.4	1.8	5.8
18	PHOENIX	16.1	5.1	8.7
18	TUCSON	19.2	3.7	7.1
19	CHEYENNE	18.6	1.3	10.1
19	DENVER	28.6	0.6	0.8
19	SALT LAKE CITY	20.8	2.4	6.8
20	ANCHORAGE	18.3	2.0	9.7
20	BOISE†	14.8	4.6	10.5
20	PORTLAND	18.5	3.1	8.4
20	ROSEBURG	20.9	3.8	5.3
20	SEATTLE	19.1	3.0	7.8
20	SPOKANE	10.1 *	5.2	14.7
20	WALLA WALLA	14.4	2.1	13.5

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	SITE	MEAN DAYS	MEAN DAYS	MEAN DAYS
		LIT. HLS.	INSTIT.	HOUSED
21	CENTRAL CAL HCS†	13.0	3.8	13.2
21	HONOLULU†	22.5	1.4	6.1
21	N CALIFORNIA HCS†	19.8	4.9	5.2
21	PALO ALTO†	21.7	3.4	4.9
21	SAN FRANCISCO	18.1	5.0	6.9
21	SIERRA NEVADA HCS†	18.3	2.3	9.4
22	GREATER LA	16.3	6.2	7.4
22	SO NEVADA HCS†	19.6	1.6	8.8
22	LOMA LINDA	15.8	4.6	9.6
22	LONG BEACH	15.2	2.1	12.6
22	SAN DIEGO	20.5	4.8	4.7
	ALL SITES	16.6	4.3	9.0
	SITE AVERAGE	16.4	4.2	9.4
	SITE STD. DEV.	5.0	2.5	3.9

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

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TABLE 3-5. LENGTH OF HOMELESSNESS, AT INTAKE

VISN	SITE	SITE CODE	NO TIME HOMELESS (%)	< 1 MO. (%)	1 MO. - 6 MO. (%)	6 MO. - 1 YR. (%)	1 YR. - 2 YR. (%)	> 2 YR. (%)
1	BEDFORD†	518	10.8	15.9	25.6	16.9	9.7	21.0
1	BOSTON	523	0.7	54.1	24.3	6.6	5.4	8.9
1	MANCHESTER†	608	4.3	29.3	47.4	4.3	2.6	12.1
1	PROVIDENCE	650	0.0	0.9	84.5	4.7	8.6	1.3
1	TOGUS†	402	6.3	2.1	20.8	18.8	20.8	31.3
1	WEST HAVEN	689	4.6	16.5	35.9	8.0	10.5	24.5
1	WHITE RIV JCT†	405	0.0	28.6	14.3	21.4	7.1	28.6
2	ALBANY	500	13.8	23.7	23.7	11.3	7.6	20.0
2	BATH	514	0.0	25.0	12.5	6.3	12.5	43.8
2	BUFFALO	528	9.2	30.2	37.3	9.8	7.1	6.5
2	CANANDAIGUA	532	18.0 *	45.9	22.5	7.0	2.5	3.9
2	SYRACUSE	670	8.3	27.3	22.3	9.9	13.2	19.0
3	BRONX	526	17.2 *	16.1	24.5	14.6	8.6	19.0
3	BROOKLYN	527	1.4	14.5	27.9	12.5	9.2	34.5
3	EAST ORANGE	561	17.0 *	7.6	13.1	15.6	34.9	11.9
3	MONTROSE†	620	0.7	12.5	32.2	12.5	17.8	24.3
3	NEW YORK	630	20.4 *	22.2	22.2	11.1	5.8	18.2
4	COATESVILLE†	542	8.3	46.9	22.1	8.3	5.5	9.0
4	LEBANON	595	11.2	12.0	29.2	3.4	6.0	38.2
4	PHILADELPHIA	642	3.3	27.9	26.2	18.9	8.3	15.3
4	PITTSBURGH	645	6.5	28.2	35.5	12.1	7.7	10.1
4	WILKES BARRE	693	4.4	34.8	43.6	9.1	3.7	4.4
4	WILMINGTON†	460	18.8	18.8	25.0	25.0	6.3	6.3
5	BALTIMORE	512	6.9	14.3	22.2	11.6	18.0	27.0
5	PERRY POINT	641	13.1	29.6	33.1	11.5	6.5	6.2
5	WASHINGTON	688	4.3	10.1	40.5	13.3	10.6	21.2
6	ASHEVILLE†	637	3.1	24.0	32.3	11.5	7.3	21.9
6	BECKLEY†	517	0.0	58.8	35.3	0.0	5.9	0.0
6	DURHAM†	558	0.8	23.6	25.2	30.1	13.0	7.3
6	FAYETTEVILLE NC†	565	6.7	16.2	26.7	15.2	14.3	21.0
6	HAMPTON	590	1.5	2.8	68.1	11.7	8.9	7.1
6	RICHMOND†	652	12.2	14.4	25.9	12.2	10.8	24.5
6	SALEM†	658	2.5	18.0	19.7	11.5	9.0	39.3
6	SALISBURY	659	2.5	6.0	60.6	14.4	5.0	11.5
7	ATLANTA	508	1.6	18.3	36.4	14.0	13.2	16.5
7	AUGUSTA	509	3.5	22.5	32.6	16.5	9.8	15.1
7	BIRMINGHAM	521	4.2	23.6	24.8	8.2	9.8	29.4
7	CHARLESTON	534	24.6 *	20.7	24.9	9.4	7.0	13.4
7	COLUMBIA SC†	544	29.0	15.3	16.8	6.1	12.2	20.6
7	TUSCALOOSA†	679	15.6	11.7	26.0	9.1	13.0	24.7
7	TUSKEGEE	680	12.6	16.4	26.1	11.3	11.6	22.0
8	BAY PINES†	516	9.4	14.1	23.4	10.9	17.2	25.0
8	GAINESVILLE†	573	21.1	11.7	21.1	11.9	8.8	25.3
8	MIAMI	546	9.9	7.5	60.7	4.0	6.7	11.1
8	TAMPA	673	10.2	18.5	27.5	12.0	8.6	23.1
8	W PALM BEACH†	548	3.5	35.1	29.8	7.0	1.8	22.8

TABLE 3-5. LENGTH OF HOMELESSNESS, AT INTAKE

VISN	SITE	SITE CODE	NO TIME HOMELESS (%)	< 1 MO. (%)	1 MO. - 6 MO. (%)	6 MO. - 1 YR. (%)	1 YR. - 2 YR. (%)	> 2 YR. (%)
9	HUNTINGTON	581	28.4 *	22.3	17.1	8.1	7.1	17.1
9	LEXINGTON†	596	0.0	26.3	36.8	5.3	15.8	15.8
9	LOUISVILLE	603	10.0	30.3	23.5	10.4	10.0	15.8
9	MEMPHIS†	614	1.4	28.6	20.0	5.7	12.9	31.4
9	MOUNTAIN HOME	621	3.1	21.6	26.7	11.0	12.0	25.7
9	NASHVILLE	626	1.7	10.7	24.4	16.5	11.0	35.7
10	CHILLICOTHE†	538	6.4	21.3	42.6	8.5	6.4	14.9
10	CINCINNATI	539	1.8	22.1	38.1	15.0	11.5	11.5
10	CLEVELAND	541	4.1	32.5	31.7	11.6	7.5	12.6
10	COLUMBUS†	757	6.5	24.7	33.9	12.4	9.7	12.9
10	DAYTON	552	15.4 *	39.7	22.0	12.0	6.6	4.3
10	NE OHIO†	961	6.1	32.8	38.9	9.2	5.3	7.6
11	ANN ARBOR†	989	3.1	16.3	34.7	12.2	11.2	22.4
11	BATTLE CREEK	515	3.9	50.2	31.0	8.9	2.7	3.2
11	DANVILLE†	550	13.5	8.1	32.4	10.8	8.1	27.0
11	DETROIT	553	0.7	45.0	29.9	7.9	5.6	10.9
11	INDIANAPOLIS	583	4.2	26.5	37.1	7.4	9.5	15.2
11	N. INDIANA†	610	16.4	21.1	23.4	11.1	7.6	20.5
11	TOLEDO	506	2.1	19.2	18.7	14.5	10.4	35.2
12	CHICAGO WS	537	3.5	15.5	55.8	8.0	11.9	5.3
12	HINES	578	3.9	10.7	31.1	21.4	15.4	17.5
12	IRON MOUNTAIN†	585	25.0	40.0	20.0	0.0	10.0	5.0
12	MILWAUKEE	695	12.2	19.1	27.2	12.2	9.8	19.6
12	TOMAH	676	27.0 *	19.6	23.5	8.3	3.4	18.1
13	FARGO	437	4.3	15.4	27.9	8.7	6.7	37.0
13	MINNEAPOLIS	618	0.3	4.7	85.8	5.7	1.4	2.0
13	SIOUX FALLS†	438	1.4	23.3	27.4	11.0	4.1	32.9
14	IOWA CITY†	584	42.1	2.6	10.5	7.9	0.0	36.8
15	KANSAS CITY	589	2.7	11.6	25.9	14.3	13.4	32.1
15	SAINT LOUIS	657	0.0	2.0	61.6	9.1	7.1	20.2
15	TOPEKA†	677	0.0	6.7	60.0	13.3	6.7	13.3
16	FAYETTEVILLE AR†	564	0.0	41.4	34.5	13.8	0.0	10.3
16	HOUSTON	580	12.1	8.2	36.5	12.7	8.5	22.1
16	JACKSON	586	4.1	29.3	30.6	14.0	8.7	13.2
16	LITTLE ROCK	598	0.7	15.0	24.2	11.7	11.3	37.1
16	MUSKOGEE†	623	4.5	9.0	35.8	6.0	11.9	32.8
16	NEW ORLEANS	629	0.0	8.4	57.9	13.4	8.8	11.5
16	OKLAHOMA CITY	635	4.5	32.6	24.7	12.4	14.6	11.2
16	SHREVEPORT†	667	0.0	1.5	19.7	18.2	21.2	39.4
17	CENTRAL TEXAS†	674	1.0	10.2	34.7	12.2	11.2	30.6
17	DALLAS	549	15.7 *	22.7	24.6	9.3	10.4	17.3
17	SAN ANTONIO	671	0.8	1.5	41.9	14.3	11.9	29.6
18	NEW MEXICO HCS†	501	7.7	61.5	7.7	23.1	0.0	0.0
18	PHOENIX	644	3.7	24.5	34.8	8.9	10.1	18.1
18	TUCSON	678	6.5	30.0	23.3	6.1	7.5	26.6

TABLE 3-5. LENGTH OF HOMELESSNESS, AT INTAKE

VISN	SITE	SITE CODE	NO TIME HOMELESS (%)	< 1 MO. (%)	1 MO. - 6 MO. (%)	6 MO. - 1 YR. (%)	1 YR. - 2 YR. (%)	> 2 YR. (%)
19	CHEYENNE	442	5.2	16.7	35.4	12.5	9.4	20.8
19	DENVER	554	1.2	2.2	41.5	24.5	15.8	14.8
19	SALT LAKE CITY	660	6.4	9.8	52.8	13.2	9.8	7.9
20	ANCHORAGE	463	9.9	34.6	18.5	11.1	9.9	16.0
20	BOISE†	531	13.5	5.8	59.6	5.8	7.7	7.7
20	PORTLAND	648	5.8	19.0	26.6	12.4	8.0	28.2
20	ROSEBURG	653	2.9	15.9	26.4	15.9	11.6	27.3
20	SEATTLE	663	2.9	15.1	24.5	11.8	9.6	36.1
20	SPOKANE	668	29.9 *	18.0	24.1	8.4	5.0	14.6
20	WALLA WALLA	687	3.9	9.5	34.1	15.6	9.5	27.4
21	CENTRAL CAL HCS†	570	27.6	23.6	21.3	13.2	6.3	8.0
21	HONOLULU†	459	5.6	13.0	25.4	11.3	13.0	31.6
21	N CALIFORNIA HCS†	612	3.3	3.3	34.4	23.0	14.8	21.3
21	PALO ALTO†	640	8.0	10.9	22.6	16.1	13.1	29.2
21	SAN FRANCISCO	662	10.8	14.6	30.3	9.8	8.8	25.8
21	SIERRA NEVADA†	654	13.4	25.0	25.0	8.0	8.9	19.6
22	GREATER LOS ANGELES	691	10.3	11.8	35.0	19.1	10.2	13.5
22	SO NEVADA HCS†	593	6.7	37.3	27.0	8.0	6.9	14.1
22	LOMA LINDA	605	4.8	15.5	30.2	11.9	9.1	28.6
22	LONG BEACH	600	2.5	12.6	50.1	15.8	7.4	11.7
22	SAN DIEGO	664	4.1	12.3	34.4	13.3	9.2	26.7
ALL SITES			8.1	19.1	32.8	12.4	9.3	18.4
SITE AVERAGE			7.3	19.7	33.5	11.6	9.4	18.6
SITE STD. DEV.			7.0	11.4	14.6	3.9	4.3	10.0

* EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 3-5V. LENGTH OF HOMELESSNESS BY VISN

VISN	NO TIME HOMELESS %	< 1 MO. %	1 MO. - 6 MO. %	6 MO. - 1 YR. %	1 YR. - 2 YR. %	> 2 YR. %
1	3.1	29.3	37.6	8.3	7.9	13.9
2	13.0	32.6	26.9	9.4	6.6	11.6
3	12.0	14.9	23.1	13.3	14.5	22.2
4	6.6	28.3	32.2	10.9	6.3	15.7
5	7.5	16.9	34.3	12.4	11.0	17.9
6	3.4	11.0	48.3	14.3	8.2	14.9
7	10.5	19.7	28.0	11.2	10.6	20.1
8	13.5	12.8	37.0	8.9	8.1	19.7
9	8.8	21.1	23.4	11.3	10.5	24.9
10	7.6	32.1	31.1	11.7	7.7	9.9
11	4.4	34.9	29.8	9.5	6.7	14.7
12	11.3	16.8	33.0	12.7	10.4	15.8
13	1.9	10.9	57.5	7.5	3.6	18.5
14	42.1	2.6	10.5	7.9	0.0	36.8
15	1.3	7.1	43.8	11.9	10.2	25.7
16	5.8	13.7	34.8	12.7	9.8	23.1
17	10.0	15.1	30.8	11.1	10.9	22.1
18	5.1	27.7	28.8	7.7	8.7	22.1
19	3.5	6.6	44.6	19.1	12.9	13.2
20	7.2	17.0	26.8	12.7	9.0	27.2
21	11.9	15.6	27.3	11.6	9.8	23.8
22	8.6	15.0	35.6	16.9	9.4	14.5
TOTAL	8.1	19.1	32.8	12.4	9.3	18.4
VISN AVG.	9.0	18.3	33.0	11.5	8.8	19.5
STD. DEV.	8.2	9.0	9.8	2.9	3.0	6.2

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 96-00

		% NOT STRICTLY HOMELESS					% HOMELESS < 1 MO.						
VISN	SITE	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00
1	BEDFORD†					36	N/A					27	N/A
1	BOSTON	19	6	5	3	6	3	33	24	49	60	55	-6
1	MANCHESTER†					28	N/A					34	N/A
1	PROVIDENCE	40	21	13	7	5	-2	30	17	3	2	1	-1
1	TOGUS†					33	N/A					8	N/A
1	WEST HAVEN	34	18	25	18	23	5	26	22	23	18	21	3
1	WHITE RIV JCT†					36	N/A					29	N/A
2	ALBANY	42	46	41	41	45	4	36	35	46	36	37	1
2	BATH	18	13	20	19	31	12	40	49	39	26	25	-1
2	BUFFALO	15	24	26	27	38	11	7	31	39	24	39	16 *
2	CANANDAIGUA		29	10	29	55	25 *		10	27	41	64	23 *
2	SYRACUSE	25	22	30	41	27	-13	45	40	34	28	36	7
3	BRONX	9	18	30	41	41	-1	12	17	15	21	33	13 *
3	BROOKLYN	20	19	30	32	26	-7	22	32	17	13	16	3
3	EAST ORANGE	24	18	36	46	47	1	18	35	46	44	25	-20
3	MONTROSE†					24	N/A					13	N/A
3	NEW YORK	19	20	23	29	43	14 *	26	24	24	32	43	11 *
4	COATESVILLE†					14	N/A					55	N/A
4	LEBANON	12	9	13	27	28	1	38	14	15	28	23	-5
4	PHILADELPHIA	40	42	18	9	21	13	22	24	28	40	31	-9
4	PITTSBURGH	43	39	45	38	33	-5	45	37	33	31	35	3
4	WILKES BARRE	20	14	23	17	28	10	42	42	51	56	39	-17
4	WILMINGTON†					31	N/A					38	N/A
5	BALTIMORE	25	29	37	40	41	1	15	27	24	27	21	-6
5	PERRY POINT	36	42	47	45	53	8	40	45	50	39	43	4
5	WASHINGTON	3	2	12	17	25	8	3	3	12	15	14	-1
6	ASHEVILLE†				64	76	12				29	27	-2
6	BECKLEY†			8	16	18	2			46	53	59	6
6	DURHAM†			21	35	6	-29			50	38	24	-14
6	FAYETTEVILLE NC†				67	42	-25				31	23	-8
6	HAMPTON	28	26	17	15	20	4	9	3	2	1	4	4
6	RICHMOND†			54	74	52	-22			27	42	27	-15
6	SALEM†				0	7	7				17	20	4
6	SALISBURY	8	3	11	14	6	-8	30	30	21	15	9	-6
7	ATLANTA	20	15	29	18	24	6	10	14	16	10	20	10
7	AUGUSTA	56	57	50	42	42	0	44	43	51	27	26	-1
7	BIRMINGHAM	17	24	37	49	55	6	11	9	14	31	28	-3
7	CHARLESTON	30	41	66	58	54	-3	29	35	42	47	45	-2
7	COLUMBIA SC†					57	N/A					44	N/A
7	TUSCALOOSA†					48	N/A					27	N/A
7	TUSKEGEE	37	41	29	44	56	12	19	24	32	27	29	2

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 96-00

% NOT STRICTLY HOMELESS							% HOMELESS < 1 MO.						
VISN	SITE	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00
8	BAY PINES†					45	N/A					23	N/A
8	GAINESVILLE†					37	N/A					33	N/A
8	MIAMI	14	15	16	15	16	1	25	27	29	21	17	-4
8	TAMPA	22	12	21	31	24	-8	31	27	37	33	29	-4
8	W PALM BEACH†					32	N/A					39	N/A
9	HUNTINGTON	50	46	42	50	46	-4	47	47	40	45	51	6
9	LEXINGTON†					47	N/A					26	N/A
9	LOUISVILLE	20	33	45	41	24	-16	6	17	23	13	40	27 *
9	MEMPHIS†					60	N/A					30	N/A
9	MOUNTAIN HOME	37	35	50	44	42	-2	23	17	11	28	25	-4
9	NASHVILLE	2	8	8	16	34	17 *	2	11	12	17	12	-5
10	CHILLICOTHE†					89	N/A					28	N/A
10	CINCINNATI	25	13	11	3	44	40 *	21	20	26	31	24	-7
10	CLEVELAND	21	25	21	27	31	4	16	14	17	28	37	9
10	COLUMBUS†		5	10	0	31	30 *		27	38	52	31	-20
10	DAYTON	31	27	33	19	34	15 *	32	32	35	30	55	25 *
10	NE OHIO†					42	N/A					39	N/A
11	ANN ARBOR†					23	N/A					19	N/A
11	BATTLE CREEK	31	21	31	36	23	-13	33	40	42	44	54	10 *
11	DANVILLE†					41	N/A					22	N/A
11	DETROIT	31	31	35	22	5	-17	38	38	38	39	46	7
11	INDIANAPOLIS	21	17	16	25	20	-5	18	17	14	34	31	-3
11	N. INDIANA†					37	N/A					37	N/A
11	TOLEDO	16	11	34	26	29	3	16	14	22	23	21	-1
12	CHICAGO WS	45	22	15	10	10	0	23	20	25	34	19	-15
12	HINES	32	24	8	26	39	13	23	13	16	10	15	5
12	IRON MOUNTAIN†					60	N/A					65	N/A
12	MILWAUKEE	54	56	54	53	66	13	34	32	34	36	31	-5
12	TOMAH	42	52	69	73	73	-1	25	32	34	29	47	18 *
13	FARGO	19	22	33	35	31	-4	26	24	18	28	20	-8
13	MINNEAPOLIS	7	4	3	3	2	-2	7	12	6	8	5	-3
13	SIOUX FALLS†					47	N/A					25	N/A
14	IOWA CITY†					66	N/A					45	N/A
15	KANSAS CITY	40	31	29	22	23	1	29	30	25	23	14	-9
15	SAINT LOUIS	53	42	28	16	7	-9	20	19	20	8	2	-6
15	TOPEKA†					60	N/A					7	N/A
16	FAYETTEVILLE AR†					48	N/A					41	N/A
16	HOUSTON	19	16	31	24	33	9	13	17	22	16	20	4
16	JACKSON	26	50	28	30	35	5	26	32	30	35	33	-2
16	LITTLE ROCK	42	38	26	24	32	9	18	22	14	16	16	0
16	MUSKOGEE†					31	N/A					13	N/A
16	NEW ORLEANS	2	0	2	4	8	4	1	1	2	2	8	6
16	OKLAHOMA CITY	23	19	14	19	33	13	15	13	13	18	37	19 *
16	SHREVEPORT†					22	N/A					2	N/A
17	CENTRAL TEXAS†					19	N/A					11	N/A
17	DALLAS	27	21	31	30	45	15 *	28	25	22	26	38	12 *
17	SAN ANTONIO	16	14	16	16	24	8	2	1	0	3	2	-1

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 96-00

		% NOT STRICTLY HOMELESS					% HOMELESS < 1 MO.						
VISN	SITE	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF. FY 99-00
18	NEW MEXICO HCS†					8	N/A					69	N/A
18	PHOENIX	16	17	32	24	29	5	23	33	40	40	28	-12
18	TUCSON	18	16	20	12	16	4	36	34	38	33	36	3
19	CHEYENNE	13	13	13	16	32	17 *	25	19	15	28	22	-6
19	DENVER	13	10	5	3	3	0	9	5	7	5	3	-1
19	SALT LAKE CITY	4	4	9	25	20	-5	13	19	16	20	16	-4
20	ANCHORAGE	29	37	32	30	23	-6	39	46	44	42	44	3
20	BOISE†					44	N/A					19	N/A
20	PORTLAND	13	15	28	27	27	0	18	19	27	24	25	1
20	ROSEBURG	21	19	20	19	23	4	24	28	21	18	19	0
20	SEATTLE	20	17	13	14	20	6	32	31	25	22	18	-4
20	SPOKANE	37	36	46	55	64	8	35	34	38	42	48	6
20	WALLA WALLA	37	37	42	43	46	3	24	24	26	26	13	-13
21	CENTRAL CALIFORNIA HCS†					48	N/A					51	N/A
21	HONOLULU†					21	N/A					19	N/A
21	N CALIFORNIA HCS†					23	N/A					7	N/A
21	PALO ALTO†					19	N/A					19	N/A
21	SAN FRANCISCO	29	27	26	25	28	4	37	35	35	25	25	1
21	SIERRA NEVADA†					29	N/A					38	N/A
22	GREATER LOS ANGELES	34	46	56	43	43	0	23	27	36	24	22	-2
22	SO NEVADA HCS†					16	N/A					44	N/A
22	LOMA LINDA	14	6	19	41	27	-14	13	6	24	32	20	-11
22	LONG BEACH	22	14	22	24	39	15 *	42	29	21	15	15	1
22	SAN DIEGO	11	16	26	34	31	-4	22	25	15	17	16	0
	ALL SITES	26	26	32	29	32	3	25	25	28	26	27	1
	SITE AVERAGE	25	23	27	29	31	4	24	24	20	21	27	1
	SITE STD. DEV.	13	14	15	17	15	10	12	11	11	11	14	9

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 3-6V. TREND IN LENGTH OF HOMELESSNESS AT INTAKE, FY 96-00, BY VISN

VISN	% NOT STRICTLY HOMELESS						DIFF. FY 99-00	% HOMELESS < 1 MO.						DIFF. FY 99-00
	FY 96	FY 97	FY 98	FY 99	FY 00			FY 96	FY 97	FY 98	FY 99	FY 00		
1	25	13	12	8	16	8		31	22	33	37	31	-6	
2	27	26	26	33	44	11		31	35	37	32	46	14	
3	19	19	28	36	37	1		23	27	23	25	28	3	
4	29	26	25	22	26	4		39	30	31	39	35	-4	
5	20	23	29	31	37	7		18	24	26	25	24	0	
6	16	13	15	24	21	-3		21	19	16	16	14	-2	
7	27	29	37	38	47	8		18	22	29	25	30	5	
8	17	14	18	23	27	4		27	27	32	27	26	-1	
9	34	34	36	40	38	-2		27	26	23	29	30	1	
10	24	21	21	18	36	19		23	23	28	34	40	6	
11	25	21	30	27	20	-7		27	28	30	36	39	4	
12	45	38	40	45	50	5		28	24	29	31	28	-2	
13	12	11	13	17	18	1		16	17	10	17	13	-4	
14					66	N/A						42	N/A	
15	45	35	29	20	19	-2		25	25	22	19	8	-10	
16	23	23	24	21	29	8		14	17	18	16	20	3	
17	24	19	27	26	37	11		22	18	16	20	25	5	
18	17	16	24	15	22	7		32	33	38	35	33	-2	
19	7	7	8	13	13	0		13	13	12	13	10	-3	
20	23	24	26	28	30	2		28	30	27	25	24	-1	
21	29	27	26	25	29	4		37	35	35	25	28	3	
22	31	42	53	41	38	-2		24	26	34	23	24	0	
TOTAL	25	26	32	29	32	3		25	25	28	26	27	1	
VISN AVG	25	23	26	26	32	4		25	25	26	26	27	0	
STD. DEV.	9	9	10	10	13	6		7	6	8	8	10	5	

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	SITE	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
1	BEDFORD†	51.3	60.5	33.3	70.8	59.5	85.6	44.6	76.9
1	BOSTON	50.2	62.2	35.0	69.6	61.2	82.8	48.0	77.6
1	MANCHESTER†	58.1	70.9	26.5	70.9	56.4	89.7	37.6	66.7
1	PROVIDENCE	45.9	71.7	33.0	83.7	52.4	95.3	40.8	69.1
1	TOGUS†	28.6	44.9	2.0	44.9	55.1	79.6	20.4	65.3
1	WEST HAVEN	50.7	60.6	43.9	73.1	72.2	91.2	54.1	87.5
1	WHITE RIV JCT†	42.9	42.9	7.1	42.9	57.1	64.3	35.7	57.1
2	ALBANY	47.1	62.2	40.9	68.9	50.1	82.1	37.0	72.5
2	BATH	62.5	75.0	56.3	81.3	37.5	81.3	37.5	81.3
2	BUFFALO	55.5	56.8	48.5	68.3	50.0	84.3	34.0	74.9
2	CANANDAIGUA	49.4	62.8	54.1	73.5	45.1	84.8	33.8	75.5
2	SYRACUSE	58.3	60.3	42.1	69.4	38.8	83.5	24.8	80.2
3	BRONX	57.2	50.0	50.8	63.0	44.5	75.8 *	31.8	62.8
3	BROOKLYN	45.3	52.4	56.0	71.5	45.1	83.4	33.1	67.4
3	EAST ORANGE	74.0	54.1	57.1	68.8	52.5	81.9	39.4	72.7
3	MONTROSE†	41.8	77.1	56.2	83.0	46.4	89.5	39.9	77.1
3	NEW YORK	46.7	44.4	44.2	61.1	29.8	71.3 *	19.6	60.2
4	COATESVILLE†	42.5	63.0	65.8	74.7	34.2	81.5	27.4	78.8
4	LEBANON	69.0	60.8	53.7	71.3	54.9	89.2	36.9	71.3
4	PHILADELPHIA	53.6	70.5	70.5	87.1	86.4	97.0	76.5	87.4
4	PITTSBURGH	54.8	62.1	46.8	75.0	69.8	91.5	53.2	77.8
4	WILKES BARRE	53.4	77.7	39.5	81.4	65.2	93.6	53.0	73.6
4	WILMINGTON†	50.0	18.8	31.3	43.8	31.3	62.5	12.5	68.8
5	BALTIMORE	38.9	61.3	64.9	81.7	34.0	89.0	26.7	75.9
5	PERRY POINT	56.2	81.5	60.8	85.8	39.2	95.0	30.0	85.0
5	WASHINGTON	73.3	56.0	54.8	82.0	59.1	98.1	43.0	76.0
6	ASHEVILLE†	47.4	91.8	35.1	93.8	28.9	96.9	25.8	91.8
6	BECKLEY†	58.8	35.3	11.8	41.2	11.8	41.2	11.8	70.6
6	DURHAM†	68.5	71.0	56.5	76.6	37.9	85.5	29.0	76.6
6	FAYETTEVILLE NC†	60.7	46.7	26.2	51.4	54.2	72.9	32.7	65.4
6	HAMPTON	24.9	72.1	63.8	87.7	37.7	93.9	31.6	78.5
6	RICHMOND†	56.8	56.1	52.5	75.5	44.6	85.6	34.5	84.2
6	SALEM†	52.5	51.6	20.2	60.5	36.3	75.8	21.0	69.7
6	SALISBURY	24.6	79.4	64.9	87.4	46.8	93.6	40.6	75.4
7	ATLANTA	39.8	75.8	75.3	89.2	29.9	92.5	26.5	77.8
7	AUGUSTA	54.2	62.8	48.8	71.2	60.7	91.6	40.4	84.2
7	BIRMINGHAM	45.1	67.9	59.1	79.5	34.0	87.4	26.0	74.3
7	CHARLESTON	53.2	62.3	37.4	67.8	35.9	79.3	24.3	72.9
7	COLUMBIA SC†	71.8	38.2	35.1	46.6	26.7	58.0	15.3	63.4
7	TUSCALOOSA†	57.1	46.8	24.7	51.9	58.4	83.1	27.3	80.5
7	TUSKEGEE	51.6	62.5	61.3	75.6	62.5	89.7	48.4	79.4
8	BAY PINES†	35.9	65.6	23.4	70.3	15.6	71.9	14.1	57.8
8	GAINESVILLE†	60.5	47.2	23.8	52.4	49.9	72.7	29.6	56.4
8	MIAMI	40.6	58.0	45.2	66.6	33.2	76.4 *	23.4	65.2
8	TAMPA	59.1	56.0	39.4	63.7	55.1	79.4	39.4	74.5
8	W PALM BEACH†	59.6	68.4	49.1	80.7	47.4	87.7	40.4	71.9

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	SITE	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
9	HUNTINGTON	62.1	42.5	17.9	49.1	36.8	69.3 *	16.5	62.6
9	LEXINGTON†	27.8	52.6	26.3	57.9	15.8	68.4	5.3	47.4
9	LOUISVILLE	68.3	79.6	49.8	87.3	67.0	95.5	58.8	80.1
9	MEMPHIS†	59.4	72.9	84.3	95.7	58.6	98.6	55.7	91.4
9	MOUNTAIN HOME	61.0	82.9	49.0	88.4	37.7	91.4	34.6	89.0
9	NASHVILLE	34.6	82.9	65.8	89.4	34.6	93.5	30.5	84.2
10	CHILLICOTHE†	63.8	51.1	42.6	70.2	95.7	95.7	70.2	85.1
10	CINCINNATI	38.6	71.9	62.3	86.0	36.0	88.6	33.3	73.7
10	CLEVELAND	48.8	73.7	66.8	86.9	42.4	93.8	35.5	83.7
10	COLUMBUS†	43.8	37.6	25.8	44.1	30.6	58.6 *	16.1	58.9
10	DAYTON	34.4	72.9	62.3	75.1	16.9	78.9	13.1	81.7
10	NE OHIO†	40.5	77.1	62.6	83.2	41.2	87.8	36.6	81.7
11	ANN ARBOR†	58.2	70.4	39.8	77.6	56.1	91.8	41.8	72.4
11	BATTLE CREEK	47.3	53.8	33.7	60.9	33.0	71.1 *	22.7	70.9
11	DANVILLE†	56.8	40.5	10.8	45.9	64.9	83.8	27.0	70.3
11	DETROIT	56.9	49.5	56.9	71.3	37.5	80.6	28.2	73.8
11	INDIANAPOLIS	61.1	62.9	44.5	72.8	34.3	87.3	19.8	67.5
11	N. INDIANA†	52.6	51.4	36.4	63.0	37.6	75.1	25.4	68.2
11	TOLEDO	57.0	67.9	58.5	81.9	86.0	97.4	70.5	77.7
12	CHICAGO WS	48.7	62.4	54.9	79.2	33.6	87.2	25.7	71.2
12	HINES	48.6	59.3	54.6	73.2	68.9	87.9	54.3	78.6
12	IRON MOUNTAIN†	60.0	45.0	15.0	60.0	35.0	70.0	25.0	75.0
12	MILWAUKEE	47.4	69.0	59.2	80.3	49.1	86.7	42.8	76.6
12	TOMAH	60.5	75.6	35.1	78.0	70.7	90.2	58.5	86.3
13	FARGO	56.3	65.9	12.5	66.8	52.9	81.7	38.0	71.6
13	MINNEAPOLIS	10.8	88.9	46.6	90.5	21.6	95.9	16.2	78.4
13	SIoux FALLS†	58.9	60.3	12.3	64.4	63.0	86.3	41.1	78.1
14	IOWA CITY†	67.6	55.3	26.3	60.5	47.4	86.8	21.1	68.4
15	KANSAS CITY	25.9	75.0	65.2	90.2	33.0	93.8	29.5	85.7
15	SAINT LOUIS	40.4	70.7	75.8	88.9	46.5	97.0	38.4	90.9
15	TOPEKA†	60.0	53.3	66.7	80.0	93.3	93.3	80.0	86.7
16	FAYETTEVILLE AR†	41.4	44.8	20.7	48.3	75.9	86.2	37.9	69.0
16	HOUSTON	60.3	53.0	43.2	63.3	37.2	79.3	21.2	67.6
16	JACKSON	33.3	73.8	54.1	78.7	34.8	87.7	25.8	82.0
16	LITTLE ROCK	56.1	67.8	56.1	79.6	48.6	91.5	36.6	79.6
16	MUSKOGEE†	65.7	46.3	25.4	59.7	40.3	76.1	23.9	65.7
16	NEW ORLEANS	49.0	78.2	66.0	91.6	48.9	97.7	42.7	77.4
16	OKLAHOMA CITY	56.2	75.3	69.7	95.5	56.2	98.9	52.8	84.3
16	SHREVEPORT†	47.1	79.4	51.5	83.8	61.8	98.5	47.1	91.2
17	CENTRAL TEXAS†	57.6	57.6	31.3	66.7	49.5	85.9	30.3	56.6
17	DALLAS	41.4	61.0	63.7	81.1	46.5	87.7	40.0	68.8
17	SAN ANTONIO	55.5	66.0	47.0	79.5	55.1	96.2	38.4	72.4
18	NEW MEXICO HCS†	66.7	100.0	61.5	100.0	15.4	100.0	15.4	61.5
18	PHOENIX	67.4	56.0	40.6	66.4	44.0	78.3	32.1	69.2
18	TUCSON	53.7	55.4	25.3	61.1	55.8	79.8	37.1	58.0
19	CHEYENNE	62.5	74.0	14.6	77.1	62.5	92.7	46.9	80.2
19	DENVER	58.3	63.8	33.3	67.7	79.6	99.0	48.3	80.8
19	SALT LAKE CITY	47.5	51.7	18.5	57.7	43.4	77.4 *	23.8	60.8

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	SITE	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
20	ANCHORAGE	39.5	64.2	25.9	65.4	30.9	77.8	18.5	53.1
20	BOISE†	51.9	67.3	25.0	75.0	46.2	82.7	38.5	69.2
20	PORTLAND	42.4	43.4	21.1	50.3	33.9	68.2 *	16.0	64.7
20	ROSEBURG	72.1	57.8	39.9	67.7	67.0	87.8	46.8	74.2
20	SEATTLE	54.5	60.9	38.7	68.8	58.5	82.1	45.2	66.3
20	SPOKANE	59.2	59.2	29.8	65.6	51.1	76.7 *	40.1	62.2
20	WALLA WALLA	60.9	61.5	31.8	67.0	57.0	79.9	44.1	71.5
21	CENTRAL CAL HCS†	81.6	20.7	12.1	25.3	67.2	73.0	19.5	64.9
21	HONOLULU†	43.1	37.3	18.6	42.4	34.5	60.5	16.4	54.2
21	N CALIFORNIA HCS†	60.7	39.3	32.8	59.0	45.9	77.0	27.9	54.1
21	PALO ALTO†	59.9	41.6	38.7	62.0	33.6	72.3	23.4	59.9
21	SAN FRANCISCO	56.2	59.0	53.6	74.2	49.9	86.8	37.4	71.9
21	SIERRA NEVADA†	46.8	32.1	10.7	33.9	44.6	64.3	14.3	50.0
22	GREATER LOS ANGELES	44.5	48.3	44.7	58.7	23.0	66.5 *	15.2	49.2
22	SO NEVADA HCS†	52.4	22.7	8.6	24.4	33.7	46.0	12.1	47.7
22	LOMA LINDA	56.0	58.3	50.4	67.5	61.9	87.3	42.1	69.0
22	LONG BEACH	53.3	76.8	64.5	85.1	26.3	90.8	20.6	41.6
22	SAN DIEGO	49.2	72.8	55.9	82.1	72.8	97.9	56.9	80.5
		50.8	59.2	45.5	69.5	44.2	81.9	31.9	68.8
		50.9	64.3	48.4	74.6	47.9	86.3	36.1	73.8
		11.7	10.6	14.9	10.9	15.3	8.7	13.2	9.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 3-7V. MEDICAL AND PSYCHIATRIC INDICATORS, BY VISN

VISN	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
1	49.6	63.0	34.6	71.7	61.6	87.2	46.1	77.1
2	51.5	60.8	47.3	70.3	47.3	83.7	34.0	75.0
3	53.8	52.4	52.6	67.8	43.3	79.4	31.7	66.8
4	55.7	67.0	54.2	78.1	65.0	91.3	51.8	77.7
5	60.6	64.8	58.8	83.0	47.6	95.2	35.5	78.7
6	38.1	70.6	53.8	80.6	42.0	88.9	33.6	76.8
7	50.1	64.1	54.5	74.3	42.5	85.9	30.9	76.5
8	52.0	54.7	35.9	61.9	43.5	76.1	29.4	64.3
9	55.0	73.3	49.5	80.8	43.5	88.6	35.7	80.4
10	43.0	67.6	58.0	76.5	35.1	83.7	27.9	78.6
11	54.9	56.4	44.9	69.1	43.3	81.5	30.9	71.7
12	50.4	66.2	52.4	77.7	54.3	87.4	44.7	77.7
13	33.3	76.9	30.0	78.7	38.1	89.6	27.2	75.9
14	67.6	55.3	26.3	60.5	47.4	86.8	21.1	68.4
15	34.5	71.7	69.9	88.9	42.9	95.1	36.7	88.1
16	53.8	63.7	50.9	74.3	43.3	87.0	30.6	74.8
17	46.9	62.4	56.3	79.7	49.4	90.3	38.8	69.1
18	60.6	56.2	33.2	64.1	49.6	79.3	34.4	63.5
19	55.1	60.9	25.9	65.5	65.1	90.8	39.7	73.9
20	54.6	54.1	30.7	61.6	49.7	77.6	33.7	67.1
21	57.7	45.5	36.6	57.4	47.7	77.2	28.0	64.4
22	47.1	49.9	43.4	59.0	28.1	69.0	18.1	50.1
TOTAL	50.8	59.2	45.5	69.5	44.2	81.9	31.9	68.8
VISN AVG.	51.2	61.7	45.4	71.9	46.8	85.1	33.7	72.6
STD. DEV.	8.3	8.0	12.1	8.8	8.8	6.6	7.7	7.9

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 96-00

VISN	SITE	SERIOUS PSYCH. OR SUBSTANCE ABUSE DX					DIFF. FY 99- FY 00
		FY 96	FY 97	FY 98	FY 99	FY 00	
1	BEDFORD†	518				85.6	N/A
1	BOSTON	523	77.8	85.7	79.8	80.7	82.8
1	MANCHESTER†	608					89.7
1	PROVIDENCE	650	87.1	93.9	87.7	91.1	95.3
1	TOGUS†	402					79.6
1	WEST HAVEN	689	90.3	94.5	91.5	92.2	91.2
1	WHITE RIV JCT†	405					64.3
2	ALBANY	500	82.6	88.8	77.4	73.9	82.1
2	BATH	514	93.0	95.0	90.1	91.9	81.3
2	BUFFALO	528	98.5	96.3	91.7	90.9	84.3
2	CANANDAIGUA	532		71.0	91.7	87.0	84.8
2	SYRACUSE	670	86.2	86.3	86.1	84.1	83.5
3	BRONX	526	93.3	93.2	92.1	88.2	75.8
3	BROOKLYN	527	82.4	87.1	88.1	83.5	83.4
3	EAST ORANGE	561	87.4	79.9	63.8	69.9	81.9
3	MONTROSE†	620					89.5
3	NEW YORK	630	84.6	83.6	84.1	74.6	71.3
4	COATESVILLE†	542					81.5
4	LEBANON	595	85.0	90.9	88.8	89.0	89.2
4	PHILADELPHIA	642	91.6	96.8	98.5	100.0	97.0
4	PITTSBURGH	645	83.9	80.3	82.4	88.7	91.5
4	WILKES BARRE	693	91.7	95.5	90.3	95.1	93.6
4	WILMINGTON†	460					62.5
5	BALTIMORE	512	87.0	80.6	84.0	86.4	89.0
5	PERRY POINT	641	88.7	91.8	93.9	96.8	95.0
5	WASHINGTON	688	98.1	98.2	97.9	97.1	98.1
6	ASHEVILLE†	637				88.5	96.9
6	BECKLEY†	517			61.5	36.8	41.2
6	DURHAM†	558			92.9	72.5	85.5
6	FAYETTEVILLE NC†	565				95.3	72.9
6	HAMPTON	590	91.0	91.8	94.6	95.6	93.9
6	RICHMOND†	652			94.6	84.2	85.6
6	SALEM†	658				58.3	75.8
6	SALISBURY	659	83.4	86.4	82.3	87.9	93.6
7	ATLANTA	508	94.8	92.6	90.5	93.9	92.5
7	AUGUSTA	509	91.8	80.5	89.0	78.4	91.6
7	BIRMINGHAM	521	96.6	97.1	95.6	95.7	87.4
7	CHARLESTON	534	100.0	98.9	96.1	95.4	79.3
7	COLUMBIA SC†	544					58.0
7	TUSCALOOSA†	679					83.1
7	TUSKEGEE	680	93.7	90.3	95.3	93.4	89.7
8	BAY PINES†	516					71.9
8	GAINESVILLE†	573					72.7
8	MIAMI	546	84.5	82.7	77.6	78.7	76.4
8	TAMPA	673	83.3	87.0	88.5	76.8	79.4
8	W PALM BEACH†	548					87.7

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 96-00

SERIOUS PSYCH. OR SUBSTANCE ABUSE DX							DIFF. FY 99- FY 00	
VISN	SITE	FY 96	FY 97	FY 98	FY 99	FY 00		
9	HUNTINGTON	581	60.8	64.0	72.9	68.5	69.3	0.9
9	LEXINGTON†	596					68.4	N/A
9	LOUISVILLE	603	95.4	93.8	96.1	97.6	95.5	-2.1
9	MEMPHIS†	614					98.6	N/A
9	MOUNTAIN HOME	621	86.6	90.8	91.9	88.0	91.4	3.4
9	NASHVILLE	626	96.5	91.4	90.0	93.0	93.5	0.5
10	CHILLICOTHE†	538					95.7	N/A
10	CINCINNATI	539	89.6	98.6	96.7	100.0	88.6	-11.4 *
10	CLEVELAND	541	97.6	92.7	93.9	95.0	93.8	-1.2
10	COLUMBUS†	757		71.3	65.5	63.1	58.6	-4.5
10	DAYTON	552	88.6	86.0	86.4	84.5	78.9	-5.6
10	NE OHIO†	961					87.8	N/A
11	ANN ARBOR†	989					91.8	N/A
11	BATTLE CREEK	515	88.7	87.0	87.7	82.5	71.1	-11.3 *
11	DANVILLE†	550					83.8	N/A
11	DETROIT	553	87.4	83.0	83.9	82.0	80.6	-1.4
11	INDIANAPOLIS	583	84.6	86.9	83.9	83.2	87.3	4.1
11	N. INDIANA†	610					75.1	N/A
11	TOLEDO	506	96.3	93.0	91.9	93.8	97.4	3.6
12	CHICAGO WS	537	91.3	90.0	87.8	91.3	87.2	-4.1
12	HINES	578	84.5	80.1	73.4	79.2	87.9	8.6
12	IRON MOUNTAIN†	585					70.0	N/A
12	MILWAUKEE	695	88.7	90.7	88.8	86.2	86.7	0.5
12	TOMAH	676	92.4	81.3	87.1	91.7	90.2	-1.5
13	FARGO	437	76.6	87.4	87.1	75.0	81.7	6.7
13	MINNEAPOLIS	618	97.4	94.7	94.8	96.6	95.9	-0.7
13	SIOUX FALLS†	438					86.3	N/A
14	IOWA CITY†	584					86.8	N/A
15	KANSAS CITY	589	86.8	90.2	88.5	91.9	93.8	1.8
15	SAINT LOUIS	657	95.8	98.1	96.3	97.9	97.0	-0.9
15	TOPEKA†	677					93.3	N/A
16	FAYETTEVILLE AR†	564					86.2	N/A
16	HOUSTON	580	85.2	77.3	75.9	79.2	79.3	0.1
16	JACKSON	586	95.9	97.0	90.5	88.8	87.7	-1.1
16	LITTLE ROCK	598	89.8	90.1	92.3	90.0	91.5	1.6
16	MUSKOGEE†	623					76.1	N/A
16	NEW ORLEANS	629	99.3	98.9	98.6	99.6	97.7	-1.9
16	OKLAHOMA CITY	635	93.8	100.0	97.8	98.8	98.9	0.1
16	SHREVEPORT†	667					98.5	N/A
17	CENTRAL TEXAS†	674					85.9	N/A
17	DALLAS	549	79.3	74.6	82.4	82.7	87.7	5.0
17	SAN ANTONIO	671	96.4	95.5	96.6	94.6	96.2	1.6
18	NEW MEXICO HCS†	501					100.0	N/A
18	PHOENIX	644	89.4	87.3	94.5	89.3	78.3	-10.9 *
18	TUCSON	678	72.6	70.7	73.5	76.9	79.8	2.9
19	CHEYENNE	442	97.1	98.1	94.3	92.1	92.7	0.6
19	DENVER	554	94.9	96.8	97.5	97.2	99.0	1.8
19	SALT LAKE CITY	660	71.9	69.3	71.7	83.0	77.4	-5.7

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 96-00

SERIOUS PSYCH. OR SUBSTANCE ABUSE DX								DIFF. FY 99- FY 00
VISN	SITE	FY 96	FY 97	FY 98	FY 99	FY 00		
20	ANCHORAGE	463	53.2	63.8	77.3	74.8	77.8	3.0
20	BOISE†	531					82.7	N/A
20	PORTLAND	648	84.3	80.5	67.4	62.6	68.2	5.6
20	ROSEBURG	653	75.4	88.0	88.4	85.1	87.8	2.7
20	SEATTLE	663	79.0	80.9	79.0	82.1	82.1	0.0
20	SPOKANE	668	78.5	82.8	89.3	75.0	76.7	1.7
20	WALLA WALLA	687	80.6	68.8	69.2	74.2	79.9	5.6
21	CENTRAL CALIFORNIA HCS†	570					73.0	N/A
21	HONOLULU†	459					60.5	N/A
21	N CALIFORNIA HCS†	612					77.0	N/A
21	PALO ALTO†	640					72.3	N/A
21	SAN FRANCISCO	662	88.5	82.0	77.8	85.4	86.8	1.4
21	SIERRA NEVADA†	654					64.3	N/A
22	GREATER LOS ANGELES	691	78.8	77.5	65.8	62.3	66.5	4.2
22	SO NEVADA HCS†	593					46.0	N/A
22	LOMA LINDA	605	84.9	94.3	85.4	91.2	87.3	-3.9
22	LONG BEACH	600	92.8	92.7	93.5	89.2	90.8	1.6
22	SAN DIEGO	664	95.9	98.1	97.8	96.9	97.9	1.1
	ALL SITES		85.2	84.7	81.1	81.1	81.9	0.8
	SITE AVERAGE		87.7	87.5	86.7	85.5	85.5	0.0
	SITE STD. DEV.		8.6	8.9	9.3	11.3	10.1	6.3

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 3-8V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 96-00, BY VISN

VISN	<u>SERIOUS PSYCH. OR SUBSTANCE ABUSE DX</u>					DIFF.
	FY 96	FY 97	FY 98	FY 99	FY 00	FY 99- FY 00
1	81.9	89.8	84.7	86.0	87.2	1.2
2	89.5	90.1	87.3	84.2	83.7	-0.6
3	85.0	85.3	84.4	79.7	79.4	-0.3
4	87.2	88.7	89.8	93.3	91.3	-2.0
5	90.9	90.2	93.5	93.8	95.2	1.4
6	86.5	88.6	86.5	87.9	88.9	1.0
7	95.2	91.9	93.0	92.1	85.9	-6.2
8	84.2	84.3	81.8	77.8	76.1	-1.7
9	78.5	82.4	86.6	84.3	88.6	4.3
10	92.7	87.4	85.3	85.4	83.7	-1.7
11	88.3	86.8	86.7	84.8	81.5	-3.3
12	88.8	86.1	85.7	87.0	87.4	0.4
13	87.6	91.7	92.1	87.5	89.6	2.1
14					86.8	N/A
15	90.8	93.7	92.2	93.7	95.1	1.5
16	91.2	88.1	85.9	87.2	87.0	-0.2
17	83.5	81.0	86.4	85.9	90.3	4.3
18	77.1	75.9	79.3	80.5	79.3	-1.2
19	83.6	84.1	86.8	91.5	90.8	-0.7
20	75.4	80.0	77.9	72.1	77.6	5.6
21	88.5	82.0	77.9	85.4	77.2	-8.2
22	80.9	79.3	68.3	67.5	69.0	1.5
TOTAL	85.2	84.7	81.1	81.1	81.9	0.7
VISN AVG.	86.1	86.1	85.3	85.1	85.1	-0.1
STD. DEV.	5.2	4.7	5.9	6.8	6.6	3.3

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CHAPTER 4

HCHV PROGRAM PROCESS

A. Focus on Outreach

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 4-1 and 4-1V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2000, 57 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another 14 percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. In FY 2000, stand downs contributed appreciably to this category. Combined, these two types of VA outreach accounted for 71 percent of the first contacts by HCHV clinicians. An additional 7 percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 4-2 and 4-2V, veterans are frequently interviewed for the intake assessment in the community. In FY 2000, about 76 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) Less than 20 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites.

Tables 4-3 and 4-3V show the trend in outreach and community interviews from FY 96 through FY 2000. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a two percentage point decrease in the proportion of veterans encountered through outreach, and a four percentage point decrease in proportion interviewed in the community, from FY 99 to FY 2000; yet current levels of outreach activity are higher than the earliest year shown in the table, FY 96.

Tables 4-4 and 4-4V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2000. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 4-4A and 4-4AV display the use of any VA mental health services by the same group of veterans¹. Each table lists the percentage of veterans in four service-use groups (none before-none after; some before-none after; none before-some after; some before-some after). Tables 4-4 and 4-4V show that most veterans assessed by the HCHV program (80 percent) have not used HCHV services in the six months before contact. Overall, about half the veterans receive HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who did not use services before contact and did use them after contact. This group constitutes about 36 percent of the contacts made during the time period under study. About 44 percent of contacts during the time

¹ Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2000 are included. VA Mental health service use included any outpatient psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PRRTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

period measured used no HCHV services before or after initial assessment. This group includes non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment.

The broader use of VA mental health services in the group initially assessed during FY 2000 is shown in Tables 4-4A and 4-4AV. About 47 percent of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 67 percent of the veterans contacted in FY 2000 receive some services from VA mental health in the six months following contact. Only about a quarter of veterans contacted get no services before or after contact. The difference between the 44 percent who receive no HCHV services before or after contact (in Table 4-4) and the 27 percent who receive no VA mental health services before or after contact (in Table 4-4A) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

B. Selection for Residential Treatment

Tables 4-5 through 4-11 compare veterans contacted in FY 2000 who were placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 26,215 veterans on whom intake assessments were completed during FY 2000 at sites with residential treatment programs, 4,029 (13 percent) were placed in contracted residential treatment². Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., chronicity of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-5 through 4-11 attempt to monitor this process.

Veterans placed in residential treatment were slightly younger than those not placed (see Table 4-6). A lower percentage of women were placed in residential treatment as were not placed. The ethnic distribution of placements was similar to those not placed (Table 4-7).

As shown in Table 4-8, veterans who were placed were as likely to be literally homeless at intake as those not placed. Also, HCHV clinicians select for residential treatment those veterans who have the most serious psychiatric and substance abuse problems, as indicated by their intake diagnoses (Table 4-9).

Appropriateness of Residential Treatment Placement

In order to detect inappropriate selection for placement in residential treatment, three indicators were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than \$1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-10 and 4-10V, 11 percent of veterans placed in residential treatment during FY 2000 met any of these

² Placement figures in Table 4-5 include only veterans whose intake form was completed during FY 2000 and whose admission to residential treatment occurred prior to January, 2001.

criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment has crept upward in recent years, from 8.5 percent in FY 97 to 11.0 percent in FY 2000. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran, and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars are not intended to be used for veterans who are referred from inpatient units of the medical center. In order to detect these placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2000 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-11 and 4-11V. Overall, five percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV resources are being eroded by use for inpatient discharge planning.

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	SITE	VA O/R	NON-VA HMLS PGM	VAMC INPT REF	VAMC OUTPT REF	VET CENTER	SELF- REFERRED	SPECIAL PROGRAM	OTHER	O/R OR SPECIAL PROGRAM
1	BEDFORD†	27.2	12.8	4.1	2.6	2.6	5.6	33.8	11.3	61.0
1	BOSTON	16.9	3.5	0.2	4.1	0.3	2.5	72.6	0.0	89.4
1	MANCHESTER†	53.0	10.3	4.3	16.2	0.9	13.7	0.0	1.7	53.0
1	PROVIDENCE	95.7	2.1	1.3	0.0	0.0	0.9	0.0	0.0	95.7
1	TOGUS†	61.2	10.2	6.1	10.2	8.2	2.0	0.0	2.0	61.2
1	WEST HAVEN	88.6	1.4	1.1	5.7	0.3	1.7	0.0	1.1	88.6
1	WHITE RIV JCT†	14.3	42.9	21.4	7.1	0.0	7.1	0.0	7.1	14.3
2	ALBANY	44.8	10.6	2.2	16.2	0.0	14.3	4.2	7.6	49.0 *
2	BATH	87.5	0.0	0.0	6.3	0.0	6.3	0.0	0.0	87.5
2	BUFFALO	55.0	5.9	0.9	4.7	0.6	13.0	15.7	4.1	70.7
2	CANANDAIGUA	42.8	20.6	1.7	2.3	3.9	22.3	2.0	4.5	44.8 *
2	SYRACUSE	62.0	6.6	0.8	9.1	2.5	5.0	14.0	0.0	76.0
3	BRONX	93.8	0.8	0.0	0.3	3.6	1.6	0.0	0.0	93.8
3	BROOKLYN	21.7	5.3	4.1	2.7	0.0	10.4	52.2	3.6	73.9
3	EAST ORANGE	68.3	0.2	2.3	1.4	1.6	20.6	0.0	5.5	68.3
3	MONTROSE†	85.0	3.9	2.6	0.7	0.0	3.9	0.0	3.9	85.0
3	NEW YORK	6.7	2.7	0.0	12.7	2.4	8.4	66.2	0.9	72.9
4	COATESVILLE†	19.2	0.7	0.0	0.7	2.7	8.2	65.8	2.7	84.9
4	LEBANON	67.9	0.4	0.7	1.1	0.4	10.1	18.7	0.7	86.6
4	PHILADELPHIA	55.6	3.0	4.6	5.6	2.3	13.9	13.2	1.7	68.9
4	PITTSBURGH	63.7	9.7	2.8	10.1	0.0	12.1	0.0	1.6	63.7
4	WILKES BARRE	81.8	12.2	1.0	0.7	0.7	2.4	0.3	1.0	82.1
4	WILMINGTON†	18.8	43.8	0.0	6.3	0.0	25.0	0.0	6.3	18.8
5	BALTIMORE	97.9	0.5	0.0	0.5	0.5	0.5	0.0	0.0	97.9
5	PERRY POINT	57.7	12.3	11.5	3.1	0.4	9.6	4.6	0.8	62.3
5	WASHINGTON	47.1	3.8	1.2	19.7	0.0	26.9	0.0	1.2	47.1 *
6	ASHEVILLE†	19.6	11.3	44.3	17.5	1.0	1.0	0.0	5.2	19.6
6	BECKLEY†	64.7	5.9	17.6	11.8	0.0	0.0	0.0	0.0	64.7
6	DURHAM†	66.9	7.3	9.7	10.5	0.0	5.6	0.0	0.0	66.9
6	FAYETTEVILLE NC†	68.2	8.4	9.3	2.8	0.9	4.7	1.9	3.7	70.1
6	HAMPTON	84.0	5.8	1.2	6.4	0.0	2.1	0.0	0.3	84.0
6	RICHMOND†	46.8	7.9	11.5	12.9	1.4	13.7	0.0	5.8	46.8
6	SALEM†	90.3	2.4	0.8	1.6	0.0	4.8	0.0	0.0	90.3
6	SALISBURY	95.7	1.4	2.0	0.0	0.5	0.4	0.0	0.0	95.7
7	ATLANTA	58.7	3.4	0.5	1.3	0.0	23.3	12.4	0.5	71.1
7	AUGUSTA	39.6	6.3	3.9	6.7	0.4	4.2	38.9	0.0	78.6
7	BIRMINGHAM	6.6	6.1	5.4	18.3	0.0	30.9	25.3	7.5	31.9 *
7	CHARLESTON	79.6	1.5	0.3	5.8	1.2	3.3	4.9	3.3	84.5
7	COLUMBIA SC†	79.4	4.6	0.8	2.3	2.3	3.1	3.8	3.8	83.2
7	TUSCALOOSA†	18.2	9.1	7.8	27.3	5.2	6.5	19.5	6.5	37.7
7	TUSKEGEE	35.9	1.9	0.3	7.8	4.1	20.3	24.4	5.3	60.3
8	BAY PINES†	68.8	10.9	0.0	9.4	1.6	1.6	3.1	4.7	71.9
8	GAINESVILLE†	33.6	6.7	0.4	13.2	0.0	3.5	40.1	2.5	73.7
8	MIAMI	78.7	4.5	0.4	2.0	0.4	4.1	9.4	0.4	88.2
8	TAMPA	73.5	0.0	0.0	0.3	0.0	8.0	18.2	0.0	91.7
8	W PALM BEACH†	28.1	0.0	0.0	21.1	5.3	38.6	3.5	3.5	31.6

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	SITE	VA O/R	NON-VA HMLS PGM	VAMC INPT REF	VAMC OUTPT REF	VET CENTER	SELF- REFERRED	SPECIAL PROGRAM	OTHER	O/R OR SPECIAL PROGRAM
9	HUNTINGTON	90.0	0.9	0.0	0.9	0.5	0.9	6.6	0.0	96.7
9	LEXINGTON†	15.8	78.9	0.0	0.0	0.0	0.0	0.0	5.3	15.8
9	LOUISVILLE	13.6	10.9	8.6	13.6	19.9	26.2	0.0	7.2	13.6 *
9	MEMPHIS†	2.9	17.4	42.0	10.1	2.9	18.8	0.0	5.8	2.9
9	MOUNTAIN HOME	68.8	16.8	2.1	1.7	4.8	5.5	0.0	0.3	68.8
9	NASHVILLE	36.3	2.1	9.2	11.0	1.4	12.0	27.7	0.3	64.0
10	CHILLICOTHE†	12.8	0.0	83.0	4.3	0.0	0.0	0.0	0.0	12.8
10	CINCINNATI	87.7	6.1	1.8	0.9	0.0	0.0	1.8	1.8	89.5
10	CLEVELAND	78.2	3.2	3.2	8.8	0.2	3.4	0.6	2.4	78.8
10	COLUMBUS†	43.2	20.0	0.0	7.0	3.2	20.5	0.5	5.4	43.8 *
10	DAYTON	94.0	1.1	0.9	1.4	0.0	1.1	0.6	0.9	94.6
10	NE OHIO†	70.2	20.6	0.8	0.8	2.3	1.5	0.0	3.8	70.2
11	ANN ARBOR†	79.6	7.1	0.0	6.1	1.0	6.1	0.0	0.0	79.6
11	BATTLE CREEK	78.7	7.3	0.7	1.2	0.0	10.5	0.2	1.2	79.0
11	DANVILLE†	67.6	0.0	5.4	2.7	0.0	24.3	0.0	0.0	67.6
11	DETROIT	22.5	0.0	0.0	0.0	0.5	0.2	76.9	0.0	99.3
11	INDIANAPOLIS	80.2	10.6	0.4	4.2	0.0	3.5	0.0	1.1	80.2
11	N. INDIANA†	61.3	15.0	2.9	6.9	2.3	11.6	0.0	0.0	61.3
11	TOLEDO	88.6	2.1	0.5	2.6	0.0	5.7	0.0	0.5	88.6
12	CHICAGO WS	85.8	11.1	0.0	0.0	3.1	0.0	0.0	0.0	85.8
12	HINES	65.4	3.2	2.1	11.8	0.4	14.3	1.4	1.4	66.8
12	IRON MOUNTAIN†	50.0	0.0	5.0	10.0	0.0	30.0	0.0	5.0	50.0
12	MILWAUKEE	40.9	9.8	11.1	5.0	0.2	16.4	14.5	2.0	55.5
12	TOMAH	15.2	3.4	19.6	15.7	2.5	22.1	4.9	16.7	20.1 *
13	FARGO	26.0	29.8	1.4	13.9	0.5	27.9	0.0	0.5	26.0 *
13	MINNEAPOLIS	98.3	1.7	0.0	0.0	0.0	0.0	0.0	0.0	98.3
13	SIOUX FALLS†	1.4	2.7	12.3	32.9	1.4	6.8	39.7	2.7	41.1
14	IOWA CITY†	2.6	5.3	2.6	5.3	2.6	2.6	76.3	2.6	78.9
15	KANSAS CITY	22.3	5.4	0.9	45.5	0.0	17.9	8.0	0.0	30.4 *
15	SAINT LOUIS	84.8	8.1	0.0	3.0	1.0	2.0	0.0	1.0	84.8
15	TOPEKA†	6.7	13.3	40.0	6.7	0.0	6.7	0.0	26.7	6.7

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	SITE	VA O/R	NON-VA HMLS PGM	VAMC INPT REF	VAMC OUTPT REF	VET CENTER	SELF- REFERRED	SPECIAL PROGRAM	OTHER	O/R OR SPECIAL PROGRAM
16	FAYETTEVILLE AR†	17.2	3.4	34.5	27.6	0.0	17.2	0.0	0.0	17.2
16	HOUSTON	49.9	5.5	1.0	10.1	8.4	4.2	17.0	3.8	66.9
16	JACKSON	51.2	4.1	19.3	15.6	0.4	4.5	3.3	1.6	54.5
16	LITTLE ROCK	4.5	0.2	0.2	0.9	0.0	7.5	86.4	0.2	90.8
16	MUSKOGEE†	34.3	3.0	1.5	35.8	0.0	1.5	20.9	3.0	55.2
16	NEW ORLEANS	66.3	5.0	1.1	1.5	0.4	17.6	0.4	7.7	66.7
16	OKLAHOMA CITY	44.9	13.5	3.4	24.7	1.1	12.4	0.0	0.0	44.9 *
16	SHREVEPORT†	57.4	26.5	0.0	7.4	0.0	8.8	0.0	0.0	57.4
17	CENTRAL TEXAS†	67.7	8.1	0.0	3.0	0.0	3.0	18.2	0.0	85.9
17	DALLAS	84.6	2.5	0.2	0.4	0.3	3.6	7.7	0.6	92.3
17	SAN ANTONIO	72.5	3.4	0.4	4.6	0.4	18.2	0.0	0.4	72.5
18	NEW MEXICO HCS†	23.1	46.2	0.0	0.0	0.0	30.8	0.0	0.0	23.1
18	PHOENIX	36.7	1.2	3.1	17.7	1.7	34.5	2.4	2.6	39.2 *
18	TUCSON	16.2	3.4	2.4	4.3	0.5	43.5	27.4	2.4	43.5 *
19	CHEYENNE	33.3	18.8	0.0	8.3	1.0	36.5	1.0	1.0	34.4 *
19	DENVER	86.2	0.0	0.0	1.7	1.7	1.9	7.8	0.7	93.9
19	SALT LAKE CITY	64.2	7.9	1.5	9.8	0.0	14.3	0.4	1.9	64.5
20	ANCHORAGE	35.8	6.2	0.0	2.5	3.7	23.5	11.1	17.3	46.9 *
20	BOISE†	71.2	9.6	0.0	3.8	1.9	9.6	0.0	3.8	71.2
20	PORTLAND	89.6	5.1	3.3	0.9	0.0	1.0	0.0	0.1	89.6
20	ROSEBURG	38.7	1.4	0.9	1.2	1.6	9.2	42.6	4.3	81.3
20	SEATTLE	90.8	0.0	0.0	2.5	1.0	5.1	0.2	0.4	91.0
20	SPOKANE	64.1	6.1	0.8	13.4	1.1	10.3	1.1	3.1	65.3
20	WALLA WALLA	49.2	4.5	0.6	4.5	30.7	5.6	2.2	2.8	51.4
21	CENTRAL CALIFORNIA HCS†	1.7	11.5	7.5	8.6	0.0	69.5	0.0	1.1	1.7
21	HONOLULU†	71.2	4.0	4.0	4.0	1.1	2.3	13.6	0.0	84.7
21	N CALIFORNIA HCS†	4.9	4.9	0.0	1.6	0.0	0.0	88.5	0.0	93.4
21	PALO ALTO†	99.3	0.7	0.0	0.0	0.0	0.0	0.0	0.0	99.3
21	SAN FRANCISCO	46.2	17.5	1.2	11.9	1.3	17.5	1.3	3.0	47.5 *
21	SIERRA NEVADA†	52.7	8.0	0.0	12.5	0.9	22.3	1.8	1.8	54.5
22	GREATER LOS ANGELES	59.2	16.3	1.3	2.3	3.6	13.8	2.0	1.6	61.1
22	SO NEVADA HCS†	4.0	0.3	0.9	0.2	0.0	0.0	94.6	0.0	98.6
22	LOMA LINDA	94.4	2.4	0.0	0.4	0.0	2.8	0.0	0.0	94.4
22	LONG BEACH	92.2	0.9	0.0	3.5	0.0	1.2	1.5	0.6	93.7
22	SAN DIEGO	44.1	27.2	2.1	6.7	7.7	8.7	0.0	3.6	44.1 *
	ALL SITES	57.0	6.8	2.4	5.5	1.7	10.6	13.9	2.0	70.9
	SITE AVERAGE	59.0	6.1	2.2	6.3	1.8	10.7	11.8	2.1	70.8
	SITE STD. DEV.	27.4	6.4	3.8	7.4	4.4	10.0	21.6	3.2	21.8

*EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-1V. HOW CONTACT WAS INITIATED, BY VISN

VISN	VA O/R %	NON-VA HMLS PGM %	VAMC INPT REF %	VAMC OUTPT REF %	VET CENTER %	SELF- REFERRED %	SPECIAL PROGRAM %	OTHER %	VA O/R OR SPEC. PROG. %
1	50.1	5.0	1.7	4.8	0.8	3.3	32.3	1.9	82.4
2	49.5	11.7	1.5	7.9	1.6	15.2	7.8	4.8	57.2
3	47.0	2.6	1.9	4.0	1.6	10.0	30.1	2.7	77.1
4	61.2	6.1	2.0	3.8	1.1	9.6	14.7	1.5	75.9
5	61.5	5.7	4.0	10.5	0.2	15.9	1.4	0.8	62.9
6	78.6	4.7	6.7	5.1	0.5	3.1	0.1	1.2	78.7
7	44.1	4.1	2.3	8.7	1.3	16.3	19.5	3.7	63.6
8	60.0	4.3	0.3	6.4	0.4	6.1	21.1	1.3	81.2
9	48.2	9.8	7.3	6.9	5.9	11.2	8.6	2.1	56.8
10	75.1	7.0	4.6	4.9	0.8	4.6	0.6	2.4	75.7
11	63.1	6.0	0.7	2.5	0.4	6.2	20.5	0.6	83.6
12	51.1	7.2	8.2	7.6	1.2	13.9	6.7	4.1	57.8
13	60.0	12.0	2.1	9.2	0.3	10.9	5.0	0.5	65.0
14	2.6	5.3	2.6	5.3	2.6	2.6	76.3	2.6	78.9
15	48.7	7.1	3.1	24.3	0.4	10.2	4.0	2.2	52.7
16	41.4	5.1	3.7	9.4	3.5	7.4	26.6	2.9	68.1
17	79.7	3.1	0.3	1.9	0.3	8.2	6.0	0.5	85.6
18	26.3	2.8	2.7	10.8	1.1	39.0	14.9	2.5	41.2
19	72.1	5.0	0.5	5.3	1.0	10.5	4.4	1.2	76.5
20	70.8	3.5	1.5	2.9	3.0	5.9	10.2	2.2	81.0
21	47.9	11.5	2.1	8.6	0.9	20.2	7.0	1.7	54.9
22	57.7	12.5	1.0	2.3	2.7	10.1	12.4	1.3	70.1
TOTAL	57.0	6.8	2.4	5.5	1.7	10.6	13.9	2.0	70.9
VISN AVG.	54.4	6.5	2.8	7.0	1.4	10.9	15.0	2.0	69.4
STD. DEV.	17.5	3.1	2.2	4.7	1.4	7.8	16.6	1.2	12.2

* EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

TABLE 4-2. PLACE OF INTERVIEW

VISN	SITE	SHELTER %	OUT- DOORS %	SOUP KITCHEN %	VAMC %	VET CENTER %	SPECIAL PROGRAM %	OTHER %	COMMUNITY %
1	BEDFORD†	25.6	1.0	0.5	16.9	0.5	36.9	18.5	64.6
1	BOSTON	14.0	0.0	4.6	8.6	0.0	72.7	0.0	91.4
1	MANCHESTER†	38.5	20.5	0.0	26.5	0.9	0.0	13.7	59.8
1	PROVIDENCE	29.6	0.9	60.1	3.9	0.0	2.1	3.4	92.7
1	TOGUS†	28.6	16.3	10.2	16.3	10.2	0.0	18.4	65.3
1	WEST HAVEN	83.5	2.6	3.1	8.8	0.6	0.3	1.1	90.1
1	WHITE RIV JCT†	21.4	0.0	0.0	78.6	0.0	0.0	0.0	21.4
2	ALBANY	28.6	9.2	8.7	7.3	0.3	12.9	33.1	59.7
2	BATH	37.5	6.3	18.8	12.5	0.0	0.0	25.0	62.5
2	BUFFALO	40.8	0.9	10.9	3.6	0.6	38.8	4.4	92.0
2	CANANDAIGUA	26.5	3.7	15.8	14.1	4.2	7.3	28.5	57.5
2	SYRACUSE	58.7	0.0	0.8	0.0	22.3	15.7	2.5	97.5
3	BRONX	25.8	0.0	1.8	71.6	0.3	0.3	0.3	28.1 *
3	BROOKLYN	21.8	0.9	0.9	0.2	0.0	70.5	5.8	94.0
3	EAST ORANGE	0.5	0.0	0.0	43.3	31.9	3.9	20.4	36.2 *
3	MONTROSE†	64.7	0.7	0.0	11.1	0.0	0.0	23.5	65.4
3	NEW YORK	4.2	1.1	0.2	0.2	0.0	93.3	0.9	98.9
4	COATESVILLE†	3.5	0.0	0.0	0.7	0.0	93.1	2.8	96.5
4	LEBANON	68.3	1.1	0.0	4.9	0.4	18.3	7.1	88.1
4	PHILADELPHIA	44.4	0.0	0.7	21.5	6.3	26.5	0.7	77.8
4	PITTSBURGH	60.9	7.7	11.7	14.5	0.4	0.0	4.8	80.6
4	WILKES BARRE	53.0	29.7	6.8	4.7	0.3	0.0	5.4	89.9
4	WILMINGTON†	62.5	6.3	12.5	12.5	0.0	0.0	6.3	81.3
5	BALTIMORE	25.1	11.0	57.6	3.7	0.0	1.0	1.6	94.8
5	PERRY POINT	42.7	8.8	6.2	23.1	0.0	11.2	8.1	68.8
5	WASHINGTON	36.1	1.7	1.2	58.9	0.0	0.5	1.7	39.4 *
6	ASHEVILLE†	14.4	0.0	0.0	79.4	0.0	0.0	6.2	14.4
6	BECKLEY†	64.7	0.0	0.0	35.3	0.0	0.0	0.0	64.7
6	DURHAM†	45.2	1.6	12.9	40.3	0.0	0.0	0.0	59.7
6	FAYETTEVILLE NC†	32.7	13.1	0.9	31.8	0.9	6.5	14.0	54.2
6	HAMPTON	48.5	17.2	17.2	15.3	0.0	0.0	1.8	82.8
6	RICHMOND†	15.1	2.9	0.0	70.5	0.0	0.0	11.5	18.0
6	SALEM†	40.3	10.5	38.7	8.1	0.0	0.0	2.4	89.5
6	SALISBURY	96.6	0.0	0.7	2.0	0.0	0.2	0.5	97.5
7	ATLANTA	10.1	29.2	11.4	31.8	0.3	12.9	4.4	63.8
7	AUGUSTA	2.1	1.4	9.5	48.1	0.0	38.9	0.0	51.9 *
7	BIRMINGHAM	1.2	0.0	0.0	3.3	0.2	91.8	3.5	93.2
7	CHARLESTON	16.1	0.6	0.6	39.5	0.9	40.7	1.5	59.0
7	COLUMBIA SC†	41.2	1.5	0.0	14.5	0.8	10.7	31.3	54.2
7	TUSCALOOSA†	5.2	1.3	0.0	45.5	0.0	36.4	11.7	42.9
7	TUSKEGEE	16.9	2.5	0.0	48.8	0.3	24.1	7.5	43.8 *
8	BAY PINES†	25.0	1.6	34.4	10.9	0.0	3.1	25.0	64.1
8	GAINESVILLE†	19.8	3.3	8.6	20.9	0.0	43.6	3.8	75.4
8	MIAMI	10.6	3.0	3.0	1.4	0.4	78.5	3.1	95.5
8	TAMPA	78.8	0.6	0.3	0.3	0.3	18.5	1.2	98.5
8	W PALM BEACH†	8.8	3.5	3.5	82.5	0.0	1.8	0.0	17.5

TABLE 4-2. PLACE OF INTERVIEW

VISN	SITE	SHELTER %	OUT- DOORS %	SOUP KITCHEN %	VAMC %	VET CENTER %	SPECIAL PROGRAM %	OTHER %	COMMUNITY %
9	HUNTINGTON	82.1	0.9	0.0	1.4	0.5	10.4	4.7	93.9
9	LEXINGTON†	84.2	0.0	0.0	0.0	0.0	0.0	15.8	84.2
9	LOUISVILLE	80.1	0.0	0.5	0.9	3.2	13.1	2.3	96.8
9	MEMPHIS†	0.0	1.4	0.0	29.0	0.0	69.6	0.0	71.0
9	MOUNTAIN HOME	20.2	26.7	1.7	26.0	19.9	2.1	3.4	70.5
9	NASHVILLE	19.5	1.7	7.2	41.1	1.4	28.1	1.0	57.9
10	CHILLICOTHE†	12.8	0.0	0.0	85.1	0.0	0.0	2.1	12.8
10	CINCINNATI	54.4	0.9	0.0	8.8	0.0	0.9	35.1	56.1
10	CLEVELAND	56.7	5.4	6.6	21.2	0.6	0.4	9.0	69.8
10	COLUMBUS†	45.9	0.0	0.5	21.1	6.5	0.5	25.4	53.5
10	DAYTON	69.4	1.1	0.0	24.0	0.3	0.6	4.6	71.4
10	NE OHIO†	32.8	9.9	1.5	40.5	1.5	0.0	13.7	45.8
11	ANN ARBOR†	64.3	8.2	10.2	12.2	2.0	0.0	3.1	84.7
11	BATTLE CREEK	62.8	0.5	0.5	0.2	0.2	33.3	2.4	97.3
11	DANVILLE†	48.6	0.0	0.0	51.4	0.0	0.0	0.0	48.6
11	DETROIT	4.2	0.0	5.1	0.0	0.0	86.1	4.6	95.4
11	INDIANAPOLIS	90.1	1.1	1.1	4.2	0.0	0.0	3.5	92.2
11	N. INDIANA†	62.4	0.0	9.8	22.5	0.6	0.0	4.6	72.8
11	TOLEDO	80.8	1.6	2.1	13.5	0.0	0.0	2.1	84.5
12	CHICAGO WS	66.8	19.5	8.8	0.4	2.2	0.9	1.3	98.2
12	HINES	36.1	2.1	4.3	48.6	0.7	5.7	2.5	48.9 *
12	IRON MOUNTAIN†	10.0	0.0	0.0	60.0	0.0	0.0	30.0	10.0
12	MILWAUKEE	0.7	0.0	0.0	2.7	0.7	95.5	0.4	96.9
12	TOMAH	0.0	0.5	0.0	5.5	0.0	93.0	1.0	93.5
13	FARGO	49.5	7.2	6.3	33.2	0.5	0.0	3.4	63.5
13	MINNEAPOLIS	5.7	0.0	90.5	0.0	0.0	3.7	0.0	100.0
13	SIoux FALLS†	0.0	0.0	0.0	60.3	0.0	39.7	0.0	39.7
14	IOWA CITY†	5.3	0.0	0.0	13.2	0.0	78.9	2.6	84.2
15	KANSAS CITY	10.7	0.0	5.4	70.5	6.3	7.1	0.0	29.5 *
15	SAINT LOUIS	78.8	1.0	1.0	13.1	5.1	0.0	1.0	85.9
15	TOPEKA†	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
16	FAYETTEVILLE AR†	0.0	6.9	0.0	89.7	0.0	0.0	3.4	6.9
16	HOUSTON	24.8	5.0	10.1	6.4	25.5	23.0	5.2	88.4
16	JACKSON	28.7	16.8	3.7	45.5	1.6	3.3	0.4	54.1
16	LITTLE ROCK	1.9	0.5	1.6	0.2	0.0	95.5	0.2	99.5
16	MUSKOGEE†	35.8	0.0	1.5	37.3	1.5	20.9	3.0	59.7
16	NEW ORLEANS	2.7	1.9	2.7	88.5	1.5	2.3	0.4	11.1 *
16	OKLAHOMA CITY	58.4	1.1	0.0	37.1	1.1	2.2	0.0	62.9
16	SHREVEPORT†	44.1	7.4	1.5	38.2	0.0	0.0	8.8	52.9
17	CENTRAL TEXAS†	55.6	2.0	8.1	13.1	0.0	18.2	3.0	83.8
17	DALLAS	62.1	0.8	0.0	19.2	0.3	9.9	7.8	73.0
17	SAN ANTONIO	48.4	11.3	0.2	38.4	0.2	0.8	0.6	61.0
18	NW MEXICO HCS†	23.1	0.0	0.0	0.0	0.0	0.0	76.9	23.1
18	PHOENIX	34.0	6.9	0.0	56.3	0.2	2.4	0.2	43.5 *
18	TUCSON	8.3	0.7	0.3	60.4	0.0	28.4	1.9	37.8 *
19	CHEYENNE	13.5	0.0	0.0	81.3	0.0	5.2	0.0	18.8 *
19	DENVER	50.5	33.5	0.0	8.0	0.0	7.8	0.2	91.7
19	SALT LAKE CITY	72.1	0.0	0.0	26.0	0.0	0.4	1.5	72.5

TABLE 4-2. PLACE OF INTERVIEW

VISN	SITE	SHELTER %	OUT- DOORS %	SOUP KITCHEN %	VAMC %	VET CENTER %	SPECIAL PROGRAM %	OTHER %	COMMUNITY %
20	ANCHORAGE	9.9	27.2	0.0	2.5	2.5	50.6	7.4	90.1
20	BOISE†	23.1	13.5	13.5	38.5	0.0	0.0	11.5	50.0
20	PORTLAND	30.8	63.1	0.0	3.7	0.1	0.1	2.1	94.1
20	ROSEBURG	7.6	0.0	31.1	2.5	0.4	56.8	1.6	95.9
20	SEATTLE	0.2	0.0	0.2	8.4	90.6	0.2	0.4	91.2
20	SPOKANE	3.1	0.0	0.4	1.1	0.4	93.9	1.1	97.7
20	WALLA WALLA	26.3	12.3	0.0	10.1	35.2	3.9	12.3	77.7
21	CENTRAL CAL HCS†	0.6	0.0	0.0	98.9	0.0	0.6	0.0	1.1
21	HONOLULU†	40.7	19.2	6.2	17.5	0.0	13.6	2.8	79.7
21	N CALIFORNIA HCS†	1.6	0.0	0.0	3.3	0.0	90.2	4.9	91.8
21	PALO ALTO†	65.7	3.6	13.9	0.7	0.0	1.5	14.6	84.7
21	SAN FRANCISCO	6.0	0.0	0.2	1.8	0.2	91.2	0.7	97.5
21	SIERRA NEVADA†	11.6	5.4	2.7	33.0	0.9	1.8	44.6	22.3
22	GREATER LOS ANGELES	1.8	0.4	78.7	13.7	0.3	4.3	0.9	85.4
22	SO NEVADA HCS†	0.5	0.0	0.0	0.0	0.0	99.5	0.0	100.0
22	LOMA LINDA	27.0	9.1	27.4	36.1	0.0	0.0	0.4	63.5
22	LONG BEACH	25.2	4.8	25.2	5.7	0.2	9.4	29.6	64.7
22	SAN DIEGO	36.9	6.7	0.0	42.1	1.5	0.0	12.8	45.1 *
	ALL SITES	28.2	5.5	14.9	19.0	3.3	24.1	4.9	76.0
	SITE AVERAGE	35.7	5.6	7.8	19.6	3.8	22.3	5.1	75.2
	SITE STD. DEV.	27.9	10.4	17.0	22.0	12.4	32.1	8.1	22.5

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN FOR ALL SITES.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-2V. PLACE OF INTERVIEW, BY VISN

VISN	SHELTER %	OUT- DOORS %	SOUP KITCHEN %	VAMC %	VET CENTER %	SPECIAL PROGRAM %	OTHER %	COMMUNITY %
1	35.8	2.9	11.8	11.2	0.6	33.1	4.7	84.2
2	34.6	4.2	10.8	7.6	3.8	18.7	20.3	72.1
3	17.3	0.5	0.6	24.0	7.0	42.4	8.2	67.8
4	50.2	8.7	4.2	10.3	1.7	20.6	4.2	85.5
5	35.6	5.9	15.1	36.0	0.0	3.8	3.6	60.4
6	59.4	5.9	8.3	22.4	0.1	0.5	3.3	74.3
7	11.0	6.6	3.7	31.4	0.4	41.2	5.7	62.9
8	29.7	2.5	5.7	11.3	0.2	46.8	3.8	84.9
9	43.7	7.8	2.4	20.0	6.3	16.9	2.8	77.2
10	54.4	3.3	2.6	25.1	1.4	0.5	12.7	62.2
11	53.8	1.0	3.6	6.7	0.2	31.3	3.4	89.9
12	21.9	4.3	2.7	14.7	0.9	53.8	1.7	83.6
13	20.8	2.6	48.7	19.6	0.2	6.9	1.2	79.2
14	5.3	0.0	0.0	13.2	0.0	78.9	2.6	84.2
15	39.8	0.4	3.1	47.3	5.3	3.5	0.4	52.2
16	19.6	4.8	5.3	25.6	10.7	31.4	2.7	71.7
17	57.3	4.2	0.6	24.9	0.3	7.6	5.2	69.9
18	21.1	3.7	0.2	57.7	0.1	15.4	1.9	40.4
19	53.3	17.9	0.0	23.3	0.0	4.9	0.6	76.1
20	15.6	24.2	7.3	5.2	20.4	24.5	2.7	92.1
21	16.8	3.6	2.7	20.1	0.2	50.2	6.5	73.5
22	6.6	1.4	58.5	13.2	0.3	15.5	4.5	82.3
TOTAL	28.2	5.5	14.9	19.0	3.3	24.1	4.9	76.0
VISN AVG.	32.0	5.3	9.0	21.4	2.7	24.9	4.7	73.9
STD. DEV.	17.5	5.7	15.1	13.0	4.9	20.7	4.4	12.6

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 96 - 00

VISN	SITE	% INTERVIEWED IN COMMUNITY					DIFF 99 - 00	% CONTACTED THROUGH OUTREACH (including non-VA)					DIFF 99 - 00
		FY 96	FY 97	FY 98	FY 99	FY 00		FY 96	FY 97	FY 98	FY 99	FY 00	
1	BEDFORD†					65	N/A					74	N/A
1	BOSTON	88	82	88	84	91	7	91	89	91	88	93	5
1	MANCHESTER†					60	N/A					63	N/A
1	PROVIDENCE	80	88	86	88	93	5	78	76	90	95	98	3
1	TOGUS†					65	N/A					71	N/A
1	WEST HAVEN	41	90	87	89	90	1	41	60	89	91	90	0
1	WHITE RIV JCT†					21	N/A					57	N/A
2	ALBANY	86	69	77	76	60	-16	75	33	47	50	60	10
2	BATH	83	77	69	74	63	-12	82	88	86	95	88	-7
2	BUFFALO	92	89	92	87	92	5	95	87	83	79	77	-2
2	CANANDAIGUA		96	94	82	57	-25 *		82	93	91	65	-25 *
2	SYRACUSE	76	98	97	92	98	5	81	96	90	81	83	2
3	BRONX	99	77	49	28	28	0	98	99	93	93	95	2
3	BROOKLYN	100	99	89	89	94	5	63	73	73	65	79	14
3	EAST ORANGE	71	71	79	80	36	-43 *	86	72	94	95	69	-27 *
3	MONTROSE†					65	N/A					89	N/A
3	NEW YORK	98	97	98	99	99	0	95	94	80	79	76	-3
4	COATESVILLE†					97	N/A					86	N/A
4	LEBANON	94	92	88	77	88	11	97	98	93	84	87	2
4	PHILADELPHIA	69	79	96	98	78	-20 *	99	99	98	100	72	-28 *
4	PITTSBURGH	78	74	62	65	81	15	75	79	64	69	73	5
4	WILKES BARRE	95	94	92	94	90	-4	91	97	92	93	94	1
4	WILMINGTON†					81	N/A					63	N/A
5	BALTIMORE	93	99	98	98	95	-3	98	99	100	99	98	-1
5	PERRY POINT	85	80	88	80	69	-11	84	84	90	84	75	-9
5	WASHINGTON	82	70	52	40	39	0	90	80	64	54	51	-3
6	ASHEVILLE†				23	14	-9				28	31	3
6	BECKLEY†			92	58	65	7			100	68	71	2
6	DURHAM†			21	49	60	11			50	53	74	22
6	FAYETTEVILLE NC†				0	54	54				9	79	69
6	HAMPTON	91	84	89	86	83	-3	91	91	94	97	90	-7
6	RICHMOND†			38	5	18	13			89	5	55	49
6	SALEM†				100	90	-10				100	93	-7
6	SALISBURY	98	98	97	97	98	1	98	96	95	96	97	1
7	ATLANTA	51	42	60	80	64	-16	57	47	64	89	74	-14
7	AUGUSTA	30	14	29	51	52	1	45	15	48	78	85	7
7	BIRMINGHAM	100	99	85	82	93	11	82	74	44	22	38	16
7	CHARLESTON	99	76	63	65	59	-6	84	71	50	37	86	49
7	COLUMBIA SC†					54	N/A					88	N/A
7	TUSCALOOSA†					43	N/A					47	N/A
7	TUSKEGEE	50	41	57	23	44	21	70	68	88	64	62	-2
8	BAY PINES†					64	N/A					83	N/A
8	GAINESVILLE†					75	N/A					80	N/A
8	MIAMI	84	82	97	95	95	0	49	45	76	92	93	0
8	TAMPA	96	98	99	97	98	2	99	97	97	94	92	-2
8	W PALM BEACH†					18	N/A					32	N/A

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 96 - 00

VISN	SITE	% INTERVIEWED IN COMMUNITY						% CONTACTED THROUGH OUTREACH (including non-VA)						DIFF 99 - 00
		FY 96	FY 97	FY 98	FY 99	FY 00	DIFF 99 - 00	FY 96	FY 97	FY 98	FY 99	FY 00		
9	HUNTINGTON	94	98	93	88	94	6	19	46	89	98	98	-1	
9	LEXINGTON†					84	N/A					95	N/A	
9	LOUISVILLE	99	100	100	100	97	-3	93	76	84	80	24	-55 *	
9	MEMPHIS†					71	N/A					20	N/A	
9	MOUNTAIN HOME	66	69	80	66	71	5	60	67	76	82	86	3	
9	NASHVILLE	82	66	78	88	58	-30 *	95	85	96	94	66	-28	
10	CHILLICOTHE†					13	N/A					13	N/A	
10	CINCINNATI	91	76	87	90	56	-34 *	86	87	92	86	96	9	
10	CLEVELAND	77	72	73	68	70	1	79	74	76	78	82	4	
10	COLUMBUS†					54	-31 *					94	64	
10	DAYTON	94	85	89	94	71	-23 *	91	84	93	96	96	-1	
10	NE OHIO†					46	N/A					91	N/A	
11	ANN ARBOR†					85	N/A					87	N/A	
11	BATTLE CREEK	89	92	82	97	97	0	48	73	92	95	86	-9	
11	DANVILLE†					49	N/A					68	N/A	
11	DETROIT	78	95	98	100	95	-5	86	64	38	45	99	55	
11	INDIANAPOLIS	79	86	90	91	92	1	80	84	93	93	91	-2	
11	N. INDIANA†					73	N/A					76	N/A	
11	TOLEDO	93	95	94	93	84	-9	91	91	90	92	91	-2	
12	CHICAGO WS	69	82	89	97	98	1	86	91	94	95	97	2	
12	HINES	86	93	88	73	49	-24 *	75	81	90	96	70	-26 *	
12	IRON MOUNTAIN†					10	N/A					50	N/A	
12	MILWAUKEE	99	100	100	99	97	-2	64	55	74	66	65	-1	
12	TOMAH	92	68	71	85	94	8	95	100	42	22	24	2	
13	FARGO	77	64	57	64	63	0	72	67	63	64	56	-9	
13	MINNEAPOLIS	98	99	100	99	100	1	99	100	100	100	100	0	
13	SIoux FALLS†					40	N/A					44	N/A	
14	IOWA CITY†					84	N/A					84	N/A	
15	KANSAS CITY	42	45	38	30	29	0	52	49	39	34	36	1	
15	SAINT LOUIS	21	22	38	57	86	29	42	38	37	49	93	43	
15	TOPEKA†					0	N/A					20	N/A	
16	FAYETTEVILLE AR†					7	N/A					21	N/A	
16	HOUSTON	58	73	88	76	88	13	60	85	84	80	72	-8	
16	JACKSON	76	74	84	77	54	-23 *	61	56	84	81	59	-22 *	
16	LITTLE ROCK	98	98	99	99	100	1	77	87	84	89	91	2	
16	MUSKOGEE†					60	N/A					58	N/A	
16	NEW ORLEANS	13	14	9	13	11	-1	77	56	68	87	72	-15	
16	OKLAHOMA CITY	75	75	78	72	63	-9	74	84	84	81	58	-22 *	
16	SHREVEPORT†					53	N/A					84	N/A	
17	CENTRAL TEXAS†					84	N/A					94	N/A	
17	DALLAS	92	91	87	89	73	-16	83	91	95	94	95	1	
17	SAN ANTONIO	91	84	79	75	61	-14	82	81	83	86	76	-10	
18	NEW MEXICO HCS†					23	N/A					69	N/A	
18	PHOENIX	58	50	46	57	44	-13	55	52	52	56	40	-15	
18	TUCSON	7	7	30	42	38	-4	48	38	45	51	47	-4	
19	CHEYENNE	36	36	30	30	19	-11	60	66	62	72	53	-19	
19	DENVER	88	79	88	90	92	1	92	71	96	92	94	2	
19	SALT LAKE CITY	84	87	88	82	72	-9	84	86	77	72	72	1	

TABLE 4-3. TREND IN OUTREACH INDICATORS, FY 96 - 00

VISN	SITE	% INTERVIEWED IN COMMUNITY						% CONTACTED THROUGH OUTREACH (including non-VA)						DIFF 99 - 00
		FY 96	FY 97	FY 98	FY 99	FY 00	DIFF 99 - 00	FY 96	FY 97	FY 98	FY 99	FY 00		
20	ANCHORAGE	96	98	98	98	90	-8	36	48	94	68	53	-15	
20	BOISE†					50	N/A					81	N/A	
20	PORTLAND	84	91	92	87	94	7	83	91	89	92	95	3	
20	ROSEBURG	83	88	86	90	96	6	62	61	70	83	83	0	
20	SEATTLE	49	66	95	98	91	-7	80	98	100	99	91	-8	
20	SPOKANE	23	67	94	100	98	-2	55	51	35	57	71	15	
20	WALLA WALLA	49	49	49	77	78	0	50	52	74	66	56	-10	
21	CENTRAL CALIFORNIA HCS†					1	N/A					13	N/A	
21	HONOLULU†					80	N/A					89	N/A	
21	NORTHERN CALIFORNIA HCS†					92	N/A					98	N/A	
21	PALO ALTO†					85	N/A					100	N/A	
21	SAN FRANCISCO	62	98	97	96	98	2	58	58	73	73	65	-8	
21	SIERRA NEVADA†					22	N/A					63	N/A	
22	GREATER LOS ANGELES	58	55	64	87	85	-1	42	65	76	78	77	-1	
22	SOUTHERN NEVADA HCS†					100	N/A					99	N/A	
22	LOMA LINDA	80	75	61	69	63	-5	100	100	89	97	97	0	
22	LONG BEACH	40	42	33	75	65	-11	90	77	68	89	95	6	
22	SAN DIEGO	44	46	46	46	45	-1	82	77	37	49	71	22	
ALL SITES		74	74	76	80	76	-4	71	73	74	79	78	-2	
SITE AVERAGE		75	76	76	76	73	-3	75	75	78	76	76	0	
SITE STD. DEV.		23	23	23	25	24	14	19	19	19	23	19	19	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

Outreach includes referrals from VA Outreach, Non-VA Programs and Special Programs

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-3V. TREND IN OUTREACH INDICATORS, FY 96 - 00, BY VISN

VISN	% INTERVIEWED IN COMMUNITY						% CONTACTED THROUGH OUTREACH (including non-VA)					
	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF 99 - 00	FY 96	FY 97	FY 98	FY 99	FY 00	DIFF 99 - 00
1	78	86	87	86	84	-2	80	78	90	90	87	-3
2	85	86	88	83	72	-10	83	80	78	74	69	-5
3	95	91	81	77	68	-9	86	86	84	80	80	-1
4	85	83	84	84	85	1	88	91	86	87	82	-5
5	88	83	74	67	60	-6	92	88	80	75	69	-6
6	95	92	91	77	74	-3	95	94	94	81	83	2
7	60	47	58	59	63	4	64	52	66	63	68	5
8	88	88	98	96	85	-11	66	64	84	93	85	-8
9	87	85	88	82	77	-5	53	65	87	89	67	-22
10	86	81	78	81	62	-19	85	82	88	88	83	-5
11	84	92	91	96	90	-6	77	77	76	78	90	12
12	89	90	92	92	84	-9	75	77	77	68	65	-3
13	88	84	85	84	79	-5	86	86	87	85	77	-8
14					84	N/A				0	84	N/A
15	32	35	38	38	52	14	48	44	38	39	60	21
16	64	71	78	72	72	0	70	78	82	84	73	-10
17	92	89	85	85	70	-15	83	88	92	92	89	-3
18	21	20	34	46	40	-6	50	42	47	52	44	-9
19	78	78	81	79	76	-3	83	77	84	82	82	0
20	67	77	88	90	92	2	64	69	81	85	84	0
21	62	98	97	96	73	-23	58	58	73	73	66	-6
22	57	54	62	83	82	-1	49	66	75	79	83	4
TOTAL	74	74	76	80	76	-4	71	73	78	79	78	-2
VISN AVG.	75	77	79	79	74	-5	73	73	78	74	76	-2
STD. DEV.	20	20	17	15	13	8	15	15	14	21	11	9

Outreach includes referrals from VA Outreach, Non-VA Programs and Special Programs

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

		% USING SERVICES BEFORE OR AFTER INTAKE DATE			
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
1	BEDFORD	89	43.8	27.0	20.2
1	BOSTON	424	36.6	39.9	16.0
1	MANCHESTER	85	54.1	42.4	1.2
1	PROVIDENCE	173	52.6	39.3	5.8
1	TOGUS	17	88.2	5.9	0.0
1	WEST HAVEN	253	24.5	51.4	21.7
1	WHITE RIV JCT	7	85.7	0.0	0.0
2	ALBANY	246	70.7	19.9	6.1
2	BATH	16	25.0	12.5	50.0
2	BUFFALO	226	26.1	29.2	32.3
2	CANANDAIGUA	268	69.4	12.3	5.6
2	SYRACUSE	80	37.5	36.3	17.5
3	BRONX	264	31.1	38.6	22.7
3	BROOKLYN	432	37.5	44.7	13.9
3	EAST ORANGE	309	48.9	25.2	14.9
3	MONTROSE	81	50.6	40.7	3.7
3	NEW YORK	266	48.9	30.1	13.5
4	COATESVILLE	103	82.5	7.8	1.0
4	LEBANON	207	48.3	28.0	16.9
4	PHILADELPHIA	155	60.0	29.0	4.5
4	PITTSBURGH	186	24.2	41.4	30.1
4	WILKES BARRE	215	37.7	36.7	14.4
5	BALTIMORE	170	50.0	34.7	8.8
5	PERRY POINT	187	42.8	40.1	12.8
5	WASHINGTON	324	13.6	32.7	42.0
6	ASHEVILLE	71	84.5	5.6	0.0
6	BECKLEY	9	88.9	11.1	0.0
6	DURHAM	66	83.3	12.1	3.0
6	FAYETTEVILLE NC	70	67.1	21.4	10.0
6	HAMPTON	250	44.8	32.8	15.2
6	RICHMOND	84	39.3	47.6	8.3
6	SALEM	64	60.9	32.8	1.6
6	SALISBURY	453	59.2	30.0	6.8
7	ATLANTA	319	40.4	45.8	9.1
7	AUGUSTA	236	64.0	25.8	5.9
7	BIRMINGHAM	357	49.6	45.7	3.1
7	CHARLESTON	168	23.8	60.7	12.5
7	COLUMBIA SC	37	40.5	45.9	5.4
7	TUSCALOOSA	63	79.4	12.7	4.8
7	TUSKEGEE	267	36.0	28.1	17.2

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

% USING SERVICES BEFORE OR AFTER INTAKE DATE					
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
8	GAINESVILLE	143	63.6	27.3	4.2
8	MIAMI	377	44.0	47.5	3.2
8	TAMPA	239	59.0	29.3	4.2
8	W PALM BEACH	5	40.0	60.0	0.0
9	HUNTINGTON	169	46.2	37.3	2.4
9	LOUISVILLE	178	38.2	50.0	4.5
9	MOUNTAIN HOME	208	39.9	38.0	6.3
9	NASHVILLE	233	48.5	38.2	3.4
10	CINCINNATI	66	24.2	40.9	6.1
10	CLEVELAND	375	29.3	42.1	3.5
10	COLUMBUS	122	31.1	50.0	5.7
10	DAYTON	276	43.1	43.8	3.3
10	NE OHIO	78	41.0	35.9	3.8
11	ANN ARBOR	39	74.4	12.8	2.6
11	BATTLE CREEK	301	43.2	38.9	5.0
11	DANVILLE	9	22.2	55.6	0.0
11	DETROIT	337	15.1	71.2	1.5
11	INDIANAPOLIS	197	14.7	54.3	2.0
11	N. INDIANA	122	81.1	18.0	0.0
11	TOLEDO	149	43.6	50.3	2.0
12	CHICAGO WS	145	43.4	42.1	6.2
12	HINES	196	38.3	39.3	4.6
12	IRON MOUNTAIN	8	62.5	25.0	12.5
12	MILWAUKEE	312	21.2	59.9	3.2
12	TOMAH	161	22.4	55.3	0.6
13	FARGO	151	29.8	49.7	3.3
13	MINNEAPOLIS	213	59.6	34.7	3.8
13	SIOUX FALLS	19	47.4	31.6	0.0
15	KANSAS CITY	112	19.6	55.4	1.8
15	SAINT LOUIS	78	23.1	35.9	9.0
15	TOPEKA	8	100.0	0.0	0.0
16	HOUSTON	579	48.2	34.0	6.4
16	JACKSON	188	31.4	50.5	5.9
16	LITTLE ROCK	340	6.5	73.8	0.3
16	MUSKOGEE	33	66.7	33.3	0.0
16	NEW ORLEANS	148	17.6	63.5	0.7
16	OKLAHOMA CITY	71	40.8	50.7	2.8
16	SHREVEPORT	27	77.8	18.5	3.7
17	DALLAS	739	34.5	37.3	9.7
17	SAN ANTONIO	327	41.3	47.7	3.7

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

		% USING SERVICES BEFORE OR AFTER INTAKE DATE			
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
18	PHOENIX	418	46.2	43.3	3.6
18	TUCSON	500	41.8	39.8	6.0
19	CHEYENNE	72	23.6	41.7	5.6
19	DENVER	317	43.8	38.8	6.6
19	SALT LAKE CITY	202	22.3	47.0	5.4
20	ANCHORAGE	47	44.7	44.7	2.1
20	BOISE	17	52.9	41.2	0.0
20	PORTLAND	721	31.8	34.5	6.2
20	ROSEBURG	443	31.8	29.1	13.8
20	SEATTLE	340	35.9	32.6	11.5
20	SPOKANE	212	27.4	53.8	2.4
20	WALLA WALLA	131	34.4	42.0	3.1
21	CENTRAL CAL HCS	55	54.5	40.0	1.8
21	HONOLULU	66	65.2	34.8	0.0
21	N CALIFORNIA HCS	24	62.5	16.7	0.0
21	PALO ALTO	43	65.1	27.9	4.7
21	SAN FRANCISCO	431	26.7	46.2	6.7
21	SIERRA NEVADA	47	78.7	10.6	4.3
22	GREATER LA	2,980	58.8	19.4	9.0
22	LOMA LINDA	194	29.4	30.9	8.8
22	LONG BEACH	476	59.0	21.0	10.1
22	SAN DIEGO	132	25.8	43.2	5.3
22	SO NEVADA HCS	523	88.0	6.3	4.0
	ALL SITES	23,166	44.0	35.6	6.2
	SITE AVERAGE	225	46.4	35.6	5.1
	SITE STD. DEV.	315	20.1	15.1	3.8

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 00 (10/1/99-6/30/00)

TABLE 4-4V. USAGE OF HCHV SERVICES BEFORE AND AFTER INTAKE DATE, BY VISN

% USING SERVICES BEFORE OR AFTER INTAKE DATE					
VISN	N	NO SERV. BEFORE, NO SERV.	NO SERV. SOME SERV. BEFORE, AFTER	SOME SERV. BEFORE, NO SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
		AFTER	AFTER	AFTER	AFTER
1	1,048	39.5	40.8	5.2	14.5
2	836	54.2	21.4	9.4	15.0
3	1,352	41.9	35.9	7.0	15.2
4	866	46.7	30.8	7.5	15.0
5	681	30.7	35.2	8.4	25.7
6	1,067	58.3	28.8	4.9	8.1
7	1,447	45.5	39.5	6.3	8.7
8	764	52.4	38.1	3.7	5.9
9	788	43.4	40.6	4.2	11.8
10	917	34.4	43.1	3.9	18.6
11	1,154	35.1	49.5	2.4	13.0
12	822	29.8	50.6	3.6	15.9
13	383	47.3	40.5	3.4	8.9
15	198	24.2	45.5	4.5	25.8
16	1,386	33.0	49.7	3.8	13.4
17	1,066	36.6	40.5	7.9	15.0
18	918	43.8	41.4	4.9	9.9
19	591	34.0	42.0	6.1	17.9
20	1,911	32.7	35.9	8.1	23.3
21	666	40.2	39.8	5.1	14.9
22	4,305	60.0	19.2	8.4	12.4
23,166		44.0	35.6	6.2	14.2
1,103		41.1	38.5	5.7	14.7
826		9.7	8.2	2.0	5.4

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 00 (10/1/99-6/30/00)

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

		% USING SERVICES BEFORE OR AFTER INTAKE DATE			
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
1	BEDFORD	89	19.1	13.5	64.0
1	BOSTON	424	20.0	23.3	49.5
1	MANCHESTER	85	23.5	23.5	41.2
1	PROVIDENCE	173	28.9	26.6	40.5
1	TOGUS	17	29.4	11.8	41.2
1	WEST HAVEN	253	10.3	13.4	72.3
1	WHITE RIV JCT	7	42.9	28.6	14.3
2	ALBANY	246	16.3	28.5	54.5
2	BATH	16	18.8	6.3	68.8
2	BUFFALO	226	18.1	23.5	47.8
2	CANANDAIGUA	268	29.9	24.3	40.7
2	SYRACUSE	80	21.3	23.8	51.3
3	BRONX	264	16.7	27.7	49.2
3	BROOKLYN	432	25.0	37.3	32.2
3	EAST ORANGE	309	34.6	21.0	36.2
3	MONTROSE	81	24.7	45.7	27.2
3	NEW YORK	266	32.3	24.4	33.5
4	COATESVILLE	103	32.0	17.5	42.7
4	LEBANON	207	33.3	23.2	36.7
4	PHILADELPHIA	155	9.0	23.9	60.0
4	PITTSBURGH	186	18.3	30.6	48.4
4	WILKES BARRE	215	24.7	31.2	35.3
5	BALTIMORE	170	32.9	28.8	29.4
5	PERRY POINT	187	17.1	34.2	43.9
5	WASHINGTON	324	7.7	19.1	66.7
6	ASHEVILLE	71	12.7	8.5	63.4
6	BECKLEY	9	44.4	33.3	11.1
6	DURHAM	66	39.4	18.2	34.8
6	FAYETTEVILLE NC	70	35.7	24.3	35.7
6	HAMPTON	250	19.2	30.4	39.6
6	RICHMOND	84	9.5	15.5	70.2
6	SALEM	64	35.9	23.4	32.8
6	SALISBURY	453	22.7	26.9	45.0
7	ATLANTA	319	16.6	46.1	32.6
7	AUGUSTA	236	30.9	18.2	46.6
7	BIRMINGHAM	357	22.4	36.4	38.7
7	CHARLESTON	168	15.5	20.8	59.5
7	COLUMBIA SC	37	29.7	37.8	24.3
7	TUSCALOOSA	63	22.2	9.5	66.7
7	TUSKEGEE	267	13.1	22.5	58.1

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

% USING SERVICES BEFORE OR AFTER INTAKE DATE					
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
8	GAINESVILLE	143	35.7	24.5	2.8
8	MIAMI	377	27.3	30.2	3.2
8	TAMPA	239	34.7	24.7	9.2
8	W PALM BEACH	5	20.0	40.0	0.0
9	HUNTINGTON	169	32.0	32.0	5.3
9	LOUISVILLE	178	24.7	32.6	7.9
9	MOUNTAIN HOME	208	17.3	27.4	7.7
9	NASHVILLE	233	20.2	27.0	4.3
10	CINCINNATI	66	15.2	28.8	0.0
10	CLEVELAND	375	16.8	22.9	2.7
10	COLUMBUS	122	27.0	32.0	6.6
10	DAYTON	276	28.3	22.5	5.1
10	NE OHIO	78	19.2	28.2	1.3
11	ANN ARBOR	39	23.1	15.4	7.7
11	BATTLE CREEK	301	29.6	25.2	5.3
11	DANVILLE	9	11.1	22.2	0.0
11	DETROIT	337	11.3	52.2	1.2
11	INDIANAPOLIS	197	11.2	37.6	1.5
11	N. INDIANA	122	39.3	17.2	13.9
11	TOLEDO	149	36.2	42.3	1.3
12	CHICAGO WS	145	32.4	33.1	4.1
12	HINES	196	25.0	24.0	4.6
12	IRON MOUNTAIN	8	37.5	12.5	12.5
12	MILWAUKEE	312	15.1	33.7	4.2
12	TOMAH	161	8.7	24.8	1.2
13	FARGO	151	23.2	32.5	5.3
13	MINNEAPOLIS	213	42.7	36.2	6.1
13	SIOUX FALLS	19	15.8	5.3	0.0
15	KANSAS CITY	112	16.1	17.9	0.0
15	SAINT LOUIS	78	12.8	29.5	6.4
15	TOPEKA	8	12.5	12.5	0.0
16	HOUSTON	579	32.3	23.8	6.6
16	JACKSON	188	14.4	31.4	6.4
16	LITTLE ROCK	340	3.8	37.4	0.9
16	MUSKOGEE	33	54.5	27.3	0.0
16	NEW ORLEANS	148	5.4	18.2	3.4
16	OKLAHOMA CITY	71	9.9	11.3	2.8
16	SHREVEPORT	27	14.8	18.5	0.0
17	DALLAS	739	21.2	27.2	3.8
17	SAN ANTONIO	327	24.8	37.0	5.5

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

		% USING SERVICES BEFORE OR AFTER INTAKE DATE			
VISN	SITE	N	NO SERV. BEFORE, NO SERV. AFTER	NO SERV. BEFORE, SOME SERV. AFTER	SOME SERV. BEFORE, SOME SERV. AFTER
18	PHOENIX	418	26.1	25.8	7.2
18	TUCSON	500	28.4	32.2	5.8
19	CHEYENNE	72	16.7	20.8	4.2
19	DENVER	317	25.6	29.0	5.0
19	SALT LAKE CITY	202	13.9	32.7	4.0
20	ANCHORAGE	47	29.8	48.9	4.3
20	BOISE	17	11.8	5.9	5.9
20	PORTLAND	721	23.6	28.7	4.6
20	ROSEBURG	443	15.8	21.0	11.1
20	SEATTLE	340	22.9	29.1	8.2
20	SPOKANE	212	16.5	37.7	3.8
20	WALLA WALLA	131	16.8	30.5	3.8
21	CENTRAL CAL HCS	55	27.3	36.4	9.1
21	HONOLULU	66	48.5	24.2	3.0
21	N CALIFORNIA HCS	24	29.2	12.5	12.5
21	PALO ALTO	43	58.1	30.2	4.7
21	SAN FRANCISCO	431	15.1	30.2	7.0
21	SIERRA NEVADA	47	34.0	42.6	4.3
22	GREATER LA	2,980	50.0	16.3	6.7
22	LOMA LINDA	194	11.9	22.7	5.2
22	LONG BEACH	476	42.4	22.9	9.2
22	SAN DIEGO	132	11.4	29.5	2.3
22	SO NEVADA HCS	523	60.4	14.1	9.9
	ALL SITES	23,166	27.1	26.2	5.8
	SITE AVERAGE	225	24.2	26.1	5.6
	SITE STD. DEV.	315	11.5	9.3	3.6

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 00 (10/1/99-6/30/00)

TABLE 4-4AV. USAGE OF MENTAL HEALTH SERVICES BEFORE AND AFTER INTAKE DATE, BY VISN

% USING SERVICES BEFORE OR AFTER INTAKE DATE					
VISN	N	NO SERV. BEFORE, NO SERV.	NO SERV. SOME SERV. BEFORE, SOME SERV.	SOME SERV. BEFORE, NO SERV.	SOME SERV. BEFORE, SOME SERV.
		AFTER	AFTER	AFTER	AFTER
1	1,048	19.7	20.5	6.1	53.7
2	836	21.7	24.9	5.3	48.2
3	1,352	27.0	29.7	7.0	36.4
4	866	23.4	26.2	6.6	43.8
5	681	16.6	25.7	6.6	51.1
6	1,067	23.1	24.7	7.5	44.7
7	1,447	20.2	30.1	4.3	45.5
8	764	31.2	27.5	5.0	36.4
9	788	23.0	29.4	6.2	41.4
10	917	21.7	24.9	3.6	49.8
11	1,154	22.6	36.2	3.9	37.3
12	822	19.5	29.3	3.8	47.4
13	383	33.7	33.2	5.5	27.7
15	198	14.6	22.2	2.5	60.6
16	1,386	19.0	26.9	4.3	49.7
17	1,066	22.3	30.2	4.3	43.2
18	918	27.3	29.3	6.4	36.9
19	591	20.5	29.3	4.6	45.7
20	1,911	20.5	28.4	6.6	44.5
21	666	24.0	30.3	6.6	39.0
22	4,305	47.5	17.5	7.2	27.8
23,166		27.1	26.2	5.8	41.0
1,103		23.8	27.4	5.4	43.4
826		7.0	4.2	1.4	8.0

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 00 (10/1/99-6/30/00)

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 00 INTAKE
WHO WERE PLACED IN RESIDENTIAL TREATMENT

VISN	SITE	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	PERCENT VETERANS PLACED
1	BEDFORD†	183	6	3.2
1	BOSTON	562	42	7.0
1	MANCHESTER†	98	19	16.2
1	PROVIDENCE†	217	8	3.6
1	TOGUS†	49	0	0.0
1	WEST HAVEN†	335	15	4.3
1	WHITE RIV JCT†	14	0	0.0
2	ALBANY	315	36	10.3
2	BATH	14	2	12.5
2	BUFFALO	292	45	13.4
2	CANANDAIGUA	289	21	6.8
2	SYRACUSE	92	27	22.7
3	BRONX	365	4	1.1 *
3	BROOKLYN	564	2	0.4 *
3	EAST ORANGE	375	22	5.5
3	MONTROSE†	153	0	0.0
3	NEW YORK	437	0	0.0 *
4	COATESVILLE	143	0	0.0
4	LEBANON	218	42	16.2
4	PHILADELPHIA	248	39	13.6
4	PITTSBURGH	157	80	33.8
4	WILKES BARRE	192	87	31.2
4	WILMINGTON†	16	0	0.0
5	BALTIMORE	148	36	19.6
5	PERRY POINT	209	34	14.0
5	WASHINGTON	345	70	16.9
6	ASHEVILLE†	89	0	0.0
6	BECKLEY†	17	0	0.0
6	DURHAM†	119	0	0.0
6	FAYETTEVILLE NC†	104	0	0.0
6	HAMPTON	285	32	10.1
6	RICHMOND†	135	0	0.0
6	SALEM†	117	4	3.3
6	SALISBURY	489	42	7.9
7	ATLANTA	283	94	24.9
7	AUGUSTA	230	47	17.0
7	BIRMINGHAM	152	269	63.9 *
7	CHARLESTON	152	135	47.0 *
7	COLUMBIA SC†	131	0	0.0
7	TUSCALOOSA†	63	12	16.0
7	TUSKEGEE	269	17	5.9
8	BAY PINES†	64	0	0.0
8	GAINESVILLE†	463	0	0.0
8	MIAMI	469	26	5.3
8	TAMPA	277	31	10.1
8	W PALM BEACH†	56	0	0.0
9	HUNTINGTON	186	16	7.9
9	LEXINGTON†	11	7	38.9
9	LOUISVILLE	150	66	30.6
9	MEMPHIS†	70	0	0.0
9	MOUNTAIN HOME	174	110	38.7 *
9	NASHVILLE	176	103	36.9 *
10	CHILLICOTHE†	46	0	0.0
10	CINCINNATI	67	45	40.2 *
10	CLEVELAND	397	65	14.1
10	COLUMBUS†	184	1	0.5
10	DAYTON	301	36	10.7
10	NE OHIO†	94	35	27.1
11	ANN ARBOR†	97	0	0.0
11	BATTLE CREEK†	366	11	2.9
11	DANVILLE†	32	5	13.5
11	DETROIT	403	26	6.1
11	INDIANAPOLIS	224	59	20.8
11	N. INDIANA†	162	0	0.0
11	TOLEDO	139	54	28.0
12	CHICAGO WS	178	47	20.9
12	HINES	225	50	18.2
13	FARGO	171	34	16.6
13	MINNEAPOLIS	252	42	14.3
13	SIoux FALLS†	71	0	0.0
14	IOWA CITY†	38	0	0.0
15	KANSAS CITY	59	49	45.4 *
15	SAINT LOUIS	64	33	34.0
15	TOPEKA†	10	5	33.3

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 00 INTAKE
WHO WERE PLACED IN RESIDENTIAL TREATMENT

VISN	SITE	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	PERCENT VETERANS PLACED
16	FAYETTEVILLE AR†	29	0	0.0
16	HOUSTON	644	80	11.0
16	JACKSON	177	62	25.9
16	LITTLE ROCK	316	110	25.8
16	MUSKOGEE†	67	0	0.0
16	NEW ORLEANS	118	139	54.1 *
16	OKLAHOMA CITY	16	71	81.6 *
16	SHREVEPORT†	66	1	1.5
17	CENTRAL TEXAS†	98	0	0.0
17	DALLAS	864	46	5.1
17	SAN ANTONIO	295	168	36.3
18	ALBUQUERQUE†	13	0	0.0
18	PHOENIX	466	96	17.1
18	TUCSON	510	60	10.5
19	CHEYENNE	49	44	47.3 *
19	DENVER	336	72	17.6
19	SALT LAKE CITY	207	49	19.1
20	BOISE†	52	0	0.0
20	PORTLAND	774	17	2.1 *
20	ROSEBURG	480	62	11.4
20	SPOKANE	214	46	17.7
20	WALLA WALLA	129	40	23.7
21	CENTRAL CAL†	171	3	1.7
21	HONOLULU†	169	3	1.7
21	N CALIFORNIA HCS†	61	0	0.0
21	PALO ALTO†	136	0	0.0
21	SAN FRANCISCO	557	31	5.3
21	SIERRA NEVADA†	112	0	0.0
22	GREATER LOS ANGELES	3,126	475	13.2
22	SO NEVADA HCS†	643	0	0.0
22	LOMA LINDA†	247	0	0.0
22	LONG BEACH	619	31	4.8
22	SAN DIEGO	113	78	40.8 *
	ALL SITES	26,215	4,029	13.3
	SITE AVERAGE	328	62	20.2
	SITE STD. DEV.	402	69	16.3

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation
nor are outlying values indicated.

TABLE 4-6. VETERANS WITH FY 00 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

VISN	SITE	MEAN AGE		PERCENT FEMALE	
		NOT PLACED	PLACED	NOT PLACED	PLACED
		RES. TX.	RES. TX.	RES. TX.	RES. TX.
1	BEDFORD	48.4	46.5	1.6	0.0
1	BOSTON	46.9	47.3	1.2	0.0
1	MANCHESTER	50.4	50.7	5.1	0.0
1	PROVIDENCE	49.0	44.8	2.3	0.0
1	WEST HAVEN	47.4	47.9	4.2	0.0
2	ALBANY	47.8	45.0	2.9	5.6
2	BUFFALO	46.6	46.5	4.8	4.4
2	CANANDAIGUA	45.8	46.4	4.2	0.0
2	SYRACUSE	48.5	43.8	1.1	0.0
3	EAST ORANGE	47.9	48.9	5.9	0.0
4	LEBANON	47.1	46.6	2.3	2.4
4	PHILADELPHIA	46.7	43.8	2.8	0.0
4	PITTSBURGH	48.3	46.8	1.9	1.3
4	WILKES BARRE	48.3	49.0	3.1	0.0
5	BALTIMORE	45.1	46.2	8.1	2.8
5	PERRY POINT	48.2	42.4	4.8	0.0
5	WASHINGTON	48.7	47.7	4.9	2.9
6	HAMPTON	45.5	45.7	7.4	9.4
6	SALISBURY	45.9	43.5	3.1	0.0
7	ATLANTA	44.8	44.1	2.8	0.0
7	AUGUSTA	48.0	43.3	8.3	14.9
7	BIRMINGHAM	47.4	44.8	2.0	3.0
7	CHARLESTON	49.1	47.5	3.3	2.2
7	TUSCALOOSA	46.3	50.0	6.3	0.0
7	TUSKEGEE	46.8	43.5	4.5	0.0
8	MIAMI	47.6	48.3	2.6	7.7
8	TAMPA	47.4	46.9	3.6	0.0
9	HUNTINGTON	46.8	43.9	3.2	0.0
9	LEXINGTON	47.2	46.7	0.0	0.0
9	LOUISVILLE	48.6	44.5	2.0	0.0
9	MOUNTAIN HOME	48.8	45.4	2.9	0.0
9	NASHVILLE	46.9	45.0	0.6	2.9
10	CINCINNATI	45.2	47.7	3.0	2.2
10	CLEVELAND	45.5	44.2	7.3	0.0
10	DAYTON	45.3	42.4	2.0	2.8
10	NE OHIO	45.9	46.8	2.1	5.7
11	BATTLE CREEK	46.9	42.7	1.6	0.0
11	DANVILLE	47.8	53.4	3.1	0.0
11	DETROIT	48.0	44.0	2.2	0.0
11	INDIANAPOLIS	47.0	49.3	6.7	0.0
11	TOLEDO	47.1	45.6	2.2	0.0
12	CHICAGO WS	47.6	47.3	2.2	0.0
12	HINES	46.4	46.7	1.3	6.0
13	FARGO	48.2	44.9	1.8	2.9
13	MINNEAPOLIS	47.0	46.1	5.2	0.0
15	KANSAS CITY	45.6	45.0	0.0	0.0
15	SAINT LOUIS	44.6	44.8	1.6	3.0
15	TOPEKA	45.4	42.8	0.0	0.0
16	HOUSTON	47.8	44.4	5.3	0.0
16	JACKSON	47.1	46.1	1.1	1.6
16	LITTLE ROCK	46.5	45.0	3.5	3.6
16	NEW ORLEANS	46.3	46.7	5.1	2.2
16	OKLAHOMA CITY	42.9	45.5	6.3	0.0
17	DALLAS	46.4	45.2	4.1	0.0
17	SAN ANTONIO	47.0	45.6	2.0	3.0
18	PHOENIX	47.7	47.4	2.6	3.1
18	TUCSON	49.9	47.5	2.5	6.7
19	CHEYENNE	49.0	47.5	2.0	0.0
19	DENVER	47.6	46.5	3.6	2.8
19	SALT LAKE CITY	48.6	46.7	1.0	0.0
20	PORTLAND	46.6	51.8	1.3	5.9
20	ROSEBURG	48.7	47.6	2.9	1.6
20	SPOKANE	48.4	45.7	1.4	0.0
20	WALLA WALLA	49.9	49.3	0.8	0.0
21	SAN FRANCISCO	48.5	47.1	2.5	0.0
22	GREATER LOS ANGELES	46.7	45.3	3.6	0.6
22	LONG BEACH	48.2	47.5	2.9	3.2
22	SAN DIEGO	46.9	46.0	2.7	1.3
	ALL SITES	47.3	45.9	3.3	1.8
	SITE AVERAGE	47.2	46.2	3.1	1.7
	SITE STD. DEV.	1.4	2.1	1.9	2.7

TABLE 4-7. VETERANS WITH FY 00 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

VSN	SITE	NOT PLACED				PLACED				RATIO WHITES RES TX: NO RES TX
		AFRICAN AM. %	WHITE %	HISPANIC %	OTHER %	AFRICAN AM. %	WHITE %	HISPANIC %	OTHER %	
1	BEDFORD†	22.0	70.3	4.4	3.3	16.7	83.3	0.0	0.0	1.18
1	BOSTON	29.3	64.8	3.9	2.0	9.5	88.1	0.0	2.4	1.36
1	MANCHESTER†	0.0	98.0	2.0	0.0	0.0	94.7	5.3	0.0	0.97
1	PROVIDENCE†	17.8	79.3	1.9	0.9	37.5	62.5	0.0	0.0	0.79
1	WEST HAVEN†	39.9	56.1	2.8	1.2	6.7	86.7	6.7	0.0	1.54
2	ALBANY	38.3	56.9	3.9	1.0	36.1	50.0	11.1	2.8	0.88
2	BUFFALO	55.1	40.7	3.5	0.7	60.0	37.8	0.0	2.2	0.93
2	CANANDAIGUA	51.9	42.5	4.9	0.7	81.0	19.0	0.0	0.0	0.45
2	SYRACUSE	40.2	54.3	4.3	1.1	48.1	48.1	0.0	3.7	0.89
3	EAST ORANGE	77.9	13.9	7.6	0.6	68.2	27.3	4.5	0.0	1.96 *
4	LEBANON	54.0	40.5	4.2	1.4	45.2	50.0	4.8	0.0	1.24
4	PHILADELPHIA	81.0	17.7	0.8	0.4	82.1	15.4	2.6	0.0	0.87
4	PITTSBURGH	41.6	57.1	1.3	0.0	48.1	50.6	1.3	0.0	0.89
4	WILKES BARRE	17.8	80.1	2.1	0.0	11.8	85.9	2.4	0.0	1.07
5	BALTIMORE	79.6	19.7	0.0	0.7	69.4	30.6	0.0	0.0	1.55 *
5	PERRY POINT	51.7	47.3	1.0	0.0	50.0	47.1	2.9	0.0	1.00
5	WASHINGTON	80.5	16.3	1.7	1.5	80.0	12.9	4.3	2.9	0.79
6	HAMPTON	68.7	28.5	1.8	1.1	75.0	25.0	0.0	0.0	0.88
6	SALISBURY	65.7	32.0	1.0	1.2	76.2	21.4	0.0	2.4	0.67
7	ATLANTA	89.4	8.9	1.1	0.7	87.0	12.0	0.0	1.1	1.35
7	AUGUSTA	64.0	30.3	3.1	2.6	70.2	29.8	0.0	0.0	0.98
7	BIRMINGHAM	79.2	20.1	0.7	0.0	67.9	30.6	0.4	1.1	1.52 *
7	CHARLESTON	67.6	25.7	4.1	2.7	61.5	37.0	1.5	0.0	1.44 *
7	TUSCALOOSA†	49.2	46.0	4.8	0.0	41.7	50.0	8.3	0.0	1.09
7	TUSKEGEE	74.7	22.5	2.4	0.4	88.2	11.8	0.0	0.0	0.52
8	MIAMI	50.6	41.5	7.5	0.4	56.0	36.0	8.0	0.0	0.87
8	TAMPA	44.4	46.5	7.3	1.8	26.7	73.3	0.0	0.0	1.58 *
9	HUNTINGTON	24.2	74.7	0.5	0.5	6.3	93.8	0.0	0.0	1.25
9	LEXINGTON†	27.3	72.7	0.0	0.0	0.0	100.0	0.0	0.0	1.38
9	LOUISVILLE	40.7	58.7	0.7	0.0	51.5	45.5	1.5	1.5	0.77
9	MOUNTAIN HOME	18.4	80.5	0.6	0.6	23.6	76.4	0.0	0.0	0.95
9	NASHVILLE	53.1	46.9	0.0	0.0	51.5	47.5	1.0	0.0	1.01
10	CINCINNATI	66.7	30.3	1.5	1.5	56.8	38.6	4.5	0.0	1.28
10	CLEVELAND	74.2	23.7	1.3	0.8	50.8	47.7	1.5	0.0	2.01 *
10	DAYTON	63.9	34.8	1.3	0.0	50.0	50.0	0.0	0.0	1.44 *
10	NE OHIO†	56.5	40.2	2.2	1.1	57.1	42.9	0.0	0.0	1.07
11	BATTLE CREEK†	45.5	48.9	2.5	3.1	27.3	63.6	0.0	9.1	1.30
11	DANVILLE†	18.8	68.8	6.3	6.3	40.0	40.0	20.0	0.0	0.58
11	DETROIT	81.1	17.7	1.0	0.2	88.5	3.8	3.8	3.8	0.22
11	INDIANAPOLIS	54.3	43.8	0.9	0.9	44.1	54.2	1.7	0.0	1.24
11	TOLEDO	54.7	44.6	0.0	0.7	42.6	50.0	5.6	1.9	1.12
12	CHICAGO WS	77.7	18.3	3.4	0.6	74.5	23.4	2.1	0.0	1.28
12	HINES	67.4	29.4	1.8	1.4	57.1	36.7	4.1	2.0	1.25
13	FARGO	1.8	83.3	2.4	12.5	6.3	81.3	0.0	12.5	0.98
13	MINNEAPOLIS	51.6	38.8	0.4	9.2	59.5	23.8	0.0	16.7	0.61
15	KANSAS CITY	57.6	42.4	0.0	0.0	51.0	49.0	0.0	0.0	1.16
15	SAINT LOUIS	76.2	20.6	3.2	0.0	78.1	21.9	0.0	0.0	1.06
15	TOPEKA†	10.0	80.0	0.0	10.0	50.0	25.0	0.0	25.0	0.31
16	HOUSTON	52.7	38.4	8.7	0.2	52.6	40.8	6.6	0.0	1.06
16	JACKSON	53.1	43.4	1.7	1.7	57.4	37.7	3.3	1.6	0.87
16	LITTLE ROCK	49.7	47.8	1.3	1.3	55.5	42.7	0.9	0.9	0.89
16	NEW ORLEANS	68.1	31.0	0.0	0.9	73.5	25.0	1.5	0.0	0.81
16	OKLAHOMA CITY	53.3	40.0	0.0	6.7	51.4	44.3	1.4	2.9	1.11
17	DALLAS	65.9	28.5	3.6	2.0	67.4	32.6	0.0	0.0	1.15
17	SAN ANTONIO	23.1	47.5	27.8	1.7	19.3	48.8	30.1	1.8	1.03
18	PHOENIX	29.3	60.8	6.0	3.9	26.0	65.6	7.3	1.0	1.08
18	TUCSON	11.8	77.5	6.7	3.9	15.3	66.1	10.2	8.5	0.85
19	CHEYENNE	4.1	81.6	2.0	12.2	2.3	79.5	6.8	11.4	0.97
19	DENVER	33.6	55.1	8.9	2.4	44.4	44.4	9.7	1.4	0.81
19	SALT LAKE CITY	9.2	85.4	3.4	1.9	4.1	85.7	6.1	4.1	1.00
20	PORTLAND	14.4	78.2	2.5	4.9	5.9	94.1	0.0	0.0	1.20
20	ROSEBURG	7.0	83.6	2.8	6.6	9.7	80.6	3.2	6.5	0.96
20	SPOKANE	7.7	84.1	0.5	7.7	8.7	84.8	0.0	6.5	1.01
20	WALLA WALLA	5.4	79.1	3.9	11.6	7.9	89.5	2.6	0.0	1.13
21	SAN FRANCISCO	47.4	40.7	7.4	4.5	58.1	41.9	0.0	0.0	1.03
22	GREATER LA	50.1	34.0	13.6	2.3	61.7	26.9	9.5	1.9	0.79
22	LONG BEACH	38.5	51.1	8.9	1.5	48.4	48.4	0.0	3.2	0.95
22	SAN DIEGO	25.0	62.5	8.0	4.5	24.7	68.8	6.5	0.0	1.10
ALL SITES		47.1	45.2	5.5	2.2	49.2	44.7	4.5	1.7	0.99
SITE AVERAGE		48.6	45.6	3.5	2.3	48.0	47.1	3.0	1.9	1.05
SITE STD. DEV.		23.8	21.5	4.4	3.1	25.1	23.6	4.8	3.3	0.31

*EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-8. VETERANS WITH FY 00 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

VISN	SITE	NOT PLACED		PLACED		RATIO SHEL. NO RES. PLACED: NOT PLACED
		SHELTER NO RES. %	NOT STRICTLY HOMELESS %	SHELTER NO RES. %	NOT STRICTLY HOMELESS %	
1	BEDFORD†	64.5	35.5	16.7	83.3	0.26
1	BOSTON	94.0	6.0	100.0	0.0	1.06
1	MANCHESTER†	72.4	27.6	68.4	31.6	0.94
1	PROVIDENCE†	95.9	4.1	75.0	25.0	0.78
1	WEST HAVEN†	76.1	23.9	93.3	6.7	1.23
2	ALBANY	53.7	46.3	63.9	36.1	1.19
2	BUFFALO	60.3	39.7	71.1	28.9	1.18
2	CANANDAIGUA	46.0	54.0	42.9	57.1	0.93
2	SYRACUSE	71.7	28.3	74.1	25.9	1.03
3	EAST ORANGE	52.3	47.7	59.1	40.9	1.13
4	LEBANON	69.7	30.3	83.3	16.7	1.20
4	PHILADELPHIA	75.4	24.6	92.3	7.7	1.22
4	PITTSBURGH	70.1	29.9	60.0	40.0	0.86
4	WILKES BARRE	73.4	26.6	67.8	32.2	0.92
5	BALTIMORE	54.7	45.3	77.8	22.2	1.42
5	PERRY POINT	45.9	54.1	44.1	55.9	0.96
5	WASHINGTON	77.4	22.6	61.4	38.6	0.79 *
6	HAMPTON	78.6	21.4	90.6	9.4	1.15
6	SALISBURY	93.7	6.3	97.6	2.4	1.04
7	ATLANTA	74.9	25.1	80.6	19.4	1.08
7	AUGUSTA	56.1	43.9	70.2	29.8	1.25
7	BIRMINGHAM	46.1	53.9	43.9	56.1	0.95
7	CHARLESTON	39.5	60.5	53.3	46.7	1.35
7	TUSCALOOSA†	41.3	58.7	100.0	0.0	2.42
7	TUSKEGEE	41.3	58.7	76.5	23.5	1.85
8	MIAMI	83.8	16.2	84.6	15.4	1.01
8	TAMPA	77.3	22.7	77.4	22.6	1.00
9	HUNTINGTON	54.1	45.9	43.8	56.3	0.81
9	LEXINGTON†	54.5	45.5	42.9	57.1	0.79
9	LOUISVILLE	74.7	25.3	75.8	24.2	1.01
9	MOUNTAIN HOME	67.2	32.8	46.4	53.6	0.69 *
9	NASHVILLE	67.6	32.4	64.1	35.9	0.95
10	CINCINNATI	41.8	58.2	77.8	22.2	1.86
10	CLEVELAND	69.5	30.5	66.2	33.8	0.95
10	DAYTON	70.8	29.2	22.2	77.8	0.31 *
10	NE OHIO†	62.8	37.2	42.9	57.1	0.68
11	BATTLE CREEK†	75.1	24.9	90.9	9.1	1.21
11	DANVILLE†	68.8	31.3	0.0	100.0	0.00
11	DETROIT	94.8	5.2	100.0	0.0	1.05
11	INDIANAPOLIS	78.6	21.4	84.7	15.3	1.08
11	TOLEDO	71.9	28.1	68.5	31.5	0.95
12	CHICAGO WS	87.6	12.4	97.9	2.1	1.12
12	HINES	64.4	35.6	44.0	56.0	0.68 *
13	FARGO	73.7	26.3	44.1	55.9	0.60 *
13	MINNEAPOLIS	98.0	2.0	100.0	0.0	1.02
15	KANSAS CITY	76.3	23.7	77.6	22.4	1.02
15	SAINT LOUIS	90.6	9.4	97.0	3.0	1.07
15	TOPEKA†	40.0	60.0	40.0	60.0	1.00
16	HOUSTON	65.8	34.2	78.8	21.3	1.20
16	JACKSON	65.0	35.0	64.5	35.5	0.99
16	LITTLE ROCK	62.7	37.3	81.8	18.2	1.31
16	NEW ORLEANS	90.6	9.4	93.5	6.5	1.03
16	OKLAHOMA CITY	62.5	37.5	69.0	31.0	1.10
17	DALLAS	54.4	45.6	69.6	30.4	1.28
17	SAN ANTONIO	73.2	26.8	79.8	20.2	1.09
18	PHOENIX	70.2	29.8	77.1	22.9	1.10
18	TUCSON	83.9	16.1	85.0	15.0	1.01
19	CHEYENNE	69.4	30.6	70.5	29.5	1.02
19	DENVER	96.1	3.9	100.0	0.0	1.04
19	SALT LAKE CITY	80.2	19.8	77.6	22.4	0.97
20	PORTLAND	72.1	27.9	58.8	41.2	0.82
20	ROSEBURG	77.1	22.9	77.4	22.6	1.00
20	SPOKANE	37.4	62.6	30.4	69.6	0.81
20	WALLA WALLA	54.3	45.7	55.0	45.0	1.01
21	SAN FRANCISCO	72.2	27.8	67.7	32.3	0.94
22	GREATER LA	54.7	45.3	63.2	36.8	1.15
22	LONG BEACH	60.3	39.7	67.7	32.3	1.12
22	SAN DIEGO	70.8	29.2	67.9	32.1	0.96
	ALL SITES	68.2	31.8	69.0	31.0	1.01
	SITE AVERAGE	68.8	31.2	71.0	29.0	1.05
	SITE STD. DEV.	15.1	15.1	18.1	18.1	0.24

* Exceeds one standard deviation from the mean in the undesired direction

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-9. VETERANS WITH FY 00 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	SITE	% SERIOUS PSYC OR SA PROB. NOT PLACED	% SERIOUS PSYC OR SA PROB. PLACED	RATIO SER. PSYC./SA. PLACED: NOT PLACED
1	BEDFORD†	85.2	100.0	1.17
1	BOSTON	82.0	92.9	1.13
1	MANCHESTER†	88.8	94.7	1.07
1	PROVIDENCE†	94.9	100.0	1.05
1	WEST HAVEN†	91.3	86.7	0.95
2	ALBANY	81.9	80.6	0.98 *
2	BUFFALO	84.2	84.4	1.00 *
2	CANANDAIGUA	83.0	100.0	1.20
2	SYRACUSE	80.4	92.6	1.15
3	EAST ORANGE	81.6	90.9	1.11
4	LEBANON	89.0	90.5	1.02
4	PHILADELPHIA	96.4	100.0	1.04
4	PITTSBURGH	88.5	97.5	1.10
4	WILKES BARRE	93.8	93.1	0.99 *
5	BALTIMORE	87.2	97.2	1.12
5	PERRY POINT	94.3	97.1	1.03
5	WASHINGTON	97.7	100.0	1.02
6	HAMPTON	93.0	100.0	1.08
6	SALISBURY	93.0	97.6	1.05
7	ATLANTA	90.5	97.9	1.08
7	AUGUSTA	90.0	97.9	1.09
7	BIRMINGHAM	73.0	95.9	1.31
7	CHARLESTON	65.1	95.6	1.47
7	TUSCALOOSA†	81.0	91.7	1.13
7	TUSKEGEE	88.5	94.1	1.06
8	MIAMI	75.3	92.3	1.23
8	TAMPA	78.3	93.5	1.19
9	HUNTINGTON	66.1	100.0	1.51
9	LEXINGTON†	63.6	71.4	1.12
9	LOUISVILLE	93.3	100.0	1.07
9	MOUNTAIN HOME	87.9	96.4	1.10
9	NASHVILLE	90.9	98.1	1.08
10	CINCINNATI	82.1	97.8	1.19
10	CLEVELAND	92.9	98.5	1.06
10	DAYTON	76.1	100.0	1.31
10	NE OHIO†	84.0	97.1	1.16
11	BATTLE CREEK†	71.6	72.7	1.02
11	DANVILLE†	81.3	100.0	1.23
11	DETROIT	79.4	96.2	1.21
11	INDIANAPOLIS	84.4	98.3	1.17
11	TOLEDO	96.4	100.0	1.04
12	CHICAGO WS	83.7	100.0	1.19
12	HINES	85.3	98.0	1.15
13	FARGO	78.4	97.1	1.24
13	MINNEAPOLIS	95.6	97.6	1.02
15	KANSAS CITY	91.5	95.9	1.05
15	SAINT LOUIS	95.3	100.0	1.05
15	TOPEKA†	90.0	100.0	1.11
16	HOUSTON	76.2	98.8	1.30
16	JACKSON	85.9	91.9	1.07
16	LITTLE ROCK	90.5	94.5	1.04
16	NEW ORLEANS	98.3	97.1	0.99
16	OKLAHOMA CITY	93.8	100.0	1.07
17	DALLAS	86.9	95.7	1.10
17	SAN ANTONIO	94.2	99.4	1.05
18	PHOENIX	77.5	81.3	1.05
18	TUCSON	77.8	95.0	1.22
19	CHEYENNE	87.8	97.7	1.11
19	DENVER	99.1	98.6	0.99
19	SALT LAKE CITY	71.5	100.0	1.40
20	PORTLAND	67.1	88.2	1.32
20	ROSEBURG	88.1	88.7	1.01
20	SPOKANE	72.4	95.7	1.32
20	WALLA WALLA	73.6	97.5	1.32
21	SAN FRANCISCO	85.8	96.8	1.13
22	GREATER LOS ANGELES	60.5	94.7	1.57
22	LONG BEACH	90.3	100.0	1.11
22	SAN DIEGO	97.3	98.7	1.01
	ALL SITES	80.9	95.8	1.18
	SITE AVERAGE	85.2	96.0	1.14
	SITE STD. DEV.	9.2	4.4	0.13

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-10. VETERANS WITH FY 00 INTAKE PLACED IN RESIDENTIAL
TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	SITE	UNIQUE VETERANS PLACED N	INCOME OVER \$1,000 %	OWN APT RM/HOUSE @ ADM. %	NO PSYC OR SA PROBLEMS %	INAPPR. RES. TX %
1	BEDFORD†	6	16.7	0.0	0.0	16.7
1	BOSTON	42	11.9	0.0	7.1	19.0
1	MANCHESTER†	19	10.5	0.0	5.3	15.8
1	PROVIDENCE†	8	0.0	0.0	0.0	0.0
1	WEST HAVEN†	15	26.7	0.0	13.3	40.0
2	ALBANY	36	2.8	0.0	19.4	22.2 *
2	BUFFALO	45	0.0	0.0	15.6	15.6
2	CANANDAIGUA	21	0.0	4.8	0.0	4.8
2	SYRACUSE	27	3.7	3.7	7.4	14.8
3	EAST ORANGE	22	0.0	4.5	9.1	13.6
4	LEBANON	42	2.4	0.0	9.5	11.9
4	PHILADELPHIA	39	2.6	0.0	0.0	2.6
4	PITTSBURGH	80	1.3	1.3	2.5	5.0
4	WILKES BARRE	87	2.3	2.3	6.9	11.5
5	BALTIMORE	36	2.8	0.0	2.8	5.6
5	PERRY POINT	34	5.9	0.0	2.9	8.8
5	WASHINGTON	70	5.7	1.4	0.0	7.1
6	HAMPTON	32	0.0	0.0	0.0	0.0
6	SALISBURY	42	0.0	0.0	2.4	2.4
7	ATLANTA	94	9.7	0.0	2.1	11.8
7	AUGUSTA	47	2.1	0.0	2.1	4.3
7	BIRMINGHAM	269	9.0	3.0	4.1	16.1
7	CHARLESTON	135	8.1	11.1	4.4	23.7 *
7	TUSCALOOSA†	12	0.0	0.0	8.3	8.3
7	TUSKEGEE	17	5.9	0.0	5.9	11.8
8	MIAMI	26	0.0	0.0	7.7	7.7
8	TAMPA	31	6.5	0.0	6.5	12.9
9	HUNTINGTON	16	12.5	0.0	0.0	12.5
9	LEXINGTON†	7	14.3	0.0	28.6	42.9
9	LOUISVILLE	66	3.1	6.1	0.0	9.1
9	MOUNTAIN HOME	110	1.8	1.8	3.6	7.3
9	NASHVILLE	103	6.9	0.0	1.9	8.8
10	CINCINNATI	45	6.7	0.0	2.2	8.9
10	CLEVELAND	65	12.3	0.0	1.5	13.8
10	DAYTON	36	2.8	0.0	0.0	2.8
10	NE OHIO†	35	14.3	5.7	2.9	22.9
11	BATTLE CREEK†	11	9.1	0.0	27.3	36.4
11	DANVILLE†	5	0.0	0.0	0.0	0.0
11	DETROIT	26	7.7	0.0	3.8	11.5
11	INDIANAPOLIS	59	5.1	0.0	1.7	6.8
11	TOLEDO	54	3.7	0.0	0.0	3.7
12	CHICAGO WS	47	0.0	0.0	0.0	0.0
12	HINES	50	6.0	2.0	2.0	10.0
13	FARGO	34	9.1	0.0	2.9	12.0
13	MINNEAPOLIS	42	0.0	0.0	2.4	2.4
15	KANSAS CITY	49	4.1	2.0	4.1	10.2
15	SAINT LOUIS	33	0.0	0.0	0.0	0.0
15	TOPEKA†	5	0.0	0.0	0.0	0.0
16	HOUSTON	80	1.3	5.0	1.3	7.5
16	JACKSON	62	3.2	0.0	8.1	11.3
16	LITTLE ROCK	110	4.5	0.0	5.5	10.0
16	NEW ORLEANS	139	7.9	0.0	2.9	10.8
16	OKLAHOMA CITY	71	7.0	1.4	0.0	8.5
17	DALLAS	46	0.0	0.0	4.3	4.3
17	SAN ANTONIO	168	0.0	0.0	0.6	0.6
18	PHOENIX	96	8.3	3.1	18.8	30.2 *
18	TUCSON	60	3.3	0.0	5.0	8.3
19	CHEYENNE	44	0.0	2.3	2.3	4.5
19	DENVER	72	0.0	0.0	1.4	1.4
19	SALT LAKE CITY	49	0.0	0.0	0.0	0.0
20	PORTLAND	17	5.9	17.6	11.8	35.3 *
20	ROSEBURG	62	3.2	3.2	11.3	17.7
20	SPOKANE	46	4.3	4.3	4.3	13.0
20	WALLA WALLA	40	5.0	2.5	2.5	10.0
21	SAN FRANCISCO	31	9.7	0.0	3.2	12.9
22	GREATER LOS ANGELES	475	4.0	7.0	5.3	16.3
22	LONG BEACH	31	0.0	0.0	0.0	0.0
22	SAN DIEGO	78	1.3	0.0	1.3	2.6
	ALL SITES	4,009	4.6	2.2	4.2	11.0
	SITE AVERAGE	67	4.0	1.6	4.0	9.6
	SITE ST. DEV.	69	3.6	3.1	4.4	7.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-10V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	UNIQUE VETERANS ADMITTED N	INCOME OVER \$1,000 %	OWN APT RM/HOUSE @ ADM. %	NO PSYC OR SA PROBLEMS %	INAPPR. RES. TX %
1	90	13.3	0.0	6.7	20.0
2	129	1.6	1.6	12.4	15.5
3	22	0.0	4.5	9.1	13.6
4	248	2.0	1.2	4.8	8.1
5	140	5.0	0.7	1.4	7.1
6	74	0.0	0.0	1.4	1.4
7	574	8.1	4.0	3.8	15.9
8	57	3.7	0.0	7.0	10.7
9	302	4.7	2.0	2.6	9.3
10	181	9.4	1.1	1.7	12.2
11	155	5.2	0.0	3.2	8.4
12	97	3.1	1.0	1.0	5.2
13	76	4.0	0.0	2.6	6.6
15	87	2.3	1.1	2.3	5.7
16	462	5.2	1.1	3.5	9.8
17	214	0.0	0.0	1.4	1.4
18	156	6.4	1.9	13.5	21.8
19	165	0.0	0.6	1.2	1.8
20	165	4.2	4.8	7.3	16.4
21	31	9.7	0.0	3.2	12.9
22	584	3.4	5.7	4.5	13.6
TOTAL	4,009	4.6	2.2	4.2	11.0
VISN AVG.	191	4.3	1.5	4.5	10.3
STD. DEV.	163	3.5	1.8	3.6	5.8

TABLE 4-11. VETERANS WITH FY 00 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	SITE	UNIQUE VETERANS PLACED N	VETERANS IN HOSP. DAY BEFORE INTAKE N	VETERANS IN HOSP. DAY BEFORE INTAKE %
1	BEDFORD†	6	0	0.0
1	BOSTON	42	1	2.4
1	MANCHESTER†	19	0	0.0
1	PROVIDENCE†	8	1	12.5
1	WEST HAVEN†	15	0	0.0
2	ALBANY	36	1	2.8
2	BUFFALO	45	1	2.2
2	CANANDAIGUA	21	1	4.8
2	SYRACUSE	27	2	7.4
3	EAST ORANGE	22	2	9.1
4	LEBANON	42	3	7.1
4	PHILADELPHIA	39	4	10.3
4	PITTSBURGH	80	3	3.8
4	WILKES BARRE	87	7	8.0
5	BALTIMORE	36	0	0.0
5	PERRY POINT	34	12	35.3 *
5	WASHINGTON	70	5	7.1
6	HAMPTON	32	1	3.1
6	SALISBURY	42	1	2.4
7	ATLANTA	94	1	1.1
7	AUGUSTA	47	2	4.3
7	BIRMINGHAM	269	9	3.3
7	CHARLESTON	135	23	17.0 *
7	TUSCALOOSA†	12	0	0.0
7	TUSKEGEE	17	1	5.9
8	MIAMI	26	3	11.5 *
8	TAMPA	31	1	3.2
9	HUNTINGTON	16	0	0.0
9	LEXINGTON†	7	0	0.0
9	LOUISVILLE	66	2	3.0
9	MOUNTAIN HOME	110	2	1.8
9	NASHVILLE	103	18	17.5 *
10	CINCINNATI	45	1	2.2
10	CLEVELAND	65	1	1.5
10	DAYTON	36	1	2.8
10	NE OHIO†	35	0	0.0
11	BATTLE CREEK†	11	0	0.0
11	DANVILLE†	5	0	0.0
11	DETROIT	26	1	3.8
11	INDIANAPOLIS	59	1	1.7
11	TOLEDO	54	1	1.9
12	CHICAGO WS	47	0	0.0
12	HINES	50	7	14.0 *
13	FARGO	34	2	5.9
13	MINNEAPOLIS	42	0	0.0
15	KANSAS CITY	49	0	0.0
15	SAINT LOUIS	33	0	0.0
15	TOPEKA†	5	2	40.0
16	HOUSTON	80	3	3.8
16	JACKSON	62	8	12.9 *
16	LITTLE ROCK	110	12	10.9
16	NEW ORLEANS	139	4	2.9
16	OKLAHOMA CITY	71	4	5.6
17	DALLAS	46	2	4.3
17	SAN ANTONIO	168	5	3.0
18	PHOENIX	96	8	8.3
18	TUCSON	60	7	11.7 *
19	CHEYENNE	44	1	2.3
19	DENVER	72	2	2.8
19	SALT LAKE CITY	49	1	2.0
20	PORTLAND	17	3	17.6 *
20	ROSEBURG	62	1	1.6
20	SPOKANE	46	2	4.3
20	WALLA WALLA	40	3	7.5
21	SAN FRANCISCO	31	1	3.2
22	GREATER LA	475	14	2.9
22	LONG BEACH	31	0	0.0
22	SAN DIEGO	78	2	2.6
ALL SITES		4,009	207	5.2
SITE AVERAGE		66	3	5.4
SITE STD. DEV.		69	5	6.0

*EXCEEDS ONE ST. DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 4-11V. VETERANS PLACED IN RESIDENTIAL TREATMENT WERE IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	UNIQUE VETERANS PLACED N	VETERANS IN HOSP. DAY BEFORE INTAKE N	VETERANS IN HOSP. DAY BEFORE INTAKE %
1	90	2	2.2
2	129	5	3.9
3	22	2	9.1
4	248	17	6.9
5	140	17	12.1
6	74	2	2.7
7	574	36	6.3
8	57	4	7.0
9	302	22	7.3
10	181	3	1.7
11	155	3	1.9
12	97	7	7.2
13	76	2	2.6
15	87	2	2.3
16	462	31	6.7
17	214	7	3.3
18	156	15	9.6
19	165	4	2.4
20	165	9	5.5
21	31	1	3.2
22	584	16	2.7
OVERALL	4,009	207	5.2
VISN AVERAGE	191	10	5.1
STD. DEV.	163	10	3.0

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CHAPTER 5

TREATMENT OUTCOMES

A. Successful Completion of Residential Treatment

Tables in this chapter report data concerning veterans' progress in residential treatment. All discharges from care during the fiscal year are counted. (The number of discharges does not represent unique individuals; some veterans are re-admitted within the same year.) In Table 5-1, the percentage of successful completion of the program (i.e. completion of a mutually agreed-upon discharge plan) is reported. Overall, 52 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations. The "other" category includes many veterans who were transferred to another facility, or who obtained employment and decided to stay in the half-way house and pay for their own care. These veterans are considered "discharged" for the purposes of monitoring, because VA no longer funds their treatment.

Table 5-2 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. About one-half have psychiatric disorders. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, over 97 percent of veterans admitted with an alcohol problem have made improvements in this domain. About 46 percent of successful completers have independent housing, versus 22 percent of unsuccessful discharges (34 percent overall). Approximately 18 percent of successful discharges are unemployed, compared to 29 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is unknown.

B. Trends in Outcomes, FY 96 - FY 2000

Table 5-3 reports trends in the outcomes of HCHV residential treatment, from FY 96 to FY 2000. This table conveys stability in outcomes characteristic of a mature treatment program. The proportion of veterans admitted with alcohol, drug, mental health or social/vocational problems remained level in FY 2000. The percentage of veterans who were judged to have successfully completed the program, which had increased steadily between FY 94 and FY 97, remained steady again in FY 2000. Employment and housing outcomes are generally similar each year, although there has been a gradual reduction in the percentage of veterans who are discharged to independent housing with a concurrent increase in the percentage who are discharged to further treatment in a halfway house or other institutional setting. Overall, the program has considerable success in improving the lot of extremely disadvantaged and disabled veterans.

C. Situation at Discharge

Tables 5-4 and 5-5 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 5-4 reports living situation. Having one's own apartment, room or house represents the most favorable outcome. Approximately 34 percent of veterans achieve this outcome. Approximately 37 percent of veterans are discharged to a halfway house or other institutional setting. Many of these veterans stay on in the same residential treatment facility, but pay for their own care¹.

In Table 5-5, the employment outcomes of discharges are displayed. Overall, approximately 38 percent of discharges have either full or part-time employment. An additional 10 percent of the veterans participate in Veterans' Industries programs.

D. Clinical Status and Follow-up Treatment

Tables 5-6 through 5-11 show the outcome of residential treatment with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. At least 60 percent of veterans with each type of problem show some improvement at discharge.

These tables also reveal follow-up treatment planning for each problem area. Most veterans are discharged with some follow-up plan. The lowest follow-up rates are for social-vocational problems, which presumably reflects the health orientation of the host VA medical center; i.e., fewer social and vocational services are available. Follow-up planning for substance abuse and psychiatric problems occurs for approximately 80 percent of veterans discharged. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-9 and 5-9V compare planned follow-up at discharge with actual follow-up received within 30 days of discharge². Although the discrepancy between planned and actual follow up is quite large at some sites, overall 67 percent of veterans discharged receive some follow up treatment.

While Tables 5-5 through 5-11 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these tables do not control for differences in demographics and presenting conditions that can influence treatment outcomes. A program site identified as an outlier on outcome monitors may be doing a good job--if the mix of patients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 5-12 and 5-12V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 5-12, but they include age; gender; race; combat

¹ A procedure for capturing outcomes of such "continuing episodes of care" was instituted in FY 2000; however, there was an insufficient number of these episodes to summarize in this report.

² Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; and severity of alcohol, drug and mental health symptoms. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-12 represent the difference between the program site and the site with the median performance with regard to the outcome variable. For example, veterans in Greater Los Angeles were about eight percent more likely than veterans at the median site (Cheyenne) to successfully complete the program. Veterans in the East Orange program were 12 percent less likely to successfully complete treatment. The last column in Table 5-12 presents a summary Z-score, which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

E. Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment. Although the results in Table 5-12 are adjusted for case mix, such statistical adjustment techniques cannot completely control for population differences.

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	SITE	DISCHARGES N	SUCCESS %	VIOLATION %	VET LEFT %	OTHER %
1	BEDFORD†	10	80.0	10.0	10.0	0.0
1	BOSTON	78	46.2	28.2	20.5	5.1
1	MANCHESTER†	14	78.6	0.0	21.4	0.0
2	ALBANY	45	68.9	6.7	17.8	6.7
2	BATH	5	80.0	20.0	0.0	0.0
2	BUFFALO	56	55.4	30.4	8.9	5.4
2	CANANDAIGUA	26	65.4	15.4	19.2	0.0
2	SYRACUSE	32	68.8	12.5	9.4	9.4
3	BRONX	7	100.0	0.0	0.0	0.0
3	BROOKLYN	5	80.0	20.0	0.0	0.0
3	EAST ORANGE	29	34.5 *	27.6	17.2	20.7
4	LEBANON	49	42.9	30.6	18.4	8.2
4	PHILADELPHIA	51	45.1	21.6	27.5	5.9
4	PITTSBURGH	80	42.5	13.8	36.3	7.5
4	WILKES BARRE	74	50.0	14.9	21.6	13.5
5	BALTIMORE	36	50.0	19.4	25.0	5.6
5	PERRY POINT	38	65.8	5.3	18.4	10.5
5	WASHINGTON	89	43.8	10.1	24.7	21.3
6	HAMPTON	34	67.6	17.6	11.8	2.9
6	SALISBURY	41	73.2	24.4	0.0	2.4
7	ATLANTA	109	53.2	22.0	17.4	7.3
7	AUGUSTA	50	50.0	22.0	28.0	0.0
7	BIRMINGHAM	469	55.4	8.5	22.0	14.1
7	CHARLESTON	138	62.3	9.4	26.8	1.4
7	TUSKEGEE	23	30.4 *	26.1	26.1	17.4
8	MIAMI	30	50.0	30.0	16.7	3.3
8	TAMPA	55	43.6	23.6	23.6	9.1
9	HUNTINGTON	21	33.3 *	33.3	28.6	4.8
9	LEXINGTON†	6	83.3	0.0	16.7	0.0
9	LOUISVILLE	64	53.1	10.9	26.6	9.4
9	MOUNTAIN HOME	118	24.6 *	11.9	41.5	22.0
9	NASHVILLE	101	43.6	28.7	19.8	7.9
10	CINCINNATI	55	32.7 *	9.1	45.5	12.7
10	CLEVELAND	125	59.2	24.8	7.2	8.8
10	DAYTON	40	40.0	20.0	40.0	0.0
10	NE OHIO†	40	40.0	47.5	7.5	5.0
11	BATTLE CREEK†	8	0.0	25.0	50.0	25.0
11	DETROIT	26	73.1	3.8	23.1	0.0
11	INDIANAPOLIS	78	43.6	23.1	23.1	10.3
11	TOLEDO	62	25.8 *	14.5	45.2	14.5
12	CHICAGO WS	27	51.9	33.3	11.1	3.7
12	HINES	50	36.0 *	28.0	22.0	14.0
13	FARGO	27	63.0	18.5	14.8	3.7
13	MINNEAPOLIS	60	76.7	8.3	11.7	3.3
15	KANSAS CITY	46	37.0 *	10.9	52.2	0.0
15	SAINT LOUIS	40	47.5	35.0	12.5	5.0
16	HOUSTON	61	42.6	31.1	24.6	1.6
16	JACKSON	54	70.4	13.0	13.0	3.7
16	LITTLE ROCK	188	47.9	20.2	26.6	5.3
16	NEW ORLEANS	122	62.3	11.5	23.0	3.3
16	OKLAHOMA CITY	79	60.8	15.2	19.0	5.1
17	DALLAS	61	34.4 *	24.6	23.0	18.0
17	SAN ANTONIO	174	46.0	13.2	29.9	10.9
18	PHOENIX	96	45.8	37.5	5.2	11.5
18	TUCSON	88	59.1	14.8	18.2	8.0
19	CHEYENNE	62	50.0	17.7	21.0	11.3
19	DENVER	102	58.8	6.9	24.5	9.8
19	SALT LAKE CITY	70	44.3	18.6	25.7	11.4
20	PORTLAND	40	55.0	15.0	20.0	10.0
20	ROSEBURG	69	53.6	24.6	14.5	7.2
20	SPOKANE	83	72.3	9.6	16.9	1.2
20	WALLA WALLA	46	60.9	15.2	23.9	0.0
21	SAN FRANCISCO	60	55.0	16.7	26.7	1.7
22	GREATER LOS ANGELES	578	58.5	13.1	24.9	3.5
22	LONG BEACH	32	53.1	31.3	12.5	3.1
22	SAN DIEGO	76	43.4	26.3	15.8	14.5
ALL SITES		4,808	52.3	17.1	22.6	8.0
SITE AVERAGE		78	53.1	18.9	20.8	7.2
SITE STD. DEV.		91	14.6	8.7	10.7	5.8

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-2. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=4,808)	Successful Discharges % (N=2,514)	Other Than Successful Discharges % (N=2,294)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	84.4	83.4	85.5
Admitted w/ Drug Prob.	69.5	67.3	71.9
Admitted w/ Mental Ill.	48.5	46.2	51.0
Admitted w/ Med Ill.	39.8	38.8	40.8
Admitted w/Soc/Voc. Prob.	72.4	73.3	71.4
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	75.7	97.3	52.4
Drug Prob.	75.5	97.6	52.4
Mental Ill.	71.7	93.4	49.9
Medical Ill.	66.3	81.3	50.4
Soc/Voc. Prob.	69.8	91.0	45.7
Employment			
Full-time	24.4	32.2	15.8
Part-time	13.3	16.2	10.1
Veterans Industries	9.6	14.1	4.7
Disabled/Retired	16.3	15.9	16.6
Unemployed	23.4	17.9	29.4
Voc Tr/Vol.	2.0	2.8	1.1
Unknown/Other	11.1	0.9	22.3
Living Situation			
Apartment/Room/House	34.2	45.8	21.5
None	2.7	0.2	5.5
Halfway House/Instit.	37.0	51.1	21.6
Unkown/Other	26.0	2.9	51.4
With Whom Living			
Unknown/No res.	24.1	1.4	48.9
Alone	18.0	27.3	7.8
Spouse/Children	2.4	3.1	1.6
Parent/Family	6.5	6.0	6.9
Friends	6.9	7.1	6.5
Strangers	42.2	55.0	28.2

*Percentages based on veterans admitted with these problems.

TABLE 5-3. ADMISSION PROBLEMS AND DISCHARGE STATUS FY 96-00

	FY 96 % (N=3,603)	FY 97 % (N=3,883)	FY 98 % (N=4,069)	FY 99 % (N=4,333)	FY 00 % (N=4,808)
Previous Admissions					
None	80.6	80.3	80.1	80.0	79.2
1-2	18.3	18.5	18.6	18.7	19.3
3+	1.1	1.2	1.3	1.3	1.5
Problems at Admission					
Alcohol Abuse	79.2	80.4	81.7	83.3	84.4
Drug Abuse	64.6	64.5	66.9	70.3	69.5
Mental Illness	51.5	50.9	52.3	50.8	48.5
Medical Problems	40.0	38.9	38.4	37.2	39.8
Social/Voc. Problems	72.6	66.8	70.7	75.3	72.4
Length of Stay, Mean Days	70.7	68.1	66.3	62.3	59.1
Discharge Status					
Successful	47.9	51.7	51.8	52.7	52.3
Violation	17.4	18.0	16.9	16.4	17.1
Veteran Left	23.2	21.1	22.6	22.4	22.6
Other/Unknown	11.6	9.3	8.7	8.4	8.0
Living Sit. at Discharge					
Apt/Room/House	38.5	39.4	40.4	37.7	34.2
Halfway House/Instit.	29.6	30.2	31.9	34.9	37.0
None/Unknown/Other	31.8	30.5	27.8	27.4	28.7
With Whom Living					
Unknown/No Res.	23.5	22.5	23.6	22.3	24.1
Alone	23.3	22.8	21.8	18.3	18.0
Spouse/Children	2.4	2.5	2.5	3.1	2.4
Parent/Family	6.9	7.9	6.4	7.1	6.9
Friends	9.5	9.5	7.7	7.2	6.5
Strangers	34.4	34.7	37.9	42.1	42.2
Employment					
Full-time	27.0	29.4	32.7	30.7	24.4
Part-time	12.9	13.0	13.0	14.5	13.3
Disabled/Retired	18.4	18.4	16.1	15.0	16.3
Unempl./Volun./Voc.Reh.	41.6	39.2	38.2	39.8	46.1
Improvement Clin. Status*					
Alcohol	73.6	72.6	68.6	71.8	75.7
Drug	73.7	72.6	68.4	71.0	75.5
Mental Health	71.4	73.8	65.7	69.3	71.7
Medical	74.8	74.9	66.2	65.5	66.3
Social/Voc.	67.7	68.7	63.7	66.7	69.8
Follow-up Treatment					
Alcohol	63.1	78.8	80.3	82.2	80.0
Drug	51.6	79.0	80.2	81.6	79.2
Mental Health	41.8	83.9	84.4	87.9	84.8
Medical	32.8	85.3	84.9	87.3	89.0
Social/Voc.	47.6	68.8	68.7	71.8	69.0

*Percentage improved based only on veterans admitted with problems.

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	SITE	DISCHARGES N	NONE %	APT/ROOM %	HFWDY HSE/ INSTIT. %	UNKNOWN/ OTHER %
1	BEDFORD	10	10.0	0.0	60.0	30.0
1	BOSTON	78	1.3	47.4	41.0	10.3
1	MANCHESTER	14	7.1	42.9	50.0	0.0
2	ALBANY	45	2.2	77.8	6.7	13.3
2	BATH	5	0.0	100.0	0.0	0.0
2	BUFFALO	56	1.8	58.9	12.5	26.8
2	CANANDAIGUA	26	3.8	42.3	26.9	26.9
2	SYRACUSE	32	3.1	34.4	46.9	15.6
3	BRONX	7	0.0	100.0	0.0	0.0
3	BROOKLYN	5	0.0	80.0	0.0	20.0
3	EAST ORANGE	29	6.9	27.6	37.9	27.6
4	LEBANON	49	0.0	44.9	14.3	40.8
4	PHILADELPHIA	51	0.0	60.8	29.4	9.8
4	PITTSBURGH	80	1.3	56.3	25.0	17.5
4	WILKES BARRE	74	0.0	37.8	36.5	25.7
5	BALTIMORE	36	2.8	58.3	27.8	11.1
5	PERRY POINT	38	0.0	81.6	13.2	5.3
5	WASHINGTON	89	0.0	32.6	44.9	22.5
6	HAMPTON	34	0.0	61.8	29.4	8.8
6	SALISBURY	41	4.9	82.9	9.8	2.4
7	ATLANTA	109	0.9	2.8	56.9	39.4
7	AUGUSTA	50	0.0	62.0	8.0	30.0
7	BIRMINGHAM	469	0.0	9.2	61.1	29.7
7	CHARLESTON	138	1.4	47.8	37.0	13.8
7	TUSKEGEE	23	8.7	26.1	26.1	39.1
8	MIAMI	30	3.3	50.0	23.3	23.3
8	TAMPA	55	0.0	47.3	25.5	27.3
9	HUNTINGTON	21	14.3	52.4	9.5	23.8
9	LEXINGTON	6	0.0	66.7	16.7	16.7
9	LOUISVILLE	64	0.0	14.1	64.1	21.9
9	MOUNTAIN HOME	118	0.0	23.7	30.5	45.8
9	NASHVILLE	101	5.9	46.5	18.8	28.7
10	CINCINNATI	55	1.8	14.5	34.5	49.1
10	CLEVELAND	125	3.2	30.4	48.0	18.4
10	DAYTON	40	12.5	55.0	0.0	32.5
10	NE OHIO	40	2.5	42.5	17.5	37.5
11	BATTLE CREEK	8	0.0	25.0	37.5	37.5
11	DETROIT	26	0.0	11.5	61.5	26.9
11	INDIANAPOLIS	78	14.1	17.9	39.7	28.2
11	TOLEDO	62	1.6	61.3	14.5	22.6
12	CHICAGO WS	27	11.1	22.2	33.3	33.3
12	HINES	50	6.0	36.0	32.0	26.0
13	FARGO	27	0.0	48.1	33.3	18.5
13	MINNEAPOLIS	60	0.0	33.3	45.0	21.7
15	KANSAS CITY	46	0.0	47.8	17.4	34.8
15	SAINT LOUIS	40	12.5	60.0	20.0	7.5
16	HOUSTON	61	0.0	44.3	1.6	54.1
16	JACKSON	54	3.8	26.4	47.2	22.6
16	LITTLE ROCK	188	0.0	47.9	35.1	17.0
16	NEW ORLEANS	122	5.7	26.2	46.7	21.3
16	OKLAHOMA CITY	79	1.3	45.6	25.3	27.8
17	DALLAS	61	9.8	32.8	29.5	27.9
17	SAN ANTONIO	174	6.3	59.2	13.8	20.7
18	PHOENIX	96	0.0	54.2	13.5	32.3
18	TUCSON	88	4.5	21.6	47.7	26.1
19	CHEYENNE	62	1.6	41.0	41.0	16.4
19	DENVER	102	2.9	39.2	37.3	20.6
19	SALT LAKE CITY	70	5.7	47.1	28.6	18.6
20	PORTLAND	40	10.0	55.0	17.5	17.5
20	ROSEBURG	69	14.5	47.8	17.4	20.3
20	SPOKANE	83	6.0	28.9	49.4	15.7
20	WALLA WALLA	46	4.3	15.2	47.8	32.6
21	SAN FRANCISCO	60	1.7	28.3	38.3	31.7
22	GREATER LOS ANGELES	578	1.0	12.1	53.8	33.0
22	LONG BEACH	32	0.0	31.3	34.4	34.4
22	SAN DIEGO	76	4.0	22.7	33.3	40.0
ALL SITES		4,808	2.7	34.2	37.0	26.0
SITE AVERAGE		73	3.4	43.2	29.5	23.9
SITE STD. DEV.		89	4.2	21.3	16.6	11.3

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	SITE	DISCHARGES N	EMPLOYED %	VETERANS INDUSTR. %	DISABLED/ RETIRED %	UN- EMPLOYED %	TRAINING/ VOLUNTEER %	OTHER %
1	BEDFORD†	10	0.0	77.8	0.0	0.0	0.0	22.2
1	BOSTON	78	50.0	17.1	14.5	13.2	3.9	1.3
1	MANCHESTER†	14	57.1	0.0	42.9	0.0	0.0	0.0
2	ALBANY	45	27.3	22.7	29.5	13.6	0.0	6.8
2	BATH	5	20.0 *	0.0	0.0	80.0	0.0	0.0
2	BUFFALO	56	10.7 *	39.3	21.4	17.9	7.1	3.6
2	CANANDAIGUA	26	26.9	0.0	11.5	34.6	26.9	0.0
2	SYRACUSE	32	43.8	28.1	15.6	9.4	3.1	0.0
3	BRONX	7	42.9	14.3	14.3	28.6	0.0	0.0
3	BROOKLYN	5	0.0 *	0.0	40.0	0.0	40.0	20.0
3	EAST ORANGE	29	17.9 *	0.0	60.7	14.3	3.6	3.6
4	LEBANON	49	43.8	4.2	16.7	22.9	2.1	10.4
4	PHILADELPHIA	51	16.7 *	4.2	2.1	77.1	0.0	0.0
4	PITTSBURGH	80	51.9	20.3	15.2	7.6	1.3	3.8
4	WILKES BARRE	74	40.5	0.0	29.7	23.0	4.1	2.7
5	BALTIMORE	36	41.7	2.8	11.1	25.0	5.6	13.9
5	PERRY POINT	38	75.0	0.0	11.1	11.1	0.0	2.8
5	WASHINGTON	89	14.6 *	13.5	30.3	31.5	3.4	6.7
6	HAMPTON	34	63.6	0.0	24.2	12.1	0.0	0.0
6	SALISBURY	41	85.4	0.0	7.3	4.9	2.4	0.0
7	ATLANTA	109	14.0 *	42.1	0.9	7.5	1.9	33.6
7	AUGUSTA	50	82.0	4.0	0.0	14.0	0.0	0.0
7	BIRMINGHAM	469	31.7	10.3	10.3	19.3	1.9	26.6
7	CHARLESTON	138	40.6	15.2	26.8	13.0	0.7	3.6
7	TUSKEGEE	23	60.9	0.0	0.0	21.7	0.0	17.4
8	MIAMI	30	46.7	30.0	6.7	13.3	0.0	3.3
8	TAMPA	55	25.9	16.7	33.3	16.7	0.0	7.4
9	HUNTINGTON	21	57.1	0.0	14.3	23.8	4.8	0.0
9	LEXINGTON†	6	33.3	0.0	50.0	0.0	0.0	16.7
9	LOUISVILLE	64	35.5	0.0	12.9	24.2	4.8	22.6
9	MOUNTAIN HOME	118	51.3	0.0	10.3	32.5	0.0	6.0
9	NASHVILLE	101	48.5	5.9	17.8	20.8	0.0	6.9
10	CINCINNATI	55	30.9	0.0	18.2	30.9	5.5	14.5
10	CLEVELAND	125	35.5	25.8	10.5	25.0	3.2	0.0
10	DAYTON	40	80.0	0.0	0.0	17.5	0.0	2.5
10	NE OHIO†	40	30.0	2.5	7.5	42.5	5.0	12.5
11	BATTLE CREEK†	8	37.5	0.0	0.0	12.5	0.0	50.0
11	DETROIT	26	34.6	0.0	3.8	23.1	7.7	30.8
11	INDIANAPOLIS	78	51.9	13.0	15.6	16.9	2.6	0.0
11	TOLEDO	62	45.2	3.2	21.0	25.8	0.0	4.8
12	CHICAGO WS	27	22.2	0.0	18.5	55.6	0.0	3.7
12	HINES	50	32.0	22.0	30.0	12.0	0.0	4.0
13	FARGO	27	81.5	0.0	7.4	3.7	0.0	7.4
13	MINNEAPOLIS	60	25.0	18.3	1.7	53.3	0.0	1.7
15	KANSAS CITY	46	60.9	21.7	0.0	8.7	4.3	4.3
15	SAINT LOUIS	40	65.0	2.5	12.5	15.0	2.5	2.5
16	HOUSTON	61	60.7	8.2	4.9	11.5	0.0	14.8
16	JACKSON	54	32.1	9.4	9.4	30.2	1.9	17.0
16	LITTLE ROCK	188	45.7	18.1	25.5	10.6	0.0	0.0
16	NEW ORLEANS	122	34.4	0.0	20.5	37.7	0.0	7.4
16	OKLAHOMA CITY	79	34.6	29.5	10.3	10.3	2.6	12.8
17	DALLAS	61	30.0	30.0	8.3	10.0	8.3	13.3
17	SAN ANTONIO	174	57.5	7.5	19.0	12.6	1.1	2.3
18	PHOENIX	96	44.2	1.1	42.1	9.5	1.1	2.1
18	TUCSON	88	22.4	11.8	25.9	20.0	2.4	17.6
19	CHEYENNE	62	32.3	0.0	19.4	46.8	0.0	1.6
19	DENVER	102	58.8	1.0	26.5	8.8	0.0	4.9
19	SALT LAKE CITY	70	73.9	1.4	5.8	7.2	0.0	11.6
20	PORTLAND	40	10.3 *	2.6	76.9	10.3	0.0	0.0
20	ROSEBURG	69	49.3	0.0	24.6	17.4	1.4	7.2
20	SPOKANE	83	24.7	1.2	40.7	24.7	0.0	8.6
20	WALLA WALLA	46	32.6	8.7	28.3	15.2	6.5	8.7
21	SAN FRANCISCO	60	18.3 *	15.0	23.3	21.7	6.7	15.0
22	GREATER LOS ANGELES	578	20.2 *	2.9	3.5	48.1	1.2	24.0
22	LONG BEACH	32	40.6	9.4	12.5	37.5	0.0	0.0
22	SAN DIEGO	76	18.7 *	1.3	32.0	22.7	8.0	17.3
	ALL SITES	4,808	37.6	9.6	16.3	23.4	2.0	11.1
	SITE AVERAGE	73	40.5	9.1	17.8	21.9	3.0	7.6
	SITE STD. DEV.	89	19.8	11.0	14.5	15.8	6.3	8.3

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	SITE	DISCHARGES N	PROBLEM @ ADM. %	IMPROV. @ DC** %	FOLLOW-UP TX,** %
1	BEDFORD†	10	100.0	66.7	70.0
1	BOSTON	78	85.9	74.6	94.0
1	MANCHESTER†	14	78.6	100.0	100.0
2	ALBANY	45	55.6	72.0	72.0
2	BATH	5	40.0	50.0 *	100.0
2	BUFFALO	56	78.6	76.7	90.9
2	CANANDAIGUA	26	84.6	77.3	95.5
2	SYRACUSE	32	90.6	79.3	96.6
3	BRONX	7	42.9	66.7	100.0
3	BROOKLYN	5	60.0	100.0	100.0
3	EAST ORANGE	29	69.0	55.0 *	80.0
4	LEBANON	49	79.6	84.6	100.0
4	PHILADELPHIA	51	98.0	86.0	98.0
4	PITTSBURGH	80	65.0	75.0	98.1
4	WILKES BARRE	74	68.9	66.0	82.4
5	BALTIMORE	36	88.9	62.5 *	87.5
5	PERRY POINT	38	89.5	81.3	91.2
5	WASHINGTON	89	62.9	80.4	78.6
6	HAMPTON	34	82.4	78.6	82.1
6	SALISBURY	41	100.0	80.5	100.0
7	ATLANTA	109	97.2	81.0	64.8 *
7	AUGUSTA	50	84.0	71.4	95.2
7	BIRMINGHAM	469	98.9	67.5	69.4 *
7	CHARLESTON	138	84.8	83.6	93.2
7	TUSKEGEE	23	95.7	59.1 *	90.9
8	MIAMI	30	93.3	64.3	100.0
8	TAMPA	55	90.9	79.6	72.0
9	HUNTINGTON	21	95.2	80.0	75.0
9	LEXINGTON†	6	33.3	50.0	50.0
9	LOUISVILLE	64	96.9	82.0	85.5
9	MOUNTAIN HOME	118	92.4	75.2	48.6 *
9	NASHVILLE	101	91.1	64.1	59.8 *
10	CINCINNATI	55	96.4	58.5 *	50.9 *
10	CLEVELAND	125	99.2	82.9	91.1
10	DAYTON	40	97.5	87.2	100.0
10	NE OHIO†	40	95.0	45.9	60.5
11	BATTLE CREEK†	8	62.5	50.0	40.0
11	DETROIT	26	65.4	88.2	76.5
11	INDIANAPOLIS	78	71.8	82.1	96.4
11	TOLEDO	62	85.5	92.5	88.7
12	CHICAGO WS	27	66.7	61.1 *	66.7 *
12	HINES	50	50.0	48.0 *	88.0
13	FARGO	27	100.0	74.1	77.8
13	MINNEAPOLIS	60	98.3	52.5 *	91.5
15	KANSAS CITY	46	93.5	79.1	97.7
15	SAINT LOUIS	40	90.0	71.4	77.8
16	HOUSTON	61	98.4	82.8	58.3 *
16	JACKSON	54	90.7	77.6	79.2
16	LITTLE ROCK	188	93.1	78.9	99.4
16	NEW ORLEANS	122	86.9	81.0	77.4
16	OKLAHOMA CITY	79	81.0	81.0	73.4
17	DALLAS	61	63.9	81.6	84.6
17	SAN ANTONIO	174	74.7	78.5	96.9
18	PHOENIX	96	57.3	54.9 *	83.6
18	TUCSON	88	92.0	72.5	76.5
19	CHEYENNE	62	87.1	77.8	81.5
19	DENVER	102	86.3	85.2	92.0
19	SALT LAKE CITY	70	98.6	78.8	69.6 *
20	PORTLAND	40	65.0	65.2	80.0
20	ROSEBURG	69	56.5	68.4	82.1
20	SPOKANE	83	96.4	85.9	87.5
20	WALLA WALLA	46	89.1	87.8	70.7
21	SAN FRANCISCO	60	96.7	60.3 *	79.3
22	GREATER LOS ANGELES	578	77.7	84.2	73.1
22	LONG BEACH	32	34.4	45.5 *	81.8
22	SAN DIEGO	76	78.9	66.7	61.7 *
ALL SITES		4,808	84.4	75.7	80.0
SITE AVERAGE		73	81.7	74.2	83.5
SITE STD. DEV.		89	16.6	11.5	13.1

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

**Includes only veterans who were admitted with problem.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	SITE	DISCHARGES N	@ ADM. %	IMPROV. @DC** %	FOLLOW-UP TX.** %
1	BEDFORD†	10	40.0	100.0	75.0
1	BOSTON	78	39.7	67.7	93.5
1	MANCHESTER†	14	42.9	100.0	100.0
2	ALBANY	45	31.1	71.4	78.6
2	BATH	5	80.0	75.0	100.0
2	BUFFALO	56	71.4	77.5	90.0
2	CANANDAIGUA	26	80.8	71.4	95.2
2	SYRACUSE	32	81.3	73.1	96.2
3	BRONX	7	42.9	66.7	100.0
3	BROOKLYN	5	80.0	75.0	100.0
3	EAST ORANGE	29	51.7	57.1 *	73.3
4	LEBANON	49	63.3	87.1	96.8
4	PHILADELPHIA	51	100.0	86.3	98.0
4	PITTSBURGH	80	63.8	78.4	98.0
4	WILKES BARRE	74	36.5	63.0 *	85.2
5	BALTIMORE	36	77.8	64.3	85.7
5	PERRY POINT	38	76.3	78.6	93.1
5	WASHINGTON	89	66.3	76.3	78.0
6	HAMPTON	34	79.4	77.8	77.8
6	SALISBURY	41	100.0	78.0	100.0
7	ATLANTA	109	92.7	82.0	66.0 *
7	AUGUSTA	50	74.0	62.2 *	97.3
7	BIRMINGHAM	469	88.5	65.3	68.0 *
7	CHARLESTON	138	52.9	79.2	91.8
7	TUSKEGEE	23	91.3	57.1 *	90.5
8	MIAMI	30	73.3	63.6	100.0
8	TAMPA	55	69.1	78.4	73.7
9	HUNTINGTON	21	52.4	81.8	100.0
9	LEXINGTON†	6	16.7	100.0	100.0
9	LOUISVILLE	64	85.9	81.5	92.7
9	MOUNTAIN HOME	118	66.1	78.2	43.6 *
9	NASHVILLE	101	64.4	67.7	61.5 *
10	CINCINNATI	55	80.0	59.1 *	54.5 *
10	CLEVELAND	125	96.8	83.3	91.7
10	DAYTON	40	85.0	88.2	100.0
10	NE OHIO†	40	75.0	55.2	63.3
11	BATTLE CREEK†	8	12.5	0.0	100.0
11	DETROIT	26	96.2	88.0	80.0
11	INDIANAPOLIS	78	50.0	70.3	89.7
11	TOLEDO	62	75.8	91.5	91.5
12	CHICAGO WS	27	66.7	61.1 *	72.2
12	HINES	50	48.0	54.2 *	87.5
13	FARGO	27	11.1	100.0	100.0
13	MINNEAPOLIS	60	63.3	55.3 *	92.1
15	KANSAS CITY	46	69.6	84.4	96.9
15	SAINT LOUIS	40	75.0	70.0	73.3
16	HOUSTON	61	83.6	78.4	60.8 *
16	JACKSON	54	64.8	80.0	73.5
16	LITTLE ROCK	188	77.7	82.2	99.3
16	NEW ORLEANS	122	65.6	85.0	78.8
16	OKLAHOMA CITY	79	75.9	83.1	76.7
17	DALLAS	61	78.7	74.5	79.2
17	SAN ANTONIO	174	48.3	76.2	96.4
18	PHOENIX	96	49.0	58.5 *	89.4
18	TUCSON	88	51.1	68.9	71.1
19	CHEYENNE	62	24.2	73.3	86.7
19	DENVER	102	57.8	84.7	88.1
19	SALT LAKE CITY	70	74.3	75.5	67.3 *
20	PORTLAND	40	37.5	58.3 *	71.4
20	ROSEBURG	69	40.6	53.6 *	78.6
20	SPOKANE	83	42.2	84.8	88.6
20	WALLA WALLA	46	52.2	83.3	62.5 *
21	SAN FRANCISCO	60	96.7	58.6 *	79.3
22	GREATER LOS ANGELES	578	84.3	83.7	71.6
22	LONG BEACH	32	34.4	81.8	81.8
22	SAN DIEGO	76	61.8	66.0	57.4 *
	ALL SITES	4,808	69.5	75.5	79.2
	SITE AVERAGE	73	66.4	74.1	83.8
	SITE STD. DEV.	89	20.0	10.6	13.7

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

**Includes only veterans who were admitted with problem.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	SITE	DISCHARGES	@ ADM.	IMPROV.	FOLLOW-UP
		N	%	@DC**	TX.**
1	BEDFORD†	10	80.0	14.3	62.5
1	BOSTON	78	82.1	57.8	89.1
1	MANCHESTER†	14	35.7	40.0	60.0
2	ALBANY	45	51.1	78.3	87.0
2	BATH	5	20.0	100.0	100.0
2	BUFFALO	56	48.2	77.8	96.3
2	CANANDAIGUA	26	26.9	28.6 *	57.1 *
2	SYRACUSE	32	37.5	58.3	100.0
3	BRONX	7	71.4	80.0	100.0
3	BROOKLYN	5	80.0	75.0	100.0
3	EAST ORANGE	29	86.2	56.0	92.0
4	LEBANON	49	44.9	90.9	100.0
4	PHILADELPHIA	51	100.0	88.2	98.0
4	PITTSBURGH	80	86.3	73.9	98.6
4	WILKES BARRE	74	91.9	68.7	70.6
5	BALTIMORE	36	58.3	61.9	90.5
5	PERRY POINT	38	73.7	92.6	100.0
5	WASHINGTON	89	60.7	63.0	83.3
6	HAMPTON	34	50.0	64.7	88.2
6	SALISBURY	41	14.6	66.7	100.0
7	ATLANTA	109	14.7	66.7	66.7 *
7	AUGUSTA	50	58.0	82.8	93.1
7	BIRMINGHAM	469	26.4	64.5	69.4 *
7	CHARLESTON	138	39.9	74.5	94.5
7	TUSKEGEE	23	87.0	70.0	90.0
8	MIAMI	30	60.0	61.1	100.0
8	TAMPA	55	80.0	81.8	84.1
9	HUNTINGTON	21	81.0	64.7	82.4
9	LEXINGTON†	6	66.7	100.0	100.0
9	LOUISVILLE	64	65.6	65.9	88.1
9	MOUNTAIN HOME	118	33.9	70.0	37.5 *
9	NASHVILLE	101	25.7	30.8 *	61.5 *
10	CINCINNATI	55	36.4	50.0 *	70.0 *
10	CLEVELAND	125	92.0	85.2	94.8
10	DAYTON	40	37.5	80.0	100.0
10	NE OHIO†	40	37.5	26.7	80.0
11	BATTLE CREEK†	8	50.0	50.0	75.0
11	DETROIT	26	7.7	50.0 *	50.0 *
11	INDIANAPOLIS	78	55.1	67.4	86.0
11	TOLEDO	62	72.6	73.3	95.6
12	CHICAGO WS	27	44.4	50.0 *	58.3 *
12	HINES	50	88.0	43.2 *	97.7
13	FARGO	27	37.0	80.0	90.0
13	MINNEAPOLIS	60	10.0	16.7 *	66.7 *
15	KANSAS CITY	46	37.0	94.1	100.0
15	SAINT LOUIS	40	60.0	79.2	100.0
16	HOUSTON	61	26.2	73.3	50.0 *
16	JACKSON	54	29.6	81.3	81.3
16	LITTLE ROCK	188	56.9	84.1	99.1
16	NEW ORLEANS	122	45.9	82.1	83.9
16	OKLAHOMA CITY	79	50.6	74.4	70.0 *
17	DALLAS	61	75.4	73.3	89.1
17	SAN ANTONIO	174	53.4	72.0	93.5
18	PHOENIX	96	64.6	68.9	88.7
18	TUCSON	88	65.9	68.4	72.4
19	CHEYENNE	62	88.7	65.5	83.6
19	DENVER	102	48.0	77.6	93.9
19	SALT LAKE CITY	70	44.3	66.7	80.6
20	PORTLAND	40	77.5	72.4	93.3
20	ROSEBURG	69	73.9	86.3	88.2
20	SPOKANE	83	38.6	74.2	90.6
20	WALLA WALLA	46	56.5	84.6	76.9
21	SAN FRANCISCO	60	56.7	60.6	82.4
22	GREATER LOS ANGELES	578	22.1	84.8	72.7
22	LONG BEACH	32	37.5	33.3 *	91.7
22	SAN DIEGO	76	84.2	67.2	68.8 *
ALL SITES		4,808	48.5	71.7	84.8
SITE AVERAGE		73	54.6	69.4	84.9
SITE STD. DEV.		89	23.5	16.1	14.8

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

**Includes only veterans who were admitted with problem.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	SITE	DISCHARGES N	PLANNED FOLLOW-UP (%)	ACTUAL FOLLOW-UP (%)
1	BEDFORD†	10	70.0	100.0
1	BOSTON	77	90.9	61.0
1	MANCHESTER†	13	92.3	23.1
2	ALBANY	39	84.6	82.1
2	BATH	5	100.0	40.0 *
2	BUFFALO	52	90.4	82.7
2	CANANDAIGUA	24	95.8	75.0
2	SYRACUSE	32	96.9	71.9
3	BRONX	6	100.0	83.3
3	BROOKLYN	5	100.0	80.0
3	EAST ORANGE	29	89.7	55.2
4	LEBANON	48	97.9	79.2
4	PHILADELPHIA	51	98.0	64.7
4	PITTSBURGH	76	98.7	68.4
4	WILKES BARRE	73	78.1	47.9 *
5	BALTIMORE	34	88.2	47.1 *
5	PERRY POINT	37	91.9	75.7
5	WASHINGTON	89	82.0	77.5
6	HAMPTON	34	82.4	73.5
6	SALISBURY	41	100.0	41.5 *
7	ATLANTA	109	66.1	76.1
7	AUGUSTA	50	96.0	56.0
7	BIRMINGHAM	468	70.7	77.4
7	CHARLESTON	137	94.2	70.1
7	TUSKEGEE	23	91.3	47.8 *
8	MIAMI	30	100.0	73.3
8	TAMPA	55	80.0	60.0
9	HUNTINGTON	21	76.2	66.7
9	LEXINGTON†	5	80.0	0.0
9	LOUISVILLE	64	89.1	54.7
9	MOUNTAIN HOME	115	49.6	44.3 *
9	NASHVILLE	101	61.4	46.5 *
10	CINCINNATI	55	56.4	76.4
10	CLEVELAND	125	92.8	75.2
10	DAYTON	40	100.0	75.0
10	NE OHIO†	40	60.0	75.0
11	BATTLE CREEK†	6	50.0	16.7
11	DETROIT	26	76.9	92.3
11	INDIANAPOLIS	77	94.8	74.0
11	TOLEDO	61	93.4	50.8 *
12	CHICAGO WS	27	70.4	74.1
12	HINES	50	96.0	80.0
13	FARGO	27	85.2	77.8
13	MINNEAPOLIS	60	90.0	61.7
15	KANSAS CITY	46	97.8	71.7
15	SAINT LOUIS	40	85.0	25.0 *
16	HOUSTON	61	59.0	54.1
16	JACKSON	54	79.6	59.3
16	LITTLE ROCK	188	100.0	92.0
16	NEW ORLEANS	122	79.5	74.6
16	OKLAHOMA CITY	79	77.2	60.8
17	DALLAS	61	85.2	86.9
17	SAN ANTONIO	174	97.1	66.7
18	PHOENIX	86	88.4	54.7
18	TUCSON	86	79.1	70.9
19	CHEYENNE	62	88.7	67.7
19	DENVER	102	92.2	63.7
19	SALT LAKE CITY	70	71.4	37.1 *
20	PORTLAND	40	85.0	62.5
20	ROSEBURG	68	88.2	70.6
20	SPOKANE	83	88.0	78.3
20	WALLA WALLA	46	71.7	69.6
21	SAN FRANCISCO	60	80.0	60.0
22	GREATER LOS ANGELES	574	72.0	64.3
22	LONG BEACH	32	84.4	62.5
22	SAN DIEGO	76	67.1	72.4
ALL SITES		4,757	81.7	67.4
SITE AVERAGE		72	85.5	66.3
SITE STD. DEV.		89	12.2	13.9

Includes only veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual Follow-up percentages are based on stop codes registered within 30 days of discharge

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-9V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	DISCHARGES N	PLANNED FOLLOW-UP (%)	ACTUAL FOLLOW-UP (%)
1	100	89.0	60.0
2	152	91.4	77.6
3	40	92.5	62.5
4	248	92.3	63.7
5	160	85.6	70.6
6	75	92.0	56.0
7	787	76.4	73.7
8	85	87.1	64.7
9	306	64.1	48.0
10	260	81.2	75.4
11	170	90.0	66.5
12	77	87.0	77.9
13	87	88.5	66.7
15	86	91.9	50.0
16	504	84.3	74.8
17	235	94.0	71.9
18	172	83.7	62.8
19	234	85.0	56.8
20	237	84.4	71.7
21	60	80.0	60.0
22	682	72.0	65.1
	4,757	81.7	67.4
	227	85.4	65.5
	201	7.5	8.5

Includes only veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual Follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	SITE	DISCHARGES N	@ ADM. %	IMPROV. @DC** %	FOLLOW-UP TX.** %
1	BEDFORD†	10	60.0	0.0	50.0
1	BOSTON	78	16.7	46.2	100.0
1	MANCHESTER†	14	42.9	33.3	100.0
2	ALBANY	45	15.6	50.0	85.7
2	BATH	5	20.0	100.0	100.0
2	BUFFALO	56	69.6	74.4	94.9
2	CANANDAIGUA	26	42.3	72.7	100.0
2	SYRACUSE	32	31.3	40.0 *	100.0
3	BRONX	7	57.1	100.0	100.0
3	BROOKLYN	5	60.0	33.3 *	100.0
3	EAST ORANGE	29	44.8	23.1 *	100.0
4	LEBANON	49	63.3	87.1	100.0
4	PHILADELPHIA	51	7.8	75.0	75.0 *
4	PITTSBURGH	80	76.3	65.6	100.0
4	WILKES BARRE	74	64.9	62.5	85.4
5	BALTIMORE	36	55.6	70.0	95.0
5	PERRY POINT	38	63.2	91.7	100.0
5	WASHINGTON	89	78.7	52.9	88.6
6	HAMPTON	34	2.9	100.0	100.0
6	SALISBURY	41	19.5	62.5	100.0
7	ATLANTA	109	11.0	54.5	81.8
7	AUGUSTA	50	56.0	78.6	96.4
7	BIRMINGHAM	469	11.1	76.9	82.7
7	CHARLESTON	138	42.8	61.0	98.3
7	TUSKEGEE	23	60.9	42.9	92.9
8	MIAMI	30	50.0	53.3	93.3
8	TAMPA	55	85.5	84.8	95.7
9	HUNTINGTON	21	66.7	64.3	78.6
9	LEXINGTON†	6	0.0	N/A	N/A
9	LOUISVILLE	64	68.8	74.4	90.9
9	MOUNTAIN HOME	118	15.3	27.8 *	72.2 *
9	NASHVILLE	101	15.8	31.3 *	87.5
10	CINCINNATI	55	38.2	52.4	71.4 *
10	CLEVELAND	125	92.0	89.6	93.9
10	DAYTON	40	25.0	90.0	100.0
10	NE OHIO†	40	30.0	41.7	83.3
11	BATTLE CREEK†	8	75.0	40.0	50.0
11	DETROIT	26	57.7	86.7	80.0
11	INDIANAPOLIS	78	48.7	54.1	86.8
11	TOLEDO	62	88.7	92.7	94.5
12	CHICAGO WS	27	48.1	23.1 *	46.2 *
12	HINES	50	18.0	55.6	100.0
13	FARGO	27	25.9	85.7	85.7
13	MINNEAPOLIS	60	15.0	33.3 *	88.9
15	KANSAS CITY	46	69.6	37.5 *	59.4 *
15	SAINT LOUIS	40	80.0	75.0	93.8
16	HOUSTON	61	52.5	53.3	71.9 *
16	JACKSON	54	27.8	20.0 *	93.3
16	LITTLE ROCK	188	50.0	91.5	100.0
16	NEW ORLEANS	122	18.0	77.3	90.9
16	OKLAHOMA CITY	79	55.7	42.9	75.0 *
17	DALLAS	61	47.5	74.1	89.7
17	SAN ANTONIO	174	56.9	56.1	94.9
18	PHOENIX	96	77.1	82.2	91.9
18	TUCSON	88	50.0	52.3	79.5
19	CHEYENNE	62	83.9	50.0	94.2
19	DENVER	102	9.8	90.0	70.0 *
19	SALT LAKE CITY	70	31.4	61.9	68.2 *
20	PORTLAND	40	35.0	64.3	92.9
20	ROSEBURG	69	39.1	51.9	88.9
20	SPOKANE	83	32.5	59.3	96.3
20	WALLA WALLA	46	52.2	95.8	87.5
21	SAN FRANCISCO	60	83.3	55.1	84.0
22	GREATER LOS ANGELES	578	22.1	68.9	82.8
22	LONG BEACH	32	12.5	25.0 *	100.0
22	SAN DIEGO	76	38.2	58.6	79.3
ALL SITES		4,808	39.8	66.3	89.0
SITE AVERAGE		73	45.2	63.3	89.0
SITE STD. DEV.		89	24.2	21.6	11.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

**Includes only veterans who were admitted with problem.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	SITE	DISCHARGES	@ ADM.	IMPROV.	FOLLOW-UP
		N	%	@DC**	TX.**
				%	%
1	BEDFORD†	10	60.0	20.0	66.7
1	BOSTON	78	98.7	67.5	89.6
1	MANCHESTER†	14	92.9	76.9	76.9
2	ALBANY	45	75.6	64.7	52.9
2	BATH	5	100.0	60.0	80.0
2	BUFFALO	56	83.9	78.7	93.6
2	CANANDAIGUA	26	96.2	80.0	60.0
2	SYRACUSE	32	93.8	66.7	76.7
3	BRONX	7	71.4	60.0	80.0
3	BROOKLYN	5	80.0	100.0	100.0
3	EAST ORANGE	29	82.8	41.7 *	62.5
4	LEBANON	49	100.0	87.8	93.9
4	PHILADELPHIA	51	100.0	86.3	88.2
4	PITTSBURGH	80	100.0	72.5	98.8
4	WILKES BARRE	74	89.2	67.7	69.7
5	BALTIMORE	36	77.8	57.1	78.6
5	PERRY POINT	38	81.6	90.3	77.4
5	WASHINGTON	89	91.0	63.0	71.6
6	HAMPTON	34	2.9	0.0 *	0.0 *
6	SALISBURY	41	85.4	74.3	100.0
7	ATLANTA	109	19.3	65.0	65.0
7	AUGUSTA	50	96.0	93.8	91.7
7	BIRMINGHAM	469	92.3	54.7	66.1
7	CHARLESTON	138	60.1	67.5	68.7
7	TUSKEGEE	23	100.0	81.8	30.4 *
8	MIAMI	30	53.3	81.3	75.0
8	TAMPA	55	89.1	80.9	69.4
9	HUNTINGTON	21	61.9	75.0	23.1 *
9	LEXINGTON†	6	50.0	100.0	100.0
9	LOUISVILLE	64	90.6	73.7	63.2
9	MOUNTAIN HOME	118	99.2	60.7	11.1 *
9	NASHVILLE	101	32.7	42.4 *	39.4 *
10	CINCINNATI	55	87.3	56.3	60.4
10	CLEVELAND	125	96.8	84.2	90.9
10	DAYTON	40	100.0	90.0	100.0
10	NE OHIO†	40	67.5	44.4	55.6
11	BATTLE CREEK†	8	100.0	37.5	25.0
11	DETROIT	26	34.6	87.5	77.8
11	INDIANAPOLIS	78	92.3	65.3	76.4
11	TOLEDO	62	22.6	42.9 *	42.9 *
12	CHICAGO WS	27	22.2	33.3 *	66.7
12	HINES	50	30.0	53.3	33.3 *
13	FARGO	27	55.6	73.3	40.0 *
13	MINNEAPOLIS	60	100.0	50.0	85.0
15	KANSAS CITY	46	100.0	87.0	95.7
15	SAINT LOUIS	40	48.7	73.7	68.4
16	HOUSTON	61	85.2	73.1	46.2
16	JACKSON	54	46.3	36.0 *	68.0
16	LITTLE ROCK	188	83.5	84.1	99.4
16	NEW ORLEANS	122	28.7	62.9	71.4
16	OKLAHOMA CITY	79	41.8	67.7	60.6
17	DALLAS	61	90.2	75.9	70.9
17	SAN ANTONIO	174	64.4	69.6	62.5
18	PHOENIX	96	3.1	33.3 *	33.3 *
18	TUCSON	88	83.0	69.4	61.6
19	CHEYENNE	62	45.2	35.7 *	39.3 *
19	DENVER	102	81.4	78.3	91.6
19	SALT LAKE CITY	70	38.6	57.7	51.9
20	PORTLAND	40	62.5	65.2	83.3
20	ROSEBURG	69	88.4	83.3	60.7
20	SPOKANE	83	20.5	23.5 *	41.2 *
20	WALLA WALLA	46	91.3	80.0	66.7
21	SAN FRANCISCO	60	98.3	58.6	76.3
22	GREATER LA	578	74.4	83.9	57.7
22	LONG BEACH	32	15.6	20.0 *	80.0
22	SAN DIEGO	76	92.1	58.6	55.7
ALL SITES		4,808	72.4	69.8	69.0
SITE AVERAGE		73	71.0	65.7	67.1
SITE STD. DEV.		89	28.9	19.6	22.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

**Includes only veterans who were admitted with problem.

† Sites newly funded in FY 2000 are not included in the calculation of site average or site standard deviation nor are outlying values indicated.

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES,
CRITICAL OUTCOME MEASURES

		SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED) ^a
SITE Median		50.00%	72.95%	44.90%	50.00%	73.33%	79.31%	70.93%	
SITE Average		52.28%	71.29%	34.17%	47.36%	72.21%	76.02%	67.50%	
VISN	SITE								
1	BOSTON	-8.20%	12.91%	-2.93%	27.81%	-11.12%	5.31%	2.55%	-0.01
2	ALBANY	18.08%	10.00%	35.57%	7.28%	10.74%	3.60%	18.44%	0.62
2	BATH	39.51%	30.68%	44.71%	-19.45%	34.81%	9.71%	-24.53%	0.62
2	BUFFALO	2.96%	-2.14%	17.28%	0.00%	9.05%	7.60%	15.90%	0.24
2	CANANDAIGUA	11.49%	-7.86%	1.59%	-19.52%	-40.53% *	4.48%	6.86%	-0.61 *
2	SYRACUSE	16.05%	4.86%	-13.11%	28.63%	-13.02%	0.00%	11.97%	0.19
3	BRONX	51.55%	29.67%	58.13%	9.05%	4.87%	-16.27%	10.87%	0.82
3	BROOKLYN	33.32%	10.11%	22.12%	-17.27%	15.54%	36.10%	13.52%	0.96
3	EAST ORANGE	-11.94%	-9.14%	-15.03%	-12.75%	-5.14%	-14.66%	-11.11%	-1.00 *
4	LEBANON	-7.97%	-11.94%	0.00%	3.57%	19.04%	13.01%	13.56%	0.16
4	PHILADELPHIA	-0.22%	20.29%	18.19%	-22.79% *	19.59%	19.23%	-5.74%	0.16
4	PITTSBURGH	-5.67%	7.20%	14.41%	30.55%	7.63%	5.63%	0.19%	0.25
4	WILKES-BARRE	-2.85%	0.15%	-1.55%	6.72%	0.72%	-4.34%	-19.39% *	-0.49
5	BALTIMORE	1.18%	13.84%	19.11%	-3.18%	-1.63%	-5.20%	-22.23% *	-0.43
5	PERRY POINT	22.24%	22.59%	33.01%	37.14%	26.36%	13.02%	6.37%	1.17
5	WASHINGTON	-3.58%	6.94%	-7.50%	-5.36%	-6.77%	12.17%	11.70%	-0.07
6	HAMPTON	20.56%	20.77%	19.44%	26.34%	0.06%	13.70%	4.21%	0.70
6	SALISBURY	25.97%	25.17%	43.02%	37.00%	-0.56%	14.07%	-23.12% *	0.66
7	ATLANTA	5.56%	-9.21%	-35.53% *	10.25%	-2.28%	15.31%	9.54%	0.01
7	AUGUSTA	-0.76%	-1.82%	20.21%	37.52%	13.29%	4.20%	-9.96%	0.25
7	BIRMINGHAM	6.31%	-1.24%	-31.23% *	3.05%	-6.34%	-1.44%	11.36%	-0.23
7	CHARLESTON	10.70%	12.33%	5.61%	19.55%	6.93%	14.59%	4.74%	0.50
7	TUSKEGEE	-17.26%	-18.83%	-19.12%	23.36%	0.49%	-2.45%	-11.60%	-0.59 *
8	MIAMI	0.49%	4.34%	7.71%	33.99%	-5.40%	-7.95%	7.64%	0.07
8	TAMPA	-10.11%	2.49%	4.93%	1.22%	11.00%	12.22%	-5.76%	-0.09
9	HUNTINGTON	-12.57%	-10.58%	9.24%	18.54%	-3.03%	12.64%	3.68%	-0.05
9	LOUISVILLE	1.99%	5.34%	-29.13% *	-3.63%	-7.09%	11.08%	-15.48% *	-0.43
9	MOUNTAIN HOME	-24.71% *	-15.63% *	-14.16% *	10.15%	1.77%	8.53%	-21.39% *	-0.70 *
9	NASHVILLE	-3.88%	-2.64%	10.25%	17.42%	-33.97% *	0.45%	-18.81% *	-0.66 *
10	CINCINNATI	-17.02% *	-25.62% *	-27.53% *	-8.27%	-15.71%	-8.00%	8.66%	-0.96 *
10	CLEVELAND	8.05%	5.63%	-10.39%	17.42%	14.11%	11.82%	10.09%	0.44
10	DAYTON	-7.92%	-14.70%	16.74%	33.53%	6.54%	18.40%	8.77%	0.38
11	DETROIT	24.21%	1.52%	-25.86% *	-15.17%	-0.50%	19.32%	27.38%	0.38
11	INDIANAPOLIS	-6.91%	-12.92% *	-22.42% *	23.78%	-1.73%	13.43%	7.08%	-0.02
11	TOLEDO	-22.47% *	5.70%	19.82%	9.36%	5.39%	26.55%	-17.33% *	-0.06
12	CHICAGO	2.44%	-15.69%	-18.78%	-19.59% *	-18.06%	-5.51%	8.04%	-0.74 *
12	HINES	-9.18%	-3.05%	-3.60%	17.92%	-26.18% *	-13.08%	9.54%	-0.55 *
13	FARGO	9.56%	10.88%	9.40%	38.53%	11.65%	5.49%	10.96%	0.66
13	MINNEAPOLIS	25.32%	8.06%	-7.96%	-8.48%	-47.47% *	-17.32% *	-0.37%	-0.74 *
15	KANSAS CITY	-17.08%	-6.36%	8.84%	35.30%	24.41%	8.56%	6.19%	0.33
15	SAINT LOUIS	-6.30%	6.67%	19.75%	20.39%	10.07%	-0.46%	-43.55% *	-0.41
16	HOUSTON	-1.42%	-21.47% *	5.54%	27.09%	17.71%	18.21%	-7.49%	0.22
16	JACKSON	19.55%	7.01%	-14.27%	2.03%	10.85%	12.17%	-7.76%	0.18
16	LITTLE ROCK	4.70%	13.12%	5.68%	21.34%	15.68%	13.07%	26.97%	0.78
16	NEW ORLEANS	15.17%	0.00%	-15.75% *	-8.25%	14.46%	16.40%	8.16%	0.26
16	OKLAHOMA CITY	10.32%	-0.30%	5.37%	22.96%	4.60%	11.98%	-6.01%	0.25
17	DALLAS	-14.38%	-5.32%	-5.17%	18.26%	0.00%	13.91%	20.04%	0.14
17	SAN ANTONIO	-3.40%	4.04%	18.89%	23.49%	3.22%	11.61%	-0.27%	0.24
18	PHOENIX	-3.43%	-4.50%	10.86%	9.57%	-1.37%	-11.00%	-11.99%	-0.48
18	TUCSON	5.83%	2.05%	-21.10% *	-8.02%	5.76%	7.48%	0.00%	-0.16
19	CHEYENNE	0.00%	14.67%	0.84%	0.21%	-4.07%	10.26%	-1.07%	-0.04
19	DENVER	11.22%	7.87%	-3.42%	24.07%	10.07%	20.76%	-9.04%	0.44
19	SALT LAKE	-0.96%	7.95%	12.09%	34.69%	7.56%	12.85%	-33.58% *	0.04
20	PORTLAND	-5.20%	-6.60%	6.57%	-4.59%	-1.08%	-1.36%	-15.12%	-0.56 *
20	ROSEBURG	4.99%	-6.78%	7.06%	16.32%	18.25%	0.85%	4.73%	0.21
20	SPOKANE	23.15%	8.84%	-9.71%	-15.36% *	11.97%	19.34%	13.37%	0.45
20	WALLA WALLA	5.95%	-10.86%	-23.46% *	4.03%	16.59%	19.24%	2.83%	0.17
21	SAN FRANCISCO	-3.36%	-8.53%	-13.67%	-8.14%	-20.88%	-16.48% *	-11.81%	-1.05 *
22	GREATER LA	7.70%	-4.41%	-29.90% *	-22.80% *	16.76%	16.37%	1.19%	-0.10
22	LONG BEACH	-4.60%	-15.00%	-11.71%	-0.88%	-46.66% *	-28.53% *	2.43%	-1.29 *
22	SAN DIEGO	-3.73%	-12.80%	-18.64% *	-12.18%	1.77%	5.54%	4.09%	-0.41

* Significant difference ($p < .05$) from median site in undesired direction, after adjusting for differences in patient characteristics.

^aZ scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-12V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	52.2%	73.8%	37.9%	49.3%	70.7%	73.1%	65.2%	
VA National Average	52.3%	71.3%	34.2%	47.4%	72.2%	76.0%	67.5%	
VISN								
1	-8.7%	12.7%	-1.2%	16.9%	-12.9%	-1.5%	1.1%	0.0
2	11.5%	2.6%	17.7%	-3.1%	-0.7%	-0.8%	10.7%	0.5
3	4.9%	0.0%	5.4%	-19.7% *	-1.7%	-12.5%	-5.5%	-0.4
4	-4.8%	3.7%	10.8%	-2.3%	7.2%	1.1%	-6.8%	0.1
5	2.8%	11.7%	10.7%	-4.9%	0.4%	1.2%	1.6%	0.3
6	22.8%	23.4%	34.6%	23.8%	-1.7%	7.3%	-13.1% *	1.1
7	5.2%	-1.5%	-17.9% *	1.5%	-1.5%	-2.9%	5.6%	0.1
8	-8.3%	1.7%	7.6%	1.9%	4.2%	-2.3%	-4.0%	0.0
9	-12.7% *	-7.9%	-5.8%	0.0%	-11.4%	0.0%	-19.1% *	-0.8 *
10	-1.4%	-6.7%	-7.4%	4.1%	7.0%	1.4%	7.8%	0.3
11	-8.5%	-3.7%	-4.3%	2.3%	0.0%	12.8%	-0.4%	0.1
12	-5.2%	-8.1%	-6.7%	-6.4%	-25.9% *	-16.4% *	7.0%	-0.8 *
13	19.2%	8.7%	0.0%	-3.4%	-12.5%	-16.6% *	2.1%	0.0
15	-13.2%	-1.0%	16.6%	19.4%	13.5%	-2.3%	-17.6% *	0.0
16	8.1%	3.1%	1.3%	4.0%	10.8%	7.1%	6.6%	0.7
17	-7.0%	1.3%	14.8%	12.1%	0.4%	5.3%	3.5%	0.4
18	0.0%	-2.3%	-1.1%	-8.7%	-0.9%	-8.4%	-7.4%	-0.4
19	3.7%	10.1%	3.8%	9.5%	0.7%	9.2%	-14.2% *	0.3
20	9.7%	-3.2%	-4.0%	-11.1% *	12.2%	6.0%	3.1%	0.4
21	-3.8%	-8.6%	-10.5%	-17.5% *	-23.1% *	-23.3% *	-13.5%	-1.4 *
22	4.6%	-6.4%	-23.5% *	-29.6% *	4.1%	5.6%	0.0%	-0.3

* Significant difference ($p < .05$) from median VISN in undesired direction, after adjusting for differences in patient characteristics.

~ Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

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CHAPTER 6

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since FY 94, VHA has awarded over \$52 million (186 grants) to support construction and renovation of program facilities, as well as the payment of per diem support to partner agencies¹. Many of these programs are still in planning and construction phases of development; however, when completed they will provide approximately 5,000 community beds for homeless veterans. The current report provides evaluation information on 64 programs that were operational in FY 2000².

B. Program Description

Funding provided by the Grant and Per Diem (GPD) program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide temporary housing in support of the transition to permanent housing. Veterans may spend time there following residential treatment in an HCHV contract facility. However, programs with alternate missions have been funded. For example, Louisville's housing program is intended largely for veterans who are *awaiting placement into* HCHV residential treatment. Therefore, veterans in this program are at an earlier phase of their course of treatment than in other programs. A program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

C. Monitoring

Although the missions of the programs differ somewhat, the monitoring of the GPD program is modeled after the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report at termination. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. Because the GPD is still in the implementation phase, no critical monitors of program performance have been established.

¹ VHA generally pays a maximum per diem of 50 percent of daily operating costs, up to a limit of \$19 per day. GPD programs must have a treatment population of at least 75 percent veterans.

² Per diem payments to service providers not originally funded through the VA Grants and Per Diem program (so-called "per diem only" programs were initiated during FY 2000; however there were too few admissions to these programs to include in this report.

D. Program Structure

As shown in Table 6-1, GPD programs provided 2,020 transitional housing beds in FY 2000. The programs admitted almost 4,500 veterans and had over 3,800 discharges. There are no VA staff specifically assigned to the GPD program. Rather, the GPD program is a housing resource for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers who do not have HCHV programs). Table 6-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 70 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of seven visits per veteran. The remaining 30 percent may receive their case management from the non-VA GPD program provider. It should also be recognized that VA clinicians may not report all of their work with GPD veterans using these two DSS identifiers.

E. Patient Characteristics

Table 6-3 presents several characteristics of GPD veterans at time of intake³. Most GPD programs operate at medical centers with HCHV programs, and the HCHV serves as the main referral source for GPD. Previous reports show that the characteristics of the GPD population are very similar to the larger HCHV population (see Table 3-1). The mean age of veterans in the GPD program is 46 years. Most veterans in the program (97 percent) are men. Almost half (56 percent) are African American, and most are either divorced (43 percent) or separated (17 percent).

With respect to report of three-year employment patterns at the time of outreach, approximately a third of the veterans said they were usually working full-time, and about a quarter were working part-time. This is slightly higher than seen in the larger HCHV. Yet, in the 30 days just before the intake assessment, the mean days worked by GPD veterans were only four, and over 70 percent earned less than \$500 in the 30 days prior to intake.

The GPD intake assessments collect information about the veteran's family situation at the time of intake. The information reinforces the separation from family that is characteristic of homeless males. About 94 percent of the veterans at intake were living alone. Less than five percent of veterans report that their families are participating in treatment with them. While about 33 percent of veterans at intake have children under the age of 18, less than one percent report children living with them.

As shown in Table 6-4, veterans in the GPD program report serious medical problems at intake. Oral / dental (33 percent) and orthopedic problems (31 percent) are the most common. Hypertension affects almost a fifth of GPD veterans and quite serious health disorders such as heart and pulmonary problems are reported. Over 65 percent are judged by the interviewing clinician to need medical treatment, which is comparable to the general HCHV population.

³ Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. On average, intake information is collected about 80 days before the admission to the GPD program.

Intake clinicians make preliminary diagnoses concerning substance abuse and psychiatric problems. Site variation in psychiatric and substance abuse problems is shown in Table 6-5. The majority of GPD clients (66 percent) are diagnosed with alcohol abuse or dependency; 57 percent are diagnosed with drug dependency. With respect to serious mental illness, 38 percent were assigned a diagnosis of a serious psychiatric problem (includes mood disorder, schizophrenia, other psychotic disorder or PTSD). Overall, almost 90 percent of the GPD veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. About 30 percent were assigned concomitant psychiatric and substance abuse disorders. These characteristics are largely representative of the larger HCHV group from which most GPD veterans are drawn, with substance abuse disorders slightly higher in the GPD population.

The homelessness at intake of the veterans in the program is displayed in Table 6-6. Although a small percent have become homeless only recently or are only at risk of homelessness, a considerable portion (38 percent) had been homeless for six months or more at the time of intake. On average, 14 days of the 30 days just prior to intake were spent homeless. As shown in Table 6-7, somewhat less than a third of the veterans in the program are encountered through outreach efforts; this percentage has decreased in each of the last two years, down from 56 percent in FY 98 to 31 percent in FY 2000. The percentage of veterans who are “self referred” to the GPD program has doubled since FY 98 (from 12 percent to 24 percent).

F. Length of Stay and Cost

Table 6-8 characterizes the 3,817 discharges from GPD with respect to length of stay and cost. The average length of stay overall is about 91 days; however there is considerable variability across sites. This is to be expected, as the mission of the programs are not identical. Because of this variability, the median length of stay is also presented. This shows that 50 percent of the veterans in GPD stay 46 days or less, with the shortest median stays occurring at Cross Roads in Cleveland (9.5 days) and New Directions in Greater Los Angeles (14 days). In contrast, there are nine programs that have median lengths of stay over six months. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2000, \$19). The average cost to VHA per episode in the GPD program was \$1,559 (median: \$760). Table 6-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Very few veterans (13) have exceeded this maximum; those that have are at the older programs.

G. Treatment Outcomes

Tables 6-9 through 6-13 describe the information reported at discharge from the GPD program. Table 6-9 shows that there is a relatively low percentage of “successful” discharges (defined as those where the veteran has actively participated in accordance with treatment goals). In the majority of cases (55 percent), veterans were discharged due to program rule violations, or the veteran left the program without consult. This has been a relatively consistent finding since the first summary of the GPD program was reported (FY 98). As in previous years, the national average is influenced by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from 0-80 across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 6-10. As noted previously, most veterans in the GPD have substance abuse or psychiatric problems; a slightly lower percentage of veterans who were admitted with substance abuse problems were discharged successfully. Overall, about 30 percent of GPD veterans are employed full time when they are discharged. About 30 percent are housed at discharge; another 26 percent go on to another form of treatment program. (Housing and employment outcomes by program are listed in Tables 6-11 and 6-12). Somewhat less than half of GPD veterans are rated as improving clinically at discharge, and almost three quarters have some sort of follow-up plan at discharge. (clinical improvement outcomes by program are listed in Table 6-13). These percentages are fairly low and certainly related to the high percentage of veterans who leave GPD programs involuntarily or without consult to program staff. Outcomes are uniformly more favorable for the relatively small group of veterans who have a successful discharge.

H. Outcomes in HCHV Contract Residential Treatment and the GPD Program

The HCHV contract residential treatment and GPD program evaluations are reported separately due to the different missions of these HCHV program components. Veterans are generally admitted to contract residential treatment with the goal of stabilizing active substance abuse or psychiatric problems; the program's main mission is treatment, not housing. In contrast, the GPD program's main mission is housing with varying levels of supportive services. Yet, as more GPD programs are established, some medical centers are developing a continuum of care that uses both contract residential treatment and GPD transitional housing services for their homeless veterans. The potential coordination of services between these two programs has not been reported to date. Tables 6-14 through 6-16 present data on the shared use of residential treatment and GPD services. A veteran's episodes of treatment in the two programs were linked together to determine total days in FY 2000 spent in the programs. Outcomes were reported for the last treatment episode in FY 2000 for each veteran. For example, if a veteran spent 60 days in contract residential treatment followed by 90 days in GPD housing, the total length of stay for that veteran would be 150 days, and only the outcomes from GPD would be reported in these tables.

Table 6-14 summarizes veterans served by HCHV residential treatment, GPD or both programs in FY 2000 (only the 31 sites that had both active residential treatment and GPD programs are included). The total number of veterans discharged by these programs was 4,249. The vast majority of these veterans (84 percent) had only one treatment episode during FY 2000. About 43 percent of the total veterans discharged were treated only in HCHV residential treatment, about 45 percent spent time only in GPD programs and 12 percent had a treatment episode in both programs during the fiscal year. The total length of stay was about 98 days. The total length of stay for the 12 percent of veterans (509 individuals) who had discharges from both programs was 149 days.

Table 6-15 summarizes the housing and employment status as reflected in the last discharge of FY 2000 from the combined RT-GPD discharge records. About half of the discharges came from GPD programs. The percentage of veterans domiciled (that is, independently housed or in a further treatment program like a halfway house) was about 60 percent. The percentage of veterans housed (which is a subset of those domiciled) was about 33 percent. About 42 percent of the veterans were employed at discharge. These overall averages are similar to those reported in the separate summaries of residential treatment and GPD (e.g., percent housed in RT is 34 percent in Table 5-2;

percent housed in GPD is 30 percent in Table 6-11). This is not unexpected because so many veterans contributing data to Table 6-15 had a single treatment episode during FY 2000.

Unexpectedly, the housing and employment outcomes for the veterans who had discharges from both programs in FY 2000 (509 veterans) were somewhat less favorable than observed in the larger group. About 20 percent of veterans who had discharges from both programs were housed following their last discharge; about 35 percent were employed. Thus it would appear that the group of veterans who are served by both programs are particularly difficult cases, as they spent many more days in treatment during FY 2000, but had poorer housing and employment outcomes. This conclusion is supported by comparison of the outcomes from this group's first discharge and final discharge in FY 2000 (not shown in tables). Upon first discharge, most veterans (70 percent) were continuing care in a halfway houses or other institutional setting, 10 percent of these veterans were housed, and the housing status of 21 percent was unknown. Upon final discharge, the percentage in continued treatment was 45 percent, 20 percent were housed, and 34 percent had unknown housing status. Thus many of the veterans were kept in treatment following their first episode, but a relatively high percentage left the program without consultation following the second episode (creating the high percentage of veterans with unknown housing status).

Table 6-16 summarizes clinical improvement ratings as reflected in the last discharge of FY 2000 from the combined RT-GPD discharge records. The percentage of veterans whose problems with alcohol improved was about 58 percent; the percentage of veterans whose mental health problems improved was about 56 percent. These levels of improvement are not as high as those observed in the overall RT program, but higher than reported for the overall GPD program (see Tables 5-6 and 6-13). About 66 percent of veterans who had discharges from both programs were improved on alcohol problems following their last discharge; about 62 percent were improved on mental health problems.

I. Summary

The GPD program continues to grow in regard to the number of programs providing services to veterans. Collectively, over 2,300 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. Housing, employment, and clinical improvement in "successful" discharges are very good; however the low percentage of such discharges in some programs keeps overall outcome levels low. This has been a consistent finding over the three years that the GPD program has been summarized in this report.

The combined analysis of RT and GPD programs shows that relatively few veterans are treated by both programs. Veterans who were treated in both programs during FY 2000 spent more total days in treatment, had better clinical improvement ratings and worse housing and employment outcomes. It may be that veterans spend time in both programs because their problems are especially difficult, and more program resources must be devoted to them.

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/00

VISN	SITE	STATE	SITE SCODE	PROGRAM NAME	PROGRAM START	# BEDS	FY00	
							ADMITS	DISCHARGES
1	Boston	MA	523	Vets Hospice Homestead	Oct-97	12	14	14
1	Boston	MA	523	Veterans Arms	Apr-99	10	6	5
1	Northampton	MA	631	Trans Vet II bldg 26	Nov-99	60	156	111
1	Northampton*	MA	631	Trans Vet I bldg 6	Jul-00	60	108	46
1	Providence	RI	650	Nickerson-Gateway to Independence	Dec-98	18	13	12
1	West Haven	CT	689	Spooner House	Jun-98	6	37	43
1	White River Jct	VT	405	Dodge Development Center	Sep-98	10	0	0
2	Albany	NY	500	Turner House	Aug-96	9	14	12
2	Canandaigua	NY	532	Richards House	Mar-00	59	0	0
3	Northport*	NY	632	Catherine Martin Inn	Aug-00	9	6	0
4	Coatesville	PA	542	Phila. Vets Multi-Serv Cntr	Jun-97	50	64	62
4	Philadelphia	PA	642	Veterans Haven	Aug-95	52	65	66
4	Pittsburgh	PA	645	Bill's House and Tour of Duty	Dec-99	20	17	11
4	Pittsburgh*	PA	645	VVLP	Jul-00	55	51	13
4	Wilkes Barre*	PA	693	Catholic Social Services, Inc	Jun-00	12	18	5
5	Baltimore	MD	512	McVets	Nov-98	80	33	20
5	Martinsburg	VA	613	Potomac Highlands	Dec-97	30	46	45
5	Perry Point	MD	641	Home of the Brave	Jan-97	15	55	49
5	Washington	DC	688	Southeast Veterans Service Center	Apr-00	30	46	17
6	Hampton	VA	590	Salvation Army Transitional Housing Program	Jul-99	60	256	218
6	Richmond	VA	652	Veterans Transitional Program	Aug-00	26	16	0
6	Salisbury	NC	659	Experiment in Self Reliance	Mar-99	5	5	3
6	Salisbury	NC	659	The Servant Center	May-00	25	1	0
7	Atlanta	GA	508	Harris House or VORC	Aug-99	48	14	16
7	Atlanta	GA	508	IMR Inc.	Apr-00	25	9	0
7	Charleston	SC	534	Good Neighbor Center	Feb-00	32	81	57
7	Columbia	SC	544	Alston Wilkes Veterans Home	Nov-96	17	26	26
8	Gainesville*	FL	573	(VSDTH) Vets Service Div. Trans. Housing	Jul-00	16	11	0
8	Tampa	FL	673	THAP-Vets Village	Jan-97	20	14	12
9	Louisville	KY	603	Genesis House	Jul-96	25	57	54
9	Memphis	TN	614	Breath of Life	Mar-97	40	124	117

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/00

VISN	SITE	STATE	SITE SCODE	PROGRAM NAME	PROGRAM START	# BEDS	ADMITTS	FY00 DISCHARGES
10	Brecksville	OH	541	Cross Roads	Jul-00	8	22	20
10	Cincinnati	OH	539	Moses House	Jan-98	8	12	12
11	Ann Arbor	MI	506	Home Zone	Aug-00	6	8	2
11	N. Indiana	IN	610	Stepping Stones for Veterans, Inc.	Apr-00	36	65	28
12	Hines	IL	578	Inner Voice	Dec-98	15	15	21
12	Madison/King	WI	607	Vets Assistance Program	Jan-98	26	63	69
12	Milwaukee	WI	695	Vets Place Central	Mar-96	72	289	283
12	Milwaukee	WI	695	Vet's Place Southern Center	Apr-00	30	47	16
12	Milwaukee*	WI	695	Armitage House	Sep-00	7	0	0
12	Tomah	WI	676	Veterans Assistance Center	Sep-99	60	187	184
13	Black Hills HCS	SD	568	Warriors Refuge	Feb-00	16	19	13
14	Omaha	NE	636	Catholic Charities Campus of Hope	Jan-99	12	123	116
16	New Orleans	LA	629	Substance AbuseService Program	Jul-96	32	97	86
16	New Orleans	LA	629	Gateway Foundation Inc	May-00	32	28	8
16	Oklahoma City	OK	635	Creekside	Jun-96	12	1	2
16	Oklahoma City	OK	635	Mason Park	Jan-97	5	10	8
16	Shreveport*	LA	667	Step-Up	Jul-00	20	20	4
17	Central TX HCS	TX	674	CPHV	Jun-99	16	23	22
17	Dallas	TX	549	Presbyterian Night Shelter	Feb-00	20	61	47
18	Tucson	AZ	678	Esperanza En Escalante	Feb-00	15	23	9
19	Salt Lake City	UT	660	Sundown Apartments	Jan-00	14	25	14
19	Salt Lake City*	UT	660	PDO	Aug-00	18	0	0
19	Sheridan*	WY	666	VOA Sheridan	Aug-00	10	0	0
20	Seattle*	WA	663	PDO	Aug-00	10	0	0
20	Walla Walla	WA	687	C.O.R.E.	Jun-98	16	24	24
21	Central CA HCS	CA	570	Town House Campus	Jul-00	120	86	13
21	Martinez	CA	612	Operation Dignity	Jul-96	30	113	111
21	Martinez	CA	612	Sacramento Service Center	Oct-98	30	33	36
21	Palo Alto*	CA	640	Clara Mateo Alliance	Aug-00	59	96	59
21	San Francisco	CA	662	Vietnam Vets of CA Eureka	Aug-98	12	29	32
21	San Francisco	CA	662	Swords to Plowshares	Apr-00	56	19	8
21	San Francisco*	CA	662	Harbor Lights	Jul-00	10	34	24

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/00

VISN	SITE	STATE	SITE SCODE	PROGRAM NAME	PROGRAM START	# BEDS	ADMITTS	FY00 DISCHARGES
22	Greater LA	CA	691	Veterans in Progress	Jun-97	100	449	449
22	Greater LA	CA	691	New Directions	Sep-97	128	678	649
22	Greater LA	CA	691	Move (LA Family Housing)	Sep-99	20	145	108
22	Greater LA	CA	691	Weingart Veterans Program GPD/PDO	Sep-99	100	426	337
22	Greater LA	CA	691	Father's Program	Apr-00	35	84	52
22	Greater LA*	CA	691	Vital (LA Family Housing)	Jul-00	20	0	0
22	Loma Linda	CA	605	Shelter for the Homeless	Oct-95	12	5	6
22	San Diego	CA	664	Veterans Bridge	Dec-96	23	13	14
22	San Diego	CA	664	Founders Program	May-97	14	16	17
22	San Diego	CA	664	New Resolve	Jan-98	33	36	40
22	San Diego	CA	664	Family Bridge	Jul-99	8	3	4
22	San Diego	CA	664	Interfaith Community Services	Aug-99	28	35	29
22	San Diego	CA	664	Welcome Home Family Program	Sep-99	10	11	10
22	San Diego	CA	664	Veteran's Bridge Women's Program	Jul-00	26	5	0
All Programs						2,326	4,841	4,020
Grant Programs						2,020	4,497	3,869
Per Diem Only Programs						306	344	151

* indicates program funding from "per diem only" initiative

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TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	Boston	Veterans Arms	12	8	26	3.3
1	Boston	Vets Hospice Homestead	19	16	56	3.5
1	Northampton	Trans Vet II bldg 26	138	100	256	2.6
1	Providence	Nickerson-Gateway to Independence	27	10	11	1.1
1	West Haven	Spooner House	44	43	1,080	25.1
2	Albany	Turner House	19	1	-	0.0
4	Coatesville	Phila. Vets Multi-Serv Cntr	112	93	857	9.2
4	Philadelphia	Veterans Haven	110	99	297	3.0
4	Pittsburgh	Bill's House and Tour of Duty	17	8	24	3.0
5	Baltimore	McVets	81	42	63	1.5
5	Martinsburg	Potomac Highlands	71	19	7	0.4
5	Perry Point	Home of the Brave	59	51	356	7.0
5	Washington	Southeast Veterans Service Center	45	39	144	3.7
6	Hampton	Salvation Army Transitional Housing Pr	231	130	314	2.4
6	Richmond	Veterans Transitional Program	16	13	10	0.8
6	Salisbury	Experiment in Self Reliance	8	6	25	4.2
7	Atlanta	Harris House or VORC	47	14	20	1.4
7	Atlanta	IMR Inc.	9	8	7	0.9
7	Charleston	Good Neighbor Center	79	61	157	2.6
7	Columbia	Alston Wilkes Veterans Home	43	31	71	2.3
8	Tampa	THAP-Vets Village	38	8	10	1.3
9	Louisville	Genesis House	68	63	153	2.4
9	Memphis	Breath of Life	148	111	154	1.4
10	Cincinnati	Moses House	17	8	6	0.8
11	Ann Arbor	Home Zone	7	7	10	1.4
11	N. Indiana	Stepping Stones for Veterans, Inc.	60	17	11	0.6
12	Hines	Inner Voice	29	17	32	1.9
12	Madison/King	Vets Assistance Program	80	69	4,606	66.8
12	Milwaukee	Vets Place Central	293	281	10,134	36.1
12	Milwaukee	Vet's Place Southern Center	43	16	-	0.0
12	Tomah	Veterans Assistance Center	216	201	3,074	15.3

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
13	Black Hills HCS	Warriors Refuge	16	3	-	0.0
14	Omaha	Catholic Charities Campus of Hope	127	6	-	0.0
16	New Orleans	Gateway Foundation Inc	28	23	143	6.2
16	New Orleans	Substance AbuseService Program	126	93	456	4.9
16	Oklahoma City	Mason Park	13	5	2	0.4
17	Central TX HCS	CPHV	37	6	6	1.0
17	Dallas	Presbyterian Night Shelter	51	13	1	0.1
18	Tucson	Esperanza En Escalante	21	21	124	5.9
19	Salt Lake City	Sundown Apartments	28	26	57	2.2
20	Walla Walla	C.O.R.E.	32	30	108	3.6
21	Central CA HCS	Town House Campus	86	83	120	1.4
21	Martinez	Operation Dignity	147	111	201	1.8
21	Martinez	Sacramento Service Center	61	4	2	0.5
21	San Francisco	Swords to Plowshares	19	14	12	0.9
21	San Francisco	Vietnam Vets of CA Eureka	39	2	3	1.5
22	Greater LA	Father's Program	83	48	8	0.2
22	Greater LA	Move (LA Family Housing)	142	131	404	3.1
22	Greater LA	New Directions	653	518	560	1.1
22	Greater LA	Veterans in Progress	523	282	68	0.2
22	Greater LA	Weingart Veterans Program GPD/PDO	414	375	474	1.3
22	Loma Linda	Shelter for the Homeless	14	8	22	2.8
22	San Diego	Founders Program	28	15	4	0.3
22	San Diego	Interfaith Community Services	51	33	5	0.2
22	San Diego	New Resolve	59	31	31	1.0
22	San Diego	Veterans Bridge	29	13	31	2.4
22	San Diego	Veteran's Bridge Women's Program	5	4	3	0.8
22	San Diego	Welcome Home Family Program	16	9	6	0.7
ALL SITES			5,034	3,497	24,822	7.1
SITE AVERAGE			87	60	428	4.3
SITE STD. DEV.			122	97	1,488	10.2

TABLE 6-3. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 00

	<u>%</u> (N=3,901)		<u>%</u> (N=3,901)
GENDER		EARNED/REC., LAST 30 DAYS	
Male	97.4	\$0	35.5
Female	2.6	\$1-\$499	34.5
		\$500+	30.0
AGE		NON-WORK INCOME	
Mean	46.0	Service Connected Disability (Psych.)	3.5
<25	0.4	Service Connected Disability (Other)	10.5
25-34	6.5	Non-VA Disability (SSDI)	10.5
35-44	37.4	Non-service Connected Pension	5.5
45-54	42.7	Other Public Support	13.0
55+	13.0		
SERVICE ERA		FAMILY LIVING W/ VET AT INTAKE	
WWII	0.3	No one	93.9
Pre-Korean	0.2	Spouse only	1.2
Korea	1.3	Children only	0.3
Pre-Vietnam	5.3	Spouse and children	0.6
Vietnam	46.5	Other	4.1
Post-Vietnam	41.4		
Persian Gulf	5.0	FAMILY IN TREATMENT W/ VETERAN	
COMBAT EXPOSURE	21.3	Yes, with housing	0.7
		Yes, without housing	3.7
RACE/ETHNICITY		SUPPORT RECEIVED BY FAMILY	
White, non-Hisp.	35.9	AFDC	1.2
African-American	56.4	WIC	0.4
Hispanic	5.4	Food stamps	1.1
Other	2.2	Head start	0.1
		Other	1.0
MARITAL STATUS		VETERANS WHO HAVE CHILD	
Never married	32.9	UNDER 18 YRS OLD	32.9
Married/Remar.	4.1		
Divorced	43.1	VETERANS WHO HAVE CHILD	
Separated	17.1	LIVING WITH THEM	1.3
Widowed	2.8		
EMPLOY. LAST 3 YRS			
Full-time	31.7		
Part-time-Irreg.	28.1		
Unemployed	25.7		
Disabled/Retired	14.0		
Student/Service	0.4		
WORK DAYS IN LAST 30			
Mean	4.4		
0	70.8		
1-19	16.4		
20+	12.8		

TABLE 6-4. SPECIFIC MEDICAL AND PSYCHIATRIC PROBLEMS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 00

	(N=3,901)		(N=3,901)
MEDICAL	%	PSYCHIATRIC	%
Needs Medical Treatment	65.7	Needs Psychiatric Treatment	76.9
Oral / dental problems	32.8	Alcohol abuse	65.7
Eye problems (other than glasses)	11.1	Drug abuse	56.8
Hypertension	19.7	Schizophrenia	4.2
Heart or cardiovascular problems	8.8	Other psychotic disorder	3.5
COPD/emphysema	7.1	Mood disorder	29.1
TB (tuberculosis)	2.5	Personality disorder	5.2
Gastrointestinal (digestive probs.)	11.0	PTSD from combat	7.7
Liver disease	12.0	Adjustment disorder	17.5
Seizure disorder	4.8	Other psychiatric disorder	6.4
Orthopedic problems	31.0		
Significant skin problems	7.6		
Significant trauma	10.4		
Other	17.8		
USED VA HOSP PAST 6 MOS.	55.9		
	(N=101)		
FEMALE VETS' HEALTH SERVICES	%		%
General Health Appraisal		Pap Smear	
By VA	56.3	By VA	57.3
By non-VA	13.3	By non-VA	11.5
None	30.4	None	31.3
OB/GYN Exam		Mammogram	
By VA	56.3	By VA	32.3
By non-VA	11.5	By non-VA	4.2
None	32.3	None	63.5

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM

DRAFT

VISN	SITE	PROGRAM NAME	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
1	Boston	Vets Hospice Homestead	91.7	58.3	25.0	58.3	53.8	69.2	38.5	69.2
1	Boston	Veterans Arms	83.3	33.3	16.7	33.3	50.0	50.0	33.3	50.0
1	Northampton	Trans Vet II bldg 26	56.9	86.2	45.0	90.8	35.8	94.5	32.1	81.7
1	Providence	Nickerson-Gateway to Independence	41.7	58.3	25.0	58.3	58.3	75.0	41.7	75.0
1	West Haven	Spooner House	50.0	61.1	44.4	69.4	88.9	97.2	61.1	97.2
2	Albany	Turner House	58.3	66.7	8.3	66.7	41.7	66.7	41.7	75.0
4	Coatesville	Phila. Vets Multi-Serv Cntr	0.0	66.7	66.7	100.0	0.0	100.0	0.0	100.0
4	Philadelphia	Veterans Haven	43.3	78.3	71.7	95.0	98.3	98.3	95.0	91.7
4	Pittsburgh	Bill's House and Tour of Duty	42.9	42.9	71.4	71.4	57.1	85.7	42.9	71.4
5	Baltimore	McVets	36.7	83.3	83.3	93.3	43.3	100.0	36.7	93.3
5	Martinsburg	Potomac Highlands	40.0	73.3	71.1	84.4	60.0	95.6	48.9	88.9
5	Perry Point	Home of the Brave	64.4	93.3	57.8	93.3	24.4	95.6	22.2	91.1
5	Washington	Southeast Veterans Service Center	66.7	56.4	64.1	84.6	41.0	97.4	28.2	71.8
6	Hampton	Salvation Army Transitional Housing Program	38.6	62.4	73.7	88.3	57.0	94.4	50.5	94.9
6	Richmond	Veterans Transitional Program	50.0	41.7	75.0	75.0	50.0	83.3	41.7	83.3
6	Salisbury	Experiment in Self Reliance	60.0	80.0	80.0	100.0	60.0	100.0	60.0	100.0
7	Atlanta	Harris House or VORC	15.4	76.9	69.2	76.9	38.5	76.9	38.5	61.5
7	Atlanta	IMR Inc.	33.3	77.8	88.9	100.0	11.1	100.0	11.1	77.8
7	Charleston	Good Neighbor Center	41.8	85.5	45.5	85.5	32.7	94.5	23.6	80.0
7	Columbia	Alston Wilkes Veterans Home	23.8	42.9	42.9	66.7	42.9	81.0	28.6	71.4
8	Tampa	THAP-Vets Village	42.9	57.1	85.7	85.7	14.3	85.7	14.3	71.4
9	Louisville	Genesis House	66.0	86.0	72.0	94.0	82.0	100.0	76.0	86.0
9	Memphis	Breath of Life	28.4	69.4	65.3	75.5	34.7	82.7	27.6	92.8
10	Cincinnati	Moses House	36.4	63.6	63.6	90.9	63.6	100.0	54.5	90.9
11	Ann Arbor	Home Zone	28.6	57.1	14.3	57.1	100.0	100.0	57.1	85.7
11	N. Indiana	Stepping Stones for Veterans, Inc.	44.1	76.3	50.8	88.1	35.6	91.5	32.2	89.8
12	Hines	Inner Voice	46.7	73.3	93.3	100.0	53.3	100.0	53.3	93.3
12	Madison/King	Vets Assistance Program	55.6	81.8	38.2	81.8	50.9	89.1	43.6	85.5
12	Milwaukee	Vets Place Central	46.7	82.2	77.7	94.6	54.5	97.5	51.7	84.4
12	Milwaukee	Vet's Place Southern Center	40.0	77.1	60.0	88.6	62.9	97.1	54.3	88.6
12	Tomah	Veterans Assistance Center	60.4	76.9	38.5	80.5	67.5	90.5	57.4	89.3
13	Black Hills HCS	Warriors Refuge	68.8	100.0	0.0	100.0	25.0	100.0	25.0	87.5

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM

DRAFT

VISN	SITE	PROGRAM NAME	REPORTS MEDICAL PROBLEM %	ALCOHOL DX %	DRUG DX %	ANY SUBSTANCE ABUSE DX %	SERIOUS PSYC DX %	SER. PSYC. OR SUB. ABUSE DX %	DUAL DX %	PAST PSYC. OR SUB. AB. HOSP. %
14	Omaha	Catholic Charities Campus of Hope	51.9	93.2	52.4	100.0	48.5	100.0	48.5	77.9
16	New Orleans	Substance AbuseService Program	51.4	76.4	69.4	90.3	54.2	98.6	45.8	80.6
16	New Orleans	Gateway Foundation Inc	66.7	87.5	79.2	100.0	50.0	100.0	50.0	83.3
16	Oklahoma City	Mason Park	44.4	11.1	11.1	11.1	100.0	100.0	11.1	66.7
17	Central TX HCS	CPHV	40.0	35.0	50.0	60.0	45.0	75.0	30.0	70.0
17	Dallas	Presbyterian Night Shelter	49.0	73.5	61.2	83.7	57.1	98.0	42.9	63.3
18	Tucson	Esperanza En Escalante	94.7	63.2	26.3	63.2	78.9	94.7	47.4	73.7
19	Salt Lake City	Sundown Apartments	44.0	68.0	32.0	84.0	24.0	88.0	20.0	88.0
20	Walla Walla	C.O.R.E.	52.2	73.9	26.1	82.6	86.4	100.0	65.2	87.0
21	Central CA HCS	Town House Campus	77.8	17.3	8.6	19.8	66.7	71.6	14.8	69.1
21	Martinez	Operation Dignity	55.3	50.5	47.6	71.8	57.3	87.4	41.7	62.1
21	Martinez	Sacramento Service Center	17.2	55.2	37.9	65.5	17.2	72.4	10.3	27.6
21	San Francisco	Vietnam Vets of CA Eureka	48.1	40.7	22.2	44.4	48.1	66.7	25.9	37.0
21	San Francisco	Swords to Plowshares	66.7	72.2	77.8	94.4	55.6	100.0	50.0	94.4
22	Greater LA	Veterans in Progress	19.7	59.3	55.5	71.5	13.2	75.6	9.0	64.5
22	Greater LA	New Directions	21.9	71.5	77.3	92.5	11.0	94.2	9.2	72.0
22	Greater LA	Move (LA Family Housing)	35.1	35.8	34.3	49.3	22.4	57.5	14.2	47.0
22	Greater LA	Weingart Veterans Program GPD/PDO	40.7	48.6	44.8	54.9	28.4	67.8	15.4	60.1
22	Greater LA	Father's Program	18.3	56.1	57.3	62.2	11.0	64.6	8.5	61.0
22	Loma Linda	Shelter for the Homeless	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0
22	San Diego	Veterans Bridge	23.1	58.3	58.3	75.0	84.6	100.0	53.8	84.6
22	San Diego	Founders Program	46.7	66.7	80.0	100.0	26.7	100.0	26.7	86.7
22	San Diego	New Resolve	24.2	90.9	63.6	93.9	63.6	100.0	57.6	93.9
22	San Diego	Interfaith Community Services	27.6	69.0	48.3	79.3	24.1	79.3	24.1	62.1
22	San Diego	Welcome Home Family Program	54.5	45.5	54.5	63.6	36.4	63.6	36.4	54.5
22	San Diego	Veteran's Bridge Women's Program	60.0	40.0	20.0	40.0	60.0	80.0	20.0	40.0
ALL SITES			39.9	65.7	56.8	77.9	38.3	85.9	30.2	74.5
SITE AVERAGE			45.8	63.5	51.4	75.5	47.6	86.6	36.2	75.8
SITE STD. DEV.			18.9	20.6	24.2	22.7	24.4	17.6	19.5	17.8

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	LAST 30 DAYS			LENGTH OF HOMELESSNESS					
			MEAN DAYS LIT. HLS.	MEAN DAYS INSTIT.	MEAN DAYS HOUSED	NOT HMLS	1 NIGHT - 1 MO	1 MO - 6 MO	6 MO - 1 YR	1 YR - 2 YRS	>2 YRS
1	Boston	Veterans Arms	22.8	0.0	7.2	0.0	60.0	40.0	0.0	0.0	0.0
1	Boston	Vets Hospice Homestead	11.5	9.0	9.8	0.0	46.2	30.8	0.0	7.7	15.4
1	Northampton	Trans Vet II bldg 26	25.7	1.0	3.3	0.0	8.3	33.0	18.3	22.0	18.3
1	Providence	Nickerson-Gateway to Independence	19.4	1.1	9.5	0.0	0.0	66.7	16.7	8.3	8.3
1	West Haven	Spooner House	15.7	5.3	9.0	0.0	11.1	30.6	22.2	13.9	22.2
2	Albany	Turner House	12.4	6.3	10.4	0.0	25.0	41.7	33.3	0.0	0.0
4	Coatesville	Phila. Vets Multi-Serv Cntr	0.0	3.5	26.5	0.0	33.3	33.3	0.0	33.3	0.0
4	Philadelphia	Veterans Haven	6.3	15.7	8.0	0.0	10.0	20.0	21.7	21.7	26.7
4	Pittsburgh	Bill's House and Tour of Duty	1.6	20.4	8.0	0.0	28.6	57.1	0.0	14.3	0.0
5	Baltimore	McVets	23.8	4.0	2.2	10.3	0.0	3.4	3.4	48.3	34.5
5	Martinsburg	Potomac Highlands	0.0	28.7	1.3	6.7	0.0	13.3	37.8	17.8	24.4
5	Perry Point	Home of the Brave	9.9	8.4	11.6	4.4	40.0	31.1	13.3	4.4	6.7
5	Washington	Southeast Veterans Service Center	12.3	14.0	3.7	5.1	10.3	43.6	12.8	7.7	20.5
6	Hampton	Salvation Army Transitional Housing Program	7.3	15.5	7.2	9.8	18.7	38.8	12.6	9.8	10.3
6	Richmond	Veterans Transitional Program	10.4	10.1	9.5	0.0	16.7	33.3	8.3	0.0	41.7
6	Salisbury	Experiment in Self Reliance	18.0	6.0	6.0	0.0	0.0	20.0	20.0	60.0	0.0
7	Atlanta	Harris House or VORC	6.6	5.7	17.7	76.9	0.0	7.7	0.0	7.7	7.7
7	Atlanta	IMR Inc.	0.0	25.6	4.4	77.8	0.0	0.0	22.2	0.0	0.0
7	Charleston	Good Neighbor Center	13.2	5.3	11.4	5.5	38.2	34.5	10.9	5.5	5.5
7	Columbia	Alston Wilkes Veterans Home	10.5	12.6	6.8	0.0	0.0	28.6	38.1	14.3	19.0
8	Tampa	THAP-Vets Village	8.6	21.4	0.0	0.0	28.6	28.6	42.9	0.0	0.0
9	Louisville	Genesis House	13.9	5.9	10.2	2.0	34.0	24.0	8.0	8.0	24.0
9	Memphis	Breath of Life	10.9	9.6	9.5	0.0	30.9	27.8	13.4	9.3	18.6
10	Cincinnati	Moses House	24.8	0.0	5.2	0.0	18.2	45.5	27.3	0.0	9.1
11	Ann Arbor	Home Zone	26.7	0.3	3.0	0.0	14.3	28.6	42.9	0.0	14.3
11	N. Indiana	Stepping Stones for Veterans, Inc.	17.2	6.7	6.1	8.5	15.3	20.3	16.9	15.3	20.3
12	Hines	Inner Voice	9.7	16.8	3.5	13.3	13.3	26.7	13.3	6.7	20.0
12	Madison/King	Vets Assistance Program	5.3	11.9	12.8	12.7	20.0	29.1	7.3	9.1	21.8
12	Milwaukee	Vets Place Central	7.3	5.7	16.9	9.9	19.3	29.6	8.6	9.5	20.2
12	Milwaukee	Vet's Place Southern Center	5.5	17.0	7.5	11.4	8.6	22.9	17.1	8.6	31.4
12	Tomah	Veterans Assistance Center	6.4	12.2	11.5	21.3	22.5	24.3	7.7	4.7	18.3
13	Black Hills HCS	Warriors Refuge	0.6	8.2	21.3	6.3	12.5	37.5	6.3	6.3	31.3

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	LAST 30 DAYS			LENGTH OF HOMELESSNESS					
			MEAN DAYS LIT. HLS.	MEAN DAYS INSTIT.	MEAN DAYS HOUSED	NOT HMLS	1 NIGHT - 1 MO	1 MO - 6 MO	6 MO - 1 YR	1 YR - 2 YRS	>2 YRS
14	Omaha	Catholic Charities Campus of Hope	3.7	7.3	19.1	32.7	16.3	26.9	4.8	8.7	9.6
16	New Orleans	Gateway Foundation Inc	28.4	1.1	0.5	0.0	4.2	75.0	8.3	8.3	4.2
16	New Orleans	Substance AbuseService Program	24.8	1.8	3.5	0.0	6.9	54.2	15.3	8.3	15.3
16	Oklahoma City	Mason Park	18.1	3.4	8.4	0.0	11.1	33.3	0.0	33.3	22.2
17	Central TX HCS	CPHV	23.6	3.4	3.0	10.0	5.0	15.0	40.0	15.0	15.0
17	Dallas	Presbyterian Night Shelter	15.2	5.2	9.6	8.2	18.4	24.5	14.3	10.2	24.5
18	Tucson	Esperanza En Escalante	18.1	7.8	4.2	31.6	36.8	5.3	0.0	5.3	21.1
19	Salt Lake City	Sundown Apartments	12.9	9.4	7.7	4.0	0.0	36.0	40.0	20.0	0.0
20	Walla Walla	C.O.R.E.	15.9	3.4	10.7	4.3	17.4	39.1	8.7	8.7	21.7
21	Central CA HCS	Town House Campus	8.8	10.1	11.1	27.2	12.3	28.4	12.3	9.9	9.9
21	Martinez	Operation Dignity	17.5	5.3	7.3	3.9	7.8	37.3	15.7	11.8	23.5
21	Martinez	Sacramento Service Center	18.8	7.9	3.3	0.0	10.3	13.8	27.6	3.4	44.8
21	San Francisco	Swords to Plowshares	20.7	8.4	0.9	0.0	5.6	16.7	16.7	11.1	50.0
21	San Francisco	Vietnam Vets of CA Eureka	14.0	10.4	5.6	7.4	14.8	44.4	3.7	11.1	18.5
22	Greater LA	Father's Program	18.0	5.9	6.0	4.9	13.4	40.2	17.1	8.5	15.9
22	Greater LA	Move (LA Family Housing)	19.2	2.3	8.5	9.7	22.4	32.1	12.7	7.5	11.9
22	Greater LA	New Directions	14.1	5.7	10.1	4.6	47.5	23.7	7.9	5.6	10.4
22	Greater LA	Veterans in Progress	16.4	5.8	7.8	12.5	18.1	38.3	13.5	6.3	10.9
22	Greater LA	Weingart Veterans Program GPD/PDO	25.5	0.9	3.7	3.0	17.7	44.9	9.3	10.4	14.4
22	Loma Linda	Shelter for the Homeless	21.2	0.0	8.8	0.0	0.0	60.0	20.0	20.0	0.0
22	San Diego	Founders Program	2.0	26.0	2.0	0.0	0.0	13.3	20.0	13.3	53.3
22	San Diego	Interfaith Community Services	19.0	7.9	3.1	0.0	13.8	37.9	6.9	20.7	20.7
22	San Diego	New Resolve	8.5	19.9	1.6	0.0	0.0	15.2	18.2	24.2	42.4
22	San Diego	Veterans Bridge	15.8	7.2	6.9	15.4	7.7	15.4	7.7	15.4	38.5
22	San Diego	Veteran's Bridge Women's Program	6.0	18.0	6.0	0.0	0.0	40.0	0.0	20.0	40.0
22	San Diego	Welcome Home Family Program	18.4	4.9	6.7	9.1	27.3	9.1	9.1	27.3	18.2
TOTAL			14.4	7.1	8.4	8.4	21.1	32.0	12.4	9.7	15.9
SITE AVERAGE			13.6	8.7	7.7	8.1	15.8	30.6	14.7	12.4	18.1
SITE STD. DEV.			7.6	6.9	5.1	15.3	13.8	14.9	11.6	11.1	13.3

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VA O/R %	NON-VA HMLS PGM %	VAMC INPT REF %	VAMC OUTPT REF %	VET CENTER %	SELF- REFER %	SPECIAL PROG %	OTHER %	O/R OR SPECIAL PROG %
1	Boston	Vets Hospice Homestead	0.0	92.3	0.0	0.0	0.0	0.0	7.7	0.0	7.7
1	Boston	Veterans Arms	0.0	66.7	0.0	0.0	0.0	0.0	33.3	0.0	33.3
1	Northampton	Trans Vet II bldg 26	3.7	93.6	0.0	0.9	0.0	0.9	0.9	0.0	4.6
1	Providence	Nickerson-Gateway to Independence	66.7	33.3	0.0	0.0	0.0	0.0	0.0	0.0	66.7
1	West Haven	Spooner House	94.4	0.0	0.0	2.8	0.0	0.0	0.0	2.8	94.4
2	Albany	Turner House	58.3	16.7	0.0	0.0	8.3	16.7	0.0	0.0	58.3
4	Coatesville	Phila. Vets Multi-Serv Cntr	50.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	100.0
4	Philadelphia	Veterans Haven	3.3	96.7	0.0	0.0	0.0	0.0	0.0	0.0	3.3
4	Pittsburgh	Bill's House and Tour of Duty	0.0	0.0	14.3	14.3	0.0	28.6	0.0	42.9	0.0
5	Baltimore	McVets	90.0	6.7	0.0	0.0	3.3	0.0	0.0	0.0	90.0
5	Martinsburg	Potomac Highlands	93.3	0.0	6.7	0.0	0.0	0.0	0.0	0.0	93.3
5	Perry Point	Home of the Brave	82.2	6.7	2.2	0.0	0.0	4.4	4.4	0.0	86.7
5	Washington	Southeast Veterans Service Center	51.3	0.0	0.0	7.7	0.0	20.5	12.8	7.7	64.1
6	Hampton	Salvation Army Transitional Housing Program	25.2	12.6	37.4	6.5	0.9	15.0	0.0	2.3	25.2
6	Richmond	Veterans Transitional Program	41.7	8.3	0.0	25.0	8.3	16.7	0.0	0.0	41.7
6	Salisbury	Experiment in Self Reliance	80.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0
7	Atlanta	Harris House or VORC	30.8	15.4	0.0	0.0	0.0	23.1	23.1	7.7	53.8
7	Atlanta	IMR Inc.	22.2	11.1	0.0	22.2	0.0	11.1	0.0	33.3	22.2
7	Charleston	Good Neighbor Center	90.9	1.8	0.0	0.0	1.8	3.6	1.8	0.0	92.7
7	Columbia	Alston Wilkes Veterans Home	23.8	38.1	4.8	9.5	0.0	19.0	0.0	4.8	23.8
8	Tampa	THAP-Vets Village	71.4	0.0	0.0	0.0	0.0	28.6	0.0	0.0	71.4
9	Louisville	Genesis House	18.0	16.0	18.0	10.0	12.0	18.0	0.0	8.0	18.0
9	Memphis	Breath of Life	1.0	3.1	17.5	66.0	1.0	10.3	0.0	1.0	1.0
10	Cincinnati	Moses House	27.3	63.6	0.0	9.1	0.0	0.0	0.0	0.0	27.3
11	Ann Arbor	Home Zone	71.4	14.3	0.0	0.0	0.0	14.3	0.0	0.0	71.4
11	N. Indiana	Stepping Stones for Veterans, Inc.	28.8	47.5	3.4	5.1	3.4	11.9	0.0	0.0	28.8
12	Hines	Inner Voice	40.0	53.3	0.0	0.0	0.0	6.7	0.0	0.0	40.0
12	Madison/King	Vets Assistance Program	87.3	0.0	1.8	0.0	0.0	0.0	10.9	0.0	98.2
12	Milwaukee	Vets Place Central	40.7	4.1	17.0	7.1	0.8	27.0	0.8	2.5	41.5
12	Milwaukee	Vet's Place Southern Center	17.1	71.4	2.9	0.0	0.0	2.9	2.9	2.9	20.0
12	Tomah	Veterans Assistance Center	7.7	4.2	25.0	16.7	3.0	20.8	1.2	21.4	8.9
13	Black Hills HCS	Warriors Refuge	31.3	0.0	25.0	0.0	0.0	25.0	0.0	18.8	31.3

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VA O/R %	NON-VA HMLS PGM %	VAMC INPT REF %	VAMC OUTPT REF %	VET CENTER %	SELF- REFER %	SPECIAL PROG %	OTHER %	O/R OR SPECIAL PROG %
14	Omaha	Catholic Charities Campus of Hope	2.9	3.9	19.4	8.7	0.0	47.6	0.0	17.5	2.9
16	New Orleans	Substance AbuseService Program	70.8	4.2	0.0	0.0	1.4	23.6	0.0	0.0	70.8
16	New Orleans	Gateway Foundation Inc	75.0	8.3	0.0	4.2	0.0	12.5	0.0	0.0	75.0
16	Oklahoma City	Mason Park	22.2	22.2	0.0	11.1	0.0	0.0	0.0	44.4	22.2
17	Central TX HCS	CPHV	0.0	95.0	0.0	0.0	0.0	0.0	0.0	5.0	0.0
17	Dallas	Presbyterian Night Shelter	10.2	34.7	6.1	12.2	4.1	28.6	0.0	4.1	10.2
18	Tucson	Esperanza En Escalante	0.0	21.1	10.5	0.0	0.0	21.1	36.8	10.5	36.8
19	Salt Lake City	Sundown Apartments	52.0	12.0	0.0	8.0	0.0	28.0	0.0	0.0	52.0
20	Walla Walla	C.O.R.E.	60.9	4.3	4.3	17.4	4.3	4.3	4.3	0.0	65.2
21	Central CA HCS	Town House Campus	2.5	16.0	3.7	23.5	0.0	51.9	0.0	2.5	2.5
21	Martinez	Operation Dignity	27.2	6.8	1.0	1.0	1.9	4.9	56.3	1.0	83.5
21	Martinez	Sacramento Service Center	10.7	57.1	0.0	0.0	3.6	0.0	28.6	0.0	39.3
21	San Francisco	Vietnam Vets of CA Eureka	3.8	11.5	0.0	0.0	3.8	73.1	7.7	0.0	11.5
21	San Francisco	Swords to Plowshares	33.3	38.9	0.0	22.2	0.0	5.6	0.0	0.0	33.3
22	Greater LA	Veterans in Progress	24.4	30.3	6.1	4.7	7.0	19.0	4.0	4.5	28.4
22	Greater LA	New Directions	37.4	12.9	1.0	11.8	2.3	31.8	1.7	1.2	39.1
22	Greater LA	Move (LA Family Housing)	21.6	57.5	0.7	7.5	2.2	7.5	2.2	0.7	23.9
22	Greater LA	Weingart Veterans Program GPD/PDO	7.3	14.1	0.0	1.8	0.8	72.2	1.3	2.5	8.6
22	Greater LA	Father's Program	19.8	37.0	6.2	2.5	6.2	23.5	2.5	2.5	22.2
22	Loma Linda	Shelter for the Homeless	80.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	80.0
22	San Diego	Veterans Bridge	0.0	69.2	0.0	0.0	7.7	7.7	0.0	15.4	0.0
22	San Diego	Founders Program	0.0	0.0	0.0	0.0	0.0	6.7	0.0	93.3	0.0
22	San Diego	New Resolve	3.0	90.9	0.0	0.0	3.0	0.0	0.0	3.0	3.0
22	San Diego	Interfaith Community Services	6.9	82.8	0.0	0.0	0.0	0.0	0.0	10.3	6.9
22	San Diego	Welcome Home Family Program	0.0	45.5	0.0	0.0	0.0	0.0	0.0	54.5	0.0
22	San Diego	Veteran's Bridge Women's Program	0.0	20.0	0.0	0.0	0.0	0.0	0.0	80.0	0.0
	ALL SITES		27.7	22.6	7.2	7.7	2.3	24.4	3.7	4.4	31.4
	SITE AVERAGE		33.1	27.5	4.1	5.8	1.6	14.0	5.1	8.8	38.2
	SITE STD. DEV.		30.8	29.9	7.9	10.6	2.7	16.7	12.2	18.9	32.1

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	SITE	PROVIDER NAME	DISCHARGES N	MEAN DAYS PER STAY	MEDIAN DAYS PER STAY	MEAN COST PER STAY	MEDIAN COST PER STAY	OVER 2 YRS N
1	Boston	Veterans Arms	5	373.0	423.0	\$5,271	\$5,886	0.0
1	Boston	Vets Hospice Homestead	14	114.5	51.5	\$2,049	\$835	0.0
1	Northampton	Trans Vet II bldg 26	87	69.1	45.0	\$1,097	\$720	0.0
1	Providence	Nickerson-Gateway to Independence	12	239.3	210.5	\$4,309	\$4,000	0.0
1	West Haven	Spooner House	43	44.7	32.0	\$754	\$528	0.0
2	Albany	Turner House	12	154.9	44.0	\$2,783	\$931	0.0
4	Coatesville	Phila. Vets Multi-Serv Cntr	62	277.0	194.0	\$4,577	\$3,422	2.0
4	Philadelphia	Veterans Haven	62	299.7	234.5	\$5,745	\$4,009	6.0
4	Pittsburgh	Bill's House and Tour of Duty	11	106.5	110.0	\$1,808	\$1,981	0.0
5	Baltimore	McVets	16	284.5	276.0	\$4,449	\$3,991	0.0
5	Martinsburg	Potomac Highlands	45	293.8	150.0	\$4,402	\$2,250	2.0
5	Perry Point	Home of the Brave	49	76.2	67.0	\$1,303	\$1,072	0.0
5	Washington	Southeast Veterans Service Center	17	71.6	61.0	\$1,837	\$1,786	0.0
6	Hampton	Salvation Army Transitional Housing Program	216	56.4	33.0	\$610	\$352	0.0
7	Atlanta	Harris House or VORC	16	193.8	153.0	\$2,430	\$1,919	0.0
7	Charleston	Good Neighbor Center	57	34.0	18.0	\$652	\$342	0.0
7	Columbia	Alston Wilkes Veterans Home	26	204.0	147.0	\$3,459	\$2,544	0.0
8	Tampa	THAP-Vets Village	12	253.9	183.5	\$4,405	\$3,438	1.0
9	Louisville	Genesis House	54	95.1	50.5	\$1,654	\$844	0.0
9	Memphis	Breath of Life	117	84.0	53.0	\$1,502	\$992	0.0
10	Brecksville	Cross Roads	20	16.3	9.5	\$310	\$181	0.0
10	Cincinnati	Moses House	12	256.2	140.0	\$4,168	\$2,180	0.0
11	N. Indiana	Stepping Stones for Veterans, Inc.	28	60.4	44.5	\$1,154	\$846	0.0
12	Hines	Inner Voice	21	171.0	143.0	\$2,974	\$2,356	0.0
12	Madison/King	Vets Assistance Program	69	144.0	113.0	\$2,395	\$1,953	0.0
12	Milwaukee	Vets Place Central	284	77.0	52.5	\$1,352	\$865	0.0
12	Milwaukee	Vet's Place Southern Center	16	62.8	61.5	\$1,202	\$1,226	0.0
12	Tomah	Veterans Assistance Center	183	83.2	62.0	\$1,396	\$1,040	0.0
13	Black Hills HCS	Warriors Refuge	13	70.5	51.0	\$1,216	\$816	0.0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	SITE	PROVIDER NAME	DISCHARGES N	MEAN DAYS PER STAY	MEDIAN DAYS PER STAY	MEAN COST PER STAY	MEDIAN COST PER STAY	OVER 2 YRS N
14	Omaha	Catholic Charities Campus of Hope	116	21.6	26.0	\$373	\$416	0.0
16	New Orleans	Gateway Foundation Inc	8	70.4	50.0	\$1,337	\$950	0.0
16	New Orleans	Substance AbuseService Program	86	124.7	57.5	\$2,131	\$1,030	0.0
16	Oklahoma City	Mason Park	7	77.6	26.0	\$3,284	\$684	0.0
17	Central TX HCS	CPHV	20	127.7	121.5	\$1,874	\$1,663	0.0
17	Dallas	Presbyterian Night Shelter	46	30.0	21.5	\$567	\$409	0.0
18	Tucson	Esperanza En Escalante	9	83.2	84.0	\$1,603	\$1,766	0.0
19	Salt Lake City	Sundown Apartments	14	120.6	96.0	\$1,804	\$1,710	0.0
20	Walla Walla	C.O.R.E.	25	160.1	80.0	\$2,757	\$1,519	0.0
21	Central CA HCS	Town House Campus	13	16.0	19.0	\$304	\$361	0.0
21	Martinez	Operation Dignity	110	95.5	21.0	\$1,651	\$399	1.0
21	Martinez	Sacramento Service Center	36	198.1	149.5	\$3,385	\$2,679	0.0
21	San Francisco	Swords to Plowshares	8	57.3	65.5	\$945	\$1,081	0.0
21	San Francisco	Vietnam Vets of CA Eureka	32	125.8	112.0	\$2,300	\$2,133	0.0
22	Greater LA	Father's Program	52	48.8	44.0	\$927	\$836	0.0
22	Greater LA	Move (LA Family Housing)	108	61.6	51.0	\$1,108	\$955	0.0
22	Greater LA	New Directions	649	66.1	14.0	\$1,197	\$266	0.0
22	Greater LA	Veterans in Progress	448	75.3	75.0	\$1,311	\$1,273	0.0
22	Greater LA	Weingart Veterans Program GPD/PDO	336	49.7	38.0	\$788	\$608	0.0
22	Loma Linda	Shelter for the Homeless	6	467.7	484.0	\$7,822	\$8,058	0.0
22	San Diego	Founders Program	16	314.3	278.5	\$5,119	\$4,728	0.0
22	San Diego	Interfaith Community Services	29	109.3	102.0	\$1,945	\$1,869	0.0
22	San Diego	New Resolve	40	202.4	173.5	\$3,383	\$3,129	0.0
22	San Diego	Veterans Bridge	14	297.3	203.0	\$4,923	\$3,487	1.0
22	San Diego	Welcome Home Family Program	10	162.8	135.5	\$2,902	\$2,409	0.0
ALL			3,817	91.3	46.0	\$1,559	\$760	13.0
SITE AVERAGE			71	137.6		\$2,352		0.2
SITE STD. DEV.			118	101.1		\$1,637		0.9

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	DISCHARGES N	SUCCESS %	VIOLATION %	VET LEFT %	TOO ILL %	OTHER %
1	Boston	Veterans Arms	5	80.0	20.0	0.0	0.0	0.0
1	Boston	Vets Hospice Homestead	14	21.4	28.6	0.0	28.6	21.4
1	Northampton	Trans Vet II bldg 26	87	32.2	32.2	27.6	1.1	6.9
1	Providence	Nickerson-Gateway to Independence	12	25.0	41.7	25.0	0.0	8.3
1	West Haven	Spooner House	43	48.8	14.0	16.3	16.3	4.7
2	Albany	Turner House	12	8.3	33.3	50.0	0.0	8.3
4	Coatesville	Phila. Vets Multi-Serv Cntr	62	61.3	38.7	0.0	0.0	0.0
4	Philadelphia	Veterans Haven	62	40.9	40.9	16.7	0.0	1.5
4	Pittsburgh	Bill's House and Tour of Duty	11	18.2	36.4	36.4	0.0	9.1
5	Baltimore	McVets	16	78.9	15.8	0.0	5.3	0.0
5	Martinsburg	Potomac Highlands	45	35.6	35.6	22.2	2.2	4.4
5	Perry Point	Home of the Brave	49	67.3	12.2	6.1	10.2	4.1
5	Washington	Southeast Veterans Service Center	17	41.2	23.5	35.3	0.0	0.0
6	Hampton	Salvation Army Transitional Housing Program	216	20.3	49.8	23.5	2.8	3.7
7	Atlanta	Harris House or VORC	16	6.3	43.8	37.5	12.5	0.0
7	Charleston	Good Neighbor Center	57	8.8	40.4	42.1	3.5	5.3
7	Columbia	Alston Wilkes Veterans Home	26	50.0	23.1	26.9	0.0	0.0
8	Tampa	THAP-Vets Village	12	36.4	36.4	0.0	0.0	27.3
9	Louisville	Genesis House	54	70.4	9.3	13.0	5.6	1.9
9	Memphis	Breath of Life	117	17.9	36.8	41.9	1.7	1.7
10	Brecksville	Cross Roads	20	10.0	15.0	65.0	10.0	0.0
10	Cincinnati	Moses House	12	33.3	33.3	8.3	8.3	16.7
11	N. Indiana	Stepping Stones for Veterans, Inc.	28	10.7	7.1	60.7	7.1	14.3
12	Hines	Inner Voice	21	33.3	33.3	28.6	0.0	4.8
12	Madison/King	Vets Assistance Program	69	43.5	21.7	29.0	2.9	2.9
12	Milwaukee	Vets Place Central	284	18.7	36.6	29.2	0.4	15.1
12	Milwaukee	Vet's Place Southern Center	16	50.0	43.8	0.0	6.3	0.0
12	Tomah	Veterans Assistance Center	183	40.2	30.4	17.4	1.6	10.3
13	Black Hills HCS	Warriors Refuge	13	7.7	23.1	30.8	7.7	30.8

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	DISCHARGES N	SUCCESS %	VIOLATION %	VET LEFT %	TOO ILL %	OTHER %
14	Omaha	Catholic Charities Campus of Hope	116	77.6	4.3	13.8	1.7	2.6
16	New Orleans	Gateway Foundation Inc	8	0.0	37.5	62.5	0.0	0.0
16	New Orleans	Substance AbuseService Program	86	15.1	31.4	45.3	0.0	8.1
16	Oklahoma City	Mason Park	7	0.0	37.5	37.5	0.0	25.0
17	Central TX HCS	CPHV	20	22.7	31.8	13.6	0.0	31.8
17	Dallas	Presbyterian Night Shelter	46	4.3	45.7	32.6	8.7	8.7
18	Tucson	Esperanza En Escalante	9	44.4	44.4	0.0	11.1	0.0
19	Salt Lake City	Sundown Apartments	14	0.0	50.0	35.7	14.3	0.0
20	Walla Walla	C.O.R.E.	25	72.0	12.0	8.0	0.0	8.0
21	Central CA HCS	Town House Campus	13	0.0	15.4	76.9	7.7	0.0
21	Martinez	Operation Dignity	110	51.8	27.3	13.6	1.8	5.5
21	Martinez	Sacramento Service Center	36	31.4	17.1	40.0	5.7	5.7
21	San Francisco	Swords to Plowshares	8	50.0	25.0	12.5	12.5	0.0
21	San Francisco	Vietnam Vets of CA Eureka	32	62.5	21.9	3.1	9.4	3.1
22	Greater LA	Father's Program	52	31.4	41.2	15.7	3.9	7.8
22	Greater LA	Move (LA Family Housing)	108	20.8	47.2	17.0	1.9	13.2
22	Greater LA	New Directions	649	12.6	4.2	55.5	7.6	20.2
22	Greater LA	Veterans in Progress	448	41.6	28.7	19.4	3.1	7.1
22	Greater LA	Weingart Veterans Program GPD/PDO	336	22.6	50.4	13.6	0.9	12.5
22	Loma Linda	Shelter for the Homeless	6	50.0	33.3	16.7	0.0	0.0
22	San Diego	Founders Program	16	68.8	12.5	6.3	0.0	12.5
22	San Diego	Interfaith Community Services	29	10.3	69.0	13.8	3.4	3.4
22	San Diego	New Resolve	40	20.0	40.0	20.0	7.5	12.5
22	San Diego	Veterans Bridge	14	21.4	35.7	28.6	0.0	14.3
22	San Diego	Welcome Home Family Program	10	0.0	90.0	0.0	0.0	10.0
ALL			3,817	29.8	28.9	27.7	3.6	9.9
SITE AVERAGE			71	32.4	31.7	23.9	4.4	7.7
SITE STD. DEV.			118	23.1	15.7	18.8	5.6	8.2

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TABLE 6-10. ADMISSION PROBLEMS AND DISCHARGE STATUS,
GRANT AND PER DIEM PROGRAM

	All Discharges % (N=3,826)	Successful Discharges % (N=1,141)	Unsuccessful Discharges % (N=2,685)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	72.9	70.2	74.0
Admitted w/ Drug Prob.	67.4	58.4	71.2
Admitted w/ Mental Ill.	31.5	34.2	30.3
Admitted w/ Med Ill.	32.8	36.0	31.4
Admitted w/Soc/Voc.	59.5	58.4	60.0
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	42.5	90.8	23.0
Drug Prob.	37.9	87.7	20.5
Mental Ill.	42.2	79.5	24.3
Medical Ill.	45.8	76.6	30.8
Soc/Voc. Prob.	43.5	89.6	24.5
FOLLOW-UP			
Follow w/ Alc.	66.7	91.3	56.8
Follow w/ Drug	66.7	90.2	58.5
Follow w/ M.H.	73.1	91.8	64.2
Follow w/ Med.	79.4	94.6	71.9
Follow w/ Soc/Voc.	69.5	85.7	62.8
Employment			
Full-time	30.4	55.3	19.9
Part-time	6.3	5.8	6.6
Disabled/Retired	15.4	18.3	14.1
Unemployed	42.1	14.6	53.8
Voc Tr/Vol.	3.6	4.6	3.2
Unknown/Other	2.1	1.4	2.4
Living Situation			
No Residence	5.0	0.4	7.0
Apartment/Room/House	30.4	69.8	13.6
Unknown/Other	38.6	8.0	51.7
Halfway House/Instit.	25.9	21.8	27.7
With Whom Living			
Unknown/No res.	39.3	5.3	53.8
Alone	16.9	42.3	6.1
Spouse/Children	3.6	7.5	1.9
Parent/Family	4.9	6.1	4.4
Friends	7.9	16.1	4.4
Strangers	27.4	22.7	29.4

* Percentages based on veterans admitted with these problems.

TABLE 6-11. HOUSING STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	Housing Status at Discharge				
			DISCHARGES N	Apt, Room or House %	Halfway Hse or Institution %	No Residence %	Unknown or Other %
1	Boston	Veterans Arms	5	100.0	0.0	0.0	0.0
1	Boston	Vets Hospice Homestead	14	18.2	63.6	0.0	18.2
1	Northampton	Trans Vet II bldg 26	87	34.5	21.8	1.1	42.5
1	Providence	Nickerson-Gateway to Independence	12	33.3	0.0	16.7	50.0
1	West Haven	Spooner House	43	14.0	53.5	2.3	30.2
2	Albany	Turner House	12	27.3	9.1	27.3	36.4
4	Coatesville	Phila. Vets Multi-Serv Cntr	62	87.1	1.6	0.0	11.3
4	Philadelphia	Veterans Haven	62	63.6	9.1	3.0	24.2
4	Pittsburgh	Bill's House and Tour of Duty	11	63.6	0.0	0.0	36.4
5	Baltimore	McVets	16	78.9	10.5	5.3	5.3
5	Martinsburg	Potomac Highlands	45	60.0	17.8	2.2	20.0
5	Perry Point	Home of the Brave	49	77.6	18.4	0.0	4.1
5	Washington	Southeast Veterans Service Center	17	47.1	35.3	0.0	17.6
6	Hampton	Salvation Army Transitional Housing Program	216	25.8	12.9	21.7	39.6
7	Atlanta	Harris House or VORC	16	25.0	6.3	0.0	68.8
7	Charleston	Good Neighbor Center	57	12.3	8.8	45.6	33.3
7	Columbia	Alston Wilkes Veterans Home	26	53.8	3.8	0.0	42.3
8	Tampa	THAP-Vets Village	12	40.0	30.0	0.0	30.0
9	Louisville	Genesis House	54	50.0	31.5	5.6	13.0
9	Memphis	Breath of Life	117	23.1	10.3	0.0	66.7
10	Brecksville	Cross Roads	20	10.0	25.0	0.0	65.0
10	Cincinnati	Moses House	12	25.0	16.7	25.0	33.3
11	N. Indiana	Stepping Stones for Veterans, Inc.	28	14.3	25.0	3.6	57.1
12	Hines	Inner Voice	21	45.0	5.0	5.0	45.0
12	Madison/King	Vets Assistance Program	69	69.6	11.6	4.3	14.5
12	Milwaukee	Vets Place Central	284	16.9	30.3	11.3	41.5
12	Milwaukee	Vet's Place Southern Center	16	37.5	18.8	6.3	37.5
12	Tomah	Veterans Assistance Center	183	46.7	15.8	2.2	35.3
13	Black Hills HCS	Warriors Refuge	13	61.5	30.8	0.0	7.7

TABLE 6-11. HOUSING STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	Housing Status at Discharge				
			DISCHARGES N	Apt, Room or House %	Halfway Hse or Institution %	No Residence %	Unknown or Other %
14	Omaha	Catholic Charities Campus of Hope	116	18.1	61.2	0.0	20.7
16	New Orleans	Gateway Foundation Inc	8	0.0	0.0	0.0	100.0
16	New Orleans	Substance AbuseService Program	86	12.8	15.1	3.5	68.6
16	Oklahoma City	Mason Park	7	37.5	12.5	0.0	50.0
17	Central TX HCS	CPHV	20	31.8	45.5	0.0	22.7
17	Dallas	Presbyterian Night Shelter	46	6.5	26.1	21.7	45.7
18	Tucson	Esperanza En Escalante	9	55.6	22.2	0.0	22.2
19	Salt Lake City	Sundown Apartments	14	21.4	28.6	14.3	35.7
20	Walla Walla	C.O.R.E.	25	72.0	12.0	12.0	4.0
21	Central CA HCS	Town House Campus	13	30.8	7.7	7.7	53.8
21	Martinez	Operation Dignity	110	14.5	12.7	0.9	71.8
21	Martinez	Sacramento Service Center	36	40.0	25.7	14.3	20.0
21	San Francisco	Swords to Plowshares	8	50.0	12.5	12.5	25.0
21	San Francisco	Vietnam Vets of CA Eureka	32	59.4	25.0	0.0	15.6
22	Greater LA	Father's Program	52	51.9	7.7	3.8	36.5
22	Greater LA	Move (LA Family Housing)	108	12.0	23.1	9.3	55.6
22	Greater LA	New Directions	649	16.6	51.8	0.0	31.6
22	Greater LA	Veterans in Progress	448	40.3	24.9	0.4	34.3
22	Greater LA	Weingart Veterans Program GPD/PDO	336	20.8	13.1	4.7	61.4
22	Loma Linda	Shelter for the Homeless	6	66.7	16.7	0.0	16.7
22	San Diego	Founders Program	16	56.3	18.8	0.0	25.0
22	San Diego	Interfaith Community Services	29	27.6	34.5	3.4	34.5
22	San Diego	New Resolve	40	35.0	15.0	2.5	47.5
22	San Diego	Veterans Bridge	14	42.9	21.4	0.0	35.7
22	San Diego	Welcome Home Family Program	10	0.0	40.0	20.0	40.0
ALL			3,817	30.4	25.9	5.0	38.7
SITE AVERAGE			71	38.6	20.3	5.9	35.2
SITE STD. DEV.			118	23.2	15.0	9.1	20.2

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	Employment Status at Discharge						
			DISCHARGES N	Full Time %	Part Time %	Voc. Training or volunteer %	Unemployed %	Disabled or Retired %	Unknown or Other %
1	Boston	Veterans Arms	5	100.0	0.0	0.0	0.0	0.0	0.0
1	Boston	Vets Hospice Homestead	14	0.0	0.0	9.1	0.0	81.8	9.09
1	Northampton	Trans Vet II bldg 26	87	46.0	1.1	1.1	28.7	20.7	2.30
1	Providence	Nickerson-Gateway to Independence	12	16.7	25.0	0.0	25.0	33.3	0.00
1	West Haven	Spooner House	43	9.3	4.7	41.9	18.6	25.6	0.00
2	Albany	Turner House	12	0.0	0.0	8.3	41.7	50.0	0.00
4	Coatesville	Phila. Vets Multi-Serv Cntr	62	93.5	0.0	0.0	4.8	1.6	0.00
4	Philadelphia	Veterans Haven	62	63.6	10.6	3.0	21.2	0.0	1.52
4	Pittsburgh	Bill's House and Tour of Duty	11	36.4	27.3	0.0	27.3	0.0	9.09
5	Baltimore	McVets	16	57.9	10.5	0.0	21.1	10.5	0.00
5	Martinsburg	Potomac Highlands	45	55.6	2.2	8.9	17.8	11.1	4.44
5	Perry Point	Home of the Brave	49	55.1	20.4	2.0	4.1	18.4	0.00
5	Washington	Southeast Veterans Service Center	17	29.4	11.8	35.3	17.6	5.9	0.00
6	Hampton	Salvation Army Transitional Housing Program	216	34.6	11.5	4.6	36.4	11.1	1.84
7	Atlanta	Harris House or VORC	16	62.5	0.0	0.0	25.0	12.5	0.00
7	Charleston	Good Neighbor Center	57	10.5	26.3	1.8	43.9	15.8	1.75
7	Columbia	Alston Wilkes Veterans Home	26	69.2	11.5	7.7	11.5	0.0	0.00
8	Tampa	THAP-Vets Village	12	30.0	0.0	0.0	30.0	0.0	40.00
9	Louisville	Genesis House	54	46.3	16.7	0.0	16.7	18.5	1.85
9	Memphis	Breath of Life	117	23.1	23.1	0.9	29.9	22.2	0.85
10	Brecksville	Cross Roads	20	20.0	15.0	0.0	40.0	25.0	0.00
10	Cincinnati	Moses House	12	8.3	16.7	0.0	25.0	41.7	8.33
11	N. Indiana	Stepping Stones for Veterans, Inc.	28	25.0	14.3	0.0	39.3	14.3	7.14
12	Hines	Inner Voice	21	45.0	0.0	0.0	30.0	25.0	0.00
12	Madison/King	Vets Assistance Program	69	30.4	13.0	1.4	20.3	27.5	7.25
12	Milwaukee	Vets Place Central	284	25.4	2.8	0.7	59.5	10.6	1.06
12	Milwaukee	Vet's Place Southern Center	16	50.0	18.8	0.0	31.3	0.0	0.00
12	Tomah	Veterans Assistance Center	183	25.5	9.8	10.3	22.8	28.8	2.72
13	Black Hills HCS	Warriors Refuge	13	7.7	7.7	7.7	30.8	46.2	0.00

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	Employment Status at Discharge						
			DISCHARGES N	Full Time %	Part Time %	Voc. Training or volunteer %	Unemployed %	Disabled or Retired %	Unknown or Other %
14	Omaha	Catholic Charities Campus of Hope	116	23.3	1.7	0.9	50.9	17.2	6.03
16	New Orleans	Gateway Foundation Inc	8	0.0	12.5	12.5	12.5	37.5	25.00
16	New Orleans	Substance AbuseService Program	86	23.3	2.3	1.2	54.7	16.3	2.33
16	Oklahoma City	Mason Park	7	0.0	25.0	0.0	12.5	62.5	0.00
17	Central TX HCS	CPHV	20	18.2	4.5	9.1	31.8	18.2	18.18
17	Dallas	Presbyterian Night Shelter	46	6.5	6.5	19.6	43.5	4.3	19.57
18	Tucson	Esperanza En Escalante	9	11.1	0.0	11.1	22.2	55.6	0.00
19	Salt Lake City	Sundown Apartments	14	0.0	7.1	0.0	92.9	0.0	0.00
20	Walla Walla	C.O.R.E.	25	28.0	8.0	24.0	12.0	28.0	0.00
21	Central CA HCS	Town House Campus	13	0.0	7.7	7.7	61.5	15.4	7.69
21	Martinez	Operation Dignity	110	6.4	2.8	0.9	33.0	56.9	0.00
21	Martinez	Sacramento Service Center	36	51.4	11.4	8.6	28.6	0.0	0.00
21	San Francisco	Swords to Plowshares	8	0.0	0.0	37.5	25.0	37.5	0.00
21	San Francisco	Vietnam Vets of CA Eureka	32	28.1	6.3	9.4	25.0	21.9	9.38
22	Greater LA	Father's Program	52	69.2	3.8	0.0	26.9	0.0	0.00
22	Greater LA	Move (LA Family Housing)	108	24.5	8.5	2.8	38.7	24.5	0.94
22	Greater LA	New Directions	649	12.8	0.2	0.0	75.8	11.2	0.00
22	Greater LA	Veterans in Progress	448	62.6	7.1	5.6	23.6	0.9	0.22
22	Greater LA	Weingart Veterans Program GPD/PDO	336	9.8	3.6	0.9	62.9	21.4	1.48
22	Loma Linda	Shelter for the Homeless	6	66.7	0.0	0.0	33.3	0.0	0.00
22	San Diego	Founders Program	16	62.5	12.5	0.0	12.5	0.0	12.50
22	San Diego	Interfaith Community Services	29	44.8	0.0	0.0	41.4	0.0	13.79
22	San Diego	New Resolve	40	45.0	5.0	5.0	22.5	15.0	7.50
22	San Diego	Veterans Bridge	14	7.1	0.0	14.3	7.1	57.1	14.29
22	San Diego	Welcome Home Family Program	10	40.0	10.0	10.0	30.0	10.0	0.00
ALL			3,817	30.4	6.4	3.6	42.1	15.4	2.1
SITE AVERAGE			71	31.8	8.3	6.0	29.6	19.8	4.4
SITE STD. DEV.			118	25.0	7.8	9.6	18.1	19.1	7.6

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	DISCHG. N	ALCOHOL PROBLEMS			DRUG PROBLEMS			MENT. HLTH. PROBLEM		
				PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %	PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %	PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %
1	Boston	Veterans Arms	5	0.0			20.0	0.0	100.0	0.0		
1	Boston	Vets Hospice Homestead	14	85.7	66.7	25.0	57.1	62.5	25.0	50.0	14.3	28.6
1	Northampton	Trans Vet II bldg 26	87	87.4	67.1	50.0	56.3	63.3	49.0	35.6	67.7	48.4
1	Providence	Nickerson-Gateway to Independence	12	66.7	25.0	85.7	25.0	33.3	50.0	66.7	12.5	100.0
1	West Haven	Spooner House	43	58.1	72.0	100.0	39.5	58.8	100.0	90.7	59.0	100.0
2	Albany	Turner House	12	75.0	22.2	55.6	25.0	33.3	66.7	41.7	20.0	60.0
4	Coatesville	Phila. Vets Multi-Serv Cntr	62	59.7	64.9	81.1	79.0	71.4	89.8	0.0		
4	Philadelphia	Veterans Haven	62	84.8	58.9	71.4	89.4	59.3	71.2	18.2	66.7	58.3
4	Pittsburgh	Bill's House and Tour of Duty	11	54.5	33.3	66.7	54.5	33.3	66.7	18.2	100.0	100.0
5	Baltimore	McVets	16	78.9	80.0	93.3	84.2	87.5	93.8	42.1	87.5	87.5
5	Martinsburg	Potomac Highlands	45	88.9	57.5	52.5	66.7	53.3	43.3	44.4	40.0	75.0
5	Perry Point	Home of the Brave	49	95.9	78.7	97.9	77.6	78.9	97.4	98.0	75.0	97.9
5	Washington	Southeast Veterans Service Center	17	35.3	66.7	66.7	76.5	38.5	61.5	5.9	0.0	100.0
6	Hampton	Salvation Army Transitional Housing Program	216	68.2	9.5	52.0	78.8	8.8	57.9	62.2	2.2	65.2
7	Atlanta	Harris House or VORC	16	50.0	37.5	62.5	68.8	36.4	72.7	0.0		
7	Charleston	Good Neighbor Center	57	87.7	6.0	8.0	75.4	4.7	9.3	56.1	6.3	15.6
7	Columbia	Alston Wilkes Veterans Home	26	42.3	63.6	81.8	42.3	72.7	72.7	7.7	50.0	100.0
8	Tampa	THAP-Vets Village	12	90.9	50.0	77.8	27.3	33.3	66.7	18.2	0.0	50.0
9	Louisville	Genesis House	54	88.9	95.8	93.8	77.8	95.2	92.9	90.7	93.9	91.8
9	Memphis	Breath of Life	117	69.2	19.8	97.5	83.8	19.4	99.0	49.6	6.9	96.6
10	Brecksville	Cross Roads	20	30.0	0.0	66.7	15.0	0.0	100.0	40.0	25.0	100.0
10	Cincinnati	Moses House	12	91.7	81.8	90.0	83.3	80.0	88.9	91.7	72.7	100.0
11	N. Indiana	Stepping Stones for Veterans, Inc.	28	82.1	43.5	47.8	60.7	41.2	35.3	35.7	20.0	70.0
12	Hines	Inner Voice	21	90.5	89.5	88.9	81.0	76.5	94.1	42.9	66.7	88.9
12	Madison/King	Vets Assistance Program	69	76.8	66.0	83.0	39.1	59.3	88.9	78.3	70.4	87.0
12	Milwaukee	Vets Place Central	284	83.8	37.8	53.8	81.7	38.8	56.0	23.9	29.4	55.9
12	Milwaukee	Vet's Place Southern Center	16	93.8	46.7	66.7	87.5	50.0	71.4	43.8	14.3	57.1
12	Tomah	Veterans Assistance Center	183	76.6	59.6	70.2	39.1	55.6	68.1	65.2	65.0	70.8
13	Black Hills HCS	Warriors Refuge	13	100.0	100.0	53.8	15.4	0.0	0.0	38.5	60.0	80.0

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	DISCHG. N	ALCOHOL PROBLEMS			DRUG PROBLEMS			MENT. HLTH. PROBLEM		
				PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %	PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %	PROB. AT ADMIT %	IMPROV. AT DISCH %	FOLLOW UP TX %
14	Omaha	Catholic Charities Campus of Hope	116	95.7	84.7	82.9	53.4	82.3	77.4	27.6	78.1	87.5
16	New Orleans	Gateway Foundation Inc	8	87.5	28.6	28.6	50.0	25.0	0.0	25.0	0.0	50.0
16	New Orleans	Substance AbuseService Program	86	97.7	95.2	31.0	97.7	94.0	31.0	91.9	54.4	29.1
16	Oklahoma City	Mason Park	7	37.5	33.3	0.0	12.5	100.0	0.0	100.0	37.5	62.5
17	Central TX HCS	CPHV	20	50.0	9.1	54.5	50.0	9.1	72.7	18.2	25.0	75.0
17	Dallas	Presbyterian Night Shelter	46	69.6	18.8	43.8	71.7	18.2	48.5	41.3	5.3	63.2
18	Tucson	Esperanza En Escalante	9	77.8	42.9	57.1	22.2	0.0	50.0	77.8	42.9	85.7
19	Salt Lake City	Sundown Apartments	14	92.9	15.4	61.5	35.7	0.0	80.0	14.3	0.0	100.0
20	Walla Walla	C.O.R.E.	25	92.0	87.0	82.6	56.0	85.7	78.6	44.0	90.9	81.8
21	Central CA HCS	Town House Campus	13	38.5	20.0	80.0	38.5	20.0	100.0	38.5	0.0	100.0
21	Martinez	Operation Dignity	110	43.6	72.9	100.0	44.5	59.2	98.0	47.3	69.2	100.0
21	Martinez	Sacramento Service Center	36	54.3	42.1	94.7	34.3	25.0	91.7	17.1	0.0	83.3
21	San Francisco	Swords to Plowshares	8	87.5	42.9	100.0	87.5	42.9	100.0	87.5	57.1	100.0
21	San Francisco	Vietnam Vets of CA Eureka	32	21.9	42.9	100.0	25.0	12.5	100.0	50.0	12.5	93.8
22	Greater LA	Father's Program	52	65.4	17.6	61.8	76.9	17.5	65.0	3.8	0.0	100.0
22	Greater LA	Move (LA Family Housing)	108	23.1	16.0	56.0	13.0	21.4	35.7	13.9	6.7	66.7
22	Greater LA	New Directions	649	99.8	13.1	64.4	99.7	13.1	64.3	1.7	0.0	72.7
22	Greater LA	Veterans in Progress	448	55.5	73.1	91.6	54.3	65.2	91.8	6.9	58.1	100.0
22	Greater LA	Weingart Veterans Program GPD/PDO	336	47.8	20.5	45.3	58.8	20.7	44.9	30.9	25.0	67.3
22	Loma Linda	Shelter for the Homeless	6	66.7	50.0	100.0	50.0	66.7	100.0	50.0	66.7	100.0
22	San Diego	Founders Program	16	100.0	87.5	87.5	100.0	81.3	87.5	25.0	100.0	100.0
22	San Diego	Interfaith Community Services	29	51.7	6.7	46.7	44.8	30.8	46.2	20.7	16.7	66.7
22	San Diego	New Resolve	40	87.5	51.4	85.7	75.0	53.3	83.3	50.0	20.0	80.0
22	San Diego	Veterans Bridge	14	42.9	0.0	16.7	35.7	20.0	40.0	42.9	33.3	66.7
22	San Diego	Welcome Home Family Program	10	80.0	62.5	50.0	70.0	28.6	42.9	30.0	0.0	100.0
ALL			3,817	72.9	42.4	66.7	67.4	37.8	66.7	31.5	42.1	73.2
SITE AVERAGE			71	69.6	47.8	67.2	56.8	43.3	67.0	41.0	37.7	78.8
SITE STD. DEV.			118	23.9	28.3	25.0	24.9	28.9	28.4	27.9	32.0	21.7

TABLE 6-14. VETERANS SERVED BY HCHV RESIDENTIAL TREATMENT, GPD PROGRAM, OR BOTH, FY 2000

VISN	SITE	NUMBER OF VETERANS	FINAL DISCHARGE IN FY00 WAS			% OF VETERANS WHO SPENT DAYS DURING FY00 IN:			TOTAL LENGTH OF STAY
			1ST %	VETERAN'S: 2ND %	3RD %	RES TX ONLY	GPD ONLY	BOTH RES TX AND GPD	
1	BOSTON	87	90.8	6.9	2.3	81.6	18.4	0.0	126.5
1	PROVIDENCE	17	100.0	0.0	0.0	29.4	70.6	0.0	203.1
1	WEST HAVEN	44	93.2	6.8	0.0	6.8	90.9	2.3	46.3
2	ALBANY	53	96.2	1.9	1.9	81.1	17.0	1.9	65.8
4	PHILADELPHIA	112	96.4	3.6	0.0	42.0	55.4	2.7	214.8
4	PITTSBURGH	100	96.0	4.0	0.0	76.0	23.0	1.0	69.1
4	WILKES BARRE	74	95.9	4.1	0.0	85.1	4.1	10.8	81.7
5	BALTIMORE	53	98.1	1.9	0.0	62.3	37.7	0.0	179.5
5	PERRY POINT	81	91.4	7.4	1.2	46.9	50.6	2.5	105.6
5	WASHINGTON	93	92.5	7.5	0.0	84.9	12.9	2.2	129.7
6	HAMPTON	214	84.1	13.6	2.3	11.2	83.2	5.6	79.5
6	SALISBURY	40	95.0	5.0	0.0	92.5	5.0	2.5	90.2
7	ATLANTA	118	93.2	5.9	0.8	83.1	13.6	3.4	90.5
7	CHARLESTON	174	88.5	10.9	0.6	65.5	21.3	13.2	39.9
7	TUSKEGEE	53	94.3	5.7	0.0	37.7	56.6	5.7	75.5
8	TAMPA	65	95.4	4.6	0.0	80.0	18.5	1.5	144.1
9	LOUISVILLE	90	68.9	28.9	2.2	32.2	28.9	38.9	143.8
10	CINCINNATI	59	88.1	10.2	1.7	76.3	15.3	8.5	132.5
10	CLEVELAND	112	73.2	24.1	2.7	84.8	15.2	0.0	71.6
11	TOLEDO	60	91.7	8.3	0.0	96.7	3.3	0.0	87.0
12	HINES	68	94.1	5.9	0.0	69.1	30.9	0.0	115.6
16	JACKSON	52	100.0	0.0	0.0	100.0	0.0	0.0	51.2
16	NEW ORLEANS	174	88.5	10.9	0.6	47.7	37.4	14.9	120.4
16	OKLAHOMA CITY	81	91.4	8.6	0.0	87.7	12.3	0.0	63.0
17	DALLAS	97	89.7	8.2	2.1	57.7	40.2	2.1	54.5
18	TUCSON	85	92.9	7.1	0.0	92.9	7.1	0.0	93.1
19	SALT LAKE CITY	78	92.3	7.7	0.0	76.9	12.8	10.3	64.2
20	WALLA WALLA	53	75.5	20.8	3.8	43.4	26.4	30.2	154.7
21	SAN FRANCISCO	117	96.6	2.6	0.9	45.3	49.6	5.1	77.3
22	GREATER LA	1,578	74.3	19.2	6.5	14.6	64.1	21.3	88.2
22	SAN DIEGO	167	88.0	10.8	1.2	32.9	59.3	7.8	186.9
	ALL SITES	4,249	84.1	12.9	3.0	43.3	44.7	12.0	97.7
	SITE AVERAGE	137	90.5	8.5	1.0	62.1	31.7	6.3	104.7
	SITE STD. DEV.	271	7.8	6.7	1.5	26.9	24.6	9.2	47.0

TABLE 6-15. HOUSING AND EMPLOYMENT STATUS OF VETERANS TREATED BY HCHV RESIDENTIAL TREATMENT, GPD PROGRAM, OR BOTH, FY 2000

VISN	SITE	NUMBER OF VETERANS	% OF VETERANS WHOSE FINAL DISCHARGE IN FY00 WAS FROM:		DOMICILED %	HOUSED %	EMPLOYED %
			GPD	RES TX			
1	BOSTON	87	18.4	81.6	86.2	55.4	65.1
1	PROVIDENCE	17	70.6	29.4	42.9	35.7	42.9
1	WEST HAVEN	44	90.9	9.1	61.4	15.9	52.3
2	ALBANY	53	18.9	81.1	76.7	67.4	40.9
4	PHILADELPHIA	112	58.0	42.0	78.0	62.0	56.7
4	PITTSBURGH	100	24.0	76.0	82.4	62.4	69.0
4	WILKES BARRE	74	6.8	93.2	76.2	38.1	42.9
5	BALTIMORE	53	37.7	62.3	86.3	68.6	51.0
5	PERRY POINT	81	50.6	49.4	93.5	83.9	80.3
5	WASHINGTON	93	14.0	86.0	76.7	40.0	36.7
6	HAMPTON	214	86.9	13.1	45.9	31.4	54.9
6	SALISBURY	40	7.5	92.5	93.5	87.1	87.1
7	ATLANTA	118	13.6	86.4	54.1	7.1	57.3
7	CHARLESTON	174	28.7	71.3	64.8	35.2	49.7
7	TUSKEGEE	53	56.6	43.4	30.0	12.0	32.0
8	TAMPA	65	18.5	81.5	69.0	50.0	39.0
9	LOUISVILLE	90	53.3	46.7	75.0	38.8	51.3
10	CINCINNATI	59	18.6	81.4	44.7	12.8	25.5
10	CLEVELAND	112	15.2	84.8	65.5	35.7	47.0
11	TOLEDO	60	3.3	96.7	65.9	50.0	40.9
12	HINES	68	30.9	69.1	61.9	41.3	52.4
16	JACKSON	52	0.0	100.0	75.0	27.5	38.5
16	NEW ORLEANS	174	44.3	55.7	38.6	22.7	32.6
16	OKLAHOMA CITY	81	12.3	87.7	69.1	44.1	61.2
17	DALLAS	97	42.3	57.7	43.5	18.8	48.8
18	TUCSON	85	7.1	92.9	71.0	23.2	28.8
19	SALT LAKE CITY	78	16.7	83.3	72.1	47.1	61.2
20	WALLA WALLA	53	43.4	56.6	65.2	41.3	45.7
21	SAN FRANCISCO	117	52.1	47.9	72.8	31.1	36.9
22	GREATER LA	1,578	74.5	25.5	54.5	26.1	32.7
22	SAN DIEGO	167	62.3	37.7	58.0	32.0	42.4
	ALL SITES	4,249	50.6	49.4	60.3	33.2	42.4
	SITE AVERAGE	137	34.8	64.7	66.1	40.2	48.5
	SITE STD. DEV.	271	25.5	25.2	16.0	20.0	14.3

TABLE 6-16. CLINICAL IMPROVEMENT OF VETERANS TREATED BY HCHV RESIDENTIAL TREATMENT, GPD PROGRAM, OR BOTH, FY 2000

VISN	SITE	NUMBER OF VETERANS	% OF VETERANS WHOSE FINAL DISCHARGE IN FY00 WAS FROM:		IMPROVED ALCOHOL PROBLEMS	IMPROVED MH PROBLEMS
			GPD	RES TX	%	%
1	BOSTON	87	18.4	81.6	73.2	50.0
1	PROVIDENCE	17	70.6	29.4	40.0	22.2
1	WEST HAVEN	44	90.9	9.1	68.0	60.0
2	ALBANY	53	18.9	81.1	53.8	68.2
4	PHILADELPHIA	112	58.0	42.0	70.3	83.3
4	PITTSBURGH	100	24.0	76.0	73.6	76.3
4	WILKES BARRE	74	6.8	93.2	57.1	60.0
5	BALTIMORE	53	37.7	62.3	67.4	67.9
5	PERRY POINT	81	50.6	49.4	79.6	82.4
5	WASHINGTON	93	14.0	86.0	71.9	61.3
6	HAMPTON	214	86.9	13.1	17.7	7.3
6	SALISBURY	40	7.5	92.5	77.4	80.0
7	ATLANTA	118	13.6	86.4	75.9	66.7
7	CHARLESTON	174	28.7	71.3	58.8	45.7
7	TUSKEGEE	53	56.6	43.4	38.2	35.5
8	TAMPA	65	18.5	81.5	75.0	75.0
9	LOUISVILLE	90	53.3	46.7	84.7	80.3
10	CINCINNATI	59	18.6	81.4	56.8	52.0
10	CLEVELAND	112	15.2	84.8	72.5	79.7
11	TOLEDO	60	3.3	96.7	87.9	60.6
12	HINES	68	30.9	69.1	71.8	50.0
16	JACKSON	52	0.0	100.0	76.9	90.9
16	NEW ORLEANS	174	44.3	55.7	81.6	61.2
16	OKLAHOMA CITY	81	12.3	87.7	74.0	68.3
17	DALLAS	97	42.3	57.7	48.3	53.1
18	TUCSON	85	7.1	92.9	72.1	67.4
19	SALT LAKE CITY	78	16.7	83.3	67.7	62.5
20	WALLA WALLA	53	43.4	56.6	90.5	78.3
21	SAN FRANCISCO	117	52.1	47.9	59.2	49.1
22	GREATER LA	1,578	74.5	25.5	47.3	49.1
22	SAN DIEGO	167	62.3	37.7	50.0	48.0
ALL SITES		4,249	50.6	49.4	58.1	56.3
SITE AVERAGE		137	34.8	65.2	65.8	61.0
SITE STD. DEV.		271	25.5	25.5	16.1	18.3

CHAPTER 7

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the \$10 million in expansion funds in FY 93 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There are 27¹ such programs in operation.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs, which is not intended to be a permanent residence). Some program sites combine both types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter Plus Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 8).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus, SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

¹ There were 26 programs funded by VACO; in FY 2000, Bedford was added when they took over case management of veterans who were originally admitted to Boston's Supported Housing program.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. For the purposes of this monitoring system, work of SH clinicians during the phase of referral and placement is captured in advance of formal admission through the use of a “pre-residential” program entry date. (This procedure was implemented in FY 96). Clinicians in the SH program complete a progress report six months after each veteran’s admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 7-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2000, 1,229 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is substantially fewer than the 2,022 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs. The workload data presented in Table 7-1 give some indication of the large differences in the program sites. Where the stop codes per FTEE are high, such as in Providence, Milwaukee and Tomah, the programs are generally transitional living environments where clinicians see the residents almost every day. Stop codes are lower in places like Boston and Indianapolis, traditional SH programs involving intensive efforts to situate veterans in permanent community living.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 7-1). Overall, 26 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Patient Characteristics

Table 7-2 presents data on demographic characteristics of veterans in SH over the period FY 98 to FY 2000. The mean age of veterans in the program is 46 years. Most veterans in the program (96 percent) are men. Slightly under half are African American, and most are either divorced (45 percent) or separated (13 percent).

In the three years prior to contact with the HCHV program, about 29 percent of the veterans were usually working full-time, and about 32 percent were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only 4. The most typical income of SH veterans at the time of intake was under \$500 per month. About 38 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 7-3, veterans in the SH program have serious clinical problems. The majority (75 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this group: 46 percent were assigned a serious diagnosis. Overall, 86 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Over one-third were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 7-4. The majority were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 37 percent had been homeless for over six months at the time of intake. Over half of the veterans in the program are encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn. Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 7-5 summarizes several process indicators for veterans who reached completed their first six months in SH during FY 2000; there were 383 veterans in this group. There is a substantial reliance on transitional housing for these new cases; After six months in the program, about 21 percent of these veterans had been placed into permanent housing. Over half of these active cases were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was \$217 per month, and 45 percent benefited from some type of rent subsidy. These subsidies are important to veterans in the SH program, as about 42 percent of them are employed full time, and monthly income is generally low.

Terminated Cases

Comparable information reported at discharge is reported by site in Tables 7-6 through 7-8. The group of veterans discharged during FY 2000 (N=1,004) includes many veterans who stayed in the program a short period of time; therefore they differ somewhat from the active cases just described. For example, a lower percentage of these veterans are in permanent housing at time of discharge, and more were housed in special programs for veterans. A slightly higher percentage of terminated cases as active cases receive rental subsidies (55 percent vs. 44 percent). The average rent paid in this group of terminated cases is lower than that paid by active cases (\$140 vs. \$217). About 33 percent of veterans report full time employment at time of discharge from the program.

G. Treatment Outcomes

Ratings of clinical improvement are shown for the group of active cases in Table 7-5 and for those discharged from the program in Table 7-9. Clinical change was rated from 1 (substantial

deterioration) to 5 (substantial improvement) for those who exhibited the problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and psychiatric problems are 4.1, 4.0 and 3.9 respectively. Improvement scores on the three problems areas for terminated cases is 3.6, 3.5 and 3.6, again underscoring the influence of “short stayers” in this group.

Table 7-10 shows that the average length of stay in supported housing is about nine months (265 days); however, this average is skewed by a small number of sites that have exceptionally long average stays (e.g., over 850 days in Boston, and over 1,700 days in Bronx). These programs place veterans exclusively in permanent housing and emphasize long-term case management. Slightly less than one half of terminations (45 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 31 percent of the cases), it is generally for substance use rule violations.

Over half (53 percent) of veterans in SH are housed at time of termination from the program. Almost a third (33 percent) are discharged to a homeless or unknown status. These housing outcomes have remained fairly steady over the last three years.

H. Summary

As indicated by intake characteristics, the SH program continues to contact the appropriate target population. The performance of the program remains steady on virtually all outcome measures. Like most programs for homeless individuals, the program has a high percentage of clients who leave without consultation or because of rule violations, and this may limit success on outcomes. The SH program continues to be an important resource for long-term case management for homeless veterans.

TABLE 7-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	CODE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE	VETERANS TREATED / FTEE
1	BEDFORD	518	37	31	168	5.4	1.0	168.0	31.0
1	BOSTON	523	44	23	185	8.0	1.0	185.0	23.0
1	PROVIDENCE	650	58	52	5,049	97.1	1.8	2,885.1	29.7
1	WEST HAVEN	689	43	43	1,550	36.0	1.0	1,550.0	43.0
2	ALBANY	500	18	18	253	14.1	1.0	253.0	18.0
2	BUFFALO	528	49	44	790	18.0	2.0	395.0	22.0
3	BRONX	526	43	31	863	27.8	1.5	575.3	20.7
3	EAST ORANGE	561	46	25	244	9.8	1.5	162.7	16.7
3	LYONS	604	28	11	95	8.6	2.0	47.5 *	5.5 *
4	COATESVILLE	542	21	3	13	4.3	3.0	4.3 *	1.0 *
4	PITTSBURGH	645	24	24	682	28.4	1.0	682.0	24.0
4	WILKES-BARRE	693	48	33	234	7.1	1.1	212.7	30.0
11	BATTLE CREEK	515	132	87	2,262	26.0	2.0	1,131.0	43.5
11	INDIANAPOLIS	583	49	39	231	5.9	1.4	165.0	27.9
12	CHICAGO WS	537	26	21	429	20.4	2.0	214.5	10.5 *
12	HINES	578	43	21	132	6.3	2.0	66.0 *	10.5 *
12	MILWAUKEE	695	269	255	11,615	45.5	3.9	2,978.2	65.4
12	TOMAH	676	217	185	3,314	17.9	1.7	1,949.4	108.8
15	KANSAS CITY	589	17	13	314	24.2	2.0	157.0	6.5 *
16	HOUSTON	580	87	70	1,323	18.9	1.0	1,323.0	70.0
16	LITTLE ROCK	598	77	72	534	7.4	1.3	427.2	57.6
18	TUCSON	678	7	5	10	2.0	1.0	10.0 *	5.0 *
20	ANCHORAGE OPC	463	61	8	36	4.5	2.0	18.0 *	4.0 *
20	PORTLAND	648	88	82	1,016	12.4	2.0	508.0	41.0
20	SEATTLE	663	14	4	63	15.8	0.5	126.0	8.0 *
22	WEST LOS ANGELES	691	476	29	72	2.5	6.0	12.0 *	4.8 *
	ALL SITES		2,022	1,229	31,477	25.6	46.6	675.5	26.4
	SITE AVERAGE		78	47	1,211	18.2	1.8	302.2	32.5
	SITE STD. DEV.		101	57	2,419	19.5	1.1	181.0	17.7

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY.

AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 10 OR > 100 VETERANS/FTEE AND SITES WITH < 100 OR > 1000 VISITS/FTEE.

SITES WITH NO STOP CODES ENTERED IN FY00 ARE NOT INCLUDED.

TABLE 7-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM
VETERANS AT INTAKE, FY 98-00

	FY 98 % (N=1,700)	FY 99 % (N=1,905)	FY 00 % (N=1,960)
GENDER			
Male	96.6	95.8	95.9
Female	3.4	4.2	4.1
AGE			
Mean	44.8	45.8	46.3
RACE/ETHNICITY			
White, non-Hisp.	42.7	46.2	46.2
African-American	51.5	47.4	47.4
Hispanic	3.9	4.8	4.3
Other	1.9	1.7	2.0
MARITAL STATUS			
Never married	34.0	35.1	35.2
Married/Remar.	3.8	3.2	3.7
Divorced	45.3	44.7	44.7
Separated	14.7	13.5	12.7
Widowed	2.3	3.6	3.6
EMPLOY. LAST 3 YRS			
Full-time	35.0	30.8	28.9
Part-time-Irreg.	28.9	30.2	31.6
Unemployed	20.2	21.3	21.8
Disabled/Retired	15.1	16.4	16.4
Student/Service	0.7	1.1	1.1
WORK DAYS, LAST 30 DAYS			
Mean	4.1	4.1	4.0
EARNED/REC., LAST 30 DAYS			
\$0	31.9	31.8	35.0
\$1-\$499	40.0	36.9	34.9
\$500+	28.1	31.2	30.1
PUBLIC SUPPORT			
	38.7	40.4	37.5

TABLE 7-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	SITE	SERIOUS MEDICAL PROBLEM %	ANY SUB. ABUSE DX %	SERIOUS PSYC DX %	ANY PSYC OR SUB AB DX %	DUAL DIAGNOSIS %
1	BEDFORD	54.8	61.3	74.2	93.5	41.9
1	BOSTON	62.8	60.5	67.4	83.7	44.2
1	PROVIDENCE	47.4	77.2	64.9	93.0	49.1
1	WEST HAVEN	40.5	54.8	88.1	100.0	42.9
2	ALBANY	11.1	88.9	38.9	94.4	33.3
2	BUFFALO	68.8	77.1	39.6	89.6	27.1
3	BRONX	21.4	61.9	21.4	71.4 *	11.9
3	EAST ORANGE	53.7	78.0	41.5	85.4	34.1
3	LYONS	30.0	95.0	30.0	95.0	30.0
4	PITTSBURGH	21.7	87.0	52.2	95.7	43.5
4	WILKES-BARRE	60.4	77.1	60.4	89.6	47.9
8	TAMPA	85.7	85.7	57.1	100.0	42.9
11	BATTLE CREEK	42.5	80.2	41.3	86.0	35.5
11	INDIANAPOLIS	66.0	87.2	38.3	95.7	29.8
12	CHICAGO WS	42.3	61.5	57.7	92.3	26.9
12	HINES	65.9	85.4	58.5	92.7	51.2
12	MILWAUKEE	46.1	92.0	50.0	95.1	46.9
12	TOMAH	61.6	82.5	70.3	90.4	62.4
15	KANSAS CITY	41.2	94.1	29.4	100.0	23.5
16	HOUSTON	70.7	65.9	36.6	86.6	15.9
16	LITTLE ROCK	61.4	71.4	47.1	88.6	30.0
18	TUCSON	33.3	33.3	83.3	83.3	33.3
20	ANCHORAGE OPC	38.9	58.3	41.7	80.6	19.4
20	PORTLAND	45.8	55.6	59.7	84.7	30.6
20	SEATTLE	78.6	35.7	50.0	64.3 *	21.4
22	WEST LOS ANGELES	24.7	66.6	21.3	73.2 *	14.7
	ALL SITES	45.5	75.1	45.6	86.2	34.5
	SITE AVERAGE	49.1	72.1	50.8	88.6	34.3
	SITE STD. DEV.	18.8	16.6	17.5	8.9	12.6

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

TABLE 7-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

		HOW LONG HOMELESS							
		NOT							
VISN	SITE	LITERALLY HOMELESS %	CURRENTLY HOMELESS %	< 1 MO. %	1 - 6 MO. %	6 - 12 MO. %	12 - 24 MO. %	2 YR + %	VA OUTREACH %
1	BEDFORD	100.0	0.0	51.6	29.0	12.9	0.0	6.5	90.3
1	BOSTON	86.0	7.0	37.2	25.6	11.6	9.3	9.3	60.5
1	PROVIDENCE	80.7	1.8	7.0	73.7	12.3	3.5	1.8	82.5
1	WEST HAVEN	66.7	7.1	11.9	40.5	9.5	16.7	14.3	90.5
2	ALBANY	61.1	16.7	16.7	50.0	11.1	0.0	5.6	11.1 *
2	BUFFALO	62.5	2.1	20.8	47.9	8.3	10.4	10.4	77.1
3	BRONX	42.9	43.9 *	7.3	0.0	4.9	19.5	24.4	92.9
3	EAST ORANGE	65.9	2.4	24.4	29.3	14.6	24.4	2.4	87.8
3	LYONS	35.0 *	0.0	10.0	35.0	25.0	15.0	15.0	30.0 *
4	PITTSBURGH	17.4 *	0.0	21.7	60.9	13.0	4.3	0.0	43.5
4	WILKES-BARRE	58.3	20.8 *	33.3	27.1	12.5	4.2	2.1	70.8
8	TAMPA	71.4	14.3	0.0	57.1	0.0	0.0	28.6	100.0
11	BATTLE CREEK	67.8	4.1	30.6	38.8	14.0	6.6	5.8	72.7
11	INDIANAPOLIS	83.0	6.4	17.0	38.3	8.5	4.3	25.5	74.5
12	CHICAGO WS	84.6	3.8	15.4	38.5	23.1	7.7	11.5	73.1
12	HINES	36.6 *	7.3	2.4	19.5	31.7	17.1	22.0	68.3
12	MILWAUKEE	29.2 *	12.9	20.2	27.8	9.5	11.0	18.6	57.2
12	TOMAH	23.1 *	22.4 *	14.9	28.5	11.0	5.3	18.0	10.5 *
15	KANSAS CITY	58.8	0.0	23.5	47.1	5.9	17.6	5.9	0.0 *
16	HOUSTON	68.3	1.2	18.5	34.6	21.0	9.9	14.8	45.1
16	LITTLE ROCK	62.9	7.1	15.7	30.0	14.3	14.3	18.6	84.3
18	TUCSON	50.0	16.7	16.7	16.7	16.7	0.0	33.3	16.7 *
20	ANCHORAGE OPC	69.4	8.3	13.9	27.8	13.9	16.7	19.4	50.0
20	PORTLAND	55.6	9.7	13.9	41.7	11.1	9.7	13.9	40.3
20	SEATTLE	100.0	0.0	14.3	21.4	21.4	14.3	28.6	78.6
22	WEST LOS ANGELES	58.5	16.7	14.1	31.3	12.7	10.9	14.1	34.7
ALL SITES		52.9	12.2	18.0	32.8	12.6	9.9	14.4	51.1
SITE AVERAGE		61.4	9.0	18.2	35.3	13.5	9.7	14.2	59.3
SITE STD. DEV.		21.5	9.9	10.9	15.1	6.7	6.7	9.2	28.7

*EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

TABLE 7-5. SELECTED CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 00 (N=383)

<u>TYPE OF HOUSING</u>	<u>%</u>
Permanent Apartment	20.9
Transitional Apartment	79.1

<u>SOURCE OF HOUSING</u>	<u>%</u>
Commercial Landlord	14.6
Housing Authority	3.7
Specialized Vets Housing Program*	70.8
Family/Friend	1.3
Other	9.7

<u>OTHER HOUSEHOLD MEMBERS</u>	<u>Mean</u>
Family	0.1
Non-Family	0.9

<u>RENT OF VETERANS AT 6 MONTHS</u>	
Veterans Average Monthly Rent Paid	\$217.44

% RECEIVING HOUSING SUBSIDIES	44.9
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<u>SOURCE OF HOUSING SUBSIDY</u>	<u>%</u>
Section 8 %	18.6
Owned By Housing Authority %	7.6
Project Based Subsidy %	36.6
State Subsidy %	0.0
Other %	37.2

* operated in collaboration with VSOs or non-profits

Sites that discharged fewer than 5 veterans in FY00 are not included.

<u>EMPLOYMENT</u>	<u>%</u>
Full Time	42.3
Part time	3.9
VI/CWT	9.1
Unemployed	1.8
Other**	42.0

<u>INCOME</u>	<u>Mean</u>
Monthly Work Income	\$691.46
Monthly Other Income	\$274.10

CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS

	<u>%</u>	<u>6 Month</u>
	<u>Admit.</u>	<u>Imprmnt.</u>
	<u>With</u>	<u>Rating</u>
	<u>Problem</u>	<u>Mean</u>
Alcohol Problems	72.6	4.1
Drug Problems	58.9	4.0
Mental Health Problems	56.0	3.9

** includes disabled and retired

TABLE 7-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

VISN	SITE	VETERANS DIS- CHARGED	TYPE HOUSING		SOURCE OF HOUSING					OTHER HSHLD MEMBERS	
			PERMA- NENT %	TRANSI- TIONAL %	COMM. LANDLORD %	HOUSING AUTHOR. %	SPECIAL VET HOUS. PGM. %	FAMILY/ FRIEND %	OTHER %	FAMILY MEAN	NON-FAM. MEAN
1	BOSTON	13	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.1	0.0
1	PROVIDENCE	22	4.5	95.5	0.0	4.5	0.0	0.0	95.5	0.0	0.0
1	WEST HAVEN	18	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.2	2.0
2	BUFFALO	26	88.5	11.5	57.7	0.0	23.1	15.4	3.8	0.5	0.4
3	BRONX	7	100.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
3	EAST ORANGE	28	96.4	3.6	75.0	3.6	3.6	10.7	7.1	0.4	0.0
4	PITTSBURGH	17	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.1	1.3
4	WILKES-BARRE	18	47.1	52.9	22.2	27.8	44.4	5.6	0.0	0.3	0.0
11	BATTLE CREEK	65	1.5	98.5	1.5	4.6	93.8	0.0	0.0	0.0	1.7
11	INDIANAPOLIS	21	9.5	90.5	4.8	0.0	95.2	0.0	0.0	0.0	2.6
12	CHICAGO WS	13	61.5	38.5	38.5	0.0	30.8	30.8	0.0	0.5	2.2
12	MILWAUKEE	245	0.0	100.0	0.0	0.0	99.6	0.4	0.0	0.0	7.3
12	TOMAH	166	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	4.2
15	KANSAS CITY	6	33.3	66.7	33.3	0.0	66.7	0.0	0.0	0.3	0.7
16	HOUSTON	9	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
16	LITTLE ROCK	46	97.8	2.2	54.3	26.1	10.9	2.2	6.5	0.5	0.1
18	TUCSON	5	80.0	20.0	80.0	0.0	20.0	0.0	0.0	0.0	0.0
20	ANCHORAGE OPC	41	0.0	100.0	0.0	0.0	0.0	0.0	100.0	0.0	1.0
20	PORTLAND	26	38.5	61.5	61.5	38.5	0.0	0.0	0.0	0.0	2.5
22	WEST LOS ANGELES	212	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
	ALL SITES	1,004	16.0	84.0	11.6	3.2	77.1	1.4	6.8	0.1	2.9
	SITE AVERAGE	50	42.9	57.1	31.4	5.3	49.4	3.3	10.6	0.1	1.3
	SITE STD. DEV.	71	42.9	42.9	36.6	11.3	44.4	7.7	29.9	0.2	1.9

Sites that discharged fewer than 5 veterans in FY00 are not included.

TABLE 7-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

VISN	SITE	VETERANS DIS- CHARGED	RECEIVES RENTAL SUBSIDY %	SOURCE OF HOUSING SUBSIDY*					RENT PAID VETERANS' AVERAGE MONTHLY RENT
				SECTION 8 %	OWNED BY HOUSING AUTHOR. %	PROJECT- BASED SUBSIDY %	STATE SUBSIDY %	OTHER %	
1	BOSTON	13	92.3	83.3	0.0	16.7	0.0	0.0	\$304
1	PROVIDENCE	22	100.0	0.0	0.0	4.5	0.0	95.5	\$82
1	WEST HAVEN	18	100.0	0.0	0.0	0.0	0.0	100.0	\$239
2	BUFFALO	26	38.5	40.0	0.0	60.0	0.0	0.0	\$230
3	BRONX	7	0.0	N/A	N/A	N/A	N/A	N/A	\$251
3	EAST ORANGE	28	32.1	88.9	0.0	11.1	0.0	0.0	\$317
4	PITTSBURGH	17	0.0	NA	NA	NA	NA	NA	\$147
4	WILKES-BARRE	18	72.2	0.0	38.5	61.5	0.0	0.0	\$229
11	BATTLE CREEK	65	41.5	0.0	11.1	88.9	0.0	0.0	\$26
11	INDIANAPOLIS	21	33.3	0.0	0.0	42.9	0.0	57.1	\$144
12	CHICAGO WS	13	15.4	0.0	0.0	100.0	0.0	0.0	\$250
12	MILWAUKEE	245	84.9	0.0	0.0	9.6	0.0	90.4	\$5
12	TOMAH	166	98.8	0.0	0.0	100.0	0.0	0.0	\$41
15	KANSAS CITY	6	0.0	N/A	N/A	N/A	N/A	N/A	\$327
16	HOUSTON	9	100.0	100.0	0.0	0.0	0.0	0.0	\$82
16	LITTLE ROCK	46	50.0	4.3	47.8	13.0	0.0	34.8	\$275
18	TUCSON	5	20.0	0.0	0.0	100.0	0.0	0.0	\$277
20	ANCHORAGE OPC	41	0.0	N/A	N/A	N/A	N/A	N/A	\$0
20	PORTLAND	26	100.0	61.5	38.5	0.0	0.0	0.0	\$143
22	WEST LOS ANGELES	212	0.0	N/A	N/A	N/A	N/A	N/A	\$306
	ALL SITES	1,004	54.9	8.7	5.3	42.6	0.0	43.4	\$140
	SITE AVERAGE	50	49.0	25.2	9.1	40.6	0.0	25.2	\$184
	SITE STD. DEV.	71	40.6	38.5	17.2	40.7	0.0	39.9	\$112

*Percentages and means based on veterans with subsidies only.

Sites that discharged fewer than 5 veterans in FY00 are not included.

TABLE 7-8. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

VISN	SITE	VETERANS DIS- CHARGED	EMPLOYMENT SITUATION					INCOME	
			FULL TIME %	PART TIME %	CWT %	UNEM- PLOYED %	OTHER %	AVERAGE MONTHLY WORK INCOME*	AVERAGE MONTHLY OTHER INCOME*
1	BOSTON	13	38.5	0.0	7.7	0.0	53.8	\$689	\$502
1	PROVIDENCE	22	18.2	18.2	4.5	9.1	45.5	\$398	\$330
1	WEST HAVEN	18	11.1	11.1	11.1	0.0	66.7	\$403	\$589
2	BUFFALO	26	34.6	7.7	7.7	7.7	38.5	\$588	\$226
3	BRONX	7	28.6	0.0	0.0	14.3	28.6	\$157	\$369
3	EAST ORANGE	28	28.6	3.6	3.6	7.1	50.0	\$571	\$311
4	PITTSBURGH	17	52.9	11.8	0.0	17.6	17.6	\$753	\$87
4	WILKES-BARRE	18	33.3	11.1	0.0	11.1	38.9	\$243	\$393
11	BATTLE CREEK	65	38.5	9.2	4.6	24.6	21.5	\$632	\$55
11	INDIANAPOLIS	21	23.8	14.3	19.0	14.3	28.6	\$494	\$194
12	CHICAGO WS	13	38.5	7.7	0.0	15.4	15.4	\$542	\$212
12	MILWAUKEE	245	9.4	4.5	0.0	4.9	80.0	\$529	\$138
12	TOMAH	166	31.9	4.8	7.8	18.1	37.3	\$359	\$305
15	KANSAS CITY	6	83.3	0.0	0.0	0.0	16.7	\$1,292	\$107
16	HOUSTON	9	0.0	0.0	33.3	22.2	33.3	\$286	\$204
16	LITTLE ROCK	46	23.9	0.0	0.0	8.7	63.0	\$634	\$812
18	TUCSON	5	60.0	0.0	0.0	20.0	20.0	\$630	\$146
20	ANCHORAGE OPC	41	14.6	7.3	19.5	4.9	51.2	\$584	\$346
20	PORTLAND	26	34.6	0.0	7.7	7.7	46.2	\$429	\$242
22	WEST LOS ANGELES	212	65.1	0.0	3.3	1.9	29.2	\$913	\$207
	ALL SITES	1,004	32.7	4.5	4.7	9.0	47.2	\$601	\$247
	SITE AVERAGE	50.2	33.5	5.6	6.5	10.5	39.1	\$556	\$289
	SITE STD. DEV.	70.6	20.1	5.7	8.7	7.6	18.0	\$249	\$183

*AVERAGE MONTHLY INCOME FOR VETERANS WITH ANY INCOME

Sites that discharged fewer than 5 veterans in FY00 are not included.

TABLE 7-9. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

VISN	SITE	VETERANS DIS- CHARGED	ALCOHOL PROBLEMS		DRUG PROBLEMS		PSYC. PROBLEMS	
			ADMITTED WITH PROBLEM %	IMPROVE. RATING AT D/C MEAN~	ADMITTED WITH PROBLEM %	IMPROVE. RATING AT D/C MEAN~	ADMITTED WITH PROBLEM %	IMPROVE. RATING AT D/C MEAN~
1	BOSTON	13	76.9	3.8	61.5	3.8	84.6	3.5
1	PROVIDENCE	22	78.9	4.3	45.0	4.0	90.5	4.0
1	WEST HAVEN	18	83.3	3.5	94.4	3.6	100.0	3.6
2	BUFFALO	26	80.0	3.2	72.0	3.1	56.0	2.9
3	BRONX	7	80.0	4.5	40.0	5.0	0.0	N/A
3	EAST ORANGE	28	30.0	3.0 *	30.0	3.0	30.0	3.5
4	PITTSBURGH	17	94.1	3.9	76.5	3.8	64.7	3.6
4	WILKES-BARRE	18	76.5	3.8	52.9	3.8	64.7	2.9
11	BATTLE CREEK	65	90.8	3.4	67.2	3.2	60.9	3.5
11	INDIANAPOLIS	21	90.0	3.3	63.2	2.9	75.0	3.1
12	CHICAGO WS	13	45.5	3.8	66.7	3.6	58.3	2.4 *
12	MILWAUKEE	245	84.9	3.9	70.0	3.9	88.6	3.8
12	TOMAH	166	81.3	3.6	41.5	3.4	73.5	3.8
15	KANSAS CITY	6	100.0	4.8	83.3	4.8	16.7	5.0
16	HOUSTON	9	50.0	3.5	37.5	2.3 *	85.7	2.7 *
16	LITTLE ROCK	46	72.2	2.7 *	59.0	2.4 *	68.2	3.2
18	TUCSON	5	60.0	3.3	40.0	2.5 *	100.0	3.6
20	ANCHORAGE OPC	41	87.5	3.7	82.5	3.9	100.0	3.4
20	PORTLAND	26	88.0	2.7 *	69.6	2.6 *	100.0	3.0
22	WEST LOS ANGELES	212	72.7	3.3	72.7	3.2	21.8	3.1
	ALL SITES	1,004	79.6	3.6	63.8	3.5	65.8	3.6
	SITE AVERAGE	50	76.1	3.6	61.3	3.4	67.0	3.4
	SITE STD. DEV.	71	17.5	0.5	17.6	0.7	29.7	0.6

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRE DIRECTION

Sites that discharged fewer than 5 veterans in FY00 are not included.

TABLE 7-10. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

VISN	SITE	VETERANS DIS- CHARGED	MEAN TOTAL DAYS IN PROGRAM	MUTUAL TERM. %	MODE OF DISCHARGE			MAIN REASON FOR INVOLUNTARY TERMINATION			
					INVOLUN- TARILY DISCHARGED %	WITHDREW PROGRAM %	OTHER %	ALCOHOL/ DRUG USE %	THREAT/ ACTUAL VIOLENCE %	FAILURE TO PAY RENT %	OTHER %
1	BOSTON	13	853.8 *	53.8	30.8	0.0	15.4	25.0	50.0	0.0	25.0
1	PROVIDENCE	22	244.0	63.6	22.7	4.5	9.1	80.0	0.0	0.0	20.0
1	WEST HAVEN	18	230.1	50.0	38.9	5.6	5.6	42.9	0.0	42.9	14.3
2	BUFFALO	26	358.0	69.2	23.1	0.0	7.7	83.3	0.0	16.7	0.0
3	BRONX	7	1796.3 *	57.1	14.3	0.0	28.6	0.0	0.0	100.0	0.0
3	EAST ORANGE	28	272.9	35.7	10.7	0.0	53.6	66.7	0.0	33.3	0.0
4	PITTSBURGH	17	169.8	70.6	29.4	0.0	0.0	60.0	20.0	0.0	20.0
4	WILKES-BARRE	18	256.6	47.1	41.2	5.9	5.9	42.9	0.0	0.0	57.1
11	BATTLE CREEK	65	227.3	40.6	25.0	18.8	15.6	62.5	12.5	0.0	25.0
11	INDIANAPOLIS	21	136.6	4.8 *	38.1	23.8	33.3	62.5	0.0	25.0	12.5
12	CHICAGO WS	13	334.6	61.5	15.4	7.7	15.4	100.0	0.0	0.0	0.0
12	MILWAUKEE	245	122.3	35.1	26.1	4.9	33.9	59.4	7.8	3.1	29.7
12	TOMAH	166	130.4	45.2	32.5	10.8	11.4	79.2	9.4	0.0	11.3
15	KANSAS CITY	6	246.7	100.0	0.0	0.0	0.0	N/A	N/A	N/A	N/A
16	HOUSTON	9	225.2	55.6	11.1	11.1	22.2	100.0	0.0	0.0	0.0
16	LITTLE ROCK	46	696.1	37.0	41.3	4.3	17.4	15.8	5.3	42.1	36.8
18	TUCSON	5	510.0	60.0	20.0	20.0	0.0	100.0	0.0	0.0	0.0
20	ANCHORAGE OPC	41	178.4	57.5	20.0	7.5	15.0	75.0	0.0	0.0	25.0
20	PORTLAND	26	447.3	50.0	38.5	11.5	0.0	70.0	30.0	0.0	0.0
22	WEST LOS ANGELES	212	368.3	49.8	41.7	3.8	4.7	37.5	8.0	37.5	17.0
	ALL SITES	1,004	265.3	45.0	30.9	6.9	17.2	54.9	8.4	16.6	20.1
	SITE AVERAGE	50	390.2	52.2	26.0	7.0	14.7	61.2	7.5	15.8	15.5
	SITE STD. DEV.	71	381.0	18.5	12.0	7.1	14.0	28.2	13.2	26.1	15.7

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN.

Sites that discharged fewer than 5 veterans in FY00 are not included.

TABLE 7-11. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	SITE	VETERANS DIS- CHARGED	HOUSED %	INSTITUTION %	HOMELESS/ UNKNOWN %	OTHER %
1	BOSTON	13	69.2	0.0	15.4	15.4
1	PROVIDENCE	22	81.8	4.5	9.1	4.5
1	WEST HAVEN	18	58.8	17.6	23.5	0.0
2	BUFFALO	26	80.0	10.0	5.0	5.0
3	BRONX	7	57.1	0.0	14.3	28.6
3	EAST ORANGE	28	60.7	7.1	28.6	3.6
4	PITTSBURGH	17	88.2	11.8	0.0	0.0
4	WILKES-BARRE	18	64.7	11.8	23.5	0.0
11	BATTLE CREEK	65	67.2	9.4	23.4	0.0
11	INDIANAPOLIS	21	23.8	0.0	71.4 *	4.8
12	CHICAGO WS	13	72.7	0.0	18.2	9.1
12	MILWAUKEE	245	37.8	15.4	46.5 *	0.4
12	TOMAH	166	50.6	6.7	37.8	4.9
15	KANSAS CITY	6	66.7	33.3	0.0	0.0
16	HOUSTON	9	62.5	12.5	25.0	0.0
16	LITTLE ROCK	46	71.1	13.3	11.1	4.4
18	TUCSON	5	60.0	20.0	0.0	20.0
20	ANCHORAGE OPC	41	65.0	15.0	17.5	2.5
20	PORTLAND	26	65.4	0.0	30.8	3.8
22	WEST LOS ANGELES	212	50.0	12.9	35.2	1.9
	ALL SITES	1,004	53.2	11.1	33.0	2.7
	SITE AVERAGE	50	62.7	10.1	21.8	5.4
	SITE STD. DEV.	71	14.7	8.4	17.4	7.6

*EXCEEDS ONE STANDARD DEVIATION FROM MEAN IN UNDESIRE DIRECTION

Sites that discharged fewer than 5 veterans in FY00 are not included.

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CHAPTER 8

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and ongoing case management (the original HCMI program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, a 10 new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 35 program sites had been funded. This report includes data from these programs through the end of FY 2000.

B. Monitoring

All veterans who enter HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veterans participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

C. Program Structure and Resources

The clinical staffing of HUD-VASH programs as of the end of FY 2000 is listed in Table 8-1. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from one to 4.5. Of the 78.5 FTEE originally allocated to the program, 64.8 (82 percent) are still working with the program. In addition, 2.5 FTEE have been detailed to the HUD-VASH program from other medical center services (called “donated” staff in Table 8-1). Two sites expanded fully staffed programs (Tampa and Miami). Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 86 percent staffing level in Table 8-1 with the 96 percent staffing level in Table 2-2). Staffing cuts have completely eliminated or reduced by half the staffing at five programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 8-2. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2000. Overall, close to 90 percent of the allocated vouchers is in use. Effects of the staff erosion that was noted in Table 8-1 can be seen here. For example, programs that have had long-standing staffing vacancies (such as Syracuse) have low voucher use due to an inability to assist veterans through the housing process. In contrast, a restored case manager position at Roseburg has dramatically increased the number of vouchers utilized. Paradoxically, there are long-standing, well-staffed programs (such as Little Rock) that have been unable to use an appreciable portion of their vouchers. Other sites such as Buffalo, Cincinnati, Hines, San Antonio, Loma Linda and West Haven have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on the programs’ success with their clients.

Table 8-3 shows the workload in the HUD-VASH program for FY 99 and FY 2000, as recorded by outpatient visits to the program (DSS Identifier 522). One striking feature of these encounter data is that HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans. There are some sites where the discrepancy between veterans contacted and veterans admitted is large. For example, Little Rock contacted over 700 veterans per year in FY 99 and FY 2000; yet this program has formally admitted about 100 veterans in eight years of operation.

D. Number and Characteristics of Program Veterans

Table 8-4 shows the number of veterans screened, admitted and terminated from the HUD-VASH program through the end of FY 2000. Over 4,600 veterans have been screened for admission; about 80 percent of those screened were admitted. Of those veterans admitted to the program, about 39 percent are still actively case managed. Some of these veterans have been in the program for the entire eight years it has been in existence; however, the median number of years for active veterans is 2.6 years. The median number of years for those veterans who had terminated

involvement was 0.5. Longevity in the program shows considerable variability across program sites, both for active and for terminated veterans. Table 8-5 shows the percentage of veterans who are still active in the program, by fiscal year. About a quarter of the veterans from the earliest years of the program are still active. The table also shows the ongoing nature of turnover in the program; about 20 percent of veterans admitted to the program in FY 2000 were also terminated in that year.

Table 8-6 shows the reasons for terminating involvement in the HUD-VASH program. About 22 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About five percent needed a more intensive treatment program. Many of veterans who are listed in the “other” category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 8-7. These characteristics are summarized separately for veterans who were admitted under the original admission criteria (prior to FY 98) and those admitted under a revised admission criteria (after FY 98)¹. Table 8-7 shows that this change in criteria has had some influence in the veterans who are admitted to the program. Recent admissions have spent more days housed and fewer days homeless in the 30 days preceding intake. There also appears to be a somewhat higher percentage of veterans admitted to the program who have serious medical problems. Overall, it is clear that HUD-VASH serves a population that is similar to the larger HCHV population and is in need of case management services.

E. HUD-VASH Case Management

Tables 8-8A through 8-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). As would be expected in a long-term case management program, the average number of contacts decreases from about 11 during the first three months of program involvement to about eight in months 15-18 and about seven in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran. These tables show the appreciable attrition over the course of follow-up. Over 3,200 veterans were followed up at three months, but the number followed up at 3 years drops to just under 1,000.

Table 8-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg’s

¹ Between FY 92 and FY 98 eligibility for HUD-VASH was determined by the following screening criteria: 1) must be homeless for 30 or more days prior to their initial contact with the HCMV or DCHV program, and living in a shelter or on the street at the point of the initial contact with the program; 2) must have a major substance abuse or psychiatric disorder resulting in significant disability; 3) must be clinically stabilized prior to participation in the program; 4) must demonstrate an interest in changing his or her lifestyle and in returning to work or to some other socially productive activity; 5) must be prepared to make a long-term commitment to participate in a VA program of community-based treatment, rehabilitation and supported housing. Since FY 98, failure to meet some of these criteria lowers priority for program entry, but does not strictly prevent it.

(1989) Working Alliance Inventory. The scale includes items such as “This veteran and I have a common perception of his/her goals” and “We have established a good understanding of the kinds of changes that would be good for him/her.” Each item is scored from 0 (Never) to 6 (Always). The average case manager score was 4.4 and the average veteran score was 5.0, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less variable (Kaspro, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 8-10A through 8-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, about two-thirds of HUD-VASH veterans are successfully housed. At the 18-month and 3-year follow-up intervals, the percentage of veterans housed is approximately 95 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 8-11A through 8-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran’s level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85-90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 60 percent improve their financial status and almost 70 percent improve their living skills. These ratings are quite stable over the three follow-up intervals.

Tables 8-12A through 8-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70-75 percent of the group. About 60 percent of veterans are rated as having improved in these areas, and ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients

(almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program because they no longer require case management or rental assistance is relatively low (about 20 percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of “success” may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	Bedford	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
1	West Haven	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
2	Albany	1.00	0.00	0.00	1.00	0.0	0.00	0.00	0.0
2	Buffalo	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
2	Syracuse	1.00	0.50	0.00	0.50	50.0	0.50	1.00	100.0
3	Brooklyn	4.00	4.00	0.00	0.00	100.0	0.00	4.00	100.0
3	New York	4.00	3.00	0.00	1.00	75.0	0.00	3.00	75.0
5	Washington	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
6	Hampton	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
7	Atlanta	2.00	1.00	0.00	1.00	50.0	0.00	1.00	50.0
8	Bay Pines	2.00	1.00	1.00	0.00	50.0	0.00	1.00	50.0
8	Miami	1.00	1.00	0.00	0.00	100.0	1.00	2.00	200.0
8	Tampa	1.00	1.00	0.00	0.00	100.0	1.00	2.00	200.0
9	Nashville	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
10	Cincinnati	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
10	Cleveland	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
11	Indianapolis	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
12	Hines	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
16	Houston	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
16	Little Rock	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
16	New Orleans	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
17	Dallas	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
17	San Antonio	3.00	3.00	0.00	0.00	100.0	0.00	3.00	100.0
18	Tucson	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
19	Denver	2.00	1.50	0.00	0.50	75.0	0.00	1.50	75.0
19	Salt Lake City	2.00	2.00	0.00	0.00	100.0	0.00	2.00	100.0
20	American Lake	4.50	3.80	0.20	0.50	84.4	0.00	3.80	84.4
20	Anchorage	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
20	Portland	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/00

VISN	Site	Intended Staffing * (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated ** (FTEE)	Active + Donated (FTEE)	% Total of Intended
20	Roseburg	1.00	1.00	0.00	0.00	100.0	0.00	1.00	100.0
21	San Francisco	4.00	1.00	0.00	3.00	25.0	0.00	1.00	25.0
22	Loma Linda	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
22	Los Angeles OPC	3.00	1.00	0.00	2.00	33.3	0.00	1.00	33.3
22	San Diego	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
22	West LA	3.00	2.00	0.00	1.00	66.7	0.00	2.00	66.7
ALL SITES		78.50	64.80	1.20	12.50	82.5	2.50	67.30	85.7

* *Intended Staffing is the number allocated by VAHQ*

** *Donated Staff are FTEE detailed to the HUD-VASH program from other services*

TABLE 8-2. SECTION 8 VOUCHER USAGE, FY 00

VISN	Site	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford†	57	44.8	78.6
1	West Haven	60	59.3	98.8
2	Albany†	25	23.3	93.1
2	Buffalo	25	29.0	116.0
2	Syracuse	25	10.8	43.3
3	Brooklyn†	107	107.0	100.0
3	New York	108	103.5	95.8
5	Washington	53	42.7	80.6
6	Hampton	25	20.5	81.8
7	Atlanta†	50	43.6	87.3
8	Bay Pines†	28	23.0	82.1
8	Miami	50	32.5	64.9
8	Tampa	50	44.8	89.6
9	Nashville	22	10.1	45.9
10	Cincinnati	33	38.0	115.2
10	Cleveland	29	28.5	98.4
11	Indianapolis	60	52.4	87.3
12	Hines	50	68.0	136.0
16	Houston	50	31.5	62.9
16	Little Rock	58	25.0	43.1
16	New Orleans	64	80.0	125.0
17	Dallas	52	35.2	67.7
17	San Antonio	79	75.8	96.0
18	Tucson†	26	20.0	76.9
19	Denver†	50	34.7	69.5
19	Salt Lake City	50	44.2	88.4
20	American Lake	117	111.7	95.5
20	Anchorage	25	23.9	95.6
20	Portland	25	21.4	85.5
20	Roseburg	25	19.1	76.4
21	San Francisco	32	26.5	83.0
22	LA OPC	50	39.5	79.1
22	Loma Linda	78	78.4	100.5
22	San Diego	30	29.3	97.6
22	West LA	85	80.8	95.1
All Sites		1,753	1,558.7	88.9
Site Avg.		50.1	44.5	86.6
Site Std.		25.5	27.4	20.6

† Voucher usage is based on fewer than six site reports. Therefore, data may not be accurate.

TABLE 8-3. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 99-00

VISN	SITE	Fiscal Year 1999						Fiscal Year 2000					
		Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	845	79	10.7	2.0	39.5	422.5	589	74	8.0	2.0	37.0	294.5
1	West Haven	1,908	93	20.5	2.0	46.5	954.0	2,187	85	25.7	2.0	42.5	1,093.5
2	Albany	138	29	4.8	1.0	29.0	138.0	58	21	2.8	1.0	21.0	58.0
2	Buffalo	1,264	130	9.7	1.0	130.0	1,264.0	1,277	128	10.0	1.0	128.0	1,277.0
2	Syracuse	137	14	9.8	1.0	14.0	137.0	41	11	3.7	1.0	11.0	41.0
3	Brooklyn	3,027	243	12.5	4.0	60.8	756.8	NA	NA	NA	4.0	NA	NA
3	New York	1,879	309	6.1	4.0	77.3	469.8	1,591	276	5.8	4.0	69.0	397.8
5	Washington	2,231	355	6.3	3.0	118.3	743.7	2,329	488	4.8	3.0	162.7	776.3
6	Hampton	309	43	7.2	1.0	43.0	309.0	456	34	13.4	1.0	34.0	456.0
7	Atlanta	481	159	3.0	2.0	79.5	240.5	237	129	1.8	2.0	64.5	118.5
8	Bay Pines	109	24	4.5	2.0	12.0	54.5	66	24	2.8	2.0	12.0	33.0
8	Miami	1,460	106	13.8	1.0	106.0	1,460.0	1,107	68	16.3	1.0	68.0	1,107.0
8	Tampa	948	91	10.4	1.0	91.0	948.0	709	82	8.6	1.0	82.0	709.0
9	Nashville	84	30	2.8	1.0	30.0	84.0	320	50	6.4	1.0	50.0	320.0
10	Cincinnati	1,802	219	8.2	2.0	109.5	901.0	1,269	106	12.0	2.0	53.0	634.5
10	Cleveland	550	145	3.8	3.0	48.3	183.3	306	86	3.6	3.0	28.7	102.0
11	Indianapolis	723	117	6.2	2.0	58.5	361.5	525	75	7.0	2.0	37.5	262.5
12	Hines	904	156	5.8	2.0	78.0	452.0	1,048	144	7.3	2.0	72.0	524.0
16	Houston	432	143	3.0	2.0	71.5	216.0	141	50	2.8	2.0	25.0	70.5
16	Little Rock	2,608	777	3.4	3.0	259.0	869.3	2,344	733	3.2	3.0	244.3	781.3
16	New Orleans	930	149	6.2	3.0	49.7	310.0	707	91	7.8	3.0	30.3	235.7
17	Dallas	2,359	182	13.0	3.0	60.7	786.3	1,392	126	11.0	3.0	42.0	464.0
17	San Antonio	1,050	118	8.9	3.0	39.3	350.0	1,323	108	12.3	3.0	36.0	441.0
18	Tucson	469	32	14.7	2.0	16.0	234.5	275	24	11.5	2.0	12.0	137.5
19	Denver	1,164	74	15.7	2.0	37.0	582.0	861	71	12.1	2.0	35.5	430.5
19	Salt Lake City	1,522	284	5.4	2.0	142.0	761.0	1,455	277	5.3	2.0	138.5	727.5
20	American Lake	3,073	505	6.1	4.5	112.2	682.9	3,176	556	5.7	4.5	123.6	705.8
20	Anchorage	198	42	4.7	1.0	42.0	198.0	117	31	3.8	1.0	31.0	117.0
20	Portland	457	78	5.9	1.0	78.0	457.0	555	112	5.0	1.0	112.0	555.0
20	Roseburg	300	167	1.8	1.0	167.0	300.0	391	196	2.0	1.0	196.0	391.0
21	San Francisco	935	161	5.8	4.0	40.3	233.8	840	124	6.8	4.0	31.0	210.0
22	Loma Linda	1,111	165	6.7	3.0	55.0	370.3	698	93	7.5	3.0	31.0	232.7
22	Los Angeles OPC	NA	NA	NA	3.0	NA	NA	NA	NA	NA	3.0	NA	NA
22	San Diego	1,262	78	16.2	3.0	26.0	420.7	1,003	72	13.9	3.0	24.0	334.3
22	West LA	1,587	325	4.9	3.0	108.3	529.0	995	142	7.0	3.0	47.3	331.7
ALL SITES		38,256	5,622	6.8	78.5	71.6	487.3	30,388	4,687	6.5	78.5	59.7	387.1
SITE AVERAGE		1,125	165	7.9	2.2	72.8	505.3	921	142	7.8	2.2	64.6	435.5
SITE ST. DEV.		840	153	4.5	1.0	50.7	340.6	756	160	5.0	1.0	55.9	323.0
coeff. var.		0.7	0.9	0.6	0.5	0.7	0.7	0.8	1.1	0.6	0.5	0.9	0.7

NA: Stop code data not available

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY92-FY00

VISN	Site	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs in Program (Active)	Median Yrs in Program (Terminated)
1	Bedford	FY 92	162	143	52	91	36.4	4.0	0.5
1	West Haven	FY 92	137	109	56	53	51.4	2.9	1.0
2	Albany	FY 95	42	31	10	21	32.3	2.7	1.0
2	Buffalo	FY 94	94	69	27	42	39.1	1.8	0.5
2	Syracuse	FY 94	30	27	11	16	40.7	2.1	1.0
3	Brooklyn	FY 92	194	176	63	113	35.8	4.3	1.9
3	New York	FY 92	186	173	94	79	54.3	4.3	1.7
5	Washington	FY 92	178	117	40	77	34.2	2.9	0.2
6	Hampton	FY 94	96	61	19	42	31.1	2.1	0.2
7	Atlanta	FY 94	124	102	43	59	42.2	1.8	0.5
8	Bay Pines	FY 92	91	74	24	50	32.4	4.9	0.7
8	Miami	FY 94	165	83	36	47	43.4	2.4	0.1
8	Tampa	FY 94	149	117	43	74	36.8	1.9	0.5
9	Nashville	FY 92	97	57	13	44	22.8	0.3	0.1
10	Cincinnati	FY 92	139	101	40	61	39.6	2.3	0.3
10	Cleveland	FY 92	78	76	37	39	48.7	2.7	0.9
11	Indianapolis	FY 94	119	92	44	48	47.8	1.7	0.6
12	Hines	FY 94	117	113	64	49	56.6	3.8	1.7
16	Houston	FY 95	106	88	27	61	30.7	1.4	1.0
16	Little Rock	FY 92	143	104	31	73	29.8	1.3	0.7
16	New Orleans	FY 92	132	128	72	56	56.3	2.4	0.7
17	Dallas	FY 92	275	158	35	123	22.2	1.7	0.1
17	San Antonio	FY 92	295	259	83	176	32.0	2.1	0.7
18	Tucson	FY 92	92	62	21	41	33.9	4.7	0.5

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY92-FY00

VISN	Site	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs in Program (Active)	Median Yrs in Program (Terminated)
19	Denver	FY 95	128	86	34	52	39.5	2.5	0.2
19	Salt Lake City	FY 94	167	150	54	96	36.0	1.3	0.3
20	American Lake	FY 92	243	219	104	115	47.5	2.8	1.3
20	Anchorage	FY 95	82	78	24	54	30.8	1.6	0.8
20	Portland	FY 95	54	44	22	22	50.0	1.9	0.6
20	Roseburg	FY 95	66	61	22	39	36.1	1.3	0.5
21	San Francisco	FY 92	154	93	31	62	33.3	1.7	0.1
22	Loma Linda	FY 92	190	183	85	98	46.4	3.6	1.5
22	Los Angeles OPC	FY 94	86	67	36	31	53.7	3.9	0.5
22	San Diego	FY 92	71	69	27	42	39.1	6.6	1.3
22	West LA	FY 92	170	156	45	111	28.8	3.9	0.6
	All Sites		4,652	3,726	1,469	2,257	39.4	2.6	0.5
	Site Average		133	106	42	64	39.2	2.7	0.7
	Site Std.		61	52	23	34	9.2	1.3	0.5

Cumulative data through the end of FY 00

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY92-FY00

VISN	Site	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00
1	Bedford	FY 92	36.4%	0.0%	16.7%	37.5%	36.1%	18.2%	55.6%	44.4%	30.8%	83.3%
1	West Haven	FY 92	51.4%	30.8%	30.8%	46.7%	30.8%	66.7%	37.5%	66.7%	77.8%	100.0%
2	Albany	FY 95	32.3%				0.0%	23.1%	11.1%	100.0%	80.0%	
2	Buffalo	FY 94	39.1%			50.0%	11.1%	27.3%	50.0%	27.3%	50.0%	84.6%
2	Syracuse	FY 94	40.7%			0.0%	0.0%	0.0%	50.0%	57.1%	66.7%	100.0%
3	Brooklyn	FY 92	35.8%	42.9%	19.0%	45.5%	19.0%	29.9%	44.4%	61.5%	77.8%	
3	New York	FY 92	54.3%	20.0%	44.1%	9.1%	44.4%	56.1%	81.3%	87.5%	84.6%	61.1%
5	Washington	FY 92	34.2%	60.0%	26.7%	12.5%	44.4%	13.3%	33.3%	33.3%	57.1%	50.0%
6	Hampton	FY 94	31.1%				0.0%	0.0%	14.3%	66.7%	54.5%	100.0%
7	Atlanta	FY 94	42.2%			0.0%	17.4%	28.6%	22.2%	72.7%	75.0%	90.0%
8	Bay Pines	FY 92	32.4%		29.6%	30.0%	14.3%	14.3%	50.0%	16.7%	45.5%	100.0%
8	Miami	FY 94	43.4%				40.0%	28.6%	27.8%	52.6%	58.3%	75.0%
8	Tampa	FY 94	36.8%				7.4%	10.0%	23.5%	39.3%	65.0%	80.0%
9	Nashville	FY 92	22.8%	0.0%	0.0%	0.0%	33.3%	0.0%	25.0%	50.0%	0.0%	100.0%
10	Cincinnati	FY 92	39.6%	0.0%	11.8%	26.3%	26.7%	0.0%	50.0%	75.0%	60.0%	71.4%
10	Cleveland	FY 92	48.7%		28.6%	38.1%	50.0%	20.0%	66.7%	61.5%	75.0%	83.3%
11	Indianapolis	FY 94	47.8%				8.3%	10.0%	25.0%	53.8%	70.0%	91.7%
12	Hines	FY 94	56.6%				55.0%	58.1%	44.4%	57.1%	50.0%	90.0%
16	Houston	FY 95	30.7%				50.0%	14.7%	15.8%	0.0%	46.7%	91.7%
16	Little Rock	FY 92	29.8%		0.0%	9.5%	0.0%	0.0%	0.0%	50.0%	47.4%	70.6%
16	New Orleans	FY 92	56.3%		17.4%	38.5%	44.0%	41.7%	60.0%	90.0%	92.3%	90.9%
17	Dallas	FY 92	22.2%	0.0%	5.6%	0.0%	20.0%	6.3%	13.8%	25.9%	36.7%	75.0%
17	San Antonio	FY 92	32.0%	33.3%	15.2%	13.2%	21.4%	23.3%	29.4%	31.3%	46.3%	100.0%
18	Tucson	FY 92	33.9%		25.0%	19.0%	16.7%	46.2%	62.5%	100.0%		

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY92-FY00

VISN	Site	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00
19	Denver	FY 95	39.5%				50.0%	31.8%	22.7%	50.0%	30.0%	100.0%
19	Salt Lake City	FY 94	36.0%			33.3%	25.0%	13.0%	7.7%	29.4%	52.0%	87.5%
20	American Lake	FY 92	47.5%	40.0%	26.9%	28.6%	30.4%	27.8%	63.6%	61.1%	81.5%	87.0%
20	Anchorage	FY 95	30.8%				0.0%	4.8%	14.3%	40.0%	54.5%	88.9%
20	Portland	FY 95	50.0%					28.6%	28.6%	58.3%	55.6%	66.7%
20	Roseburg	FY 95	36.1%					33.3%	28.6%	10.0%	36.0%	70.0%
21	San Francisco	FY 92	33.3%		38.7%	18.2%		0.0%		0.0%	29.2%	55.6%
22	Loma Linda	FY 92	46.4%	25.0%	28.6%	33.3%	45.7%	29.6%	56.5%	41.7%	75.0%	79.2%
22	Los Angeles OPC	FY 94	53.7%				41.2%	47.6%	75.0%	58.3%	66.7%	66.7%
22	San Diego	FY 92	39.1%	50.0%	50.0%	39.1%	0.0%	0.0%	40.0%	60.0%	60.0%	25.0%
22	West LA	FY 92	28.8%	22.2%	7.1%	12.5%	30.3%	20.0%	45.9%	83.3%	25.0%	100.0%
	All Sites		39.4%	27.9%	23.6%	24.0%	28.9%	27.2%	34.6%	48.0%	56.1%	80.8%
	Site Average		39.2%	24.9%	22.2%	23.5%	25.4%	22.1%	37.5%	51.8%	56.3%	81.7%
	Site Std.		9.2%	20.5%	13.9%	16.3%	17.9%	18.1%	20.5%	25.2%	20.1%	17.5%

Cumulative data through the end of FY 00

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH

VISN	Site	Veterans Terminated	Reason for Leaving HUD-VASH				
			Met Treatment Goals	Substance Abuse	Other Rule Violation	Entered Other Treatment	Other
1	Bedford	91	13.2	19.8	4.4	8.8	53.8
1	West Haven	53	18.9	5.7	13.2	5.7	56.6
2	Albany	21	23.8	9.5	28.6	9.5	28.6
2	Buffalo	42	26.2	38.1	19.0	2.4	14.3
2	Syracuse	16	18.8	31.3	6.3	18.8	25.0
3	Brooklyn	113	35.4	23.0	10.6	5.3	25.7
3	New York	79	22.8	22.8	8.9	6.3	39.2
5	Washington	77	14.3	23.4	9.1	3.9	49.4
6	Hampton	42	23.8	31.0	16.7	2.4	26.2
7	Atlanta	59	22.0	23.7	27.1	0.0	27.1
8	Bay Pines	50	22.0	28.0	8.0	6.0	36.0
8	Miami	47	19.1	38.3	8.5	0.0	34.0
8	Tampa	74	32.4	18.9	16.2	1.4	31.1
9	Nashville	44	22.7	15.9	9.1	0.0	52.3
10	Cincinnati	61	19.7	8.2	4.9	3.3	63.9
10	Cleveland	39	15.4	17.9	0.0	12.8	53.8
11	Indianapolis	48	18.8	12.5	29.2	2.1	37.5
12	Hines	49	28.6	8.2	16.3	4.1	42.9
16	Houston	61	23.0	21.3	13.1	0.0	42.6
16	Little Rock	73	19.2	15.1	11.0	8.2	46.6
16	New Orleans	56	30.4	14.3	5.4	12.5	37.5
17	Dallas	123	20.3	42.3	3.3	3.3	30.9
17	San Antonio	176	27.8	20.5	22.2	11.4	18.2

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH

VISN	Site	Veterans Terminated	Met Treatment Goals	Substance Abuse	Other Rule Violation	Entered Other Treatment	Other
18	Tucson	41	17.1	17.1	14.6	4.9	46.3
19	Denver	52	17.3	38.5	0.0	5.8	38.5
19	Salt Lake City	96	19.8	8.3	12.5	14.6	44.8
20	American Lake	115	22.6	29.6	17.4	6.1	24.3
20	Anchorage	54	33.3	24.1	1.9	1.9	38.9
20	Portland	22	27.3	22.7	9.1	0.0	40.9
20	Roseburg	39	15.4	28.2	12.8	2.6	41.0
21	San Francisco	62	29.0	12.9	9.7	0.0	48.4
22	Loma Linda	98	34.7	14.3	16.3	2.0	32.7
22	Los Angeles OPC	31	22.6	25.8	12.9	3.2	35.5
22	San Diego	42	9.5	23.8	7.1	4.8	54.8
22	West LA	111	8.1	21.6	6.3	0.9	63.1
	All Sites	2,257	22.6	21.7	11.9	5.2	38.6
	Site Average	64.5	22.1	21.6	11.8	5.0	39.5
	Site Std.	33.8	6.7	9.3	7.4	4.6	12.1

Cumulative data through the end of FY 00

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TABLE 8-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, ORIGINAL ELIGIBILITY CRITERIA VERSUS REVISED ELIGIBILITY CRITERIA

Variable	Original Criteria (n=1,856)		Revised Criteria (n=1,127)		Overall (n=2,983)	
	N	m or %	N	m or %	N	m or %
Age		43.8		45.7		44.5
Female	139	7.5	112	9.9	251	8.4
Black	961	52.3	528	47.4	1,489	50.4
Hispanic	118	6.4	62	5.6	180	6.1
White	722	39.3	506	45.4	1,228	41.6
Other	37	2.0	18	1.6	55	1.9
Married	85	4.6	39	3.5	124	4.2
Usually employed, past 3 years	751	40.7	441	39.4	1,192	40.2
Days worked in 30 days prior to intake		3.5		4.5		3.9
Receive public support	1,009	54.6	549	48.8	1,558	52.3
Contacted through outreach	1,047	56.7	727	64.6	1,774	59.7
In 30 days prior to intake:						
Days housed		1.9		6.1		3.5
Days homeless		25.7		19.5		23.4
Days institutionalized		2.2		4.4		3.0
Combat experience	475	25.8	259	23.1	734	24.8
intake	1,040	56.5	677	60.7	1,717	58.1
Current medical problems	1,043	56.8	774	69.7	1,817	61.7
Current alcohol problems	838	45.3	437	38.8	1,275	42.8
Past alcohol problems	1,326	71.6	781	69.4	2,107	70.8
Previous hospitalization for alcoholism	1,002	54.2	578	51.4	1,580	53.2
Days drank alcohol in last 30		4.7		3.8		4.4
Days intoxicated in last 30		3.1		2.4		2.8
Current drug problems	676	36.5	385	34.2	1,061	35.6
Past drug problems	1,116	60.3	643	57.1	1,759	59.1
Previous hospitalization for drug problems	841	45.5	503	44.9	1,344	45.3
Days took drugs in last 30		3.0		2.3		2.7
Days took more than one drug in last 30		1.3		0.9		1.1
Psychiatric symptom scale		0.3		0.3		0.3
Clinician diagnoses:						
Mood disorder	704	38.0	511	45.3	1,215	40.8
PTSD	248	13.4	129	11.5	377	12.7
Schizophrenia	147	7.9	82	7.3	229	7.6

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	Bedford	126	10.6	20.6	15.1	7.9	15.9	15.1	24.6
1	West Haven	92	12.8	7.6	5.4	13.0	59.8	10.9	3.3
2	Albany	24	13.3	4.2	12.5	16.7	37.5	12.5	16.7
2	Buffalo	59	13.5	3.4	1.7	13.6	3.4	6.8	67.8
2	Syracuse	27	9.4	11.1	11.1	55.6	14.8	3.7	3.7
3	Brooklyn	148	10.2	2.0	24.3	35.1	21.6	0.0	16.2
3	New York	148	14.0	11.5	14.9	17.6	35.8	5.4	13.5
5	Washington	112	13.1	19.6	15.2	24.1	30.4	3.6	7.1
6	Hampton	54	10.1	13.0	18.5	11.1	11.1	16.7	29.6
7	Atlanta	84	9.8	1.2	20.2	14.3	26.2	23.8	14.3
8	Bay Pines	68	11.3	7.4	22.1	10.3	13.2	16.2	29.4
8	Miami	76	14.8	34.2	7.9	10.5	30.3	6.6	10.5
8	Tampa	106	10.9	12.3	15.1	18.9	44.3	1.9	7.5
9	Nashville	47	7.5	2.1	0.0	66.0	21.3	10.6	0.0
10	Cincinnati	96	12.8	11.5	4.2	11.5	45.8	5.2	19.8
10	Cleveland	70	6.4	15.7	31.4	21.4	24.3	4.3	1.4
11	Indianapolis	78	8.2	10.3	20.5	35.9	20.5	5.1	7.7
12	Hines	110	10.8	5.5	6.4	10.9	69.1	0.9	7.3
16	Houston	75	11.5	5.3	12.0	24.0	28.0	13.3	16.0
16	Little Rock	89	11.7	1.1	21.3	9.0	27.0	33.7	4.5
16	New Orleans	97	11.5	8.2	8.2	20.6	45.4	4.1	7.2
17	Dallas	138	10.0	4.3	24.6	17.4	31.9	2.2	18.1
17	San Antonio	242	7.1	21.1	42.6	28.1	6.6	0.4	0.4

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
18	Tucson	56	14.8	14.3	5.4	12.5	25.0	7.1	35.7
19	Denver	73	13.9	8.2	15.1	9.6	15.1	9.6	41.1
19	Salt Lake City	135	8.1	4.4	11.1	18.5	57.8	3.7	3.0
20	American Lake	185	11.2	16.8	44.9	7.6	20.5	1.1	7.0
20	Anchorage	61	6.4	0.0	0.0	72.1	14.8	0.0	13.1
20	Portland	42	9.3	14.3	7.1	14.3	57.1	4.8	2.4
20	Roseburg	53	7.5	11.3	47.2	9.4	15.1	3.8	5.7
21	San Francisco	86	11.4	7.0	8.1	23.3	36.0	12.8	10.5
22	Loma Linda	174	14.3	29.3	4.0	9.8	21.3	4.0	30.5
22	Los Angeles OPC	63	6.8	12.7	7.9	28.6	31.7	11.1	7.9
22	San Diego	66	12.8	10.6	15.2	7.6	27.3	22.7	12.1
22	West LA	132	10.6	18.9	23.5	17.4	22.7	3.8	9.8
	All Sites	3,292	10.8	12.2	18.0	19.2	28.7	7.0	13.5
	Site Average	94	10.8	10.9	15.6	20.7	28.8	8.2	14.4
	Site Std.	47	2.5	7.8	11.9	15.6	15.6	7.6	13.9

Cumulative data through the end of FY 00

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	Bedford	69	8.7	14.5	30.4	4.3	1.4	26.1	21.7
1	West Haven	84	10.1	6.0	4.8	46.4	1.2	27.4	13.1
2	Albany	19	4.3	0.0	63.2	5.3	10.5	5.3	10.5
2	Buffalo	26	12.8	3.8	0.0	7.7	0.0	3.8	84.6
2	Syracuse	17	4.0	5.9	17.6	76.5	0.0	0.0	0.0
3	Brooklyn	118	7.0	0.8	39.0	22.9	0.8	1.7	32.2
3	New York	105	9.9	13.3	34.3	19.0	3.8	8.6	19.0
5	Washington	64	11.3	1.6	26.6	17.2	9.4	12.5	29.7
6	Hampton	33	8.6	6.1	12.1	9.1	3.0	36.4	30.3
7	Atlanta	57	8.7	3.5	22.8	7.0	0.0	49.1	14.0
8	Bay Pines	33	7.1	0.0	36.4	9.1	21.2	3.0	27.3
8	Miami	45	11.2	2.2	13.3	22.2	6.7	33.3	22.2
8	Tampa	57	5.9	0.0	49.1	38.6	1.8	0.0	8.8
9	Nashville	15	3.8	0.0	20.0	66.7	6.7	0.0	6.7
10	Cincinnati	52	10.5	0.0	15.4	13.5	7.7	17.3	46.2
10	Cleveland	43	7.4	0.0	41.9	18.6	11.6	4.7	9.3
11	Indianapolis	46	4.2	15.2	32.6	30.4	4.3	6.5	8.7
12	Hines	86	4.2	12.8	27.9	17.4	17.4	1.2	22.1
16	Houston	35	6.4	11.4	31.4	11.4	0.0	20.0	14.3
16	Little Rock	52	6.9	5.8	21.2	11.5	9.6	26.9	11.5
16	New Orleans	54	8.6	1.9	11.1	40.7	13.0	5.6	22.2
17	Dallas	56	7.5	0.0	42.9	21.4	7.1	3.6	23.2
17	San Antonio	118	7.4	2.5	73.7	20.3	0.8	0.0	0.0

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
18	Tucson	31	9.5	0.0	3.2	35.5	0.0	19.4	41.9
19	Denver	38	10.3	0.0	23.7	10.5	2.6	5.3	57.9
19	Salt Lake City	51	5.5	7.8	74.5	9.8	3.9	2.0	2.0
20	American Lake	132	7.9	7.6	63.6	18.2	4.5	3.8	2.3
20	Anchorage	27	4.2	0.0	0.0	70.4	14.8	0.0	14.8
20	Portland	19	4.7	0.0	26.3	36.8	10.5	15.8	10.5
20	Roseburg	17	5.3	5.9	82.4	0.0	0.0	5.9	5.9
21	San Francisco	37	7.2	5.4	13.5	10.8	2.7	37.8	27.0
22	Loma Linda	112	11.3	2.7	12.5	1.8	3.6	3.6	75.0
22	Los Angeles OPC	50	3.7	6.0	22.0	24.0	8.0	26.0	12.0
22	San Diego	44	9.7	9.1	27.3	6.8	4.5	25.0	20.5
22	West LA	75	8.7	5.3	24.0	21.3	5.3	2.7	36.0
	All Sites	1,917	8.0	5.1	32.3	20.2	5.3	11.5	22.9
	Site Average	54.8	7.5	4.5	29.7	22.4	5.7	12.6	22.4
	Site Std.	31.6	2.5	4.6	21.1	19.0	5.4	13.3	19.5

Cumulative data through the end of FY 00

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	Bedford	42	5.5	11.9	38.1	9.5	4.8	14.3	21.4
1	West Haven	44	7.0	6.8	4.5	34.1	0.0	38.6	15.9
2	Albany	10	2.9	0.0	90.0	0.0	10.0	0.0	0.0
2	Buffalo	12	10.8	0.0	0.0	0.0	0.0	16.7	83.3
2	Syracuse	5	2.5	20.0	20.0	40.0	0.0	20.0	0.0
3	Brooklyn	65	6.0	1.5	41.5	24.6	1.5	4.6	21.5
3	New York	62	6.6	12.9	33.9	14.5	8.1	8.1	21.0
5	Washington	34	10.6	0.0	52.9	11.8	5.9	11.8	17.6
6	Hampton	6	11.0	0.0	0.0	0.0	33.3	0.0	50.0
7	Atlanta	34	7.5	2.9	23.5	0.0	2.9	61.8	8.8
8	Bay Pines	20	7.9	5.0	40.0	5.0	20.0	10.0	15.0
8	Miami	21	8.1	4.8	14.3	14.3	23.8	23.8	14.3
8	Tampa	17	6.2	0.0	47.1	35.3	5.9	5.9	5.9
9	Nashville	4	3.5	0.0	0.0	100.0	0.0	0.0	0.0
10	Cincinnati	32	11.7	3.1	6.3	9.4	25.0	15.6	40.6
10	Cleveland	29	3.4	10.3	55.2	24.1	3.4	3.4	0.0
11	Indianapolis	17	5.5	5.9	41.2	41.2	0.0	5.9	5.9
12	Hines	56	4.4	5.4	14.3	30.4	10.7	8.9	28.6
16	Houston	15	6.0	6.7	33.3	20.0	0.0	0.0	33.3
16	Little Rock	23	7.6	0.0	26.1	26.1	21.7	8.7	8.7
16	New Orleans	24	9.0	0.0	25.0	25.0	16.7	4.2	20.8
17	Dallas	21	6.2	0.0	28.6	38.1	4.8	9.5	14.3
17	San Antonio	56	7.1	3.6	75.0	19.6	0.0	0.0	1.8

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW UP

VISN	Site	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
18	Tucson	13	6.4	7.7	7.7	15.4	0.0	38.5	15.4
19	Denver	14	8.0	0.0	42.9	7.1	7.1	28.6	14.3
19	Salt Lake City	19	6.1	5.3	63.2	21.1	5.3	0.0	5.3
20	American Lake	82	5.8	14.6	57.3	13.4	3.7	2.4	2.4
20	Anchorage	7	4.3	0.0	0.0	85.7	14.3	0.0	0.0
20	Portland	4	3.5	25.0	0.0	75.0	0.0	0.0	0.0
20	Roseburg	6	4.3	33.3	66.7	0.0	0.0	0.0	0.0
21	San Francisco	13	4.7	0.0	30.8	0.0	15.4	30.8	15.4
22	Loma Linda	72	9.8	6.9	5.6	4.2	1.4	1.4	79.2
22	Los Angeles OPC	29	2.8	0.0	65.5	13.8	3.4	10.3	6.9
22	San Diego	26	11.8	3.8	34.6	7.7	3.8	26.9	15.4
22	West LA	53	8.0	0.0	20.8	24.5	9.4	3.8	35.8
	All Sites	987	7.0	5.6	34.0	18.3	6.6	11.3	21.2
	Site Average	28.2	6.6	5.6	31.6	22.6	7.5	11.8	17.7
	Site Std.	21.1	2.6	7.7	24.0	23.6	8.7	14.2	20.2

Cumulative data through the end of FY 00

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

VISN	Site	Clinicians' Rating		Veterans Responding	Percentage Responding	Mean Alliance Score
		Veterans Rated	Mean Alliance Score			
1	Bedford	126	4.2	75	59.5	4.9
1	West Haven	91	4.2	51	56.0	4.6
2	Albany	24	5.2	19	79.2	5.0
2	Buffalo	58	4.7	25	43.1	4.9
2	Syracuse	27	4.2	11	40.7	4.8
3	Brooklyn	148	4.8	41	27.7	5.0
3	New York	147	4.9	64	43.5	5.1
5	Washington	112	4.3	71	63.4	5.2
6	Hampton	51	4.7	41	80.4	4.6
7	Atlanta	84	5.2	48	57.1	5.0
8	Bay Pines	68	5.1	45	66.2	5.5
8	Miami	76	4.5	46	60.5	5.2
8	Tampa	106	5.0	42	39.6	5.1
9	Nashville	47	4.5	24	51.1	5.4
10	Cincinnati	95	4.3	45	47.4	5.0
10	Cleveland	69	4.7	33	47.8	4.5
11	Indianapolis	78	3.9	35	44.9	4.9
12	Hines	110	4.3	93	84.5	5.3
16	Houston	72	4.2	55	76.4	5.0
16	Little Rock	87	4.1	51	58.6	4.8
16	New Orleans	93	4.4	64	68.8	5.2
17	Dallas	138	4.7	88	63.8	5.0
17	San Antonio	242	4.1	148	61.2	4.9

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

VISN	Site	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
18	Tucson	56	4.9	39	69.6	4.9
19	Denver	73	4.2	40	54.8	5.1
19	Salt Lake City	134	3.7	48	35.8	5.0
20	American Lake	183	4.4	118	64.5	5.2
20	Anchorage	61	4.6	20	32.8	5.1
20	Portland	41	5.0	26	63.4	5.0
20	Roseburg	53	4.5	8	15.1	4.7
21	San Francisco	85	4.5	48	56.5	4.9
22	Loma Linda	173	4.2	133	76.9	5.1
22	Los Angeles OPC	63	5.2	41	65.1	5.0
22	San Diego	64	4.0	50	78.1	4.8
22	West LA	130	4.0	54	41.5	5.1
	All Sites	3,265	4.4	1,840	56.4	5.0
	Site Average	93.3	4.5	52.6	56.4	5.0
	Site Std.	47.0	0.4	31.5	16.2	0.2

Cumulative data through the end of FY 00

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	Bedford	126	32.5	31.0	34.1	2.4
1	West Haven	92	71.7	12.0	15.2	1.1
2	Albany	24	91.7	4.2	0.0	4.2
2	Buffalo	59	100.0	0.0	0.0	0.0
2	Syracuse	27	92.6	3.7	0.0	3.7
3	Brooklyn	148	21.6	7.4	66.2	4.7
3	New York	148	55.8	18.4	22.4	3.4
5	Washington	112	34.8	17.0	47.3	0.9
6	Hampton	54	92.3	7.7	0.0	0.0
7	Atlanta	84	71.4	23.8	2.4	2.4
8	Bay Pines	68	97.0	3.0	0.0	0.0
8	Miami	76	25.0	44.7	27.6	2.6
8	Tampa	106	91.5	0.9	5.7	1.9
9	Nashville	47	55.3	31.9	10.6	2.1
10	Cincinnati	96	86.3	5.3	8.4	0.0
10	Cleveland	70	79.4	11.8	5.9	2.9
11	Indianapolis	78	78.9	10.5	9.2	1.3
12	Hines	110	81.8	5.5	10.9	1.8
16	Houston	75	54.8	23.3	13.7	8.2
16	Little Rock	89	87.4	10.3	2.3	0.0
16	New Orleans	97	65.6	17.8	10.0	6.7
17	Dallas	138	68.6	10.2	19.7	1.5
17	San Antonio	242	83.1	7.0	6.2	3.7

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
18	Tucson	56	90.9	5.5	1.8	1.8
19	Denver	73	89.0	4.1	4.1	2.7
19	Salt Lake City	135	67.9	3.7	26.9	1.5
20	American Lake	185	82.5	4.9	9.3	3.3
20	Anchorage	61	25.4	33.9	37.3	3.4
20	Portland	42	64.3	14.3	9.5	11.9
20	Roseburg	53	44.9	12.2	32.7	10.2
21	San Francisco	86	63.1	8.3	20.2	8.3
22	Loma Linda	174	62.6	7.6	22.8	7.0
22	Los Angeles OPC	63	46.0	14.3	38.1	1.6
22	San Diego	66	65.1	22.2	11.1	1.6
22	West LA	132	52.3	17.7	26.2	3.8
	All Sites	3,292	66.3	12.4	18.1	3.2
	Site Average	94.1	67.8	13.0	15.9	3.2
	Site Std.	47.0	22.2	10.4	15.5	2.9

Cumulative data through the end of FY 00

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	Bedford	69	95.5	3.0	1.5	0.0
1	West Haven	84	98.8	1.2	0.0	0.0
2	Albany	19	100.0	0.0	0.0	0.0
2	Buffalo	26	96.2	0.0	3.8	0.0
2	Syracuse	17	88.2	11.8	0.0	0.0
3	Brooklyn	118	97.4	0.9	1.7	0.0
3	New York	105	98.1	1.0	0.0	1.0
5	Washington	64	96.9	1.6	1.6	0.0
6	Hampton	33	90.6	6.3	0.0	3.1
7	Atlanta	57	96.5	0.0	0.0	3.5
8	Bay Pines	33	100.0	0.0	0.0	0.0
8	Miami	45	95.6	4.4	0.0	0.0
8	Tampa	57	94.7	0.0	1.8	3.5
9	Nashville	15	86.7	0.0	6.7	6.7
10	Cincinnati	52	96.2	3.8	0.0	0.0
10	Cleveland	43	90.5	4.8	2.4	2.4
11	Indianapolis	46	97.8	0.0	2.2	0.0
12	Hines	86	91.9	5.8	2.3	0.0
16	Houston	35	94.1	0.0	0.0	5.9
16	Little Rock	52	92.0	4.0	2.0	2.0
16	New Orleans	54	75.0	11.5	9.6	3.8
17	Dallas	56	100.0	0.0	0.0	0.0
17	San Antonio	118	97.5	1.7	0.0	0.8

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
18	Tucson	31	96.8	3.2	0.0	0.0
19	Denver	38	97.4	0.0	2.6	0.0
19	Salt Lake City	51	98.0	2.0	0.0	0.0
20	American Lake	132	97.7	2.3	0.0	0.0
20	Anchorage	27	100.0	0.0	0.0	0.0
20	Portland	19	94.7	5.3	0.0	0.0
20	Roseburg	17	88.2	5.9	5.9	0.0
21	San Francisco	37	94.1	0.0	5.9	0.0
22	Loma Linda	112	99.1	0.9	0.0	0.0
22	Los Angeles OPC	50	92.0	4.0	0.0	4.0
22	San Diego	44	87.5	7.5	2.5	2.5
22	West LA	75	93.3	4.0	1.3	1.3
	All Sites	1,917	95.4	2.5	1.2	0.9
	Site Average	54.8	94.5	2.8	1.5	1.2
	Site Std.	31.6	5.1	3.2	2.3	1.9

Cumulative data through the end of FY 00

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	Bedford	42	95.5	3.0	1.5	0.0
1	West Haven	44	98.8	1.2	0.0	0.0
2	Albany	10	100.0	0.0	0.0	0.0
2	Buffalo	12	96.2	0.0	3.8	0.0
2	Syracuse	5	88.2	11.8	0.0	0.0
3	Brooklyn	65	97.4	0.9	1.7	0.0
3	New York	62	98.1	1.0	0.0	1.0
5	Washington	34	96.9	1.6	1.6	0.0
6	Hampton	6	90.6	6.3	0.0	3.1
7	Atlanta	34	96.5	0.0	0.0	3.5
8	Bay Pines	20	100.0	0.0	0.0	0.0
8	Miami	21	95.6	4.4	0.0	0.0
8	Tampa	17	94.7	0.0	1.8	3.5
9	Nashville	4	86.7	0.0	6.7	6.7
10	Cincinnati	32	96.2	3.8	0.0	0.0
10	Cleveland	29	90.5	4.8	2.4	2.4
11	Indianapolis	17	97.8	0.0	2.2	0.0
12	Hines	56	91.9	5.8	2.3	0.0
16	Houston	15	94.1	0.0	0.0	5.9
16	Little Rock	23	92.0	4.0	2.0	2.0
16	New Orleans	24	75.0	11.5	9.6	3.8
17	Dallas	21	100.0	0.0	0.0	0.0
17	San Antonio	56	97.5	1.7	0.0	0.8

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
18	Tucson	13	96.8	3.2	0.0	0.0
19	Denver	14	97.4	0.0	2.6	0.0
19	Salt Lake City	19	98.0	2.0	0.0	0.0
20	American Lake	82	97.7	2.3	0.0	0.0
20	Anchorage	7	100.0	0.0	0.0	0.0
20	Portland	4	94.7	5.3	0.0	0.0
20	Roseburg	6	88.2	5.9	5.9	0.0
21	San Francisco	13	94.1	0.0	5.9	0.0
22	Loma Linda	72	99.1	0.9	0.0	0.0
22	Los Angeles OPC	29	92.0	4.0	0.0	4.0
22	San Diego	26	87.5	7.5	2.5	2.5
22	West LA	53	93.3	4.0	1.3	1.3
	All Sites	987	95.4	2.5	1.2	0.9
	Site Average	28.2	94.5	2.8	1.5	1.2
	Site Std.	21.1	5.1	3.2	2.3	1.9

Cumulative data through the end of FY 00

TABLE 8-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	Bedford	126	40.0	42.7	48.7
1	West Haven	92	21.3	42.2	37.8
2	Albany	24	59.1	82.6	81.8
2	Buffalo	59	48.0	48.2	51.8
2	Syracuse	27	60.0	63.0	80.8
3	Brooklyn	148	22.2	28.0	35.7
3	New York	148	17.8	49.3	69.6
5	Washington	112	26.5	50.5	38.8
6	Hampton	54	59.6	66.7	75.9
7	Atlanta	84	43.6	48.8	56.4
8	Bay Pines	68	45.5	62.7	90.4
8	Miami	76	48.4	59.5	56.2
8	Tampa	106	59.8	76.5	83.3
9	Nashville	47	71.4	76.2	66.7
10	Cincinnati	96	52.8	68.2	57.6
10	Cleveland	70	68.8	76.5	72.5
11	Indianapolis	78	53.9	65.4	45.2
12	Hines	110	39.3	55.5	55.7
16	Houston	75	54.4	64.8	69.0
16	Little Rock	89	66.7	75.6	82.8
16	New Orleans	97	61.3	69.8	73.8
17	Dallas	138	62.2	67.9	61.5
17	San Antonio	242	54.1	66.3	58.4
18	Tucson	56	50.0	72.2	74.5
19	Denver	73	31.9	53.4	80.6
19	Salt Lake City	135	16.8	30.5	67.2
20	American Lake	185	34.5	50.6	69.5
20	Anchorage	61	86.0	85.2	85.2
20	Portland	42	41.5	66.7	73.8
20	Roseburg	53	12.1	34.1	40.8
21	San Francisco	86	24.7	39.2	54.2
22	Loma Linda	174	50.3	62.6	66.1
22	Los Angeles OPC	63	35.5	54.0	59.7
22	San Diego	66	10.6	60.9	69.8
22	West LA	132	32.7	36.7	54.9
All Sites		3,292	43.0	56.6	62.6
Site Average		94.1	44.7	58.7	64.2
Site Std.		47.0	18.3	14.9	14.6

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	Bedford	69	54.1	79.1	78.1
1	West Haven	84	34.5	57.1	79.5
2	Albany	19	61.1	78.9	86.7
2	Buffalo	26	36.4	46.2	61.5
2	Syracuse	17	40.0	50.0	53.3
3	Brooklyn	118	42.6	52.3	75.9
3	New York	105	33.7	56.3	66.7
5	Washington	64	31.3	52.5	50.8
6	Hampton	33	60.9	67.7	74.2
7	Atlanta	57	23.5	26.3	28.1
8	Bay Pines	33	30.0	36.8	47.4
8	Miami	45	59.5	62.2	73.3
8	Tampa	57	48.1	63.2	84.2
9	Nashville	15	58.3	73.3	80.0
10	Cincinnati	52	55.6	70.6	67.3
10	Cleveland	43	61.5	66.7	73.8
11	Indianapolis	46	44.4	62.2	61.9
12	Hines	86	52.3	69.8	67.4
16	Houston	35	41.2	71.4	60.0
16	Little Rock	52	61.9	83.7	84.0
16	New Orleans	54	48.4	57.1	66.7
17	Dallas	56	70.4	71.4	83.3
17	San Antonio	118	43.7	73.7	53.8
18	Tucson	31	56.3	80.6	80.6
19	Denver	38	55.9	78.9	94.7
19	Salt Lake City	51	29.8	56.9	86.3
20	American Lake	132	26.0	40.6	63.1
20	Anchorage	27	88.0	85.2	85.2
20	Portland	19	50.0	100.0	100.0
20	Roseburg	17	18.2	8.3	31.3
21	San Francisco	37	25.0	36.1	55.6
22	Loma Linda	112	49.5	81.1	93.2
22	Los Angeles OPC	50	36.0	44.0	58.0
22	San Diego	44	44.4	92.3	89.7
22	West LA	75	41.2	53.3	84.3
All Sites		1,917	44.4	62.2	70.6
Site Average		54.8	46.1	62.5	70.9
Site Std.		31.6	14.9	19.2	16.9

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	Bedford	42	47.6	78.6	85.4
1	West Haven	44	38.6	54.5	72.7
2	Albany	10	66.7	80.0	85.7
2	Buffalo	12	16.7	33.3	33.3
2	Syracuse	5	20.0	40.0	20.0
3	Brooklyn	65	39.0	53.2	70.4
3	New York	62	37.3	63.3	74.0
5	Washington	34	38.5	55.9	67.9
6	Hampton	6	40.0	66.7	83.3
7	Atlanta	34	6.1	6.1	5.9
8	Bay Pines	20	16.7	33.3	10.0
8	Miami	21	66.7	76.2	85.7
8	Tampa	17	47.1	76.5	94.1
9	Nashville	4	33.3	100.0	100.0
10	Cincinnati	32	42.9	62.5	71.9
10	Cleveland	29	60.7	69.0	75.0
11	Indianapolis	17	35.3	47.1	52.9
12	Hines	56	43.6	71.4	69.6
16	Houston	15	53.3	66.7	66.7
16	Little Rock	23	75.0	95.5	78.3
16	New Orleans	24	75.0	69.6	72.7
17	Dallas	21	60.0	65.0	80.0
17	San Antonio	56	28.6	52.7	40.4
18	Tucson	13	50.0	66.7	91.7
19	Denver	14	66.7	92.9	92.9
19	Salt Lake City	19	23.5	52.6	100.0
20	American Lake	82	18.3	39.7	46.6
20	Anchorage	7	100.0	100.0	100.0
20	Portland	4	50.0	100.0	100.0
20	Roseburg	6	100.0	75.0	60.0
21	San Francisco	13	30.8	38.5	53.8
22	Loma Linda	72	37.9	71.8	82.2
22	Los Angeles OPC	29	20.7	17.2	27.6
22	San Diego	26	45.5	95.8	95.8
22	West LA	53	48.7	67.9	77.6
All Sites		987	40.0	60.2	67.1
Site Average		54.8	45.2	63.9	69.3
Site Std.		161.1	21.9	22.9	25.8

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS,
AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health Problems
1	Bedford	126	49.5	39.5	41.4
1	West Haven	92	38.7	42.3	36.2
2	Albany	24	90.5	90.5	58.3
2	Buffalo	59	31.9	39.5	37.1
2	Syracuse	27	73.9	70.6	76.2
3	Brooklyn	148	71.1	71.6	48.0
3	New York	148	54.3	55.6	51.6
5	Washington	112	52.5	50.8	41.6
6	Hampton	54	77.4	70.2	64.9
7	Atlanta	84	65.0	61.4	62.8
8	Bay Pines	68	89.1	92.0	78.0
8	Miami	76	50.8	53.2	58.0
8	Tampa	106	82.3	82.8	61.1
9	Nashville	47	65.0	73.1	61.5
10	Cincinnati	96	61.0	62.9	57.9
10	Cleveland	70	79.0	80.6	65.5
11	Indianapolis	78	71.1	67.6	63.8
12	Hines	110	80.0	79.4	73.8
16	Houston	75	81.6	85.3	62.5
16	Little Rock	89	87.0	86.4	69.6
16	New Orleans	97	80.3	84.5	76.9
17	Dallas	138	71.7	67.3	26.5
17	San Antonio	242	66.7	63.7	58.1
18	Tucson	56	73.7	82.6	67.7
19	Denver	73	74.6	73.3	80.3
19	Salt Lake City	135	33.7	24.5	47.2
20	American Lake	185	42.6	43.3	52.4
20	Anchorage	61	87.5	86.1	85.2
20	Portland	42	69.6	72.7	81.3
20	Roseburg	53	56.5	64.7	55.6
21	San Francisco	86	57.4	55.6	44.8
22	Loma Linda	174	42.7	41.2	58.7
22	Los Angeles OPC	63	92.7	94.7	81.4
22	San Diego	66	69.8	66.7	65.5
22	West LA	132	48.5	51.4	59.4
All Sites		3,292	63.6	63.3	57.0
Site Average		94.1	66.3	66.5	60.3
Site Std.		47.0	16.8	17.6	14.2

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS,
AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health Problems
1	Bedford	69	59.0	61.9	46.5
1	West Haven	84	56.3	63.6	53.7
2	Albany	19	100.0	93.8	77.8
2	Buffalo	26	42.9	20.0	38.9
2	Syracuse	17	64.3	50.0	63.6
3	Brooklyn	118	75.0	81.6	56.6
3	New York	105	52.1	51.6	55.4
5	Washington	64	51.3	66.7	50.0
6	Hampton	33	81.5	70.4	55.0
7	Atlanta	57	18.5	20.0	10.3
8	Bay Pines	33	56.5	60.0	66.7
8	Miami	45	67.6	65.8	75.0
8	Tampa	57	84.4	87.9	59.4
9	Nashville	15	76.9	75.0	81.8
10	Cincinnati	52	64.6	64.9	55.9
10	Cleveland	43	74.4	75.7	41.2
11	Indianapolis	46	63.0	54.5	53.8
12	Hines	86	78.5	75.0	70.2
16	Houston	35	53.8	63.6	35.7
16	Little Rock	52	84.1	81.6	77.5
16	New Orleans	54	77.3	78.4	79.2
17	Dallas	56	80.0	82.2	34.1
17	San Antonio	118	75.0	67.5	60.9
18	Tucson	31	79.2	84.6	63.6
19	Denver	38	91.2	87.5	85.7
19	Salt Lake City	51	59.4	52.6	75.0
20	American Lake	132	39.6	33.3	49.0
20	Anchorage	27	87.0	88.2	87.5
20	Portland	19	91.7	87.5	100.0
20	Roseburg	17	50.0	50.0	42.9
21	San Francisco	37	66.7	58.6	59.3
22	Loma Linda	112	56.8	57.4	82.6
22	Los Angeles OPC	50	56.8	58.7	56.5
22	San Diego	44	75.0	76.9	81.1
22	West LA	75	43.8	38.6	58.5
All Sites		1,917	64.3	63.3	59.9
Site Average		54.8	66.7	65.3	61.2
Site Std.		31.6	17.3	18.5	18.3

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS,
AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health Problems
1	Bedford	42	81.6	77.8	71.9
1	West Haven	44	57.9	58.3	61.5
2	Albany	10	88.9	87.5	66.7
2	Buffalo	12	0.0	12.5	11.1
2	Syracuse	5	60.0	100.0	33.3
3	Brooklyn	65	81.8	84.2	69.2
3	New York	62	65.0	67.3	53.4
5	Washington	34	47.4	50.0	48.1
6	Hampton	6	66.7	80.0	50.0
7	Atlanta	34	3.2	3.2	4.8
8	Bay Pines	20	68.8	25.0	66.7
8	Miami	21	72.2	70.6	63.6
8	Tampa	17	91.7	90.0	55.6
9	Nashville	4	100.0	100.0	100.0
10	Cincinnati	32	66.7	71.4	58.3
10	Cleveland	29	71.4	70.4	64.7
11	Indianapolis	17	33.3	37.5	50.0
12	Hines	56	93.8	89.6	86.2
16	Houston	15	55.6	66.7	44.4
16	Little Rock	23	55.0	66.7	53.8
16	New Orleans	24	81.3	58.3	90.0
17	Dallas	21	84.2	80.0	31.3
17	San Antonio	56	56.8	63.2	47.5
18	Tucson	13	90.0	85.7	87.5
19	Denver	14	91.7	85.7	61.5
19	Salt Lake City	19	71.4	70.0	87.5
20	American Lake	82	30.6	36.2	37.5
20	Anchorage	7	100.0	100.0	100.0
20	Portland	4	100.0	100.0	100.0
20	Roseburg	6	0.0	0.0	66.7
21	San Francisco	13	36.4	63.6	41.7
22	Loma Linda	72	52.1	59.5	66.7
22	Los Angeles OPC	29	28.6	28.6	21.4
22	San Diego	26	77.8	66.7	91.7
22	West LA	53	66.7	62.5	63.9
All Sites		987	62.3	62.8	57.5
Site Average		28.2	63.7	64.8	60.2
Site Std.		21.1	27.6	26.7	24.0

Cumulative data through the end of FY 00

Improvement rated only for those veterans identified with problems at admission

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CHAPTER 9

SUMMARY OF PROGRAM PERFORMANCE

A. Summary of Critical Monitors

Measures which are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 9-1 through 9-4, and are summarized in Tables 9-5 and 9-6¹. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 9-1 through 9-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 9-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. Mean Days in Residential Treatment (from Table 2-4). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers²). *The data source for this monitor is the Form 5R (Discharge from Residential Treatment form).*

B. Unique Veterans Served Per Clinician (from Table 2-6). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2000, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include all staff who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do not include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. Visits Per Clinician (from Table 2-6). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. Percentage Change in Intakes, FY 99-00 (from Table 2-7). This change variable records the difference in the number of intakes per outreach clinician from FY 1999 to FY 2000 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

¹ Outlier values were not calculated for program newly funded in FY 2000.

² Low value outliers were added after the draft report had been distributed. Therefore these outliers were not included in Tables 9-1 and 9-7.

E. Literally Homeless Intakes Per Clinician (from Table 3-3). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2000, divided by the number of allocated outreach FTEE. Note that this is actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) and efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. Veterans Treated Per FTEE in Supported Housing (from Table 7-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 9-2):

G. Percentage Not Strictly Homeless (Table 3-3). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. Percentage with No Time Homeless (Table 3-5). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. Difference in Percentage Not Strictly Homeless, FY 99-00 (Table 3-6), compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. Difference in Percentage Homeless Less than One Month, FY 99-00 (Table 3-6), also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. Percentage with Serious Psychiatric or Substance Abuse Disorder (Table 3-7) shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 99-00 (Table 3-8) considers the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. Percentage of Literally Homeless Veterans in Supported Housing (Table 7-4) measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and are subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 9-5, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. Percentage Contacted through Outreach (Table 4-1) shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

O. The Difference in Percentage Contacted through Outreach, FY 99-00 (Table 4-3) shows the change in outreach efforts between FY 1999 and 2000. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

P. Homelessness of Veterans Admitted to Residential Treatment (Table 4-8). Compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment (Table 4-9). Forms a ratio similar to the one in Table 4-8, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. Appropriateness for Residential Treatment (Table 4-10). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for

placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized (Table 4-11). compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. VA Outreach in Supported Housing (Table 7-4) shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. Mean Total Days in Supported Housing (Table 7-10) shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 9-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. Successful Completion of Residential Treatment; Domiciled (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 5-12). Table 5-12 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 5-12 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).

Data sources for the outcome variables are as follows:

Successful Program Completion: Form 5R, item 16.

Domiciled and Housed: Form 5R, item 18.

Employed: Form 5R, item 20.

Improved Psychiatric Symptoms: Form 5R, item 21.

Improved Alcohol Symptoms: Form 5R, item 22.

Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. **Alcohol and Psychiatric Symptom Improvement in Supported Housing** (Table 7-9) shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 7-10) shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 7-11) shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

B. Summary of Critical Monitors and Program Response

The total number of critical monitor outliers for each site is reported on Table 9-5, and summarized by VISN in Table 9-6. An earlier draft of the data included in this report were sent to each program coordinator for site for review of accuracy, and to the Director of each VA Medical Center supporting a HCHV program for the Director's review and responses to the monitors. Site coordinators were asked to respond to outlying values of critical monitors. A summary of the responses is included in Tables 9-7 through 9-10. (These tables correspond to the four tables of critical monitor outliers, Tables 9-1 through 9-4.) As shown in the legend on these tables, there are six possible responses, each of which requires further explanation from the site coordinator: (a) legitimate differences in the program at this site, which do not conflict with national program goals; (b) local policies at this site, which may conflict with national goals; (c) problems in the implementation of the program, for which corrective action has since been taken; (d) problems in the implementation of the program, for which corrective action has since been planned; (e) problems in the implementation of the program, for which corrective action has not yet been planned; and (f) other problems not related to appropriate program policies, such as data recording problems. Sites that did not respond to an outlier value were noted with an "N." When outlier values resulted from re-calculations of tables after the draft data were sent out, collection of program responses was not possible, an "O" has been recorded in these cells.

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-3)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	NP	NP	NP	NP	NP		0	6	0%
1	BOSTON	X						1	6	17%
1	MANCHESTER	NP	NP	NP	NP	NP		0	5	0%
1	NORTHAMPTON	NP	NP	NP	NP	NP		0	5	0%
1	PROVIDENCE	NP						0	6	0%
1	TOGUS	NP	NP	NP	NP	NP		0	5	0%
1	WEST HAVEN	NP						0	6	0%
1	WHITE RIVER JCT	NP	NP	NP	NP	NP		0	5	0%
2	ALBANY		X	X				2	6	33%
2	BATH		X	X	X	X		4	5	80%
2	BUFFALO							0	6	0%
2	CANANDAIGUA			X				1	5	20%
2	SYRACUSE							0	5	0%
3	BRONX							0	6	0%
3	BROOKLYN							0	5	0%
3	EAST ORANGE	X						1	6	17%
3	LYONS						X	1	1	100%
3	MONTROSE	NP	NP	NP	NP	NP		0	5	0%
3	NEW YORK		X	X				2	5	40%
3	NORTHPORT	NP	NP	NP	NP	NP		0	5	0%
4	ALTOONA		NP	NP	NP	NP		0	4	0%
4	BUTLER		NP	NP	NP	NP		0	4	0%
4	CLARKSBURG		NP	NP	NP	NP		0	4	0%
4	COATESVILLE		NP	NP	NP	NP	X	1	5	20%
4	ERIE		NP	NP	NP	NP		0	4	0%
4	LEBANON							0	5	0%
4	PHILADELPHIA							0	5	0%
4	PITTSBURGH							0	6	0%
4	WILKES-BARRE							0	6	0%
4	WILMINGTON		NP	NP	NP	NP		0	4	0%
5	BALTIMORE	X			X			2	5	40%
5	PERRY POINT	X						1	5	20%
5	WASHINGTON	X						1	5	20%
6	ASHEVILLE	NP	NP	NP	NP	NP		0	5	0%
6	BECKLEY	NP	NP	NP	NP	NP		0	5	0%
6	DURHAM	NP	NP	NP	NP	NP		0	5	0%
6	FAYETTEVILLE	NP	NP	NP	NP	NP		0	5	0%
6	HAMPTON	X						1	5	20%
6	RICHMOND	NP	NP	NP	NP	NP		0	5	0%
6	SALEM	NP	NP	NP	NP	NP		0	5	0%
6	SALISBURY							0	5	0%
7	ATLANTA							0	5	0%
7	AUGUSTA							0	5	0%
7	BIRMINGHAM							0	5	0%
7	CHARLESTON							0	5	0%
7	COLUMBIA	NP	NP	NP	NP	NP		0	5	0%
7	TUSCALOOSA	NP	NP	NP	NP	NP		0	5	0%
7	TUSKEGEE							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-3)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	NP	NP	NP	NP	NP		0	5	0%
8	GAINESVILLE	NP	NP	NP	NP	NP		0	5	0%
8	MIAMI	X						1	5	20%
8	TAMPA	X					X	2	6	33%
8	WEST PALM BEACH	NP	NP	NP	NP	NP		0	5	0%
9	HUNTINGTON							0	5	0%
9	LEXINGTON	NP	NP	NP	NP	NP		0	5	0%
9	LOUISVILLE							0	5	0%
9	MEMPHIS	NP	NP	NP	NP	NP		0	5	0%
9	MOUNTAIN HOME							0	5	0%
9	NASHVILLE							0	5	0%
10	CHILLICOTHE	NP	NP	NP	NP	NP		0	5	0%
10	CINCINNATI							0	5	0%
10	CLEVELAND							0	5	0%
10	COLUMBUS	NP						0	5	0%
10	DAYTON							0	5	0%
10	NORTHEAST OHIO	NP	NP	NP	NP	NP		0	5	0%
11	ANN ARBOR	NP	NP	NP	NP	NP		0	5	0%
11	BATTLE CREEK	NP						0	6	0%
11	DANVILLE	NP	NP	NP	NP	NP		0	5	0%
11	DETROIT							0	5	0%
11	INDIANAPOLIS							0	6	0%
11	NORTHERN INDIANA	NP	NP	NP	NP	NP		0	5	0%
11	TOLEDO				X			1	5	20%
12	CHICAGO WS						X	1	6	17%
12	HINES						X	1	6	17%
12	IRON MOUNTAIN		NP	NP	NP	NP		0	4	0%
12	MADISON		NP	NP	NP	NP		0	4	0%
12	MILWAUKEE		X					1	5	20%
12	TOMAH							0	5	0%
13	FARGO							0	5	0%
13	MINNEAPOLIS							0	5	0%
13	SIOUX FALLS	NP	NP	NP	NP	NP		0	5	0%
14	CENTRAL IOWA	NP	NP	NP	NP	NP		0	5	0%
14	GREATER NEB, HCS	NP	NP	NP	NP	NP		0	5	0%
14	IOWA CITY	NP	NP	NP	NP	NP		0	5	0%
14	OMAHA	NP	NP	NP	NP	NP		0	5	0%
15	COLUMBIA	NP	NP	NP	NP	NP		0	5	0%
15	KANSAS CITY		X	X	X		X	4	6	67%
15	POPLAR BLUFF	NP	NP	NP	NP	NP		0	5	0%
15	SAINT LOUIS	X						1	5	20%
15	TOPEKA	NP	NP	NP	NP	NP		0	5	0%
15	WICHITA	NP	NP	NP	NP	NP		0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-3)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	NP	NP	NP	NP	NP		0	5	0%
16	FAYETTEVILLE	NP	NP	NP	NP	NP		0	5	0%
16	GULF COAST HCS	NP	NP	NP	NP	NP		0	5	0%
16	HOUSTON							0	6	0%
16	JACKSON							0	5	0%
16	LITTLE ROCK							0	6	0%
16	MUSKOGEE	NP	NP	NP	NP	NP		0	5	0%
16	NEW ORLEANS							0	5	0%
16	OKLAHOMA CITY							0	5	0%
16	SHREVEPORT	NP	NP	NP	NP	NP		0	5	0%
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP		0	5	0%
17	DALLAS							0	5	0%
17	SAN ANTONIO							0	5	0%
18	AMARILLO	NP	NP	NP	NP	NP		0	5	0%
18	EL PASO OPC	NP	NP	NP	NP	NP		0	5	0%
18	NEW MEXICO HCS	NP	NP	NP	NP	NP		0	5	0%
18	PHOENIX							0	5	0%
18	TUCSON						X	1	6	17%
18	WEST TEXAS HCS	NP	NP	NP	NP	NP		0	5	0%
19	CHEYENNE							0	5	0%
19	DENVER							0	5	0%
19	GRAND JUNCTION	NP	NP	NP	NP	NP		0	5	0%
19	MONTANA HCS	NP	NP	NP	NP	NP		0	5	0%
19	SALT LAKE CITY							0	5	0%
19	SHERIDAN	NP	NP	NP	NP	NP		0	5	0%
19	SO COLORADO HCS	NP	NP	NP	NP	NP		0	5	0%
20	ANCHORAGE		X	X	X	X	X	5	5	100%
20	BOISE	NP	NP	NP	NP	NP		0	5	0%
20	PORTLAND				X			1	6	17%
20	ROSEBURG							0	5	0%
20	SEATTLE						X	1	5	20%
20	SPOKANE							0	5	0%
20	WALLA WALLA							0	5	0%
21	CENTRAL CA HCS	NP	NP	NP	NP	NP		0	5	0%
21	HONOLULU	NP	NP	NP	NP	NP		0	5	0%
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP		0	5	0%
21	PALO ALTO	NP	NP	NP	NP	NP		0	5	0%
21	SAN FRANCISCO							0	5	0%
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP		0	5	0%
22	GREATER LOS ANGELES						X	1	6	17%
22	LOMA LINDA	NP						0	5	0%
22	LONG BEACH	X						1	5	20%
22	SAN DIEGO							0	5	0%
22	SO. NEVADA HCS	NP	NP	NP	NP	NP		0	5	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

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TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	99-00 NOT HMLS. (I) (T3-6)	99-00 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	99-00 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	NP	NP	NP	NP	NP	NP		0	7	0%
1	BOSTON								0	7	0%
1	MANCHESTER	NP	NP	NP	NP	NP	NP		0	6	0%
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP		0	6	0%
1	PROVIDENCE								0	7	0%
1	TOGUS	NP	NP	NP	NP	NP	NP		0	6	0%
1	WEST HAVEN								0	7	0%
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP		0	6	0%
2	ALBANY								0	7	0%
2	BATH						X		1	6	17%
2	BUFFALO						X		1	7	14%
2	CANANDAIGUA	X	X	X	X				4	6	67%
2	SYRACUSE								0	6	0%
3	BRONX		X			X	X		3	7	43%
3	BROOKLYN								0	6	0%
3	EAST ORANGE		X						1	7	14%
3	LYONS							X	1	1	100%
3	MONTROSE	NP	NP	NP	NP	NP	NP		0	6	0%
3	NEW YORK		X	X		X			3	6	50%
3	NORTHPORT	NP	NP	NP	NP	NP	NP		0	6	0%
4	ALTOONA	NP	NP	NP	NP	NP	NP		0	6	0%
4	BUTLER	NP	NP	NP	NP	NP	NP		0	6	0%
4	CLARKSBURG	NP	NP	NP	NP	NP	NP		0	6	0%
4	COATESVILLE	NP	NP	NP	NP	NP	NP	I	1	7	14%
4	ERIE	NP	NP	NP	NP	NP	NP		0	6	0%
4	LEBANON								0	6	0%
4	PHILADELPHIA								0	6	0%
4	PITTSBURGH							X	1	7	14%
4	WILKES-BARRE								0	7	0%
4	WILMINGTON	NP	NP	NP	NP	NP	NP		0	6	0%
5	BALTIMORE								0	6	0%
5	PERRY POINT	X							1	6	17%
5	WASHINGTON								0	6	0%
6	ASHEVILLE	NP	NP	NP	NP	NP	NP		0	6	0%
6	BECKLEY	NP	NP	NP	NP	NP	NP		0	6	0%
6	DURHAM	NP	NP	NP	NP	NP	NP		0	6	0%
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP		0	6	0%
6	HAMPTON								0	6	0%
6	RICHMOND	NP	NP	NP	NP	NP	NP		0	6	0%
6	SALEM	NP	NP	NP	NP	NP	NP		0	6	0%
6	SALISBURY								0	6	0%
7	ATLANTA				X				1	6	17%
7	AUGUSTA								0	6	0%
7	BIRMINGHAM	X					X		2	6	33%
7	CHARLESTON	X	X				X		3	6	50%
7	COLUMBIA	NP	NP	NP	NP	NP	NP		0	6	0%
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP		0	6	0%
7	TUSKEGEE	X							1	6	17%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	99-00 NOT HMLS. (I) (T3-6)	99-00 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	99-00 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	NP	NP	NP	NP	NP	NP		0	6	0%
8	GAINESVILLE	NP	NP	NP	NP	NP	NP		0	6	0%
8	MIAMI					X			1	6	17%
8	TAMPA								0	7	0%
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP		0	6	0%
9	HUNTINGTON		X		X	X			3	6	50%
9	LEXINGTON	NP	NP	NP	NP	NP	NP		0	6	0%
9	LOUISVILLE				X				1	6	17%
9	MEMPHIS	NP	NP	NP	NP	NP	NP		0	6	0%
9	MOUNTAIN HOME								0	6	0%
9	NASHVILLE			X					1	6	17%
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP		0	6	0%
10	CINCINNATI			X			X		2	6	33%
10	CLEVELAND								0	6	0%
10	COLUMBUS			X		X			2	6	33%
10	DAYTON		X	X	X				3	6	50%
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP		0	6	0%
11	ANN ARBOR	NP	NP	NP	NP	NP	NP		0	6	0%
11	BATTLE CREEK				X	X	X		3	7	43%
11	DANVILLE	NP	NP	NP	NP	NP	NP		0	6	0%
11	DETROIT								0	6	0%
11	INDIANAPOLIS								0	7	0%
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP		0	6	0%
11	TOLEDO								0	6	0%
12	CHICAGO WS							X	0	7	0%
12	HINES								1	7	14%
12	IRON MOUNTAIN	NP	NP	NP	NP	NP	NP		0	6	0%
12	MADISON	NP	NP	NP	NP	NP	NP		0	6	0%
12	MILWAUKEE	X						X	2	7	29%
12	TOMAH	X	X		X			X	4	7	57%
13	FARGO								0	6	0%
13	MINNEAPOLIS								0	6	0%
13	SIOUX FALLS	NP	NP	NP	NP	NP	NP		0	6	0%
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP		0	6	0%
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP		0	6	0%
14	IOWA CITY	NP	NP	NP	NP	NP	NP		0	6	0%
14	OMAHA	NP	NP	NP	NP	NP	NP		0	6	0%
15	COLUMBIA	NP	NP	NP	NP	NP	NP		0	6	0%
15	KANSAS CITY								0	7	0%
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP		0	6	0%
15	SAINT LOUIS								0	6	0%
15	TOPEKA	NP	NP	NP	NP	NP	NP		0	6	0%
15	WICHITA	NP	NP	NP	NP	NP	NP		0	6	0%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	99-00 NOT HMLS. (I) (T3-6)	99-00 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	99-00 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP		0	6	0%
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP		0	6	0%
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP		0	6	0%
16	HOUSTON								0	7	0%
16	JACKSON								0	6	0%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE	NP	NP	NP	NP	NP	NP		0	6	0%
16	NEW ORLEANS								0	6	0%
16	OKLAHOMA CITY				X				1	6	17%
16	SHREVEPORT	NP	NP	NP	NP	NP	NP		0	6	0%
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP		0	6	0%
17	DALLAS		X	X					2	6	33%
17	SAN ANTONIO								0	6	0%
18	AMARILLO	NP	NP	NP	NP	NP	NP		0	6	0%
18	EL PASO OPC	NP	NP	NP	NP	NP	NP		0	6	0%
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP		0	6	0%
18	PHOENIX						X		1	6	17%
18	TUCSON								0	7	0%
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP		0	6	0%
19	CHEYENNE			X					1	6	17%
19	DENVER								0	6	0%
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP		0	6	0%
19	MONTANA HCS	NP	NP	NP	NP	NP	NP		0	6	0%
19	SALT LAKE CITY					X			1	6	17%
19	SHERIDAN	NP	NP	NP	NP	NP	NP		0	6	0%
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP		0	6	0%
20	ANCHORAGE								0	7	0%
20	BOISE	NP	NP	NP	NP	NP	NP		0	6	0%
20	PORTLAND					X			1	7	14%
20	ROSEBURG								0	6	0%
20	SEATTLE								0	7	0%
20	SPOKANE	X	X			X			3	6	50%
20	WALLA WALLA								0	6	0%
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP		0	6	0%
21	HONOLULU	NP	NP	NP	NP	NP	NP		0	6	0%
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP		0	6	0%
21	PALO ALTO	NP	NP	NP	NP	NP	NP		0	6	0%
21	SAN FRANCISCO								0	6	0%
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP		0	6	0%
22	GREATER LOS ANGELES					X			1	7	14%
22	LOMA LINDA								0	6	0%
22	LONG BEACH			X					1	6	17%
22	SAN DIEGO								0	6	0%
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP		0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

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TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY99/FY00 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	NP	NP	NP	NP	NP	NP		X	0	8	0%
1	BOSTON									1	8	13%
1	MANCHESTER	NP	NP	NP	NP	NP	NP			0	6	0%
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP			0	6	0%
1	PROVIDENCE			NP	NP	NP	NP			0	8	0%
1	TOGUS	NP	NP	NP	NP	NP	NP			0	6	0%
1	WEST HAVEN			NP	NP	NP	NP			0	8	0%
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP			0	6	0%
2	ALBANY	X			X	X		X	I	5	8	63%
2	BATH									0	6	0%
2	BUFFALO				X					1	8	13%
2	CANANDAIGUA	X	X							2	6	33%
2	SYRACUSE									0	6	0%
3	BRONX			I	I	I	I		X	5	8	63%
3	BROOKLYN			I	I	I	I			4	6	67%
3	EAST ORANGE		X							1	8	13%
3	LYONS							X	I	2	2	100%
3	MONTROSE	NP	NP	NP	NP	NP	NP			0	6	0%
3	NEW YORK			I	I	I	I			4	6	67%
3	NORTHPORT	NP	NP	NP	NP	NP	NP			0	6	0%
4	ALTOONA	NP	NP							0	2	0%
4	BUTLER	NP	NP							0	2	0%
4	CLARKSBURG	NP	NP							0	2	0%
4	COATESVILLE	NP	NP					I	I	2	4	50%
4	ERIE	NP	NP							0	2	0%
4	LEBANON									0	6	0%
4	PHILADELPHIA		X							1	6	17%
4	PITTSBURGH									0	8	0%
4	WILKES-BARRE				X					1	8	13%
4	WILMINGTON	NP	NP							0	2	0%
5	BALTIMORE									0	6	0%
5	PERRY POINT						X			1	6	17%
5	WASHINGTON	X		X						2	6	33%
6	ASHEVILLE	NP	NP	NP	NP	NP	NP			0	6	0%
6	BECKLEY	NP	NP	NP	NP	NP	NP			0	6	0%
6	DURHAM	NP	NP	NP	NP	NP	NP			0	6	0%
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP			0	6	0%
6	HAMPTON									0	6	0%
6	RICHMOND	NP	NP	NP	NP	NP	NP			0	6	0%
6	SALEM	NP	NP	NP	NP	NP	NP			0	6	0%
6	SALISBURY									0	6	0%
7	ATLANTA									0	6	0%
7	AUGUSTA									0	6	0%
7	BIRMINGHAM	X								1	6	17%
7	CHARLESTON					X	X			2	6	33%
7	COLUMBIA	NP	NP	NP	NP	NP	NP			0	6	0%
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP			0	6	0%
7	TUSKEGEE									0	6	0%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY99/FY00 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	NP	NP	NP	NP	NP	NP			0	6	0%
8	GAINESVILLE	NP	NP	NP	NP	NP	NP			0	6	0%
8	MIAMI						X			1	6	17%
8	TAMPA								I	1	8	13%
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP			0	6	0%
9	HUNTINGTON									0	6	0%
9	LEXINGTON	NP	NP	NP	NP	NP	NP			0	6	0%
9	LOUISVILLE	X	X							2	6	33%
9	MEMPHIS	NP	NP	NP	NP	NP	NP			0	6	0%
9	MOUNTAIN HOME			X						1	6	17%
9	NASHVILLE		X				X			2	6	33%
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP			0	6	0%
10	CINCINNATI									0	6	0%
10	CLEVELAND									0	6	0%
10	COLUMBUS	X	X	NP	NP	NP	NP			2	6	33%
10	DAYTON			X						1	6	17%
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP			0	6	0%
11	ANN ARBOR	NP	NP	NP	NP	NP	NP			0	6	0%
11	BATTLE CREEK			NP	NP	NP	NP			0	8	0%
11	DANVILLE	NP	NP	NP	NP	NP	NP			0	6	0%
11	DETROIT									0	6	0%
11	INDIANAPOLIS									0	8	0%
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP			0	6	0%
11	TOLEDO									0	6	0%
12	CHICAGO WS									0	8	0%
12	HINES		X	X			X		I	4	8	50%
12	IRON MOUNTAIN	NP	NP							0	2	0%
12	MADISON	NP	NP							0	2	0%
12	MILWAUKEE									0	4	0%
12	TOMAH	X						X		2	4	50%
13	FARGO	X		X						2	6	33%
13	MINNEAPOLIS									0	6	0%
13	SIOUX FALLS	NP	NP	NP	NP	NP	NP			0	6	0%
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP			0	6	0%
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP			0	6	0%
14	IOWA CITY	NP	NP	NP	NP	NP	NP			0	6	0%
14	OMAHA	NP	NP	NP	NP	NP	NP			0	6	0%
15	COLUMBIA	NP	NP	NP	NP	NP	NP			0	6	0%
15	KANSAS CITY	X						X		2	8	25%
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP			0	6	0%
15	SAINT LOUIS									0	6	0%
15	TOPEKA	NP	NP	NP	NP	NP	NP			0	6	0%
15	WICHITA	NP	NP	NP	NP	NP	NP			0	6	0%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY99/FY00 (O) (T4-3)	SHELTER RES. TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP			0	6	0%
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP			0	6	0%
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP			0	6	0%
16	HOUSTON									0	8	0%
16	JACKSON		X				X			2	6	33%
16	LITTLE ROCK									0	8	0%
16	MUSKOGEE	NP	NP	NP	NP	NP	NP			0	6	0%
16	NEW ORLEANS									0	6	0%
16	OKLAHOMA CITY	X	X							2	6	33%
16	SHREVEPORT	NP	NP	NP	NP	NP	NP			0	6	0%
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP			0	6	0%
17	DALLAS									0	6	0%
17	SAN ANTONIO									0	6	0%
18	AMARILLO	NP	NP	NP	NP	NP	NP			0	6	0%
18	EL PASO OPC	NP	NP	NP	NP	NP	NP			0	6	0%
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP			0	6	0%
18	PHOENIX	X				X				2	6	33%
18	TUCSON	X					X	X		3	8	38%
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP			0	6	0%
19	CHEYENNE	X								1	6	17%
19	DENVER									0	6	0%
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP			0	6	0%
19	MONTANA HCS	NP	NP	NP	NP	NP	NP			0	6	0%
19	SALT LAKE CITY									0	6	0%
19	SHERIDAN	NP	NP	NP	NP	NP	NP			0	6	0%
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP			0	6	0%
20	ANCHORAGE	X								1	4	25%
20	BOISE	NP	NP	NP	NP	NP	NP			0	6	0%
20	PORTLAND					X	X			2	8	25%
20	ROSEBURG									0	6	0%
20	SEATTLE								I	1	4	25%
20	SPOKANE									0	6	0%
20	WALLA WALLA									0	6	0%
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP			0	6	0%
21	HONOLULU	NP	NP	NP	NP	NP	NP			0	6	0%
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP			0	6	0%
21	PALO ALTO	NP	NP	NP	NP	NP	NP			0	6	0%
21	SAN FRANCISCO	X								1	6	17%
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP			0	6	0%
22	GREATER LOS ANGELES									0	8	0%
22	LOMA LINDA			NP	NP	NP	NP			0	6	0%
22	LONG BEACH									0	6	0%
22	SAN DIEGO	X								1	6	17%
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP			0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

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TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	NP	NP	NP	NP	NP	NP	NP					0	11	0%
1	BOSTON												0	11	0%
1	MANCHESTER	NP	NP	NP	NP	NP	NP	NP					0	7	0%
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP	NP					0	7	0%
1	PROVIDENCE	NP	NP	NP	NP	NP	NP	NP					0	11	0%
1	TOGUS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
1	WEST HAVEN	NP	NP	NP	NP	NP	NP	NP					0	11	0%
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP	NP					0	7	0%
2	ALBANY								I	I	I	I	4	11	36%
2	BATH												0	7	0%
2	BUFFALO												0	11	0%
2	CANANDAIGUA					X							1	7	14%
2	SYRACUSE												0	7	0%
3	BRONX												0	11	0%
3	BROOKLYN												0	7	0%
3	EAST ORANGE								X				1	11	9%
3	LYONS								I	I	I	I	4	4	100%
3	MONTROSE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
3	NEW YORK	I	I	I	I	I	I	I					7	7	100%
3	NORTHPORT	NP	NP	NP	NP	NP	NP	NP					0	7	0%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG												0	0	
4	COATESVILLE								I	I	I	I	4	4	100%
4	ERIE												0	0	
4	LEBANON												0	7	0%
4	PHILADELPHIA					X							1	7	14%
4	PITTSBURGH												0	11	0%
4	WILKES-BARRE							X					1	11	9%
4	WILMINGTON												0	0	
5	BALTIMORE							X					1	7	14%
5	PERRY POINT												0	7	0%
5	WASHINGTON												0	7	0%
6	ASHEVILLE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	BECKLEY	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	DURHAM	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	HAMPTON												0	7	0%
6	RICHMOND	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	SALEM	NP	NP	NP	NP	NP	NP	NP					0	7	0%
6	SALISBURY							X					1	7	14%
7	ATLANTA			X									1	7	14%
7	AUGUSTA												0	7	0%
7	BIRMINGHAM			X									1	7	14%
7	CHARLESTON												0	7	0%
7	COLUMBIA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
7	TUSKEGEE												0	7	0%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	NP	NP	NP	NP	NP	NP	NP					0	7	0%
8	GAINESVILLE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
8	MIAMI												0	7	0%
8	TAMPA								I	I	I	I	4	11	36%
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP	NP					0	7	0%
9	HUNTINGTON												0	7	0%
9	LEXINGTON	NP	NP	NP	NP	NP	NP	NP					0	7	0%
9	LOUISVILLE			X				X					2	7	29%
9	MEMPHIS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
9	MOUNTAIN HOME	X	X	X				X					4	7	57%
9	NASHVILLE					X		X					2	7	29%
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
10	CINCINNATI	X	X	X									3	7	43%
10	CLEVELAND												0	7	0%
10	COLUMBUS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
10	DAYTON												0	7	0%
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP	NP					0	7	0%
11	ANN ARBOR	NP	NP	NP	NP	NP	NP	NP					0	7	0%
11	BATTLE CREEK	NP	NP	NP	NP	NP	NP	NP					0	11	0%
11	DANVILLE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
11	DETROIT			X									1	7	14%
11	INDIANAPOLIS		X	X							X	X	4	11	36%
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
11	TOLEDO	X						X					2	7	29%
12	CHICAGO WS				X				I	X	I	I	2	11	18%
12	HINES					X			I	I	I	I	5	11	45%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE											X	1	4	25%
12	TOMAH												0	4	0%
13	FARGO												0	7	0%
13	MINNEAPOLIS					X							1	7	14%
13	SIoux FALLS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
14	IOWA CITY	NP	NP	NP	NP	NP	NP	NP					0	7	0%
14	OMAHA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
15	COLUMBIA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
15	KANSAS CITY												0	11	0%
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP	NP					0	7	0%
15	SAINT LOUIS							X					1	7	14%
15	TOPEKA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
15	WICHITA	NP	NP	NP	NP	NP	NP	NP					0	7	0%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
16	HOUSTON		X							X			2	11	18%
16	JACKSON												0	7	0%
16	LITTLE ROCK								X				1	11	9%
16	MUSKOGEE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
16	NEW ORLEANS			X									1	7	14%
16	OKLAHOMA CITY												0	7	0%
16	SHREVEPORT	NP	NP	NP	NP	NP	NP	NP					0	7	0%
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
17	DALLAS												0	7	0%
17	SAN ANTONIO												0	7	0%
18	AMARILLO	NP	NP	NP	NP	NP	NP	NP					0	7	0%
18	EL PASO OPC	NP	NP	NP	NP	NP	NP	NP					0	7	0%
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
18	PHOENIX												0	7	0%
18	TUCSON			X									1	11	9%
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
19	CHEYENNE												0	7	0%
19	DENVER												0	7	0%
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP	NP					0	7	0%
19	MONTANA HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
19	SALT LAKE CITY							X					1	7	14%
19	SHERIDAN	NP	NP	NP	NP	NP	NP	NP					0	7	0%
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
20	ANCHORAGE												0	4	0%
20	BOISE	NP	NP	NP	NP	NP	NP	NP					0	7	0%
20	PORTLAND								X				1	11	9%
20	ROSEBURG												0	7	0%
20	SEATTLE								I	I	I	I	4	4	100%
20	SPOKANE				X								1	7	14%
20	WALLA WALLA			X									1	7	14%
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
21	HONOLULU	NP	NP	NP	NP	NP	NP	NP					0	7	0%
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
21	PALO ALTO	NP	NP	NP	NP	NP	NP	NP					0	7	0%
21	SAN FRANCISCO						X						1	7	14%
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%
22	GREATER LOS ANGELES			X	X								2	11	18%
22	LOMA LINDA	NP	NP	NP	NP	NP	NP	NP					0	7	0%
22	LONG BEACH				X	X							2	7	29%
22	SAN DIEGO			X									1	7	14%
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP	NP					0	7	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

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TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	BEDFORD	0	0	0	0	0	32	0.0%
1	BOSTON	1	0	1	0	2	32	6.3%
1	MANCHESTER	0	0	0	0	0	24	0.0%
1	NORTHAMPTON	0	0	0	0	0	24	0.0%
1	PROVIDENCE	0	0	0	0	0	32	0.0%
1	TOGUS	0	0	0	0	0	24	0.0%
1	WEST HAVEN	0	0	0	0	0	32	0.0%
1	WHITE RIVER JCT	0	0	0	0	0	24	0.0%
2	ALBANY	2	0	5	4	11	32	34.4%
2	BATH	4	1	0	0	5	24	20.8%
2	BUFFALO	0	1	1	0	2	32	6.3%
2	CANANDAIGUA	1	4	2	1	8	24	33.3%
2	SYRACUSE	0	0	0	0	0	24	0.0%
3	BRONX	0	3	5	0	8	32	25.0%
3	BROOKLYN	0	0	4	0	4	24	16.7%
3	EAST ORANGE	1	1	1	1	4	32	12.5%
3	LYONS	1	1	2	4	8	8	100.0%
3	MONTROSE	0	0	0	0	0	24	0.0%
3	NEW YORK	2	3	4	7	16	24	66.7%
3	NORTHPORT	0	0	0	0	0	24	0.0%
4	ALTOONA	0	0	0	0	0	12	0.0%
4	BUTLER	0	0	0	0	0	12	0.0%
4	CLARKSBURG	0	0	0	0	0	12	0.0%
4	COATESVILLE	1	1	2	4	8	20	40.0%
4	ERIE	0	0	0	0	0	12	0.0%
4	LEBANON	0	0	0	0	0	24	0.0%
4	PHILADELPHIA	0	0	1	1	2	24	8.3%
4	PITTSBURGH	0	1	0	0	1	32	3.1%
4	WILKES-BARRE	0	0	1	1	2	32	6.3%
4	WILMINGTON	0	0	0	0	0	12	0.0%
5	BALTIMORE	2	0	0	1	3	24	12.5%
5	PERRY POINT	1	1	1	0	3	24	12.5%
5	WASHINGTON	1	0	2	0	3	24	12.5%
6	ASHEVILLE	0	0	0	0	0	24	0.0%
6	BECKLEY	0	0	0	0	0	24	0.0%
6	DURHAM	0	0	0	0	0	24	0.0%
6	FAYETTEVILLE	0	0	0	0	0	24	0.0%
6	HAMPTON	1	0	0	0	1	24	4.2%
6	RICHMOND	0	0	0	0	0	24	0.0%
6	SALEM	0	0	0	0	0	24	0.0%
6	SALISBURY	0	0	0	1	1	24	4.2%
7	ATLANTA	0	1	0	1	2	24	8.3%
7	AUGUSTA	0	0	0	0	0	24	0.0%
7	BIRMINGHAM	0	2	1	1	4	24	16.7%
7	CHARLESTON	0	3	2	0	5	24	20.8%
7	COLUMBIA	0	0	0	0	0	24	0.0%
7	TUSCALOOSA	0	0	0	0	0	24	0.0%
7	TUSKEGEE	0	1	0	0	1	24	4.2%
8	BAY PINES	0	0	0	0	0	24	0.0%
8	GAINESVILLE	0	0	0	0	0	24	0.0%
8	MIAMI	1	1	1	0	3	24	12.5%
8	TAMPA	2	0	1	4	7	32	21.9%
8	WEST PALM BEACH	0	0	0	0	0	24	0.0%
9	HUNTINGTON	0	3	0	0	3	24	12.5%
9	LEXINGTON	0	0	0	0	0	24	0.0%
9	LOUISVILLE	0	1	2	2	5	24	20.8%
9	MEMPHIS	0	0	0	0	0	24	0.0%
9	MOUNTAIN HOME	0	0	1	4	5	24	20.8%
9	NASHVILLE	0	1	2	2	5	24	20.8%
10	CHILLICOTHE	0	0	0	0	0	24	0.0%
10	CINCINNATI	0	2	0	3	5	24	20.8%
10	CLEVELAND	0	0	0	0	0	24	0.0%
10	COLUMBUS	0	2	2	0	4	24	16.7%
10	DAYTON	0	3	1	0	4	24	16.7%
10	NORTHEAST OHIO	0	0	0	0	0	24	0.0%
11	ANN ARBOR	0	0	0	0	0	24	0.0%
11	BATTLE CREEK	0	3	0	0	3	32	9.4%
11	DANVILLE	0	0	0	0	0	24	0.0%
11	DETROIT	0	0	0	1	1	24	4.2%
11	INDIANAPOLIS	0	0	0	4	4	32	12.5%
11	NORTHERN INDIANA	0	0	0	0	0	24	0.0%
11	TOLEDO	1	0	0	2	3	24	12.5%

TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
12	CHICAGO WS	1	0	0	2	3	32	9.4%
12	HINES	1	1	4	5	11	32	34.4%
12	IRON MOUNTAIN	0	0	0	0	0	12	0.0%
12	MADISON	0	0	0	0	0	12	0.0%
12	MILWAUKEE	1	2	0	1	4	20	20.0%
12	TOMAH	0	4	2	0	6	20	30.0%
13	FARGO	0	0	2	0	2	24	8.3%
13	MINNEAPOLIS	0	0	0	1	1	24	4.2%
13	SIOUX FALLS	0	0	0	0	0	24	0.0%
14	CENTRAL IOWA	0	0	0	0	0	24	0.0%
14	GREATER NEB, HCS	0	0	0	0	0	24	0.0%
14	IOWA CITY	0	0	0	0	0	24	0.0%
14	OMAHA	0	0	0	0	0	24	0.0%
15	COLUMBIA	0	0	0	0	0	24	0.0%
15	KANSAS CITY	4	0	2	0	6	32	18.8%
15	POPLAR BLUFF	0	0	0	0	0	24	0.0%
15	SAINT LOUIS	1	0	0	1	2	24	8.3%
15	TOPEKA	0	0	0	0	0	24	0.0%
15	WICHITA	0	0	0	0	0	24	0.0%
16	ALEXANDRIA	0	0	0	0	0	24	0.0%
16	FAYETTEVILLE	0	0	0	0	0	24	0.0%
16	GULF COAST HCS	0	0	0	0	0	24	0.0%
16	HOUSTON	0	0	0	2	2	32	6.3%
16	JACKSON	0	0	2	0	2	24	8.3%
16	LITTLE ROCK	0	0	0	1	1	32	3.1%
16	MUSKOGEE	0	0	0	0	0	24	0.0%
16	NEW ORLEANS	0	0	0	1	1	24	4.2%
16	OKLAHOMA CITY	0	1	2	0	3	24	12.5%
16	SHREVEPORT	0	0	0	0	0	24	0.0%
17	CENTRAL TEXAS HCS	0	0	0	0	0	24	0.0%
17	DALLAS	0	2	0	0	2	24	8.3%
17	SAN ANTONIO	0	0	0	0	0	24	0.0%
18	AMARILLO	0	0	0	0	0	24	0.0%
18	EL PASO OPC	0	0	0	0	0	24	0.0%
18	NEW MEXICO HCS	0	0	0	0	0	24	0.0%
18	PHOENIX	0	1	2	0	3	24	12.5%
18	TUCSON	1	0	3	1	5	32	15.6%
18	WEST TEXAS HCS	0	0	0	0	0	24	0.0%
19	CHEYENNE	0	1	1	0	2	24	8.3%
19	DENVER	0	0	0	0	0	24	0.0%
19	GRAND JUNCTION	0	0	0	0	0	24	0.0%
19	MONTANA HCS	0	0	0	0	0	24	0.0%
19	SALT LAKE CITY	0	1	0	1	2	24	8.3%
19	SHERIDAN	0	0	0	0	0	24	0.0%
19	SO COLORADO HCS	0	0	0	0	0	24	0.0%
20	ANCHORAGE	5	0	1	0	6	20	30.0%
20	BOISE	0	0	0	0	0	24	0.0%
20	PORTLAND	1	1	2	1	5	32	15.6%
20	ROSEBURG	0	0	0	0	0	24	0.0%
20	SEATTLE	1	0	1	4	6	20	30.0%
20	SPOKANE	0	3	0	1	4	24	16.7%
20	WALLA WALLA	0	0	0	1	1	24	4.2%
21	CENTRAL CA HCS	0	0	0	0	0	24	0.0%
21	HONOLULU	0	0	0	0	0	24	0.0%
21	N CALIFORNIA HCS	0	0	0	0	0	24	0.0%
21	PALO ALTO	0	0	0	0	0	24	0.0%
21	SAN FRANCISCO	0	0	1	1	2	24	8.3%
21	SIERRA NEVADA HCS	0	0	0	0	0	24	0.0%
22	GREATER LOS ANGELES	1	1	0	2	4	32	12.5%
22	LOMA LINDA	0	0	0	0	0	24	0.0%
22	LONG BEACH	1	1	0	2	4	24	16.7%
22	SAN DIEGO	0	0	1	1	2	24	8.3%
22	SO. NEVADA HCS	0	0	0	0	0	24	0.0%
ALL SITES		40	59	71	78	248	3288	7.5%
AVERAGE		0.3	0.4	0.5	0.6	1.8	24.4	7.7%

Outliers were not calculated for newly-funded programs.

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TABLE 9-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	1	0	1	0	2	224	0.9%
2	7	6	8	5	26	136	19.1%
3	4	8	16	12	40	168	23.8%
4	1	2	4	6	13	192	6.8%
5	4	1	3	1	9	72	12.5%
6	1	0	0	1	2	192	1.0%
7	0	7	3	2	12	168	7.1%
8	3	1	2	4	10	128	7.8%
9	0	5	5	8	18	144	12.5%
10	0	7	3	3	13	144	9.0%
11	1	3	0	7	11	184	6.0%
12	3	7	6	8	24	128	18.8%
13	0	0	2	1	3	72	4.2%
14	0	0	0	0	0	96	0.0%
15	5	0	2	1	8	152	5.3%
16	0	1	4	4	9	256	3.5%
17	0	2	0	0	2	72	2.8%
18	1	1	5	1	8	152	5.3%
19	0	2	1	1	4	168	2.4%
20	7	4	4	7	22	168	13.1%
21	0	0	1	1	2	144	1.4%
22	2	2	1	5	10	128	7.8%
ALL VISNS	40	59	71	78	248	3288	7.5%
AVERAGE	1.8	2.7	3.2	3.5	11.3	149.5	7.8%

TABLE 9-7. RESPONSES TO CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) T5	UNIQUE VETS/CLIN. (B) T7	VISITS/ CLIN. (C) T7	%CHNG. INTAKES (D) T8	LITERALLY HOMELESS INTK/CLIN. (E) T12	VETS TRTD. PER FTEE IN SH (F) T57	TOTAL STRUCTURAL CRITICAL MONITORS
1	BEDFORD	NP	NP	NP	NP	NP		0
1	BOSTON	N						1
1	MANCHESTER	NP	NP	NP	NP	NP		0
1	NORTHAMPTON	NP	NP	NP	NP	NP		0
1	PROVIDENCE	NP						0
1	TOGUS	NP	NP	NP	NP	NP		0
1	WEST HAVEN	NP						0
1	WHITE RIVER JCT	NP	NP	NP	NP	NP		0
2	ALBANY		D	D				2
2	BATH		A	A	A	A		4
2	BUFFALO							0
2	CANANDAIGUA			C				1
2	SYRACUSE							0
3	BRONX							0
3	BROOKLYN							0
3	EAST ORANGE	C						1
3	LYONS						C	1
3	MONTROSE	NP	NP	NP	NP	NP		0
3	NEW YORK		C	C				2
3	NORTHPORT	NP	NP	NP	NP	NP		0
4	ALTOONA		NP	NP	NP	NP		0
4	BUTLER		NP	NP	NP	NP		0
4	CLARKSBURG		NP	NP	NP	NP		0
4	COATESVILLE		NP	NP	NP	NP	C	1
4	ERIE		NP	NP	NP	NP		0
4	LEBANON							0
4	PHILADELPHIA							0
4	PITTSBURGH							0
4	WILKES-BARRE							0
4	WILMINGTON		NP	NP	NP	NP		0
5	BALTIMORE	A			C			2
5	PERRY POINT	A						1
5	WASHINGTON	N						1
6	ASHEVILLE	NP	NP	NP	NP	NP		0
6	BECKLEY	NP	NP	NP	NP	NP		0
6	DURHAM	NP	NP	NP	NP	NP		0
6	FAYETTEVILLE	NP	NP	NP	NP	NP		0
6	HAMPTON	A						1
6	RICHMOND	NP	NP	NP	NP	NP		0
6	SALEM	NP	NP	NP	NP	NP		0
6	SALISBURY							0
7	ATLANTA							0
7	AUGUSTA							0
7	BIRMINGHAM							0
7	CHARLESTON							0
7	COLUMBIA	NP	NP	NP	NP	NP		0
7	TUSCALOOSA	NP	NP	NP	NP	NP		0
7	TUSKEGEE							0
8	BAY PINES	NP	NP	NP	NP	NP		0
8	GAINESVILLE	NP	NP	NP	NP	NP		0
8	MIAMI	A						1
8	TAMPA	A					C	2
8	WEST PALM BEACH	NP	NP	NP	NP	NP		0
9	HUNTINGTON							0
9	LEXINGTON	NP	NP	NP	NP	NP		0
9	LOUISVILLE							0
9	MEMPHIS	NP	NP	NP	NP	NP		0
9	MOUNTAIN HOME							0
9	NASHVILLE							0
10	CHILLICOTHE	NP	NP	NP	NP	NP		0
10	CINCINNATI							0
10	CLEVELAND							0
10	COLUMBUS	NP						0
10	DAYTON							0
10	NORTHEAST OHIO	NP	NP	NP	NP	NP		0
11	ANN ARBOR	NP	NP	NP	NP	NP		0
11	BATTLE CREEK	NP						0
11	DANVILLE	NP	NP	NP	NP	NP		0
11	DETROIT							0
11	INDIANAPOLIS							0
11	NORTHERN INDIANA	NP	NP	NP	NP	NP		0
11	TOLEDO				C			1

TABLE 9-7. RESPONSES TO CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) T5	UNIQUE VETS/CLIN. (B) T7	VISITS/ CLIN. (C) T7	%CHNG. INTAKES (D) T8	LITERALLY HOMELESS INTK/CLIN. (E) T12	VETS TRTD. PER FTEE IN SH (F) T57	TOTAL STRUCTURAL CRITICAL MONITORS
12	CHICAGO WS						E	1
12	HINES						B	1
12	IRON MOUNTAIN		NP	NP	NP	NP		0
12	MADISON		NP	NP	NP	NP		0
12	MILWAUKEE		B					1
12	TOMAH							0
13	FARGO							0
13	MINNEAPOLIS							0
13	SIOUX FALLS	NP	NP	NP	NP	NP		0
14	CENTRAL IOWA	NP	NP	NP	NP	NP		0
14	GREATER NEB, HCS	NP	NP	NP	NP	NP		0
14	IOWA CITY	NP	NP	NP	NP	NP		0
14	OMAHA	NP	NP	NP	NP	NP		0
15	COLUMBIA	NP	NP	NP	NP	NP		0
15	KANSAS CITY		C	C	C		C	4
15	POPLAR BLUFF	NP	NP	NP	NP	NP		0
15	SAINT LOUIS	A						1
15	TOPEKA	NP	NP	NP	NP	NP		0
15	WICHITA	NP	NP	NP	NP	NP		0
16	ALEXANDRIA	NP	NP	NP	NP	NP		0
16	FAYETTEVILLE	NP	NP	NP	NP	NP		0
16	GULF COAST HCS	NP	NP	NP	NP	NP		0
16	HOUSTON							0
16	JACKSON							0
16	LITTLE ROCK							0
16	MUSKOGEE	NP	NP	NP	NP	NP		0
16	NEW ORLEANS							0
16	OKLAHOMA CITY							0
16	SHREVEPORT	NP	NP	NP	NP	NP		0
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP		0
17	DALLAS							0
17	SAN ANTONIO							0
18	AMARILLO	NP	NP	NP	NP	NP		0
18	EL PASO OPC	NP	NP	NP	NP	NP		0
18	NEW MEXICO HCS	NP	NP	NP	NP	NP		0
18	PHOENIX							0
18	TUCSON						E	1
18	WEST TEXAS HCS	NP	NP	NP	NP	NP		0
19	CHEYENNE							0
19	DENVER							0
19	GRAND JUNCTION	NP	NP	NP	NP	NP		0
19	MONTANA HCS	NP	NP	NP	NP	NP		0
19	SALT LAKE CITY							0
19	SHERIDAN	NP	NP	NP	NP	NP		0
19	SO COLORADO HCS	NP	NP	NP	NP	NP		0
20	ANCHORAGE		D	D	D	D	A	5
20	BOISE	NP	NP	NP	NP	NP		0
20	PORTLAND				A			1
20	ROSEBURG							0
20	SEATTLE						E	1
20	SPOKANE							0
20	WALLA WALLA							0
21	CENTRAL CA HCS	NP	NP	NP	NP	NP		0
21	HONOLULU	NP	NP	NP	NP	NP		0
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP		0
21	PALO ALTO	NP	NP	NP	NP	NP		0
21	SAN FRANCISCO							0
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP		0
22	GREATER LOS ANGELES						F	1
22	LOMA LINDA	NP						0
22	LONG BEACH	A						1
22	SAN DIEGO							0
22	SO. NEVADA HCS	NP	NP	NP	NP	NP		0

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

- A. Legitimate differences in the program at this site, which do not conflict with national goals.
- B. Local policies at this site, which may conflict with national goals.
- C. Problems in the implementation of the program, for which corrective action has been taken.
- D. Problems in the implementation of the program, for which corrective action has been planned.
- E. Problems in the implementation of the program, corrective action has not yet been planned.
- F. Other (e.g., data recording problem; low N).
- N. Site did not respond to the outlier value.
- O. Outlier value was created upon draft revision, therefore site was not requested to respond to this outlier.

TABLE 9-8. RESPONSES TO CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) T12	NO TIME HOMELESS (H) T14	99-00 NOT HMLS. (I) T15	99-00 < 1 MON. (J) T15	PSYC. OR SA PROB. (K) T16	99-00 PSYC OR SA (L) T17	SH LIT. HMLS. (M) T60	TOTAL PATIENT CRITICAL MONITORS
1	BEDFORD	NP	NP	NP	NP	NP	NP		0
1	BOSTON								0
1	MANCHESTER	NP	NP	NP	NP	NP	NP		0
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP		0
1	PROVIDENCE								0
1	TOGUS	NP	NP	NP	NP	NP	NP		0
1	WEST HAVEN								0
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP		0
2	ALBANY								0
2	BATH						A		1
2	BUFFALO						D		1
2	CANANDAIGUA	B	B	B	B				4
2	SYRACUSE								0
3	BRONX		B			C	C		3
3	BROOKLYN								0
3	EAST ORANGE		D						1
3	LYONS							C	1
3	MONTROSE	NP	NP	NP	NP	NP	NP		0
3	NEW YORK		C	C		A			3
3	NORTHPORT	NP	NP	NP	NP	NP	NP		0
4	ALTOONA	NP	NP	NP	NP	NP	NP		0
4	BUTLER	NP	NP	NP	NP	NP	NP		0
4	CLARKSBURG	NP	NP	NP	NP	NP	NP		0
4	COATESVILLE	NP	NP	NP	NP	NP	NP	C	1
4	ERIE	NP	NP	NP	NP	NP	NP		0
4	LEBANON								0
4	PHILADELPHIA								0
4	PITTSBURGH							D	1
4	WILKES-BARRE								0
4	WILMINGTON	NP	NP	NP	NP	NP	NP		0
5	BALTIMORE								0
5	PERRY POINT	E							1
5	WASHINGTON								0
6	ASHEVILLE	NP	NP	NP	NP	NP	NP		0
6	BECKLEY	NP	NP	NP	NP	NP	NP		0
6	DURHAM	NP	NP	NP	NP	NP	NP		0
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP		0
6	HAMPTON								0
6	RICHMOND	NP	NP	NP	NP	NP	NP		0
6	SALEM	NP	NP	NP	NP	NP	NP		0
6	SALISBURY								0
7	ATLANTA				B				1
7	AUGUSTA								0
7	BIRMINGHAM	B					A		2
7	CHARLESTON	B	B				C		3
7	COLUMBIA	NP	NP	NP	NP	NP	NP		0
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP		0
7	TUSKEGEE	B							1
8	BAY PINES	NP	NP	NP	NP	NP	NP		0
8	GAINESVILLE	NP	NP	NP	NP	NP	NP		0
8	MIAMI					C			1
8	TAMPA								0
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP		0
9	HUNTINGTON		B		B	B			3
9	LEXINGTON	NP	NP	NP	NP	NP	NP		0
9	LOUISVILLE				B				1
9	MEMPHIS	NP	NP	NP	NP	NP	NP		0
9	MOUNTAIN HOME								0
9	NASHVILLE			D					1
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP		0
10	CINCINNATI			A			B		2
10	CLEVELAND								0
10	COLUMBUS			C		D			2
10	DAYTON		C	C	C				3
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP		0
11	ANN ARBOR	NP	NP	NP	NP	NP	NP		0
11	BATTLE CREEK				B	B	B		3
11	DANVILLE	NP	NP	NP	NP	NP	NP		0
11	DETROIT								0
11	INDIANAPOLIS								0
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP		0
11	TOLEDO								0

TABLE 9-8. RESPONSES TO CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) T12	NO TIME HOMELESS (H) T14	99-00 NOT HMLS. (I) T15	99-00 < 1 MON. (J) T15	PSYC. OR SA PROB. (K) T16	99-00 PSYC OR SA (L) T17	SH LIT. HMLS. (M) T60	TOTAL PATIENT CRITICAL MONITORS
12	CHICAGO WS								0
12	HINES							C	1
12	IRON MOUNTAIN	NP	NP	NP	NP	NP	NP		0
12	MADISON	NP	NP	NP	NP	NP	NP		0
12	MILWAUKEE	B						B	2
12	TOMAH	B	B		B			B	4
13	FARGO								0
13	MINNEAPOLIS								0
13	SIOUX FALLS	NP	NP	NP	NP	NP	NP		0
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP		0
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP		0
14	IOWA CITY	NP	NP	NP	NP	NP	NP		0
14	OMAHA	NP	NP	NP	NP	NP	NP		0
15	COLUMBIA	NP	NP	NP	NP	NP	NP		0
15	KANSAS CITY								0
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP		0
15	SAINT LOUIS								0
15	TOPEKA	NP	NP	NP	NP	NP	NP		0
15	WICHITA	NP	NP	NP	NP	NP	NP		0
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP		0
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP		0
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP		0
16	HOUSTON								0
16	JACKSON								0
16	LITTLE ROCK								0
16	MUSKOGEE	NP	NP	NP	NP	NP	NP		0
16	NEW ORLEANS								0
16	OKLAHOMA CITY				C				1
16	SHREVEPORT	NP	NP	NP	NP	NP	NP		0
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP		0
17	DALLAS		A	A					2
17	SAN ANTONIO								0
18	AMARILLO	NP	NP	NP	NP	NP	NP		0
18	EL PASO OPC	NP	NP	NP	NP	NP	NP		0
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP		0
18	PHOENIX						C		1
18	TUCSON								0
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP		0
19	CHEYENNE			A					1
19	DENVER								0
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP		0
19	MONTANA HCS	NP	NP	NP	NP	NP	NP		0
19	SALT LAKE CITY					B			1
19	SHERIDAN	NP	NP	NP	NP	NP	NP		0
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP		0
20	ANCHORAGE								0
20	BOISE	NP	NP	NP	NP	NP	NP		0
20	PORTLAND					C			1
20	ROSEBURG								0
20	SEATTLE								0
20	SPOKANE	C	C			C			3
20	WALLA WALLA								0
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP		0
21	HONOLULU	NP	NP	NP	NP	NP	NP		0
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP		0
21	PALO ALTO	NP	NP	NP	NP	NP	NP		0
21	SAN FRANCISCO								0
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP		0
22	GREATER LOS ANGELES					A			1
22	LOMA LINDA								0
22	LONG BEACH			B					1
22	SAN DIEGO								0
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP		0

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

- A. Legitimate differences in the program at this site, which do not conflict with national goals.
- B. Local policies at this site, which may conflict with national goals.
- C. Problems in the implementation of the program, for which corrective action has been taken.
- D. Problems in the implementation of the program, for which corrective action has been planned.
- E. Problems in the implementation of the program, corrective action has not yet been planned.
- F. Other (e.g., data recording problem; low N).
- N. Site did not respond to the outlier value.
- O. Outlier value was created upon draft revision, therefore site was not requested to respond to this outlier.

TABLE 9-9. RESPONSES TO CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T18)	DIFF. FY99/FY00 (O) (T20)	SHELTER RES TX. (P) (T25)	SER. PSY. RES. TX. (Q) (T26)	APPROP. RES. TX. (R) (T27)	HOSP. INTAKES (S) (T28)	SH-VA OUTREACH (T) (T60)	MEAN TOT. DAYS SH TX. (U) (T66)	TOTAL PROCESS CRITICAL MONITORS
1	BEDFORD	NP	NP	NP	NP	NP	NP			0
1	BOSTON								N	1
1	MANCHESTER	NP	NP	NP	NP	NP	NP			0
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP			0
1	PROVIDENCE			NP	NP	NP	NP			0
1	TOGUS	NP	NP	NP	NP	NP	NP			0
1	WEST HAVEN			NP	NP	NP	NP			0
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP			0
2	ALBANY	E			D	D		E	E	5
2	BATH									0
2	BUFFALO				D					1
2	CANANDAIGUA	E	E							2
2	SYRACUSE									0
3	BRONX			D	D	D	D		A	5
3	BROOKLYN			C	C	C	C			4
3	EAST ORANGE		C							1
3	LYONS							C	C	2
3	MONTROSE	NP	NP	NP	NP	NP	NP			0
3	NEW YORK			C	C	C	C			4
3	NORTHPORT	NP	NP	NP	NP	NP	NP			0
4	ALTOONA	NP	NP							0
4	BUTLER	NP	NP							0
4	CLARKSBURG	NP	NP							0
4	COATESVILLE	NP	NP					C	C	2
4	ERIE	NP	NP							0
4	LEBANON									0
4	PHILADELPHIA		A							1
4	PITTSBURGH									0
4	WILKES-BARRE				C					1
4	WILMINGTON	NP	NP							0
5	BALTIMORE									0
5	PERRY POINT						D			1
5	WASHINGTON	N		N						2
6	ASHEVILLE	NP	NP	NP	NP	NP	NP			0
6	BECKLEY	NP	NP	NP	NP	NP	NP			0
6	DURHAM	NP	NP	NP	NP	NP	NP			0
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP			0
6	HAMPTON									0
6	RICHMOND	NP	NP	NP	NP	NP	NP			0
6	SALEM	NP	NP	NP	NP	NP	NP			0
6	SALISBURY									0
7	ATLANTA									0
7	AUGUSTA									0
7	BIRMINGHAM	B								1
7	CHARLESTON					B	B			2
7	COLUMBIA	NP	NP	NP	NP	NP	NP			0
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP			0
7	TUSKEGEE									0
8	BAY PINES	NP	NP	NP	NP	NP	NP			0
8	GAINESVILLE	NP	NP	NP	NP	NP	NP			0
8	MIAMI						B			1
8	TAMPA								C	1
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP			0
9	HUNTINGTON									0
9	LEXINGTON	NP	NP	NP	NP	NP	NP			0
9	LOUISVILLE	D	D							2
9	MEMPHIS	NP	NP	NP	NP	NP	NP			0
9	MOUNTAIN HOME			B						1
9	NASHVILLE		D				D			2
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP			0
10	CINCINNATI									0
10	CLEVELAND									0
10	COLUMBUS	C	C	NP	NP	NP	NP			2
10	DAYTON			C						1
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP			0
11	ANN ARBOR	NP	NP	NP	NP	NP	NP			0
11	BATTLE CREEK			NP	NP	NP	NP			0
11	DANVILLE	NP	NP	NP	NP	NP	NP			0
11	DETROIT									0
11	INDIANAPOLIS									0
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP			0
11	TOLEDO									0

TABLE 9-9. RESPONSES TO CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T18)	DIFF. FY99/FY00 (O) (T20)	SHELTER RES TX. (P) (T25)	SER. PSY. RES. TX. (Q) (T26)	APPROP. RES. TX. (R) (T27)	HOSP. INTAKES (S) (T28)	SH-VA OUTREACH (T) (T60)	MEAN TOT. DAYS SH TX. (U) (T66)	TOTAL PROCESS CRITICAL MONITORS
12	CHICAGO WS									0
12	HINES		B	E			B		D	4
12	IRON MOUNTAIN	NP	NP							0
12	MADISON	NP	NP							0
12	MILWAUKEE									0
12	TOMAH	B						B		2
13	FARGO	C		A						2
13	MINNEAPOLIS									0
13	SIOUX FALLS	NP	NP	NP	NP	NP	NP			0
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP			0
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP			0
14	IOWA CITY	NP	NP	NP	NP	NP	NP			0
14	OMAHA	NP	NP	NP	NP	NP	NP			0
15	COLUMBIA	NP	NP	NP	NP	NP	NP			0
15	KANSAS CITY	E						E		0
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP			0
15	SAINT LOUIS									0
15	TOPEKA	NP	NP	NP	NP	NP	NP			0
15	WICHITA	NP	NP	NP	NP	NP	NP			0
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP			0
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP			0
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP			0
16	HOUSTON									0
16	JACKSON		D				A			0
16	LITTLE ROCK									0
16	MUSKOGEE	NP	NP	NP	NP	NP	NP			0
16	NEW ORLEANS									0
16	OKLAHOMA CITY	C	C							0
16	SHREVEPORT	NP	NP	NP	NP	NP	NP			0
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP			0
17	DALLAS									0
17	SAN ANTONIO									0
18	AMARILLO	NP	NP	NP	NP	NP	NP			0
18	EL PASO OPC	NP	NP	NP	NP	NP	NP			0
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP			0
18	PHOENIX	C				C				0
18	TUCSON	C					D	D		0
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP			0
19	CHEYENNE	C								0
19	DENVER									0
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP			0
19	MONTANA HCS	NP	NP	NP	NP	NP	NP			0
19	SALT LAKE CITY									0
19	SHERIDAN	NP	NP	NP	NP	NP	NP			0
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP			0
20	ANCHORAGE	D								0
20	BOISE	NP	NP	NP	NP	NP	NP			0
20	PORTLAND					C	C			0
20	ROSEBURG									0
20	SEATTLE								E	0
20	SPOKANE									0
20	WALLA WALLA									0
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP			0
21	HONOLULU	NP	NP	NP	NP	NP	NP			0
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP			0
21	PALO ALTO	NP	NP	NP	NP	NP	NP			0
21	SAN FRANCISCO	C								0
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP			0
22	GREATER LOS ANGELES									0
22	LOMA LINDA			NP	NP	NP	NP			0
22	LONG BEACH									0
22	SAN DIEGO	A								0
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP			0

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

- A. Legitimate differences in the program at this site, which do not conflict with national goals.
- B. Local policies at this site, which may conflict with national goals.
- C. Problems in the implementation of the program, for which corrective action has been taken.
- D. Problems in the implementation of the program, for which corrective action has been planned.
- E. Problems in the implementation of the program, corrective action has not yet been planned.
- F. Other (e.g., data recording problem; low N).
- N. Site did not respond to the outlier value.
- O. Outlier value was created upon draft revision, therefore site was not requested to respond to this outlier.

TABLE 9-10. RESPONSES TO CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T40)	DOMICILED @D/C (W) (T40)	HOUSED @D/C (X) (T40)	EMPLOYED @D/C (Y) (T40)	IMPROVED PSYC. (Z) (T40)	IMPROVED ALCOHOL (AA) (T40)	F-UP @D/C (AB) (T40)	IMP. ALC.. @D/C SH (AC) (T65)	IMP. PSYCH. @D/C SH (AD) (T65)	MUTUAL TERM. SH (AE) (T66)	HMLS/UNK. @D/C SH (AF) (T67)	TOTAL OUTCOME CRITICAL MONITORS
1	BEDFORD	NP	NP	NP	NP	NP	NP	NP					0
1	BOSTON												0
1	MANCHESTER	NP	NP	NP	NP	NP	NP	NP					0
1	NORTHAMPTON	NP	NP	NP	NP	NP	NP	NP					0
1	PROVIDENCE	NP	NP	NP	NP	NP	NP	NP					0
1	TOGUS	NP	NP	NP	NP	NP	NP	NP					0
1	WEST HAVEN	NP	NP	NP	NP	NP	NP	NP					0
1	WHITE RIVER JCT	NP	NP	NP	NP	NP	NP	NP					0
2	ALBANY								E	E	E	E	4
2	BATH												0
2	BUFFALO												0
2	CANANDAIGUA					A							1
2	SYRACUSE												0
3	BRONX												0
3	BROOKLYN												0
3	EAST ORANGE								C				1
3	LYONS								C	C	C	C	4
3	MONTROSE	NP	NP	NP	NP	NP	NP	NP					0
3	NEW YORK	C	C	C	C	C	C	C					7
3	NORTHPORT	NP	NP	NP	NP	NP	NP	NP					0
4	ALTOONA												0
4	BUTLER												0
4	CLARKSBURG												0
4	COATESVILLE								C	C	C	C	4
4	ERIE												0
4	LEBANON												0
4	PHILADELPHIA				E								1
4	PITTSBURGH							C					0
4	WILKES-BARRE												1
4	WILMINGTON												0
5	BALTIMORE							C					1
5	PERRY POINT												0
5	WASHINGTON												0
6	ASHEVILLE	NP	NP	NP	NP	NP	NP	NP					0
6	BECKLEY	NP	NP	NP	NP	NP	NP	NP					0
6	DURHAM	NP	NP	NP	NP	NP	NP	NP					0
6	FAYETTEVILLE	NP	NP	NP	NP	NP	NP	NP					0
6	HAMPTON												0
6	RICHMOND	NP	NP	NP	NP	NP	NP	NP					0
6	SALEM	NP	NP	NP	NP	NP	NP	NP					0
6	SALISBURY							A					1
7	ATLANTA			A									1
7	AUGUSTA												0
7	BIRMINGHAM			C									1
7	CHARLESTON												0
7	COLUMBIA	NP	NP	NP	NP	NP	NP	NP					0
7	TUSCALOOSA	NP	NP	NP	NP	NP	NP	NP					0
7	TUSKEGEE												0

TABLE 9-10. RESPONSES TO CRITICAL MONITORS, PATIENT OUTCOMES

		SUCCESSFUL COMPLETION (V) (T40)	DOMICILED @D/C (W) (T40)	HOUSED @D/C (X) (T40)	EMPLOYED @D/C (Y) (T40)	IMPROVED PSYC. (Z) (T40)	IMPROVED ALCOHOL (AA) (T40)	F-UP @D/C (AB) (T40)	IMP. ALC.. @D/C SH (AC) (T65)	IMP. PSYCH. @D/C SH (AD) (T65)	MUTUAL TERM. SH (AE) (T66)	HMLS/UNK. @D/C SH (AF) (T67)	TOTAL OUTCOME CRITICAL MONITORS				
VISN	SITE																
8	BAY PINES	NP	NP	NP	NP	NP	NP	NP	C	C	C	C	0				
8	GAINESVILLE	NP	NP	NP	NP	NP	NP	NP					0				
8	MIAMI												0				
8	TAMPA												4				
8	WEST PALM BEACH	NP	NP	NP	NP	NP	NP	NP					0				
9	HUNTINGTON								D	D	D	D	0				
9	LEXINGTON	NP	NP	NP	NP	NP	NP	NP					0				
9	LOUISVILLE			A				D					2				
9	MEMPHIS	NP	NP	NP	NP	NP	NP	NP					0				
9	MOUNTAIN HOME	D	D	D				D					4				
9	NASHVILLE					D		D					2				
10	CHILLICOTHE	NP	NP	NP	NP	NP	NP	NP					D	D	D	D	0
10	CINCINNATI	D	D	D													3
10	CLEVELAND																0
10	COLUMBUS	NP	NP	NP	NP	NP	NP	NP									0
10	DAYTON								0								
10	NORTHEAST OHIO	NP	NP	NP	NP	NP	NP	NP	0								
11	ANN ARBOR	NP	NP	NP	NP	NP	NP	NP	D	D	D	D	0				
11	BATTLE CREEK	NP	NP	NP	NP	NP	NP	NP					0				
11	DANVILLE	NP	NP	NP	NP	NP	NP	NP					0				
11	DETROIT			B									1				
11	INDIANAPOLIS		C	D									4				
11	NORTHERN INDIANA	NP	NP	NP	NP	NP	NP	NP	C	C	C	C	0				
11	TOLEDO	C											2				
12	CHICAGO WS				E				D	E	D	D	2				
12	HINES					D							5				
12	IRON MOUNTAIN								B				0				
12	MADISON												0				
12	MILWAUKEE												1				
12	TOMAH												0				
13	FARGO												0				
13	MINNEAPOLIS					E			C	C	C	C	1				
13	SIoux FALLS	NP	NP	NP	NP	NP	NP	NP					0				
14	CENTRAL IOWA	NP	NP	NP	NP	NP	NP	NP					0				
14	GREATER NEB, HCS	NP	NP	NP	NP	NP	NP	NP					0				
14	IOWA CITY	NP	NP	NP	NP	NP	NP	NP					0				
14	OMAHA	NP	NP	NP	NP	NP	NP	NP	0								
15	COLUMBIA	NP	NP	NP	NP	NP	NP	NP	C	C	C	C	0				
15	KANSAS CITY												0				
15	POPLAR BLUFF	NP	NP	NP	NP	NP	NP	NP					0				
15	SAINT LOUIS							C					1				
15	TOPEKA	NP	NP	NP	NP	NP	NP	NP					0				
15	WICHITA	NP	NP	NP	NP	NP	NP	NP	0								
16	ALEXANDRIA	NP	NP	NP	NP	NP	NP	NP	C	C	C	C	0				
16	FAYETTEVILLE	NP	NP	NP	NP	NP	NP	NP					0				
16	GULF COAST HCS	NP	NP	NP	NP	NP	NP	NP					0				
16	HOUSTON		C										2				
16	JACKSON												0				
16	LITTLE ROCK								1								
16	MUSKOGEE	NP	NP	NP	NP	NP	NP	NP	C	C	C	C	0				
16	NEW ORLEANS			C									1				
16	OKLAHOMA CITY												0				
16	SHREVEPORT	NP	NP	NP	NP	NP	NP	NP					0				

TABLE 9-10. RESPONSES TO CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T40)	DOMICILED @D/C (W) (T40)	HOUSED @D/C (X) (T40)	EMPLOYED @D/C (Y) (T40)	IMPROVED PSYC. (Z) (T40)	IMPROVED ALCOHOL (AA) (T40)	F-UP @D/C (AB) (T40)	IMP. ALC.. @D/C SH (AC) (T65)	IMP. PSYCH. @D/C SH (AD) (T65)	MUTUAL TERM. SH (AE) (T66)	HMLS/UNK. @D/C SH (AF) (T67)	TOTAL OUTCOME CRITICAL MONITORS
17	CENTRAL TEXAS HCS	NP	NP	NP	NP	NP	NP	NP					0
17	DALLAS												0
17	SAN ANTONIO												0
18	AMARILLO	NP	NP	NP	NP	NP	NP	NP					0
18	EL PASO OPC	NP	NP	NP	NP	NP	NP	NP					0
18	NEW MEXICO HCS	NP	NP	NP	NP	NP	NP	NP					0
18	PHOENIX			D									0
18	TUCSON												1
18	WEST TEXAS HCS	NP	NP	NP	NP	NP	NP	NP					0
19	CHEYENNE												0
19	DENVER												0
19	GRAND JUNCTION	NP	NP	NP	NP	NP	NP	NP					0
19	MONTANA HCS	NP	NP	NP	NP	NP	NP	NP					0
19	SALT LAKE CITY							D					1
19	SHERIDAN	NP	NP	NP	NP	NP	NP	NP					0
19	SO COLORADO HCS	NP	NP	NP	NP	NP	NP	NP					0
20	ANCHORAGE												0
20	BOISE	NP	NP	NP	NP	NP	NP	NP					0
20	PORTLAND								C				1
20	ROSEBURG												0
20	SEATTLE								E	E	E	E	4
20	SPOKANE				C								1
20	WALLA WALLA			B									1
21	CENTRAL CA HCS	NP	NP	NP	NP	NP	NP	NP					0
21	HONOLULU	NP	NP	NP	NP	NP	NP	NP					0
21	N CALIFORNIA HCS	NP	NP	NP	NP	NP	NP	NP					0
21	PALO ALTO	NP	NP	NP	NP	NP	NP	NP					0
21	SAN FRANCISCO							D					1
21	SIERRA NEVADA HCS	NP	NP	NP	NP	NP	NP	NP					0
22	GREATER LOS ANGELES			A	A								2
22	LOMA LINDA	NP	NP	NP	NP	NP	NP	NP					0
22	LONG BEACH					C	C						2
22	SAN DIEGO			A									1
22	SO. NEVADA HCS	NP	NP	NP	NP	NP	NP	NP					0

Monitors that are not applicable to a program site are indicated by blacked-out cells.

Outliers were not calculated for newly-funded programs; these monitors are indicated by checker-pattern cells

- A. Legitimate differences in the program at this site, which do not conflict with national goals.
- B. Local policies at this site, which may conflict with national goals.
- C. Problems in the implementation of the program, for which corrective action has been taken.
- D. Problems in the implementation of the program, for which corrective action has been planned.
- E. Problems in the implementation of the program, corrective action has not yet been planned.
- F. Other (e.g., data recording problem; low N).
- N. Site did not respond to the outlier value.
- O. Outlier value was created upon draft revision, therefore site was not requested to respond to this outlier.

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Appendix A

Evaluation Forms

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**HEALTH CARE FOR HOMELESS VETERANS
CONTACT FORM**

FORM X

(1)

Page 1 of 4

Staff Member's Name _____

Office Use Only DO NOT CODE _____

(3)

Date of Intake (mm, dd, yy)....._ _ / _ _ / _ _

(9)

VA Facility Code....._____

(12)

I. VETERAN DESCRIPTION

1. Veteran's Name (last name, first initial) (please print) _____

(32)

2. Social Security Number..... _ _ - _ _ - _ _

(41)

3. Date of Birth (mm, dd, yy)..... _ _ / _ _ / _ _

(47)

4. Sex ☐ 1. Male ☐ 2. Female

(48)

5. Ethnicity (check only one)

☐ 1. Hispanic, white ☐ 3. American Indian or Alaskan ☐ 5. Asian ☐ 7. Pacific Islander (49)
☐ 2. Hispanic, black ☐ 4. Black, not Hispanic ☐ 6. White, not Hispanic ☐ 8. Other

6. What is your current marital status (check only one)?

☐ 1. Married ☐ 3. Widowed ☐ 5. Divorced (50)
☐ 2. Remarried ☐ 4. Separated ☐ 6. Never married

II. MILITARY HISTORY

7. Period of Service (check **longest** one)

☐ 1. Pre-WW II (11/18-11/41) ☐ 5. Between Korean and Vietnam Eras (2/55-7/64) ☐ 7. Post-Vietnam (5/75-7/90) (51)
☐ 2. WW II (12/41-12/46) ☐ 6. Vietnam Era(8/64-4/75) ☐ 8. Persian Gulf (8/90-)
☐ 3. Pre-Korean (1/47-6/50) ☐ 9. Post-Persian Gulf
☐ 4. Korean War (7/50-1/55)

8. Did you ever receive hostile or friendly fire in a combat zone?.....☐ 0=No ☐ 1=Yes

(52)

III. LIVING SITUATION

9. Where did you sleep last night (check only one)?

☐ 1. Lives in own apartment or room ☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
☐ 2. Lives in intermittent residence with friends or family ☐ 4. No residence (e.g., outdoors, abandoned building)
☐ 5. Institution (e.g., hospital, prison, residential treatment facility)

(53)

10. How long have you been homeless (check only one)?

☐ 0. Not currently homeless ☐ 3. At least 6 months but less than 1 year
☐ 1. At least one night but less than one month ☐ 4. At least 1 year but less than 2 years
☐ 2. At least 1 month but less than 6 months ☐ 5. Two years or more
☐ 9. Unknown

(54)

**Health Care for Homeless Veterans
CONTACT FORM**

Page 2 of 4

11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? (Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)
- a. Own apartment, room or house..... _ _ (56)
 - b. Someone else's apartment, room or house..... _ _ (58)
 - c. Hospital or nursing home (including detox centers with medical staff on-site)..... _ _ (60)
 - d. Domiciliary..... _ _ (62)
 - e. VA contracted halfway programs (ATU-HWH or HCMI contract)... _ _ (64)
 - f. Non-VA halfway house program..... _ _ (66)
 - g. Hotel, Single Room Occupancy (SRO), boarding home..... _ _ (68)
 - h. Shelter for the homeless (including detox centers with no medical staff on-site)..... _ _ (70)
 - i. Outdoors (sidewalk, park), abandoned building..... _ _ (72)
 - j. Automobile, truck, boat..... _ _ (74)
 - k. Prison, jail..... _ _ (76)
- (78)

IV. MEDICAL

12. Do you feel you have any serious medical problems (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (79)
13. Does the veteran have or has the veteran complained of any of the following medical problems (check one box for each question)?
- a. Oral/dental problems..... ☐ 0=No ☐ 1=Yes (80)
 - b. Eye problems (other than glasses)..... ☐ 0=No ☐ 1=Yes (81)
 - c. Hypertension..... ☐ 0=No ☐ 1=Yes (82)
 - d. Heart or cardiovascular problems..... ☐ 0=No ☐ 1=Yes (83)
 - e. COPD/emphysema..... ☐ 0=No ☐ 1=Yes (84)
 - f. TB..... ☐ 0=No ☐ 1=Yes (85)
 - g. Gastrointestinal problems..... ☐ 0=No ☐ 1=Yes (86)
 - h. Liver disease..... ☐ 0=No ☐ 1=Yes (87)
 - i. Seizure disorder..... ☐ 0=No ☐ 1=Yes (88)
 - j. Orthopedic problems..... ☐ 0=No ☐ 1=Yes (89)
 - k. Significant skin problems..... ☐ 0=No ☐ 1=Yes (90)
 - l. Significant trauma..... ☐ 0=No ☐ 1=Yes (91)
 - m. Other (specify _____)..... ☐ 0=No ☐ 1=Yes (92)

Office use only DO NOT CODE _ _ (94)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (95)
15. Have you had a problem with alcohol dependency in the past?..... ☐ 0=No ☐ 1=Yes (96)
16. Have you ever been hospitalized for treatment of alcoholism?..... ☐ 0=No ☐ 1=Yes (97)
17. During the past 30 days, how many days would you say that you used any alcohol at all? (If none, skip to number 18)..... _ _ (99)
- 17a. During the past 30 days, how many days would you say that you drank to intoxication? _ _ (101)

**Health Care for Homeless Veterans
CONTACT FORM**

Page 3 of 4

18. Do you have a problem with drug dependency now (veteran's perception)?..... ☐ 0=No ☐ 1=Yes (102)
19. Have you had a problem with drug dependency in the past?..... ☐ 0=No ☐ 1=Yes (103)
20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?..... ☐ 0=No ☐ 1=Yes (104)
21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downs); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? (If none, skip to number 23). - - (106)
22. During the past 30 days, how many days would you say you used more than one kind of drug?..... - - (108)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?..... ☐ 0=No ☐ 1=Yes (109)
24. Have you ever been hospitalized for a psychiatric problem (Do not include substance abuse treatment)?..... ☐ 0=No ☐ 1=Yes (110)
25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 mos.?..... ☐ 0=No ☐ 1=Yes (111)
26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you... (Check one answer for each item; blank responses will not be considered a "no" response)
- a. ...experienced a serious depression..... ☐ 0=No ☐ 1=Yes (112)
- b. ...experienced serious anxiety or tension..... ☐ 0=No ☐ 1=Yes (113)
- c. ...experienced hallucinations..... ☐ 0=No ☐ 1=Yes (114)
- d. ...experienced trouble understanding, concentrating, or remembering..... ☐ 0=No ☐ 1=Yes (115)
- e. ...had trouble controlling violent behavior..... ☐ 0=No ☐ 1=Yes (116)
- f. ...had serious thoughts of suicide..... ☐ 0=No ☐ 1=Yes (117)
- g. ...attempted suicide..... ☐ 0=No ☐ 1=Yes (118)
- h. ...took prescribed medication for a psychological/emotional problem..... ☐ 0=No ☐ 1=Yes (119)

VII. EMPLOYMENT STATUS

27. What is your usual employment pattern, past three years (check only one)?
- ☐ 1. Full time (40 hrs/wk) ☐ 4. Part time (irreg. daywork) ☐ 7. Retired/disability (120)
- ☐ 2. Full time (irregular) ☐ 5. Student ☐ 8. Unemployed
- ☐ 3. Part time (reg. hrs.) ☐ 6. Service
28. How many days did you work for pay in the past 30 days?..... -- (122)
- 29 – 33. Do you receive any of the following kinds of public financial support (check one box for each question)?
29. Service Connected/Psychiatry..... ☐ 0=No ☐ 1=Yes (123)
30. Service Connected/Other..... ☐ 0=No ☐ 1=Yes (124)
31. Receives NSC pension..... ☐ 0=No ☐ 1=Yes (125)
32. Non-VA disability (eg SSDI)..... ☐ 0=No ☐ 1=Yes (126)
33. Other public support (including cash and inkind services)..... ☐ 0=No ☐ 1=Yes (127)
34. How much money did you receive in the past thirty days (include all sources of income: work, disability payments, panhandling, plasma donations etc.)(select one)?
- ☐ 1. No income at all ☐ 3. \$50-\$99 ☐ 5. \$500-\$999 (128)
- ☐ 2. \$1-\$49 ☐ 4. \$100-\$499 ☐ 6. \$1000 or more

**Health Care for Homeless Veterans
CONTACT FORM**

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VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(129)
36. Does this veteran need medical treatment at this time?.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(130)
37.- 45. Which of the following psychiatric diagnoses apply to this veteran (check one box for each question)?		
37. Alcohol Abuse/Dependency.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(131)
38. Drug Abuse/Dependency.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(132)
39. Schizophrenia.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(133)
40. Other Psychotic Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(134)
41. Mood Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(135)
42. Personality Disorder (DSM-III-R, Axis 2).....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(136)
43. PTSD from Combat.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(137)
44. Adjustment Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(138)
45. Other Psychiatric Disorder.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(139)
46. Where did this interview take place (check only one)?		
<input type="checkbox"/> 1. Shelter or temporary housing for homeless	<input type="checkbox"/> 3. Soup Kitchen	<input type="checkbox"/> 6.* At special program for homeless (specify)
<input type="checkbox"/> 2. Street, Park, Outdoors	<input type="checkbox"/> 4. VAMC	<input type="checkbox"/> 7. Other
Office use only DO NOT CODE		(140)
(143)		
47. How was contact with this program initiated (check only one)?		
<input type="checkbox"/> 1. Outreach initiated by VA staff	<input type="checkbox"/> 5. Veteran came to Vet Center	(144)
<input type="checkbox"/> 2. Referred by shelter staff or other non-VA staff working in a program for the homeless	<input type="checkbox"/> 6. Self-referred	
<input type="checkbox"/> 3. Referral from VAMC inpatient unit	<input type="checkbox"/> 7.* Through VA presence at special program for homeless (specify)	
<input type="checkbox"/> 4. Referral from VAMC outpatient unit	<input type="checkbox"/> 8. Other	
Office use only DO NOT CODE		(147)
48. Veteran response to contact (check only one).		
<input type="checkbox"/> 1. Would not talk to VA staff	<input type="checkbox"/> 4. Is interested in full range of VA services for the homeless	(148)
<input type="checkbox"/> 2. Talked; not interested in any services	<input type="checkbox"/> 5. Other	
<input type="checkbox"/> 3. Only interested in basic services		
49-60. What are your immediate plans for referral or treatment of the veteran at this time (check one box for each question)?		
49. Basic services (food, shelter, clothing and financial assistance).....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(149)
50. VA medical services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(150)
51. Non-VA medical services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(151)
52. VA psychiatric or substance abuse services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(152)
53. Non-VA psychiatric or substance abuse services.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(153)
54. VA pension or disability application.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(154)
55. Contract residential treatment through HCMV Program.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(155)
56. VA Domiciliary Care Program.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(156)
57. Upgrading of military discharge.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(157)
58. Legal assistance.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(158)
59. Social vocational assistance.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(159)
60. Other.....	<input type="checkbox"/> 0=No <input type="checkbox"/> 1=Yes	(160)
<u> X </u>		(161)

*Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.

DISCHARGE FROM RESIDENTIAL TREATMENT (DRT) FORM 5

Use this form only for veterans who are placed in contracted residential treatment, under the HCMI program. Complete a new Discharge from Residential Treatment (DRT) Form any time that a veteran is formally discharged or has left the residential program and it is unlikely that the veteran will return to that program.

1. VA staff member completing this report _____

I. Veteran Information

2. VA Facility Code _____ (5)

3. Veteran's Name _____

4. Social Security Number - - - - - (14)

5. Veteran's Date of Birth - - / - - / - - (20)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? _____ (21)

0 HCMI Contract funds

1 Veteran is paying his or her own way *

2 Payment by non-VA community partner *

3 Payment by HCMI contract, but at different provider *

* Use only for continuations of treatment that began under HCMI contract

7. Name of Residential Provider _____ (24)
(DO NOT CODE)

8. Period covered by this report Beginning: - - / - - / - - (30)
(Code dates: mm/dd/yy)

Ending: - - / - - / - - (36)

9. Number of days - - - (39)

10. Cost of treatment under this provider \$ - - , - - - (44)
(Round to nearest dollar)

II. Veteran's Status at Admission

11-15. At the time of admission to residential treatment the veteran demonstrated problems with:

Code: 0=No

1=Yes

- | | | |
|---|---|------|
| 11. Alcohol abuse..... | — | (45) |
| 12. Drug abuse | — | (46) |
| 13. Mental illness | — | (47) |
| 14. Medical problems..... | — | (48) |
| 15. Social or vocational skill deficits | — | (49) |

V. Status at End of Treatment

- | | | |
|---|---------------|------|
| 16. The veteran ended residential treatment because | — | (50) |
| 0 Treatment episode is continuing under alternate payment arrangements | | |
| 1 Successful completion of the program. | | |
| 2 Veteran was asked to leave because of violation of program rules. | | |
| 3 Veteran left the program by his/her own decision, without medical advice. | | |
| 4 Veteran became too ill (mentally or physically) to complete the program. | | |
| 5 Other | ____ _ | (52) |
| | (DO NOT CODE) | |
| 17. If the veteran ended residential treatment because of a rule violation, what was the
<u>most important reason?</u> | — | (53) |
| 1 Threatened/actual violence to self or others | | |
| 2 Use of alcohol or drugs | | |
| 3 Other | ____ _ | (55) |
| | (DO NOT CODE) | |
| 18. The veteran's living situation at discharge is: | — | (56) |
| 0 No residence. | | |
| 1 Single room occupancy. | | |
| 2 Halfway house/transitional living program. | | |
| 3 Institution (hospital, prison, nursing home or domicilliary). | | |
| 4 Apartment, room or house. | | |
| 5 Veteran left program without giving indication of living arrangement. | | |
| 6 Other | ____ _ | (58) |
| | (DO NOT CODE) | |
| 19. With whom will the veteran be living at discharge? | — | (59) |
| 0 No residence. | | |
| 1 Alone. | | |
| 2 With spouse and or children. | | |
| 3 With parents, with siblings, and/or with other family. | | |
| 4 With friends. | | |
| 5 With strangers. | | |
| 6 Veteran left program without giving indication of living arrangement. | | |

20. What is the veterans arrangement for employment at the time of discharge? (60)

- 0 Disabled or retired.
- 1 Unemployed.
- 2 Part-time or temporary employment.
- 3 Full-time employment.
- 4 VA's IT or CWT (VI)
- 5 Other vocational training, or unpaid volunteer.
- 6 Student.
- 7 Veteran left program without giving indication of employment arrangement.

21-25. *Changes in clinical status: Consider the following clinical problem areas and select the description that best describes the change in the veteran's clinical status from the beginning of the residential treatment episode to the time of discharge from the residential treatment program.*

Code:	N No Knowledge	0 Not a Problem Area	1 Substantial Deterioration	2 Some Deterioration	3 No Change	4 Some Improvement	5 Substantial Improvement
-------	----------------------	----------------------------	-----------------------------------	----------------------------	-------------------	--------------------------	---------------------------------

- 21. Alcohol problems — (61)
- 22. Drug problems..... — (62)
- 23. Mental health problems (other than drug or alcohol) — (63)
- 24. Medical problems..... — (64)
- 25. Social or vocational skill deficits — (65)

VI. Follow-up Arrangements

26-30. *Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.*

Code: 0 None.

- 1 Arrangements made for treatment.
- 2 Veteran already receiving treatment and will continue.

- 26. Alcohol problems — (66)
- 27. Drug problems..... — (67)
- 28. Mental health problems (other than drug or alcohol)..... — (68)
- 29. Medical problems..... — (69)
- 30. Social or vocational skill deficits — (70)

BLANK

Supported Housing Report

Page 1 of 3

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _____ (6)
DO NOT CODE _____ (8)
2. Date of this report (mm/dd/yy) _____ (14)
- 2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)
3. **Veteran's Name (last name, first initial)** _____ (26)
4. Social Security Number _____ (35)
5. Date of Birth (mm/dd/yy) _____ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)** _____ (21)
- ☐ 1. Community location (shelter, street) ☐ 5. VA Domiciliary (42)
- ☐ 2. Apartment, room or house ☐ 6. Other VA inpatient service
- ☐ 3. Residential treatment contracted by VA ☐ 7. VA Residential treatment program (VI/TR, PR RTP etc.)
- ☐ 4. Residential treatment not contracted by VA
7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _____ (48)
8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)
- 9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _____ (51)
- 9b. Is/was this apartment, room or house permanent or transitional (check only one)
☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination) ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement) (52)
- 9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)
- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates) ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 2. Public Housing Authority owned or contracted housing ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____) DO NOT CODE _____ (55)

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9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? (**check only one**) (57)

- | | |
|---|--|
| <input type="checkbox"/> 0. None | <input type="checkbox"/> 3. Project-based subsidized housing |
| <input type="checkbox"/> 1. Section 8 rental voucher of certificate | <input type="checkbox"/> 4. State rental subsidy |
| <input type="checkbox"/> 2. PHA-owned or contracted housing | <input type="checkbox"/> 5. Other (specify _____) |
- DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) (Enter "N" in first space if information is not available.) \$ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated (**check one box for each question**):
- | | |
|--|--|
| a. Paid employment 35 hours per week or more (count irregular day work only under b) | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (68) |
| b. Paid employment fewer than 35 hours per week | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (69) |
| c. Veterans Industries (CWT) or Incentive Therapy job | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (70) |
| d. Student or vocational training | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (71) |
| e. Unpaid volunteer | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (72) |
| f. Unemployed | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (73) |
| g. Retired or disabled | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (74) |
| h. Other (specify _____) | <input type="checkbox"/> 0= No <input type="checkbox"/> 1=Yes (75) |

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days...
- | | |
|---|-----------------|
| a. ... from employment, including any type of job (round to the nearest dollar) | \$ _ _ _ _ (81) |
| b. ... from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)?
(round to the nearest dollar) | \$ _ _ _ _ (85) |
- (Note: Enter "N" in the first space of each line if information is not available.)

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[illegible]

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)
14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)
- ☐ 1. Mutually agreed upon planned termination
- ☐ 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.) **(complete 14a and 14b below)**
- ☐ 3. Veteran refused further services
- ☐ 4. Veteran left before planned termination
- ☐ 5. Veteran cannot be located
- ☐ 6. Veteran became too ill to remain in the program
- ☐ 7. Other (specify _____)
- DO NOT CODE _ _ (103)
- 14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question):**
1. Threatened/actual violence to self and/or others ☐ 0= No ☐ 1=Yes (104)
2. Use of alcohol or drugs ☐ 0= No ☐ 1=Yes (105)
3. Failure to pay rent or utilities ☐ 0= No ☐ 1=Yes (106)
4. Other (specify _____) ☐ 0= No ☐ 1=Yes (107)
- DO NOT CODE _ _ (109)
- 14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)
- ☐ 1. Threatened/actual violence to self and/or others
- ☐ 2. Use of alcohol or drugs
- ☐ 3. Failure to pay rent or utilities
- ☐ 4. Other (as specified above)
15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)
- ☐ 1. Apartment, room or house
- ☐ 2. Hospital, domiciliary or nursing home
- ☐ 3. Community residential treatment facility
- ☐ 4. Shelter
- ☐ 5. Jail or prison
- ☐ 6. Street, automobile, outdoors
- ☐ 7. Other (specify _____)
- ☐ 9. Unknown
- DO NOT CODE _ _ (113)
- S** (114)

BLANK